

# **Barnes Green Management Plan**

January 2025 - December 2026



# Barnes Green Management Plan 2025-26: Foreword

Barnes Green is a vitally important asset for local people and visitors to the borough. Therefore, the London Borough of Richmond upon Thames will aspire to maintain and manage the Green to the highest standards.

This management plan is based on the use of an audit of the park following central government guidance known as PPG 17. This is explained within this document, but the approach is based on common sense. We believe that it is important to get the simple things right. Is the green space clean and tidy? Is the grass cut? Are the trees and shrubs well maintained? Is any graffiti removed effectively and quickly?

Working with local communities to deliver the highest quality of service is top priority and it is hoped that this document will provide a framework for continuing and improving dialogue. The site will be maintained appropriately and the local community will be consulted on any proposed changes or improvements to facilities. In particular, the borough works closely with the local friends' group 'The Barnes Community Association'. We actively encourage suggestions about all aspects of the park.

While the Council is open to the changing needs of the local community with regards to facilities within any of the borough's parks, the Green is long established and is well maintained.

Parks Officers, working closely with colleagues in Krinkels UK Ltd and using a partnership approach regularly monitor Barnes Green. Members of the local community are also encouraged to let us know their impressions about the level of maintenance as well as their ideas for improving the facilities. It is hoped that the resulting observations and ideas will result in continually improving management and maintenance practices.

The current financial situation will inevitably have a detrimental effect on the resources available to improve and maintain the borough's parks and open spaces. The borough will continue to work closely with its partners, in this case Krinkels and The Barnes Community Association, to maintain standards. In addition, we will need to look for additional ways of funding to maintain and improve the boroughs parks, one of our most valuable assets.

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# 1.0 Introduction

1.1 This Management Plan provides a framework for the management, maintenance and development of the Green for the benefit of the local community and wildlife. It utilises the methodology outlined in the Government's Planning Policy Guidance note 17 (PPG 17) in order to audit the state of provision of features and facilities in the Gardens.

The Plan includes an Action Plan, which we aim to achieve within the remit of current budgets. The Plan has been drafted for a broad audience interested in the development of the Green namely:

- The Barnes Community Association and borough residents;
- · The Parks and Open Spaces Service;
- Other services and departments within the London Borough of Richmond;
- Elected members, ward councillors and portfolio holders;
- National agencies;
- Local businesses; and
- Partners and contractors.
- 1.2 The Plan will run from January 2025 to December 2026. An interim progress update will be undertaken in January 2026.

# 2.0 National Context

- 2.1 Parks are managed areas of the green environment which provide opportunities for a range of formal and informal leisure, passive and active sport, recreation and play.
- 2.2 The significance of parks, open space and countryside provision is clear:
  - There are an estimated 27,000 public parks in Britain, visited an estimated 2.6bn times each year (Common Select Committee, 2016).
  - There is an estimated 85,847 hectares of Publicly accessible green space in Great Britain, 73,400 in England. (*Natural capital accounts containing information about green spaces in urban areas*, Office for National Statistics, August 2019)
  - 18.13 % of Greater London is designated Public Open Space; with 3.5% Local Parks and Open Spaces & 5.2% Metropolitan Parks (Greenspace Information for Greater London CIC, 2023).
- 2.3 It is widely recognised that the provision of high quality public realm facilities, such as parks, can assist in making an area an attractive place to live and work. This can result in a number of additional benefits such as economic development and regeneration. A park can also play a part in promoting healthy living as it offers the facilities and space for people to exercise.
- 2.4 The benefits of safe and accessible parks and open spaces can be summarised as follows:

# Social

- providing safe outdoor areas that are available to all members of the local population;
- providing opportunities for community events, voluntary activities and charitable fund raising;
- providing easily accessible recreation as an alternative to other more chargeable leisure pursuits;
- providing opportunities to improve health and take part in a range of outdoor sports and activities; and
- providing an educational resource or outdoor classroom.

# **Economic**

- adding value to surrounding property, both commercial and residential, thus increasing local tax revenues for public services;
- contributing to attracting visitors, including using parks as venues for events;
- encouraging tourism into the area;
- helping to create an attractive local image; and
- helping to reduce social exclusion and its associated costs to society.

# **Environmental**

- providing habitats for wildlife as an aid to local biodiversity;
- helping to stabilise urban temperatures and humidity;
- absorbing pollutants in the air and ground water;
- providing opportunities for the recycling of organic materials; and
- providing opportunities to reduce transport use through the provision of local facilities and by providing walking and cycling routes through urban areas.

# 3.0 Relationship to Council's Aims and Objectives

The Council recognises that its parks and open spaces and management of these contribute to the:

- overall vision and priorities of the Council
- quality of life of local people
- physical, social and economic regeneration of the borough
- greening, attractiveness and increasing biodiversity and quality of green space in the area
- tackling the climate emergency; improving air quality and minismising green house gas emissions
- minimising flood risk and sustainable drainage

Accordingly, this Management Plan and the Parks and Open Spaces Service are guided by and are in agreement with the aims, objectives and principles of the Councils' plans and strategies. These can be found on the webpages below:

Council policies and plans - London Borough of Richmond upon Thames

Draft Local Plan: Submission - London Borough of Richmond upon Thames

Parks and open spaces policies and plans - London Borough of Richmond upon Thames

<u>Playing Pitch and Outdoor Sport Assessment 2023</u> & <u>Playing Pitch and Outdoor Sport Strategy 2023</u>

# 3.1 Parks and Open Spaces Strategy

Our borough has the largest area of public open space per head of population of any London borough. We have a local and national reputation for quality and leadership in the delivery of excellent parks. To ensure the quality of our parks and open spaces remains at a high level, following public consultation, we developed a series of strategic principles by which the parks will be managed:

The strategic principles are as follows:

- 1. Parks and Open Spaces will be a sustainable legacy for future generations.
- 2. Parks and Open Spaces will continue to define our borough
- 3. Parks and Opens Spaces will enrich the life, health and wellbeing of residents and visitors.
- 4. The Council will lead in the delivery of excellent Parks and Open Spaces services.
- 5. Parks and Open Spaces will offer positive experiences to all visitors.
- 6. Through innovation, the future development of Parks and Open Spaces services will be ensured.
- 7. Increased community participation in Parks and Open Spaces will be encouraged and supported.
- 8. Parks and Open Spaces will be celebrated as centres of excellence.

The current strategic principles are being reviewed and will be consulted on and updated in spring 2024.

# 3.2 Local Biodiversity Action Plan for Richmond

The main aims of the plan are:

- To conserve and where possible enhance Richmond's variety of habitats and species, in particular those which are of international or national importance, are in decline locally, are characteristic to Richmond or have particular public appeal, which can raise the profile of biodiversity.
- To ensure that Richmond residents become aware of and are given the opportunity to become involved in conserving and enhancing the biodiversity around them.
- To raise awareness and increase stakeholder involvement in maintaining and where possible, enhancing species and habitats of importance.

