

Support Services for those experiencing Hate Incidents/ Crime, including abuse, harassment and discrimination in the London Borough of Richmond upon Thames

<u>Agency and Description</u>	<u>Remit and/or Specialism</u>	<u>Contact Details</u>
<p>Victim Support Victim Support help anyone affected by crime, victims, witnesses, friends, family and any other people involved.</p>	National and Richmond	<p>National Supportline: 0845 30 30 900</p> <p>For appointments call the South West London Office on 020 7801 1777 (9am - 5pm Monday to Friday)</p>
<p>Richmond CAB CAB provides advice and support to all. The Citizens Advice Bureau service is independent and provides free, confidential and impartial advice on a range of areas, including experiences of discrimination, harassment or hate crime.</p>	National and Richmond	<p>0844 826 9700 (Monday to Thursday 10am-3pm)</p> <p>Send an email via the website here</p> <p>There are also drop in services available, to find the most convenient location visit the website here</p>
<p>Stop Hate UK Stop Hate UK is the leading national organisation working to challenge all forms of Hate Crime and discrimination, based on any aspect of an individual's identity. Stop Hate UK provides independent, confidential and accessible reporting and support for victims, witnesses and third parties. They are commissioned to provide support in Richmond.</p>	National and Richmond	<p>0800 138 1625 (24 hours a day) Email: talk@stophateuk.org You can also chat to someone online, send a text, use a text relay or an online form, for details please visit their website here</p>
<p>London Race Advocacy Project The LRAP has been established to support victims of race and religious hate crime in 16 London boroughs through the provision of information, advice, advocacy, and representation</p>	London	<p>0800 374 618</p> <p>They run advice surgeries across London:</p> <p>Mondays: 11am-4pm (North London - 1, Turnpike Lane, London N8 0EF)</p> <p>Saturdays: 10.30am-1pm (Southall - First Floor Office, 54A The Broadway, Southall, Middlesex, UB1 1QB)</p>
<p>London Discrimination Unit A London-wide discrimination project that covers instances where you feel that you have been discriminated against, harassed or victimised at work on the grounds of race, sex, disability, religion, age or sexual orientation. They provide advice and representation.</p>	London, prioritises Lambeth	<p>Submit a request for advice via their website</p>

<p><u>Kingston Race and Equalities Council</u> Supporting victims of harassment and discrimination and promoting race and equalities in the Royal Borough of Kingston and surrounding areas.</p>	<p>Kingston and surrounding areas</p>	<p>Call them on 020 8547 2332 or send them an email to <u>enquiries@kingstonrec.org</u></p>
<p><u>Galop</u> Galop is London's lesbian, gay, bisexual and trans safety charity. It provides advice, advocacy, support and reporting of hate crime, domestic abuse, sexual violence and problems with the police</p>	<p>London LGBT Specialism</p>	<p>Call Galop on 0207 704 2040 or report online via their <u>website</u>.</p>
<p><u>Metro LGBT Hate Crime Service</u> This service provides support to people who have experienced hate crime who are LGBT throughout South London. They provide counselling, have a community action group and a volunteer peer mentoring programme.</p>	<p>South London LGBT Specialism</p>	<p>Contact via email: <u>candy@metrocentreonline.org</u> or call on 020 8305-5000 x 130</p>
<p><u>Richmond AID</u> Richmond AID is a charity run by and for disabled people in the London Borough of Richmond upon Thames and surrounding areas.</p>	<p>Richmond Disability Advice</p>	<p>Call Richmond AID on 020 8831 6070 or send them an email to <u>advice@richmondaid.org.uk</u></p>
<p><u>EMAG</u> The Ethnic Minorities Advocacy Group is an independent voluntary organisation working for equality and fairness in the Black and Ethnic Minority communities living and working in the London Borough of Richmond upon Thames. This includes supporting victims of harassment.</p>	<p>Richmond Black and Ethnic Minority communities</p>	<p>Call EMAG on 020 8893 9000 or send them an email to <u>info@emaguk.org</u></p>