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Traffic and Parking Policy London Borough of Richmond upon Thames Customer Service Centre: 020 8891 1411 Email: consultation@richmondandwandsworth.gov.uk



Our Ref: PP2113\_L\_3/22\_Zone F Consult2

23 March 2022

Resident/Occupier

1 ALEXANDRA ROAD TWICKENHAM TW1 2HE

Dear Resident / Occupier

## East Twickenham Controlled Parking Zone (CPZ), Zone F Review – Questionnaire for Completion

You may recall that in 2019 we carried out a parking consultation in this area. This consultation was commenced primarily in relation to the possible impact on parking that the new Lidl superstore and Deer Park School in Richmond Road could bring to the area.

The results of the consultation showed support to extend the CPZ's operational hours and days in most roads near to the development. The results also showed support for the CPZ to be extended to Park Road (uncontrolled section) but not to Beresford Avenue. However, there was also some uncertainty around the impact of the school and store, which had not opened at that time. Following consideration of these results, it was decided not to make any immediate changes to the CPZ's operational hours/days or extent, but to re-consider this once the store and school had become fully operational.

Parking beat surveys have been carried out by the Council's consultant before and after the store and school were opened and these show some increase in parking demand.

In addition, you may be aware of the public realm improvements being progressed for the Richmond Road shopping area this year. These will result in a net reduction of eleven pay and display spaces which may have some impact on parking by non-residents outside the CPZ operational times. This factor needs to be considered in any decision to increase the operational hours/days in the CPZ.

We are now carrying out a new consultation to seek feedback on whether to extend the CPZ hours/days and, if so, what they should be. The current operational hours/days for the CPZ are 10am to 4.30pm, Monday to Friday which are in Tier 2 (shown below). The table below indicates current permit costs from 1 April 2022 and how these could alter if the CPZ operational hours/days were changed:

Tier	Operational Hours	Operational Days	Annual Residents' Permit Charge	Annual Business Permit Charge
1	4hrs or less	Mon - Fri/Sat/Sun	£55.20	£176.40
2	Between 4hrs and 10.5hrs	Mon - Fri/Sat	£93.90	£298.10
	Between 4hrs and 6.5hrs	Mon - Sun	£93.90	£298.10
3	More than 6.5hrs	Mon - Sun	£124.00	£397.10
	More than 10.5hrs	Mon - Fri/Sat/Sun	£124.00	£397.10

## **Resident and Business permits**

The resident and business permit prices shown are for the 1st permit issued per household/business, for one year. Subsequent permits purchased per year are approximately 50% more for the 2nd permit and 50% more again for the 3rd permit issued.

## **Resident visitor permits**

Resident visitor permits (scratch cards) are available at half the standard price to the over 60s. These permits must be validated for the relevant time period.

In addition to consulting you on the CPZ's operational hours/days, we are progressing with extending the CPZ to the uncontrolled section of Park Road. We are also reconsulting all residents of Beresford Avenue to see if they wish to join the CPZ as well.

There are two ways of providing your response:

## **Online survey**

To respond to the online survey, please visit: https://haveyoursay.citizenspace.com/richmondecs/east-twick-22

You can also access the online survey by scanning the QR code below.



If you are unable to complete the survey online and you would like a hard copy of the questionnaire, please call 020 8871 8929 leaving your name and address and quoting reference 'East Twickenham Parking Review' and one will be posted out to you with a postage paid return envelope.

Please ensure we have received your responses by Sunday 1 May 2022.

Please note that the responses will be analysed over the whole area as well as on a street-by-street basis meaning that the CPZ hours/days could be extended in some roads and not others if appropriate. The Council would like to demonstrate that any measures have the support of residents so a good response is very important, although the Council will not base its decision on residents' wishes alone. All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward.

Further information on this consultation/review, including results from the previous consultation, and on CPZs and parking charges can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411. www.richmond.gov.uk/east\_twickenham\_cpz\_review\_zone\_f www.richmond.gov.uk/controlled\_parking\_zones

Yours faithfully

Michael Potter Parking Policy Manager

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