The Local Biodiversity Action Plan can be found online here: Richmond upon Thames (habitatsandheritage.org.uk)

# 3.3 Parks Improvement

The Council have a commitment to continued improvement in our Parks and Open Spaces by improving existing infrastructure and developing and installing new facilities. The Council continues to have a cyclical investment programme to ensure that parks and playgrounds are up to standards, this includes £300k a year for park improvements and £150k for play. One aim of the management plan is to maintain the gains that we have achieved in previous years.

The Council list all major improvement projects on our webpage, which can be found here:

Latest parks updates - London Borough of Richmond upon Thames

# 4.0 Site Description

# 4.1 Outline History of Barnes Green

Barnes Green is located in the Barnes Ward. The Barnes settlement dates back as early as the Domesday Survey of 1086. In 1889, Barnes became part of the Municipal Borough of Barnes. In 1965, that borough was disbanded and Barnes became part of the London Borough of Richmond upon Thames. Barnes Green forms part of the Barnes Green Conservation Area and as such the area has buildings of high architectural quality. Barnes has retained some of its village character after undergoing transformation in the late 19<sup>th</sup> and early 20th centuries, where the area was made more suburban.

The medieval settlement of Barnes was originally developed around the Green, partly triangular greens and ponds were common for medieval settlements. What is now considered Barnes Village developed around the green which originally had 3 ponds and was populated with a farming community. Only the Great Pond remains on Barnes Green, which is now called Barnes Pond. The Green remains the centre of Barnes and provides welcome green space for the local residents.

# 4.2 Local Plan Designations

Barnes Green is designated 'Public Open Space' and 'Other Open Land of Townscape Importance' within the Council's Core Strategy. It is also designated as a Common, as it was historically part of Barnes Common. These designations seek to protect and enhance the site for the benefit of the public.

# 4.2.1 Land Tenure

The site is owned by the London Borough of Richmond and is managed by the Parks and Open Spaces Service.

The enabling acts which confer the specified powers to the Council to administer and maintain the land are listed below:

- Open Spaces Act 1906;
- Local Government Act 1972; and
- Local Government, Planning & Land Act 1980.

# 4.2.2 Location

Barnes Green is a well utilised green space nestled in the heart of the Barnes ward, which itself is bounded by the Thames to east, west and north and Barnes Common to the south.

#### 4.2.3 **Access**

As a free and open facility, Barnes Green has the potential to provide fully inclusive access to local residents and visitors to the area. Pedestrians and those arriving by bus and car can currently access the site.

Barnes Green is one of the 6 Friendly Parks for All in the borough, the project aims to improve the impact, reach and quality of access to parks and open spaces in the borough to residents who experience barriers to access. As part of the project an access guide was created and is available online: Barnes Green - London Borough of Richmond upon Thames



Figure 1 - Stag Beetle entrance marker installed as part of the Friendly Parks for All project

# 4.2.4 **Local Transport**

**Bus:** Barnes Green is served by 209, 485 and 969 bus routes. **Train:** Southwestern Railway services to Barnes or Barnes Bridge

# 4.2.5 Landscape & Topography

The Green is a generally flat site comprising amenity grass, pollination stations, areas of bulb planting, trees of different age ranges and a pond.

# 4.2.6 Listed Buildings

Although there are no listed buildings within the curtilage of the site, the Day Centre and Barnes Methodist Church are listed as buildings of Townscape Merit in the designated Barnes Green conservation area.

# 4.2.7 **Ecology**

Although the site is generally comprised of amenity grass, which offers limited opportunities for wildlife, many improvements have been made over recent years to diversify the habitats available and increase biodiversity on the site. The Green also hosts a pond which is Site of Importance for Nature Conservation and it is bordered by the Beverley Brook to the south. The site provides important habitat for water fowl, including swans, mallards, coots, Egyptian Geese and it is important habitat for invertebrates including Water Boatmen and dragonflies. The improvements aim to increase habitats and offer a variety of sources of many nectar and pollen-rich plant species for bees and other insects, include:

- Planting of bulbs chosen to provide nectar for as long as possible through the season;
- Designated pollination stations
- Planting of hedgerows
- Marginal pond planting



Figure 2 - Water fowl in the pond

# 4.2.8 Facilities

Barnes Green contains the following facilities:

- Pond
- Theatre/café
- Restaurant
- Drinking water fountain
- Amenity grass
- Wooden sculptures
- Access guide and sensory walk

# 4.2.9 Maps and Plans

On the following pages, please find:

- Location map of Barnes Green within the borough
- Plan map of Barnes Green
- Aerial photo of Barnes Green

# Location map of Barnes Green within the borough

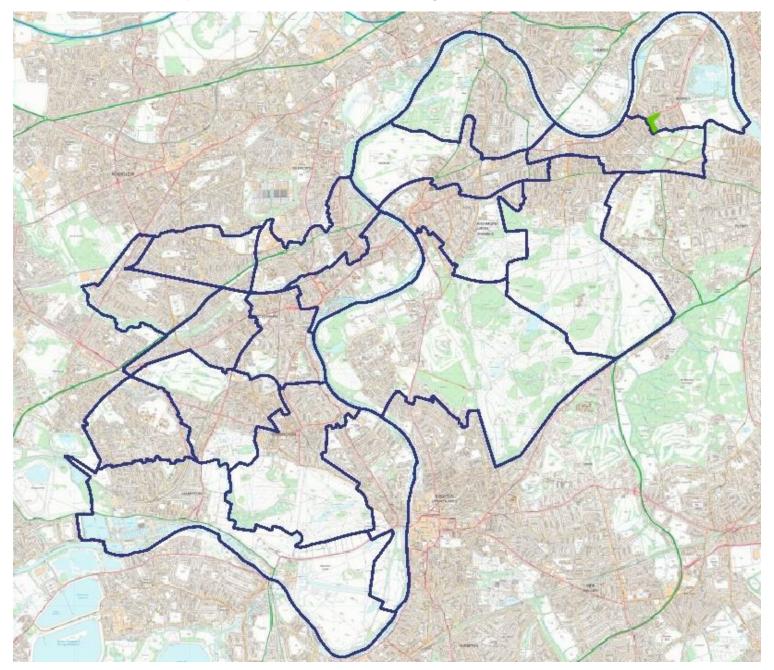


Figure 3- Barnes Green highlighted in green

# Plan map of Barnes Green Barnes Green



Figure 4 - Site map of Barnes Green

# **Aerial photo of Barnes Green**



Figure 5 - Aerial view of Barnes Green

# 5.0 Audit of Facilities

- 5.1 The main reasons for undertaking a local assessment are:
  - to plan positively, creatively and effectively in identifying priority areas for improvement and to ensure, as much as possible, that there are appropriate types of parks and open spaces provided;
  - to work towards ensuring an adequate provision of high quality, accessible green space to meet the needs of the community;
  - to identify the gap between current and desired levels of need and demand, quality and quantity of provision; and
  - to assist in achieving standards such as the Green Flag Award.

