

Community Conversation

Teddington/Fulwell and Hampton Hill/Hampton Wick

Date: 14th July 2021

Time: 6:30pm – 8:00pm

Venue: Zoom

AGENDA:

- ❖ **6.30pm – 6.35pm:** Opening welcome from the John Latham, Chair.
- ❖ **6.35pm – 6.45pm:** Short update from one local Cllr per ward / political party
- ❖ **6.45pm – 7pm:** Introduction/Presentation and vox pops (led by speaker Paul Clement)
- ❖ **7pm – 7.35pm:** Discussion (breakout rooms)
- ❖ **7.35pm – 7.40pm:** Feedback (Paul Clement)
- ❖ **7.40pm – 8pm:** Community Conversation discussion – attendees can ask their questions on any subject to Ward Councillors
- ❖ **8pm:** Conclusion (John Latham)

Ward members in attendance:

Cllr Richard Baker (Teddington Ward) *Spokesperson for Economics & Business*

Cllr Martin Elengorn (Teddington ward) *Vice Chair of the Environment, Sustainability, Culture and Sports Committee*

Cllr Monica Saunders (Fulwell and Hampton Hill)

Cllr Jonathan Cardy (Fulwell and Hampton Hill) *Chair of the Planning Committee*

Cllr Matthew Hull (Fulwell and Hampton Hill)

Cllr Robin Brown (Hampton Wick Ward) *Finance and Resources Lead Member*

Cllr Jim Millard (Hampton Wick Ward) *Vice-Chair of the Adult Social Services, Health and Housing Committee*

Cllr Petra Fleming (Hampton Wick Ward)

Chair: John Latham, lay Preacher United Reformed Church, Hampton Hill

Agenda Item One: Update from Councillors

Headline Topic: Ward Achievements	
Councillor	Achievements
Cllr Elengorn -Teddington Ward	<ul style="list-style-type: none"> • Number of consultations taking place: enhanced cycle arrangements in Strawberry Vale, Twickenham Road and Manor Rd. impacts on South Twickenham and Teddington. (Part of Active travel strategy). • 2nd stage consultation on CPZ Teddington/Fulwell soon – fine tuning inclusion of areas into the 4 zones • Elleray Hall already had 2 consultations, final consultation to be held after submission of planning application. • Lifts to be installed in Teddington station in June 2022 • Repair of footbridge imminent to the South of Teddington station • Park Lane Stables – temporary move to Petersham, and process to consider to designation of the previous site in Park Lane as a building of townscape merit underway.
Cllr Brown – Hampton Wick Ward	<ul style="list-style-type: none"> • Welcome to Cllr. Petra Fleming – new councillor for Hampton Wick, elected in May 2021 by-election. • Udney Park: only community bidder can buy before 6th August. Udney Park Community Fields Trust (UPCFT) set up to put in a bid on land. Savills commissioned to sell the land by Quantum. Council officers considering if pavilion should be designated a building of townscape merit. • Teddington Hockey Club planning application extended floodlight period for evening sessions. • Bullen Hall: Hampton Wick Association leading on improvements/refurbishment to the hall facility, reopening the library with lunchtime opening and a more reasonable rental rate for community groups hiring the facility. • Friends of Hampton Wick Station, led by Jane Turner, are lobbying Network Rail and SWR to complete the works on the station • Affordable housing priority: 7 new affordable housing properties being built on Bucklands Rd by RHP offering family 3-4 bed houses. Sheldon House at corner of Cromwell and Fairfax Rd is to be demolished by RHP and replaced by new affordable housing. • School Street outside St John’s School is now fully operational, including fines for transgressions. Currently monitoring impact on schools and residents until the end of the Summer Term. • Cycling contra-flow on Park Rd, Hampton Wick to the High St of Hampton Wick is being consulted on

<p>Cllr Saunders (Hampton Hill Ward)</p>	<ul style="list-style-type: none"> • Part of the CPZ consultation covers part of Fulwell and Hampton Hill. • 2 planning applications before Christmas 2020 were submitted – Strathmore Rd affordable housing has been approved, St Clare’s Business Site development was refused. • Air quality public meeting with residents on Zoom was held, led by Hampton Hill Association • High St: pre-Covid Councillors formed a group with Georgia, Town Centre Manager, Hampton Hill Association and residents to discuss environmental impacts on Hampton Hill High Street ie waste/ litter/pollution and plastic use. These discussions were suspended during the pandemic, but are now regrouping and looking at how to restimulate the High St. Very successful meeting with Lorinda Frient, Head of High Streets and Growth from Richmond Council on the future for Hampton Hill High Street. • David Lloyd site in Hampton: Metropolitan Open Land, looking at habitat conservation, setting up a Friends group, supported by David Llyod and the Council Ecology Officer

Agenda item two:

Headline points from break out rooms: (Paul Clement)

Common themes: too much traffic, value food and drink in the evening, more community events, value small shops, focus of everyday life, more walking and cycling, on-street parking, need for a greater variety of shops, but shopping to be different, exciting. Will support local businesses and takeaways, farmers, artists in vacant shops, river as part of daily life, bike parking, studios for wellbeing, shop local but more fresh food, greening of High St, Hampton Wick – Italian food shop has digital offering as well.

