

Teddington Pools & Fitness Centre Hydrotherapy Pool User Group

Notes of meeting held on 2 November 2015

Present: Jean Jacob Richmond Back Pain Group
 Jackie Venus Visually Impaired Society for Richmond
 Lee Reeves Deputy Centre Manager, Teddington Pools & Fitness Centre

Apologies: Caroline McGuire

Action

1 LR provided an update on the notes of the last meeting held on 11 May 2015.

- (i) Mural – this has now been finished.
- (ii) Disabled Parking Bays - The 4 disabled bays at the top of the Hydro Pool slope remain for blue badge holders only.
- (iii) Microbiological testing will continue to be done monthly.
- (iv) Incident reporting by groups – LR checked for progress on the groups introducing their own procedures and advised that TPFC would report for the VISR, but that RBP should have their own procedures in place. LR to speak with Do Heath. LR
- (v) Hydro Pool main entrance signage – quotes still awaited.
- (vi) Fire Evacuations/practice drills – LR advised that some groups still had to respond to a request for own procedures to be in place. LR to chase these up with the individual groups. LR/CM
- (vii) Bin Screens - CM was awaiting quotes still.
- (viii) External lighting - works now complete. JJ (RBP) conveyed her appreciation for these works.
- (ix) Changing room overlap – Groups advised no current problems, but would inform management if any issues arise. JJ/JV
- (x) Sliding doors – now replaced and works completed. JJ (RBP) conveyed gratitude for these works.

2 User Issues

- (i) Changing cubicle privacy - LR advised that the middle panel curtain had been now been replaced with a permanent cubicle wall.
- (ii) Poolside column / painting works – a line had now been painted on the column as requested to make column more visible.
- (iii) Bin Screens - JJ suggested some improvements for this area and advised he had spoken to CM. CM to contact JJ and inform her of decision made. CM
- (iv) Hydro Reception Chairs – Users still feel more and “higher” chairs are

required. LR to get quotes.

LR

- (v) Hydro external area – LR to reinforce with lifeguarding team that area needs to be swept more often and make more welcoming.

LR

3 Any other business

- (i) JJ gave her thoughts with regards to the relocation of the bins at the top of the hydro slope. She would like to see the bike shed relocated and for the existing shed to be made into an area for the bins.
- (ii) JJ queried why we were carrying out a review of the hydro public sessions? LR informed the group that we are reviewing these, with a view to having more allocated slots for 121 lessons.
- (iii) RBG would be interested in more pool space, if after the review and introduction of 121 slots, space was available.
- (iv) LR informed the group of the recent staffing restructure, meaning that Colin Sinclair will most likely be relinquishing his user group responsibilities and Jonathan Davey will be taking the lead, alongside Caroline Mcguire.
- (v) JV mentioned that some of the VISR group are contemplating using the main pool. LR asked JV to notify him if any of the group would benefit from a tour to familiarise them with the layout etc. JV agreed and also mentioned that her users will wear the Visual Impaired symbol hats.

4 Date of next meeting

Monday 3rd May 2016, 6.00pm at Teddington Pools & Fitness Centre.

All