# 5.2. Desirable Outcomes of the Local Assessment

A local assessment of green space will enable planning to be effective and achieve the key outcomes required by the National Policy Planning Framework.

#### These are:

- provision of accessible, high quality green space for sport and recreation that meet the identified needs of residents and visitors;
- provision of a park that is 'fit for purpose', i.e. the right type in the right place;
- to provide an appropriate balance between new provision and enhancement of existing provision; and
- setting locally derived provision standards.
- 5.2.1 It is intended that this management plan helps to achieve these outcomes by providing an analysis of existing provision and a plan to effectively maintain and, where appropriate, develop the facilities and infrastructure of the Green.
- 5.2.2 In addition, the preparation of a local assessment will assist in the production of a series of actions which will help to achieve the eight key criteria that are a requirement to be met in order to attain a Green Flag Award:
  - A welcoming place;
  - Healthy, safe and secure;
  - Clean and well-maintained;
  - Environmental Management;
  - Landscape and heritage;
  - Community involvement;
  - Marketing and communication
  - Overall Management.

# 5.3 **Methodology**

The methodology used was prescribed in the Government's "Planning Policy Guideline 17: Planning for open space, sport and recreation" (PPG17) for the provision of public open space. The audit primarily concerned with establishing the quantity and quality of existing provision. This consisted of a review of the following key areas of provision:

- Main entrance
- Boundaries
- Roads, paths, cycleways and access
- Parking
- Information;
- Planted areas:
- Grass areas:
- Cleanliness;
- Provision of litter bins;
- Seating;
- Children's play space;
- · Buildings including toilets;
- Health and safety;
- Nature conservation value; and
- Access for people with disabilities.

# 5.3.1 Main entrance

There are several pedestrian entrances to the Green, one from Barnes Common over the Beverley Brook, multiple on Station Road, 2 on Church Road and from The Crescent.

# 5.3.2 Boundaries

Knee rail fencing delineates the northern border of the Green, the eastern boundary is primarily hedgerow with areas of open access, the western boundary is a mixture of railings and open access, the southern boundary is the Beverley Brook.

# 5.3.3 Roads, paths, cycleways and access

Paths on the Green are in good condition. There is one access road leading to the Barnes Green Centre within the site's boundaries. Access points lead directly onto tarmacadam paths, which are in good condition, or onto amenity grass areas.

# 5.3.4 Parking

There is no visitor parking within Barnes Green itself and there is limited parking available for visitors to the Barnes Green Centre. Although there is a car parking space in the surrounding roads.

#### 5.3.5 Information

Further information relating to the Green is available on the Council's website: www.richmond.gov.uk

There is a noticeboard and interpretation board at the entrance on the corner of Station Road and Church Road. There are further interpretation boards around the pond. Badging signs can be found at the other formal entrances.

# 5.3.6 Planted areas

The Green has extensive drifts of bulb planting which bring some welcome cheer in the spring.

There are wildflower meadow areas (pollination stations) which attract pollinators, these can be found opposite the Sun Inn, opposite Essex House, at the junction of Station Road and the Beverley Brook and at the end of Laurel Road running towards the brook.

There is a raised planter on Station Road which is maintained by the BCA Greenkeeper.



Figure 6 - Raised Planter alongside Station Road

# 5.3.7 **Grass areas**

The site is mainly comprised of amenity grass which is appropriately cut and maintained.

Wildflower meadows/Pollination Stations have been established. These areas are managed carefully in order to remain attractive. They are cut once a year and the arisings removed from site.

# 5.3.8 **Cleanliness**

The Green is kept clear of litter and graffiti by the Council's Green Space Management and street cleansing contractor. Bins are emptied daily and the site is litter picked at the same time.

The site is popular for dog walkers, most dog walkers are local residents who are respectful to the Green and remove any fouling.

# 5.3.9 Provision of Litter Bins

There are litter bins throughout the Green and these are generally in good condition. In busier summer months additional bins are added to cope with the increased use.

# 5.3.9 **Seating**

All seating is in good condition and spaced throughout the Green offering peaceful spots for people to sit. There is a picnic table near the OSO Arts Centre. There is a raised bench to the north east of the pond and a 'chatty chair' to the south west, these were installed as part of the Friendly Parks for All project. The chatty chair encourages visitors to sit together and spark a conversation.



Figure 7 - Chatty Chair by the pond

# 5.3.10 Buildings, including toilets

The Day Centre is within the curtilage of Barnes Green. The OSO Arts Centre, provides toilets as part of the Councils' <u>Community Toilet Scheme</u>.

# 5.3.11 Health and Safety

The paths are in good condition and present no trip hazards. The brook bordering the south of the green does present a potential danger, however it is shallow.

# 5.3.12 Nature Conservation Value

The Green is designated as a Common and the pond specifically is important for nature conservation and is designated as a Site of Importance for Nature Conservation. It provides valuable habitat for nesting aquatic birds as there is an island in the centre where two thirds are covered by vegetation. There are also marginal aquatic plants which also provide nesting opportunities. The Green has many mature Plane trees, there are also willow trees surrounding the pond. The trees on the Green provide valuable habitat for birds, bats, invertebrates and fungi within an urban setting.

There are 'Pollination Stations' (wildflower meadows) around the site. These are cut once per year and are expected to naturally regenerate, other than the meadow opposite the Sun Inn which is dug over and re-sewn annually. The Greenkeeper on behalf of Barnes Community Association organises for the meadows to be partially or fully re-sewn approximately every 5 years to reduce the dominant grass species and increase perennial wildflower species. They

provide sources of nectar and pollen for pollinators including bees and butterflies.

There are swathes of bulbs throughout the site, primarily daffodils which are temporarily protected by creating willow barriers which was been coppiced from trees on site.

A new hedgerow was recently planted on the southeast of the site along the border of neighbouring properties by the Green Keeper.



Figure 8 - Pollination station in bloom, photo credit BCA Greenkeeper

# 5.3.13 Access for people with disabilities

This factor has been included not only to ensure maximum accessibility for those in wheelchairs and for the elderly and the less able-bodied, but also to ensure compliance with the Disability Discrimination Act.