Key themes arising from discussion groups (resident feedback on their locality)

Hampton Wick Ward

Theme Retail / Hospitality	Group’s Key Comments
Hampton Wick’s identity	<ul style="list-style-type: none"> • Hampton Wick has to compete with other bigger shopping centres • Graffiti, bad pavements in Hampton Wick and some unused shops

	<ul style="list-style-type: none"> • Hampton Wick: want its own identity rather than being seen as an overflow from Kingston. More green space (e.g. in front of the station)? Want to be seen as a destination in itself. No parking etc that allows short term stopping • Italian grocers are great, should encourage more independent grocers • HW - square, utility boxes - ugly, need to open up square outside Foresters Pub • HW - High St - high end shops - cycle shop, many hairdressers, good coffee shop by station - continue to go to Kingston for food. Newsagent difficult to use during pandemic due to lack of social distance, need variety and range of shops • HW - pubs are great. Missing shops? - vegetable/bookshops previously. Italian deli and organic shop recently opened
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Theme Community / Socialising	Group's Key Comments
Placemaking and support for business	<ul style="list-style-type: none"> • Hampton wick, river frontage which isn't used as much • A place for small businesses (individuals) to network

Teddington Ward

Theme Retail / Hospitality	Group's Key Comments
Diverse and individual retail offer	<ul style="list-style-type: none"> • Desire for a greengrocers, fishmongers and artisan bakery and butchers • More flexible work spaces

	<ul style="list-style-type: none"> • More markets - farmers market in Teddington Causeway would be brilliant • Transform side roads to outdoor eating/entertainment hubs e.g. Broad Street/ Causeway • Use of Teddington is spread across evening and daytime • Teddington - not just the high street/Broad street. People need to be directed to side streets more • Need more fresh food shops and the hygiene at open air markets should be improved. • Teddington High St pedestrianised - weekends perhaps, al fresco dining • Allow space for market and fairs by pedestrianised • mass duplication of shops e.g. barber shops, nail shops, cafes • People eating out less, hello fresh etc. Need a diff pull • Art trail down the high street - a weekend event - in all sorts of shops and restaurants, will entice people into shops they wouldn't normally go into
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Theme Leisure / Arts / Cultural Events	Group's Key Comments
<p>Opportunities for expansion of leisure/arts in Teddington</p>	<ul style="list-style-type: none"> • Open water swimming pool • More outdoor sport spaces

	<ul style="list-style-type: none"> • Small cinema at Teddington • Yes, I think more closed off one off events • Make Teddington a tourist destination - bring back the Ferry. Need to deal with swimmers at the Lock first • Open water swimming area - Broom Park(?). (next to Teddington school) Alternative to stop Lock jumping. Fullers Brewery have offered to pay for Life Guards • Could do more to bring together the university, Landmark Arts etc - make the area a cultural spot - more attractive offer for younger and older people • What could the Police station be used as • Playing fields and centres need to be improved so young people can use them • The landmark - could be used for studio space - optimise space • Lack of communal space for youth groups e.g. scouts • Artistic places where people can sit and stop, see something, bring community together in a way that is not to do with shops and food. Teddington.
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Theme Transport and Traffic	Group's Key Comments
Congestion/parking	<ul style="list-style-type: none"> • Parking is an issue • Increased pedestrianisation -seeing the video its clear every street was dominated by traffic-but NOT ratrunning either. For me traffic is the key.

	<ul style="list-style-type: none"> • better parking options to encourage short term shopping/visits • Park in the car park rather than the high street - parking on the high street causes disruption to buses • Bus stops to be relocated, instead of outside shops • Parking - visit in the evening for free parking, Richmond cards also useful • Pedestrianize, but many problem routes are main through routes.
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Theme Sustainability / Environment	Group's Key Comments
Active travel/air pollution	<ul style="list-style-type: none"> • water drinking fountains • I'd like to see more restrictions on cars and encourage people to move around locally by walking, cycling or public transport. • Density of pedestrians on pavements is high alongside - highly polluted road route Priority for pedestrians over motors - improve High St • Green the high street and broad street - more trees and greenery, help air quality • BUT encouraging car use is bad for environment / other forms of transport encouraged

	<ul style="list-style-type: none"> • Need to consider impact of the deliveries / food deliveries over individuals driving
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Look and Feel	Group's Key Comments
Contrasts in Teddington	<ul style="list-style-type: none"> • In Teddington Broad Street sometimes feels like the poor cousin. Broad Street is more developed, more urban, shabby, too much congestion and not enough open space compared to the High Street • Teddington maintains a local feel unlike modern Richmond/ Kingston

Theme Community / Socialising	Group's Key Comments
Community working space/amenities	<ul style="list-style-type: none"> • More working spaces for people WFH • Teddington: need a better doctor's surgery - Park Road Surgery is too cramped. • A reliable community space that we can sit and work from. Community working space, like a coffee shop with more formality • Promote importance of people getting out of house, even just for lunch

Theme Accessibility	Group's Key Comments
High Streets that are elderly friendly	<ul style="list-style-type: none"> • Must make sure the area still caters for older people - important they can rely on and access local services and facilities post-pandemic • Cycling on footways is an issue. Frightens people and deters from visiting.

