

Traffic and Parking Policy  
London Borough of Richmond upon Thames  
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Our Ref: PP2119\_L\_05/25\_Zone D changes

May 2025

Dear Resident / Occupier

### **Twickenham Riverside Regeneration – New Traffic Management arrangements & parking changes**

The Twickenham Riverside Regeneration works are to commence on Monday 9 June 2025 at The Embankment, between Water Lane and Wharf Lane ('the site'). This letter is to inform you of these works and of the various measures and changes that will be made to the area both for the duration of the works and for the future.

#### Traffic Management changes and removal of parking spaces

The works will involve various changes to the layout on the roads around the site including:

1. Temporary road closures in Water Lane, Wharf Lane and The Embankment as and when required during the main construction works
2. The permanent removal of all parking spaces immediately around the site in The Embankment, Water Lane and Wharf Lane
3. The permanent removal of the one-way workings in Water Lane and Wharf Lane and the widening of the roadway at their junctions with King Street
4. The closure of The Embankment between Water Lane and Wharf Lane to all motor vehicular traffic during the main construction works. Following the completion of the works, this section of The Embankment will be permanently closed to all motor vehicles except between 7am and 10am every day to allow for the servicing of all properties on the south side of King Street

Temporary Traffic Management will be in place, clearly signed, to ensure the safe completion of the above works/measures. In respect of (2) above, all parking bays around the site will be suspended from **Monday 9 June 2025** prior to their removal. If you have a vehicle parked in this area, please can you ensure that this is removed and re-parked elsewhere in the zone by **Sunday 8 June 2025**. Any vehicles parked in this area on or after the above date will be liable to incur a penalty charge and/or could be relocated to another part of the zone.

#### Twickenham Controlled Parking (CPZ), Zone D - Parking amendments

The site is situated within the Central Twickenham Controlled Parking Zone (CPZ), Zone D. In view of the reduction of the parking spaces as stated in (2) above, we have carried out a full review of this zone to identify what amendments can be made to improve its operation and maximise the availability of parking space. Following this review, a number of amendments are to be made to the zone in June/July and these comprise:

- I. The creation of new parking spaces across the zone
- II. The re-designation of certain parking spaces for wider use by permit holders
- III. The installation of new double yellow lines to improve access and sight lines at certain locations

The amendments to the zone as described in I, II, and III above will be implemented by way of Experimental Traffic Management Orders. Introducing the amendments in this way provides a period of operational experience and a formal six-month consultation period during which representations can be made. The above changes to the zone will

be monitored by officers to see how they settle down and to consider any further changes that could be made to improve the zone's operation.

More details on how to view the changes in the area and on how to make a representation is provided later in this letter.

#### Car park changes / improvements

A number of improvements have been made to the town centre car parks including the installation of new lighting and directional / wayfinding signage.

Visitors to the town centre may choose to park at the Arragon Road Multi-Storey car park where there are usually parking spaces available throughout the day. You may or may not be aware that this site allows parking for long and/or short stay periods.

Please note that from Monday 9 June 2025 holders of Zone D business permits will be permitted to park in the Holly Road car park without the need to purchase parking time and for unlimited stay. The usage of this car park will be monitored to see how this arrangement works and may identify any further changes required in the future.

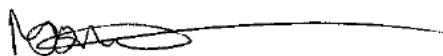
#### Servicing provision

Provision for vehicles to load/unload to service the local shops/businesses, including on Eel Pie Island, will continue to be permitted in certain areas whilst the works are in progress. Once the regeneration works have been completed, new loading bays will be provided in Water Lane and on The Embankment.

Please make yourself aware of the changes to the controlled parking zone by visiting [www.richmond.gov.uk/twickenham\\_zone\\_d\\_changes](http://www.richmond.gov.uk/twickenham_zone_d_changes) or call in at Twickenham Library, Garfield Road, Twickenham, TW1 3JT during opening hours where the plans detailing the changes will be available to inspect. Updates will be made to this page as and when appropriate to show any further changes to the zone.

Representations to the zone amendments described within I to III overleaf are invited by Friday 30 January 2026. Alternatively, please feel free to let us have your views on any aspect of the works or parking/traffic issues in the area. Representations and/or comments should be made in writing to the Head of Engineering (Traffic and Parking Policy), Civic Centre, 44 York Street, Twickenham, Middlesex, TW1 3BZ or by emailing the address at the top of this letter. When writing, please quote 'Twickenham Riverside Regeneration' in the title.

Yours faithfully



Michael Potter  
Parking Policy Manager