As one of the Councils' Friendly Parks for All, access for people with disabilities is generally good. There are level pathways across the Green. There is an accessible waymarked path around the pond which can be followed using the access guide online: <a href="Barnes Green - London Borough of Richmond upon Thames">Barnes Green - London Borough of Richmond upon Thames</a>

# 6.0 Vision and Objectives for the Green

# 6.1 The overall vision for Barnes Green:

Following consultation with the local community and as a result of the development of this plan, the future vision for the Green is to ensure its amenity value for the public and increase its valuable as a habitat for wildlife. Safety and security are of high importance as well as good quality facilities. We prioritise working in partnership with the Barnes Community Association and the wider community.

The Council is committed to maintaining and improving the Green to a high standard and in a sympathetic manner.

# 6.2 Aims and Objectives for the Management of the Green

This section sets out the aims and objectives for the management of the Green:

- To identify and cherish the special character of the Green;
- To ensure that the management of the Green protects and enhances the biodiversity of the site;
- To ensure that the management of the landscape maintains the character of the Green;
- To ensure that the Green is promoted and managed in order to provide a high-quality service;
- To meet the demands and expectations of the local community primarily as a recreational, diverse and enjoyable place; and
- To encourage and promote further community involvement in the implementation of the proposals and in the on-going management and development of the Green and its running.



Figure 9 - Barnes Pond in the winter, photo credit BCA Greenkeeper

# 7.0 Management of the Green

#### 7.1 Introduction

This section sets out guidelines and general principles to be followed in delivering the vision and objectives outlined above.

# 7.1.1 The Council's Parks and Open Spaces Service

The Parks Service is overseen by the Head of Arts, Parks and Events, assisted by the Parks Service Manager. It is made up of two teams, the Parks Service also use consultants when needed.

- The Operations team is responsible for liaising with contractors and monitoring the parks. The team includes a Parks Operations Manager, two Parks Officers, an Ecology Policy and Planning Manager, an Ecology Policy and Planning Officer, Allotment Officer and a Parks Support Officer.
- The Arboricultural team is responsible for all street trees and arboricultural
  work in council-managed parks and open spaces, as well as assisting with
  planning issues. The team consists of a manager, seven tree officers and a
  technical support officer.

We value diversity and are committed to delivering a service that puts equality of opportunity as a priority.

Management of the park needs to deliver high standards of maintenance of all aspects of the soft and hard landscaping of the park within existing revenue budgets. Developments have been funded by major borough-wide capital investment Parks Improvement Programmes between 2005 and 2010 and 2012 and 2017. In 2022 Public Realm funding allow improvements in all wards covering – Sports pitches, Outdoor gyms, Playgrounds and pathway access.

# 7.1.2 **Delivery partners**

The Council works and consults with the Barnes Community Association who are a group formed from the local community. One of their aims is to protect, enhance and promote the green as a community green space. Working with the BCA group enables the Council to understand the different users of open space and can help to advise the Council on how to meet their diverse needs. The Barnes Community Association have run a diverse array of events.

For parks maintenance, a new approach was introduced from April 2013, with services split into separate lots and being delivered through a framework contract. In broad terms maintenance will be carried out by the contractors' operatives who have the necessary skills to achieve high and consistent standards. As a framework, the contracts will also be available for other authorities and organisations in London and the south-east of England.

Barnes Community Association also has a Greenkeeper that works on the Green, the post is part funded by the Council to maintain the Green including the pond with the Barnes Pond Management Plan appendix 1.

# **Parks Term contracts:**

Following an open and thorough procurement process that began in spring 2024, the incumbent contractors were appointed to start a 6-year contract in February 2025 for Green Space Management.

This was evaluated by 60% price, 30% non-price and 10% social value.

Green Space Management contract includes, horticulture, sports, play inspection and maintenance, parks infrastructure works and external planting.

Procurement was written in an output style with built-in quality measures and performance indicators and asking qualifying contractors to design excellent services using their knowledge and experience.

The are Framework contracts in place for Arboriculture Management, Parks Patrol, Events Management and Oak Processional Moth Management, which were extended and will be re-tendered in 2025-2026.

# Relevance to Barnes Green

Krinkels Uk Ltd are the Green Space Management contractor undertaking greenspace management (grass cutting, shrubs, hedges, sports bookings and pitch maintenance), Parks Infrastructure Works (hard landscaping, infrastructure and furniture installation, etc.) gate locking operations, plus undertaking play inspection and maintenance. They also undertake parks cleansing alongside existing street cleansing and graffiti removal to create a joined-up operation.

KPS are the arboricultural contractor, working closely with the Council's tree team who undertake inspections and specify works, with Bartlett Tree Experts undertaking Oak Processionary Moth management.

Events in parks are managed by The Event Umbrella, a company who specialise in managing outdoor events in the public sector.

Park patrols are undertaken by Parkguard, a company specialising in education, support services and enforcement in parks and open spaces.

# 7.2 A Welcoming Place

The following management regimes all play a part in ensuring that the Green continues to be a welcoming place.



Figure 10 - Ecological Interpretation Board around the pond

# 7.2.1 Graffiti removal

As a part of our aim to make the Borough safe, green and clean we are committed to reducing and removing graffiti. The Green will be inspected daily for graffiti. The full details of the borough's commitment to the prompt removal of graffiti can be viewed at: <a href="https://www.richmond.gov.uk">www.richmond.gov.uk</a>

There is an agreement with the Council's street scene contractor, Krinkels Ltd, to manage the removal of all graffiti within five working days. Where the graffiti is offensive it will be removed within one working day of notification.

# 7.2.2 Signage

Signage will be kept clean and will be regularly inspected. Any necessary repairs will be carried out as promptly as possible.



Figure 11 - Interpretation board with history of the site

# 7.2.3 **Pathways**

All paths will be inspected annually. Any necessary repairs will be carried out promptly.

# 7.3 Healthy, Safe and Secure

The following management regimes all play a part in ensuring that the Green continues to be a healthy, safe and secure place.

# 7.3.1 **Community Safety**

All contractors working on the Green undertake an important role in terms of a visible staff presence on the Green and structure their maintenance work accordingly. All contractors are uniformed and wear highly visible clothing.

The park is currently included in a Public Spaces Protection Orders designed to reduce anti-social behavior in public places in the borough, effectively replacing the open space byelaws. For example, barbeques, fires and fireworks are prohibited; bicycles must not cause a hazard, nuisance or damage; drones are prohibited; and smoking is prohibited in any enclosed play or sports area. More details can be found on the Council's website: <a href="Anti-Social Behaviour PSPO">Anti-Social Behaviour PSPO</a> (richmond.gov.uk)

# 7.3.2 **Dogs**

The Council and their contractors make efforts to educate dog owners to be responsible for their dog's waste as the dangers of humans coming into contact with dog faeces are well known.