Theme Retail / Hospitality	Group's Key Comments
<p>A more varied retail offer</p>	<ul style="list-style-type: none"> • Expansion into St Clare's Site on HH to help with parking and community • HH - more variety, a lot of coffee shops, estate agents and hairdressers currently • HH - store similar to arts and craft shop needed. Charity shop supplies a range of goods • Georgia great impact in HH as town centre manager • Shame that M and S didn't move in to HH, interested to see use of that location • More independent shops, less chain coffee shops in Hampton Hill. Need butchers, gift shops, grocers, restaurants

Theme Leisure / Arts / Cultural Events	Group's Key Comments
	<ul style="list-style-type: none"> • Place for artist studios, empty shops could be rented out at a reduced rate for artists, particularly useful for young people • HH events are very important - concerts

Theme Transport and Traffic	Group's Key Comments
	<p>Hampton Hill high street a constant traffic jam - eased now due to schools shutting for summer. This needs to be improved.</p> <p>From Twickenham - walk to Hampton Hill and Teddington, driving / parking has become impossible. Traffic really bad since closure of Bushy park. Got to know high street really well over lockdown. Using local high streets more to avoid high traffic levels. Journey times doubled. Road too narrow for cyclists and when buses stop cars pile up.</p>

Headline Topic More studio space for artists on High St	
Question 1	Chair posed this point in relation to artist's use of empty shops in the High Streets
Response	Cllr Millard: Empty shop in Hampton Wick being used as a pop-up exhibition and workshops, linked with Arts Richmond Cllr Baker: Don't own properties, landlords not always keen for use in this way and artist not always willing to pay rate of rent. Richmond Arts could support these developments
Headline Topic Congestion	
Question 2	Tamara Cave: Congestion issues through Hampton Hill as a result of traffic calming (actually causing traffic) plus Bushy Park closure for through traffic forcing longer journeys by car. Need for council to address this.
Response	Cllr Cardy: Royal Parks movement strategy, fed into need to link with cycle network need for through access. Various pinch points on Hampton Hill High St, taken out parking space/obstacles at pinch point and TFL to review Hampton Hill traffic lights in September to potentially rephase lights.
Headline Topic Recycling	
Question 3	Tony Page: why do we have to drive to Townmead for recycling, when Kingston Council facilities are closer. (Hampton Wick resident)
Response	Cllr Brown: issue for a long time, previous admin and current tried. No automatic reciprocal rights unlike Feltham. Need to give incentive to Kingston Council to have Richmond residents in addition to their own population Cllr Elengorn: GLA legislation by Act of Parliament set up groupings of waste groups when a London-wide arrangement might have been more sensible. As it was there was no incentive for Kingston to accept waste from Richmond when no Kingston residents would want reciprocal arrangements at Townmead Road. Kingston do not want more traffic Cllr Brown: already access issues on Kingston
Supplementary question	Tony Page: Is it possible to have second Townmead in the Borough? Cllr Cardy: Feltham Spaceways has agreement for shared use with Richmond Borough, but has some access issues in terms of steps. Cllr Elengorn: A second Waste and Recycling Site in the borough would be likely to be hugely unpopular wherever it was proposed
Headline Topic: Disinfection solutions	
Question 4	Rebecca – HH business offer for LED – UVC – disinfection solutions for local business
Headline Topic: Low Traffic Neighbourhood (LTN)	
Question 5	John Self: Fulwell - Cromwell Rd, Wincanton Rd used as cut through for Sixth Cross Rd – is there a possibility of making this area a low traffic neighbourhood?
Response	Cllr Saunders: Increase in traffic with arrival of Lidl, CPZ should have beneficial effect. Residents can raise a petition for LTN if they would like one.
Headline Topic: Monitoring shop fronts	

Question 6	Shops that were closed during pandemic – frontage/interiors need landlords to paint properties so that it doesn't degrade the High St (Teddington). Owners should be made responsible to upkeep their properties. Red Peppers particularly unpleasant paint colour on the exterior.
Response	Cllr Elengorn: Red Peppers own and have planning permission to extend into adjoining property. Council can intervene when property becomes an eye sore, but the Council cannot tell businesses what colour to paint their shops.
Headline Topic: Use own cups rather than disposable cups in local cafes	
Question 8	Margaret Beasley: so many coffee shops in high street. Concerned about the amount of disposable cups with plastic content in cafes, especially during pandemic. Customers need to bring their own cup for takeaway/outside use.
Response	Cllr Baker: This is a problem, concern increased during pandemic, but cafes returning to crockery as lockdown eases.