



# Ellera Community Association

## Noise Management Plan

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5. HOW ECA WILL MANAGE COMPLAINTS

Beard Construction have been busy in North Lane and the main structure is now almost complete. Work is starting on fitting out the interior, installing flooring, air conditioning and heating and landscaping the garden and terrace at the rear and side of the building. The grand opening of what will soon be Teddington's most exciting piece of social infrastructure in decades is now scheduled for mid October.

Elleray Community Association (ECA), the charity that will be managing the new centre, is going to great lengths to ensure that, as well as being the new home of their adult social club, the centre will be a real community asset providing a host of daytime and evening activities, classes and events that will appeal to a very broad cross section of the local community.



The types of activities ECA are looking to host include:

- **Scouts & Girl Guides**
- **Fitness classes;** e.g. Yoga, Pilates, Martial Art
- **Rehearsal space;** e.g. Choir groups, drama groups
- **Arts Studio;** e.g. Fine art classes, exhibition space
- **Venue Hire;** e.g. Children's parties, community gatherings
- **Event Space;** e.g. Comedy evenings, quiz nights
- **Educational Spaces;** e.g. IT, language & music classes
- **Pastoral Support Spaces;** e.g. Therapy & counselling sessions for individuals & groups

# PLANNED ACTIVITIES & EVENTS AT THE NEW CENTRE

- ECA's adult social club will continue to provide a range of social activities throughout the week for its members.
- The style of activities being promoted for the social club will largely remain unchanged from the current programme at the existing Ellera Hall.

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 Telephone: 020 8977 0549  
 Company No: 8322991  
 Charity No: 1150261  
 Website: [www.ellerayhall.org](http://www.ellerayhall.org)  
 Address: Ellera Road, Teddington TW11 0HG

**ELLERAY HALL ACTIVITIES TIMETABLE 2025**

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Hairdresser 09:30 - 14:00 (Members only) Please call Tina 07572 878352 for appointment  'Nearly New' Shop Main Hall	Chair Based Yoga (£5) Elsa 10:00 - 10:45 Activity Room  Brighter Together 10:00 - 11:00 By invite only IT Room	Chair Based Pilates (£5) Heather 10:00 - 10:45 Activity Room  Good Morning Choir (£5) Carl 9:30 - 10:30 Main Hall  Coffee Morning (£1) 10:30 - 12:00 IT Room  Zumba Gold (£5) Catherine 11:00 - 12:00 Main Hall  'Nearly New' Shop Main Hall	Gentle Exercise (£5) Lucy 9:45 - 10:45 Activity Room  Chiropractor 09:30 - 14:00 (Members only) Once a month - please see office for appointment  'Nearly New' Shop Main Hall	Zumba Gold + Resistance training (£5) Aisha 9:45 - 10:45 Main Hall  Games Corner 10:00 - 11:00 Lounge  Hairdresser 9:30 - 14:00 (Members only) Please call Tina 07572 878352 for appointment  'Nearly New' Shop Main Hall
Bingo (£1) 11:00 - 12:00 Main Hall	Chi Kung (£5) Paul 11:00 - 12:00 Activity Room Tai Chi (£5) Paul 12:00 - 13:00 Activity Room	Quiz (£1) 11:00 - 12:00 Main Hall  Singing for the Brain (£5) Carl 11:00 - 12:00 Activity Room	Games Corner 11:00 - 12:00 Lounge  Bingo (£1) 11:00 - 12:00 Main Hall	Skittles (£1) 11:00 - 12:00 Main Hall  Yoga (£5) Elsa 11:00 - 12:00 Activity Room
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
Bowls (£1) 13:00 - 14:00 Main Hall  Air Boxing (£5) 14:30 - 15:15 Main Hall Commencing 2 <sup>nd</sup> June for 6 weeks	Crazy Golf Tournament (£1) 13:00 - 14:00 Main Hall  Reminiscence (£1) 14:00 - 15:00 Activity Room  Bridge Club (£2 for non- members) 13:45 - 15:45 Lounge	Curling Competition (£1) 13:00 - 14:00 Main Hall	Live Singer and Guitarist (£1) 13:00 - 14:00 Main Hall  Bridge Club (£2 for non- members) 13:00 - 15:00 Lounge	Friday Fun (£1) See board for activities 13:00 - 14:00 Activity Room

## EXAMPLE OF ACTIVITIES:

- CHOIR
- INDOOR BOWLING
- CRAZY GOLF
- INDOOR CURLING
- SKITTLES
- BINGO
- YOGA
- PILATIES
- ZUMBA
- BRIDGE
- ARTS & CRAFTS

\*TYPICAL TIMETABLE AVAILABLE

ECA have developed a Noise Management Plan that captures the following key elements:

## *Awareness*

- The importance for ALL users of the Ellera Centre to be aware of their actions and noise levels when using the centre.

## *Educate*

- The community centre is for all to enjoy. However, activities should be planned to limit noise levels where possible and monitored during the activity to avoid disruption to the neighbours.

## *Control*

- As part of the construction of the new site, a noise limiter has been installed to isolate any amplified sound, should it exceed the noise level as set by the Planning Condition NS30.

ECA is a community charity and operates an open and welcoming environment. We welcome all comments and support that will help us to improve the service we offer the community.

Contact us:

- Visiting our centre and talking to a member of ECA staff
- By telephone: 020 8977 0549
- By email: [enquiries@elleraycentre.org](mailto:enquiries@elleraycentre.org)
- By mail: Elleray Community Association,  
*Current: Elleray Hall, Elleray Road, Teddington Middlesex TW11 0HG*  
**New: Elleray Centre, North Lane, Teddington Middlesex TW11 0HJ**

As a registered charity, governed by the Charity Commission, ECA take all complaints very seriously. All complaints follow our standard procedure to ensure we understand:

1. What went wrong
2. Who was affected
3. How do we can avoid it happening again

Within our Noise Management Plan, we have a logbook that tracks all noise complaints, the remedial actions taken and the communication to all parties involved.

A copy of our Noise Management Plan is available for anyone seeking additional information.





*Many thanks*