Signage clearly indicates that dog mess should be picked up and disposed of by those walking their pets. Dogs must also be kept on leads when around the pond.

All general waste bins can be used to dispose of dog waste.

The Council has adopted Public Space Protection Orders relating to Dog Control. These have been renewed in 2023 for a further 3 years. They can be found online here: Dog Control PSPO (richmond.gov.uk)

# 7.4 Clean and Well Maintained

The following regimes are designed to ensure that the Green is clean and well maintained.

# 7.4.1 Horticulture

The majority of the grass within the Green is classed as amenity use, there are sections of wildflower meadows/Pollination Stations.

The level of maintenance will depend on the level of use, with increased repairs, fertilising, and scarifying of those areas subject to heavy wear. Most repair works to turf will be carried out in the autumn or spring, with areas either re-turfed or seeded.

Grass edges, whether they are against paths, fences or walls will be cut at the same time as the rest of the grass using strimmers in most areas.

The Pollination Stations' are cut once per year in October by the Greenkeeper.



Figure 12 - Picnickers on the Green, photo credit BCA Greenkeeper

# 7.4.2 **Trees**

Trees within parks are subject to inspection by suitably qualified and experienced Arboriculturalists, this is in order to identify and remedy any unacceptable risks to people using the sites, an example of this is the prophylactic treatment of oak processionary moth or the removal of trees that are extensively decayed compromising their structural integrity.

Tree pruning is only carried out where necessary for risk management purposes or where formative pruning is necessary; this approach allows Richmond's parks to retain a natural landscape with well-formed specimens. Where there is a particular characteristic by way of species composition, size or natural distribution the Council seeks to maintain this through selecting appropriate replacement and new trees. All tree works are in accordance with our Tree Management Policy.

Richmond Council encourages the Barnes Community Association to consider the tree population within parks and to communicate with the parks and open spaces team in order to make improvements and ensure that there is continuity in the way that the trees are managed.

Barnes Green is host to trees of varying size and age, all of which are an important amenity in softening the landscape. The site has mature Plane trees, horse chestnut, lime trees, birch and willows



Figure 13 - View of the pond looking northwest

# 7.4.3 Cleansing

The collection of litter is extremely important in maintaining the appearance of the Green and has a direct effect upon how people treat and respect the site. Litter is collected on a daily basis by the park cleansing contractors.

The park cleansing contractors carry out litter picking, emptying of litterbins and the sweeping/blowing of paths. This applies to all surfaces, paths, lawns and beds.

When the Green has high numbers of visitors and large amounts of litter is expected the parks cleansing contractors will carry out additional visits to empty the bins. Additional bins are added to the Green in the summer months to deal with increased usage. The full litter bags will be collected and removed from the site on the same day. In addition, the bins are cleaned and disinfected when needed to avoid an unsightly accumulation of dirt.

# 7.4.4 Furniture and Fittings

The green space management contractors ensure that all furniture is clean and will check benches, notice boards and bins on a regular basis. Items will be cleaned regularly. Repairs will be requested by contractors on a Defect Report and carried out promptly. Any single replacement or repair will match the existing furniture so that the style of the seat remains consistent.

# 7.4.5 Hard Surfaces

Hard surfaces will be kept clean with litter swept from surfaces regularly by the Green Space Management contractor.

Hard surfaces will be maintained in a weed free state with spot treatment weed spraying when required. Paths will be kept in a good state of repair and all paths being inspected annually and any repairs ordered to be carried out between March and November.

Drains and gulleys are inspected regularly.

# 7.5 Sustainability

The following regimes are designed to ensure that the Green is managed in a sustainable way.

# 7.5.1 **Recycling**

At present we do not have recycling facilities available in this park. However, residents can recycle at some of our other parks and open spaces as well as the cafes situated within them.

# 7.5.2 Recycling green waste

The Council's ground maintenance contractor takes all green waste to Townsmead recycling centre and KPS the Council's tree management contractor recycles woodchip where appropriate.

The Greenkeeper aims to keep/use the arisings from grass cutting and pond works on the green but where not possible this will be disposed of as above.

# 7.6 Conservation and Heritage

# 7.6.1 **Pesticides**

The use of pesticides in Barnes Green is kept to a minimum in the interests of nature conservation and ecology. An exception to this is the annual spraying of the oak processionary moth.

The Council have an integrated Pest Management Policy which can be found online at:

https://www.richmond.gov.uk/media/25346/integrated\_pest\_management\_policy.pdf

# 7.6.2 **Biodiversity**

The Green has been seen many biodiversity improvements over recent years to diversify the habitats available and encourage nature onto the site. We will work to the guidelines as set out in our Nature Conservation Policy Statement

# 7.7 Community Involvement

This is crucial to the management of the Green. Developments to the Green have been made in close co-operation with the Barnes Community Association, who are a key stakeholder in the Green. They have a Greenkeeper who works with local volunteers to manage/carry out maintenance on the green and the pond. The BCA arrange regular events on the Green which are advertised in the Green's notice board or on their website.



Figure 14 - Duck shelter built by the BCA Greenkeeper and volunteers, photo credit BCA

# 7.9 Marketing

Promotion and marketing of Barnes Green is carried out by means of a range of measures, including the Council's website and publicity literature and the

noticeboard, to ensure that local people and visitors to the borough are aware of the facility. Barnes Community Association, promotes the green using their channels of communication on their website and newsletters.

# 7.10 Internet

Barnes Green features on the council's website and can be accessed from the following link at:

https://www.richmond.gov.uk/services/parks\_and\_open\_spaces/find\_a\_park

Information of the Barnes Community Association can be found online at: <a href="https://www.barnes-ca.org/">https://www.barnes-ca.org/</a>

# 7.11 General Promotion

In order to create community awareness for all of its facilities the Council regularly produces articles and press releases about activities and facility development. A noticeboard at the main entrance is also used to promote upcoming events and works planned for the park so residents are kept up to date.

#### 8.0 Achievements and Action Plan

# 8.1 Achievements

Changes and improvements to Barnes Green in recent years are:

- Planting of new hedge row
- Introduction of new bulb swathes
- Installation of a raised bench to aid those with limited mobility as part of the Friendly Parks for All project
- Repairs to the bank of the pond, where the bank had worn away

# 8.2 Action Plan

The action plan is for 2025 to 2026

Item of work and location	Year		Timing	Resources
	2025	2026		
Further repairs to the bank	Υ		In 2025	Parks Team &
of the pond				Contractor
Designate more areas as	Υ		In 2025	Parks Team, Krinkles
pollination stations				Ltd, BCA
Work with Community	Υ	Υ	Ongoing	Parks Team,
Bluescapes on a flood				Community
resilience project for the				Bluescapes, BCA
Green				
Update the current pond	Υ		In 2025	Parks Team & BCA
management plan				
Continue the memorial	Υ	Y	Ongoing	The Parks Team &
bench programme				Krinkels Ltd

# 8.2.1 **Development and renewal**

As indicated previously, while the Parks and Open Space Team is open to the changing demands from the local community with regards to facilities within any of the borough's parks. The major challenge is to maintain high standards of maintenance and to plan for effective repair and renewal of the major elements of a park's hard landscaping or infrastructure e.g. path system.

