Traffic and Parking Policy
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LONDON BOROUGH OF RICHMOND UPON THAMES

Our Ref: 2120_10/26_Zone X CPZ Review

October 2026

Dear Resident / Occupier

Hampton Wick Controlled Parking Zone (CPZ), Zone X Review

In August 2026, we sent you a letter advising of the outcome of the Traffic Management Orders (TMOs) consultation which proposed some minor operational amendments to the CPZ. The consultation took place in March of this year and proposed changes to some parking bays as well as new lengths of double yellow lines. In response to this consultation, we published an officer decision report comprising a summary of the representations received.

However, in response to our letter, we received a number of emails from residents of the area who advised that they had made representations to the consultation but that these had not been included in the officer decision report. We took these concerns seriously and commenced a full investigation into this matter.

Our investigation established that 70 respondents who submitted representations via our online consultation webform (a link to which was provided in the consultation letter) had not been included in the report.

Having reviewed all responses received, we have published a revised report which now contains a summary of all responses we received to the March consultation, including representations submitted via email as well as through the online consultation page.

The highest number of representations relate to the extent of the new double yellow lines and concerns regarding the clarity of the consultation.

Having considered the feedback alongside all other comments received, the decision has been taken to re-consult on the TMOs. This re-consultation aims to provide greater clarity on the proposals and give residents an opportunity to provide new or updated feedback. The re-consultation also includes some revisions to the proposals based on feedback received to the consultation in March.

You can view the revised report and decision on this Council web page:
www.richmond.gov.uk/hampton_wick_cpz_review_zone_x.

What happens next

We are aiming to re-consult on the proposals in November. When this consultation commences, we will write to you provide details of the consultation and how to make a representation.

We would like to apologise for the oversight regarding the omission of the representations in the original report and we believe we can do better with the management of our consultations. We appreciate the feedback to the consultation received to date which will help us produce final proposals for how the CPZ might work in the future.

Yours faithfully



Carl Gellard
Senior Engineer

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