

## London Borough of Richmond upon Thames Health and Wellbeing Board

### Pharmaceutical Needs Assessment: Supplementary Statement

Date issued: 1<sup>st</sup> April 2016

The Board has issued the following Supplementary Statement to the London Borough of Richmond upon Thames Pharmaceutical Needs Assessment (PNA), published at [http://www.richmond.gov.uk/pharmaceutical\\_needs\\_assessment](http://www.richmond.gov.uk/pharmaceutical_needs_assessment)

#### Changes to pharmacy opening hours

The opening hours of KC Pharmacy, 23 Broad Street, Teddington, TW11 8QZ were extended on 1<sup>st</sup> April 2016 from Monday-Friday 9:00-18:30 and Saturday 9:00-18:00 to Monday-Saturday 9:00-20:00 and Sunday 16:00-20:00.

This does not include bank holidays.

#### Pharmacies which have closed

Lloyds Pharmacy, Teddington Memorial Hospital, 60 Hampton Road, TW11 0JL (PNA map reference 44) closed on 31<sup>st</sup> March 2016 on the expiration of the contract.

The pharmacy was open Monday-Friday 12:00-20:00 and Saturday-Sunday 13:00-21:00. The closure will reduce the pharmacy provision in the borough, particularly in the late evenings.

The Board notes:

- A service review found that pharmaceutical activity from this pharmacy was too low to be cost-effective.
- NHS England has reinvested the funding from this contract into local pharmacy through the following:
  - Borough-wide pharmacy minor ailment service, planned to start in July 2016.
  - Extending opening hours for KC Pharmacy (see changes to pharmacy opening hours above) to cover late evenings throughout the week.
- There are two other pharmacies within approximately 150 meters of the Lloyds pharmacy site:
  - KC Pharmacy, 23 Broad Street, Teddington, TW11 8QZ (PNA map ref. 31), which is open Monday-Saturday 9:00-20:00 and Sunday 16:00-20:00 (see changes to pharmacy opening hours above).
  - Boots the Chemist, 59 Broad Street, Teddington, TW11 8QZ (PNA map ref. 36), which is open Monday-Saturday 8:30-17:30 and Sunday 10:00-16:00.

- The following pharmacies are also open late most evenings:
  - Maple Leaf Pharmacy, Twickenham, TW2 5AB (PNA map ref. 15; 1.6 miles from the Lloyds pharmacy site) is open from Monday-Friday 9:00-21:00, Saturday 9:00-17:30 and Sunday 10:00-16:00.
  - Asda pharmacy, Feltham, TW13 4BH, (London Borough of Hounslow; 3.5 miles away) is open from Monday 8:00-23:00, Tuesday-Friday 7:00-23:00, Saturday 7:00-22:00 and Sunday 11:00-17:00.
  - Sainsbury's In-Store Pharmacy, Richmond, TW9 4LT (PNA map ref. 11; 4.3 miles away) is open from Monday-Saturday 8:00-21:00 and Sunday 10:00-16:00.
  - Boots the Chemist, Kew, TW9 4AD (PNA map ref. 25; 5.2 miles away) is open from Monday-Saturday 9:00-14:00, 15:00-20:00 and Sunday 11:00-17:00.
- Richmond CCG is in the process of recommissioning the out of hours palliative care scheme previously provided by Lloyds to other pharmacies in Richmond, due to start later in April 2016.

On the basis of the above considerations, the Board is satisfied that, whilst there will be a change in the pharmaceutical service provision in the area, making a revised pharmaceutical needs assessment at this time would be a disproportionate response. The PNA will be refreshed in 2018 in line with existing plans.

Supplementary statement issued by: Anna Raleigh, Joint Acting Director of Public Health