A flood resilience project has been proposed on the Green, to aid with flooding along the Beverley Brook and reduce the poor drainage of the Green after rainfall. The proposal is being investigated by Community Bluescapes, with support from the Parks Team and the BCA. It will include alterations to the south section of the site bordering the Beverley Brook, with the potential re-direction of the river and a scrape on the Green. The project will ensure there is community engagement throughout, with the BCA and their volunteers and other stakeholders in the Green. The key aims of the project is to increase wetland and river habitats, increase flood storage and reduce waterlogging of the Green and increase community engagement in the river.

# 8.2.2 Community Engagement

The Council intends to continue to work with the Barnes Community Association. The Council has and will continue to consult with the BCA and local ward councillors in relation to any new initiatives. We are committed to being receptive to concerns and suggestions voiced individually or through community groups.



Figure 15 - Daffodils with willow fencing created by Greenkeeper and volunteers, photo credit BCA Greenkeeper

# 8.3 Operational Commitments

The maintenance schedule includes the main features that make up the fabric of the Green and the maintenance operations for each. Monitoring and inspection duties are also included. Biodiversity management and initiatives are included in this schedule.

Feature	Maintenance Operation	Frequency
Amenity grass	Kept to a height of between 25 to 75mm	As required to maintain length; average 14-16 cuts per year
Wildflower meadow / Pollination Stations	Cutting of meadow – arisings removed from the area	Cut once a year
Bulbs	Cutting of amenity grass where bulbs are planted.	Once the bulbs have flowered and the foliage has died back, roughly 6 weeks after flowering
Tree	Inspection Replacing and expanding variety and stock	Every 4 years As required
Shrub	Kept weed free  Mulching  Pruning	Every 4-6 weeks in the growing season As required As required, dependent on species
Litter	Litter picking Emptying of bins	Daily Daily
Graffiti	Removal of obscene/offensive words Removal of other	Within 24 hours Within 5 working days
Furniture	Clean and paint Repair/replace	As required As required
Monitoring of contract	Monitoring	Quarterly
Infrastructure inspection	Inspection	Annual
Biodiversity opportunities and actions	Inspection, enhancement when necessary	As required

# 8.4 Conclusion

This Management Plan is not 'set in stone'. It provides a framework and guidelines that enable the London Borough of Richmond upon Thames to manage the site to a high standard and in a sustainable way. The Council is open to the changing needs of local communities and will continue to work closely with the Barnes Community Association. The Plan will run from January 2025 to December 2026. An interim progress update will be undertaken in January 2026.

# 9.0 Appendix

1.Pond Management Plan - As noted in the actions this management plan will be updated to reflect changes since it was established. Contact details have been removed.

# Barnes Green Pond Maintenance Handbook August 2013



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#### 1. Introduction

This handbook is to be used as a reference guide to the maintenance and management of Barnes Pond and Barnes Green.

The Barnes Community Association (BCA) and London Borough of Richmond upon Thames (LBRUT) have worked in partnership to achieve a high standard of maintenance, management and improvement of Barnes Green. The intention of this handbook is to clarify the areas of responsibility and to offer a background to the maintenance, management and improvements to Barnes Green.

Consultation with local people has established that what they want is a landscape which is both well maintained and, in effect, sustainable. However, they do not want the area to be an extension of the Wetlands Centre, with such a strong emphasis on biodiversity. Therefore, the BCA and LBRuT have agreed something of a compromise for a 'village pond', with formal and informal planting. On the 'informal' side, it should be noted that the wild plants at the margin of the pond are designed to play a role in sustaining the pond and its ecology and any replacement planting in the future should honour this role. To a certain extent, 'well-maintained' is not precisely 'tidy'. However, it is acknowledged that a reasonable degree of 'tidiness' is essential if public support for what has been achieved is to be retained.

The island provides cover for nesting birds during the spring with two thirds of the island being well vegetated, the remaining area is maintained as an open beach.

# 2. Maintenance Regime for Barnes Pond

The following table is a quick reference guide to the various works and performance standards that are carried out on the site, (please refer to section 9 "Contacts" for relevant names and the rest of the document for further detail). Also please note section 8, which makes clear the spirit in which the Council and its contractors work together to achieve common goals.

2.1 Grounds Maintenance Contract - Continental Landscapes Ltd

Area of Work	Performance Standard/Approximate
Alou of Front	Frequency
Large scale grass cutting	Maintain to between 25mm and 40mm long
Grass cutting edges	As above – to follow above
Hedge maintenance	Planting up gaps in hedges as and when they
	are required
Shrub bed weeding/pruning	As necessary – no more than 20% of weeds should be present in the bed
Aquatic Plantings	To be left natural to ensure seed dispersal.
Hedge cutting	Twice per year
Naturalised Bulbs	Left to stand after flowering, to ensure energy is
	restored to the bulb for next flowering season.
	Cut scheduled to take place not less than 6
	weeks after flowering.

2.2 Grounds Maintenance Contract - Gristwood and Toms Ltd

2.2 Grounds maintenance contract - Gristwood and Tomo Eta		
Area of Work	Performance Standard/Approximate	
	Frequency.	
Trees – removal of basal growth	To maintain clear passage 2x per annum	
Trees – crown pruning	As required	
Trees – Sapling tree maintenance	Forming of new trees carried out by grounds	
	staff as required	

Street Cleansing Contract - Continental Landscapes

Area of Work	Performance Standard/Approximate Frequency
Highways litter bin emptying	2 x per day
Street cleansing	2x per day plus evening litter pick - see schedule
Graffiti removal	As required – within 4 hours if offensive – or 7
	days standard.
Dog bin emptying	As required, but more frequent in summer
Litter collection (includes broken glass, twigs	Pre grass cutting / by mid-morning / when bins
and other small items of debris)	emptied (may be different crews)
Water's edge litter collection	Within 1m from banks
Leaf Clearing	Carried out once every three weeks from mid
	November, completed by early January

2.4 Pond Pump Maintenance and Water Level Arrangements - Richmond Council Parks Team

Area of Work	Performance Standard / Approximate Frequency
Oil Interceptor Drain	Is cleaned 2 x a year by OILSERVE
High Level Pump Mtce (excess water pump)	Pump S1044C1503P – under maintenance due to a blockage/ failure in the out pipe
Low Level Pump Mtce (top up pump)	Pump AP50B.50.08 every 6 months - checked by unknown - March, July & November
Water Level Top Up	Since the original filling of the pond on creation, the pond now relies solely on rainfall, filtered road runoff & ground water

2.5 Other Arrangements
Barnes Common Keeper Job Description (ANNEX A)

Responsibilities	Performance Standard/Frequency
Patrol pond	12.5 hours per week
Monitor level of water/running hours of pumps	Weekly/monthly
Remove any debris obstructing outfall to	Weekly and as required
overflow/pump chamber	
Remove litter/sweep broken glass	Between Continental Landscapes visits
Weed shrub beds	Between Continental Landscapes visits
Advise re byelaws	As required – Note below
Carry out minor maintenance	As required
Routine maintenance of marginal aquatic	As required
planting	•
Maintain up to date information on notice boards	As required
Removing invasive species - e.g. Monkeyflower	As required
& Himalayan Balsam	· ·
Removing rubbish from pond	Once a month and as required
Weeding & raking hard standing areas	As required
Replanting damaged marginal vegetation	As required
Cutting pond marginal vegetation & clearing it	On a 5 year rotation during winter only
Pollarding/Coppicing willow trees on waters	On a 3 year rotation during winter only
edge of outer edge of pond	
Cutting & clearing vegetation on north of pond	Winter
island to maintain "duck beach"	
Pollarding/Coppicing Willows & Alders on pond	On a 5 year rotation with some left as standards
island	(materials to be kept on island and used as
	wildlife habitat)
Control of brambles on island	Restricted to one patch by manual
	cutting/removal

Maintenance of wildflower meadow to north of	Cut in October & left for two weeks to dry
pond	Weed for invasive and rake out leaves in
	November
	Natural regeneration by seed but can be topped
	up if required

#### 2.6 Quick reference

2.0 Quick reference		
Recommended Action		
Call 999 immediately		
Inform Arboriculture Manager		
Check overflow pipe back to Beverly Brook is		
clear and pump operation		
Check level of Beverly Brook pump function		
Capture and advise RSPCA/RSPB		
Contact Continental Landscapes Ltd		
Contact Richmond Council Enforcement Team		
Contact Richmond Council Enforcement Team		
Contact Richmond Council		
Additional to contract - advise Parks Office		
Liaise with Parks Team/Glendale		
To be left to run their course		

# 3. Pond Background

Barnes Green Pond is an important site for nature conservation; it is recorded as a site of Local Importance (RiL 12) and is a key site for marsh/swamp, pond/lake and secondary woodland habitats within the borough. It is an important site for nesting birds that inhabit the island each year.

In April 2001 the pond suffered a major leak. Investigations at the time failed to discover the cause of the leak. In view of the fact that the surrounding ground is made up of sand and gravel, it was decided to line the pond in order to make it watertight.

Work involved removing silt from the pond, hauled and disposed of off site with some silt used for mixing with sand and gravel around the edge of the pond to form new landscaped edges. The pond is now lined with a polyethylene liner that has geotextile protection on both sides of liner to prevent leaking and is covered with sand and gravel that was excavated from the bed.

#### 3.1 Water Supply

The pond relies on the following sources of water.

- a) Rainfall
- Surface drainage from surrounding ground and paved areas via an oil interceptor installed as a part of the contract.
- An automatic pumped water supply (installed in the contract) to pump water, as available and as required, from the subsoil directly into the pond without filtration (see pump details).

#### 3.2 Lining

The liner was installed inside a geotextile sandwich and covered with sand and gravel from the pond bed. The liner was "anchored" above and beyond the water edge, the liner being welded with a twin hot shoe welder and where not practical extrusion welder. NB. Extreme care must be taken to ensure that the liner is not perforated, e.g. by driving stakes into the base of the pond

# 4. Safety

All works should be carried out by fully trained personnel. If in doubt ask before attempting any works.

#### 4.1 Deep Water

It is recommended all works are carried out by at least 2 personnel and when working close to or in the water life jackets should be worn and no work should be carried out where there is risk of entanglement or tripping. It is recommended that at least one person is always clear of works to be in a position to offer assistance or call for help.

#### 4.2 Slippery Surfaces

Be aware when working in or on the water's edge that there is a high chance that surfaces will be slippery and that care should be taken in choosing appropriate footwear. In particular there is always a high risk of injury when carrying heavy items which makes balance more difficult and will possibly restrict line of sight.

#### 4.3 Weil's Disease (Leptospirosis)

Weil's disease can be fatal and is normally picked up on the shoreline where rats feed and urinate. It is important that hands are washed with soap or hand cleaner prior to eating and that there is no risk of face or mouth contact with the water, soil etc.

# 4.4 Pump/Valve/Access Chambers

Care must be taken when removing access lids that the area is fenced off to prevent anyone inadvertently falling down the hole and where appropriate when working in enclosed chambers when "Confined Works" situation applies the necessary precautions must be taken, as clearly defined in health and safety documentation.

#### 4.5 Pumping

Work should only be carried out by qualified engineers but be aware of the dangers of pumping such as high pressures and high speed impeller (often fitted out of view in the underside of the pump, especially on submersible pumps). In certain circumstances systems may be pressurised and any removal or opening of pumps should be carried out with great care and knowledge of the system.

#### 4.6 Grills/Screens

When cleaning grills and screens always have a firm footing and ensure that any debris removed is cleared up and taken off site and disposed of in an acceptable manner.

#### 4.7 Electrics

Work should only be carried out by a qualified electrician but whenever working on or around pumps make sure these are isolated so there is no risk of inadvertent switching on of the pumps by a third party or by automatic switching.

#### 4.8 High Working

When working on high constructions such as bridges and raised decked areas etc., work should always be carried out in a protected safe manner, with approval being provided by a qualified health and safety advisor

# 4.9 Chemicals/Pesticides

Whenever handling chemicals always adhere to the manufacturer's instructions/advice. Most pesticides contain strong warnings about the damage that can be caused to aquatic life if they are used in circumstances where they might leach into adjacent water e.g. the pond.

#### 4.10 Footwear

Sturdy footwear should be worn by all personnel working on the Common. Steel cap footwear should be worn whilst using machinery or sharp tools.

NB: IF IN DOUBT ASK AND/OR SEEK QUALIFIED INSTRUCTIONS BEFORE ATTEMPTING ANY WORKS.

#### 4.10 Further Safety Pointers for Onsite Staff Do's

- Record any incidents of aggression or threatened violence. Record time, place and circumstances in a site log- book
- Report any incidents of aggression of threatened violence to a line manager at the earliest opportunity.
- Carry your mobile phone with you.
- · Programme your mobile with police and emergency numbers for 'quick-dial'
- Assess the situation. If you feel in actual physical danger, telephone the police and ask for assistance. Inform your line manager at the first possible opportunity.

#### Don't

Put yourself in danger. If you feel threatened withdraw.

#### 5. Pond Materials

Liner: Low Density 1.5mm Polyethylene.

Supplier: - GSE Lining Technology

Geotextile: 370 grams non woven geotextile F500

Supplier: - Tex Engineering Limited

Pump: 1. High level –

Grundfos Submersible 415V 50Hz S1044C1503P

2. Low Level -

Grundfos AP50B.50.08.1V 1x230V

Edging: Oak, railway sleepers and pressure treated softwood

Oil Interceptor: 1 x NSB6S/21 Class 1 bypass with additional silt capacity

Supplier: - Condor Products

# 6. Pond Control System

The manuals for the pond, including liner, pumps and control system are maintained at London Borough of Richmond upon Thames office.

Building Maintenance Ground Floor Central Depot Langhorn Drive Twickenham TW2 7SG

Contact

There is one pump chamber with two pumps (i.e. Pond Top Up, Pond Overflow). The Pond Top Up outlet can be seen near the pump chamber to the left. The Pond Overflow supplies an underground main. The Pond Top Up will not run if the Pond Overflow Pump is running, so as to ensure the Pond cannot overfill during storm conditions, therefore the overflow pump has priority.

#### 6.1 Pumps

Qualified personnel should service the pumps.

Pump S1044C1503P every 2000 hours (High Level / excess water)

Pump AP50B.50.08 every 6 months (Low Level / top up)

#### 6.2 General Design Principle

There are two separate pump installations installed in the pump chamber.

#### 6.2.1 High Level

This is to pump excess water from the pump chamber during periods of high level into Beverley Brook. Please note the gravity overflow (Barclays Bank) only operates when the high level pump cannot cope. The new system connects on to an existing underground pipeline on the edge of the path abeam of the pump chamber

#### 6.2.2 Low Level

This system senses water level in the pond and at a pre-set low level switches the pump on to supply water from the surrounding aquifer into the pond. To facilitate water flows a French drain was installed directly underneath the liner, all the way around the island and approximately half way between the island edge and shoreline. This drain outfalls directly into the pump chamber. Depth of pump chamber - 4.5 metres. During periods of drought the pump chamber will be empty therefore the Low Level Pump will not be able to top up the pond.

Note: both pump systems operate automatically, via water level sensors. Automatic top-up may, however this will be dependent on local reservoir levels.

The pumps are protected by sensing of "no flow", high load" and "high pressure".

#### 6.3 Operation

There are two float switches for each pump within the single pump chamber (i.e. Low Level, High Level). The operation of these is as follows:

#### 6.4 Pond Top Up

If the "Low Level" and "High Level" float switches have been activated the pump will run until the "Low Level" float switch has changed state. Therefore water cannot be pumped below this point.

#### 6.5 Pond Overflow

If the "Low Level" and "High Level" float switches have been activated the pump will run until the "High Level" float switch has changed state. Therefore water cannot be pumped above this point.

The floats are positioned in the following order from top to bottom with respect to the pump chamber:

- Pond Overflow "High Level"
- Pond Top Up "High Level"
- Pond Overflow "Low Level"
- Pond Top Up "Low Level"

When auto mode is selected for either pump, then the chosen pump will operate continuously governed by the above conditions.

The chosen pumps run continuously until an alarm input is detected by the control system (i.e. Easy Relay Inputs 15 or 16).

Three types of alarms can be detected by the system are as follows for both pumps:

- Pump Overload
- No flow
- High pressure

# 6.6 Easy Relay Input/Output Relationship

There are 8 inputs - 6 outputs

# Module Inputs

Input 1 Auto pump selected (Pond Top Up)
Input 2 Timed pump selected (Pond Overflow)

Input 3 Run Pond Top pump Input 4 Run Pond Overflow pump Input 5 Pond Top Pump Fault (Overload, No Flow, High Pressure)
Input 6 Pond Overflow Pump Fault (Overload, No Flow, High Pressure)

Input 7 Fault Reset Input 8 Spare

#### Module Outputs

Output 1 K1 coil (main contractor with overload Pond Top Up)
Output 2 K2 (main contractor with overload Pond Overflow)

Output 3 Spare Output 4 Spare

# 7. Pond Water Quality and Maintenance

#### 7.1 Water Quality and Levels

The Common Keeper carries out regular checks on the water quality of the pond to via the testing facilities at Barnes Wetland Centre.

# 7.2 Algae Blooms

The Barnes Wetland Centre and G. Miles and Son, the engineers who redeveloped the pond advised that algae blooms should be left to run their course. The algae bloom is a direct result of the pond trying to set an ecological balance. G. Miles and Son have advised that during periods of Algae Bloom the best course of action is to allow the algae bloom to run its course. For prevention of blanket weed, it may be beneficial to anchor bales of barley straw in the water, however the effect is minimal.

#### 8. Grounds Maintenance

LBRUT is 5 months into a 4 year partnership with Continental Landscapes Ltd who are the main supplier of grounds maintenance within the borough. The contractor's responsibilities are defined in the "Management Regime" guide, section 2. The partnership works on the basis of working together to get the job done. Although there is clearly defined contract and specification, the intention of the partnership is for both parties to adapt to change as and when required. As issues arise outside of the contract or when it is not easy to interpret the contract document relevant to the issue, both parties are to work together to find resolution. To ensure success, this principle along with trust needs to be taken on board by all parties working towards the shared goal. The shared goal is defined in the Introduction to this document.

# 9. Contacts

# Continental Landscapes Ltd: For issues relating to grounds maintenance as detailed in section 2.1 For issues relating to street cleansing as detailed in section 2.3

#### Gristwood & Toms:

For issues relating to tree work as detailed in section 2.2

#### LBRUT Enforcement Team / Parks Team:

Environment 2nd Floor Civic Centre 44 York Street Twickenham TW1 3BZ

First point of contact for matters relating to antisocial behaviour, conduct in parks and open spaces & enforcement of bylaws.

First point of contact for matters outside of Continental Landscapes' grounds maintenance contract and pond equipment maintenance.

Arboricultural Planning & Policy Officer

First point of contact for tree-related matters outside of Gristwood & Toms grounds maintenance contract.

Safer Neighbourhood Team: 0207 161 8040

# **Additional Contacts:**

#### **Barnes Community Association Office:**

bca@barnesvillage.org.uk

# Friends of Barnes Common

# Interim Allotment Officer

Natural England Wildlife Licensing Unit Northminster House Peterborough

PE1 1UA 01733 455 000

OILSERVE 01252 532 685