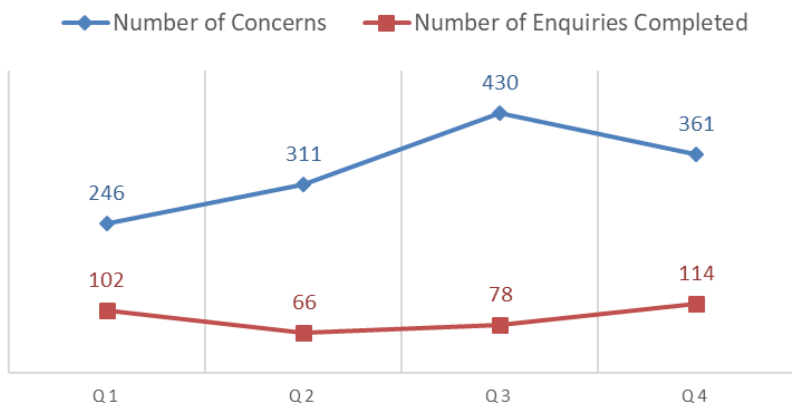


RICHMOND PERFORMANCE SUMMARY – 2019/20

Volumes

Volume of concerns has increased by 30% compared to last year, with enquiries relatively static. The increase of concerns is positive as it reflects awareness about Safeguarding in the community.

LBRUT



Impact on Risk
Positive reduction of risk from safeguarding.

Risk removed or reduced 86%

Risk remains 6.6%

No action taken under safeguarding 7.4%

Provider quality
Good quality providers in Richmond, in line with London average. Noted no Inadequate-rated providers.

98% met

Meeting Outcomes

Making Safeguarding Personal is well embedded, with 98% of people's outcomes being met.

OUTSTANDING 5% (2)

REQUIRES IMPROVEMENT 5% (2)

INADEQUATE (0)

GOOD 90% (39)

TOTAL 43

Financial or material 131

Neglect 130

Self-Neglect 103

Physical 65

Top 4 type of safeguarding issues

There has been a significant increase in self-neglect cases from 45 last year to 103 in 2019/20 (129%). This is due to raised awareness and responding to self-neglect as a Safeguarding concern.

Awareness Raising

61 Safeguarding Activities held, reaching around 4470 people

SAR Referrals 2

SARs 2

Safeguarding Adult Reviews (SAR) referrals

Two Safeguarding Adult Reviews (SARs) case commissioned during the year.

Home Fire Safety Visits

1499 homes visited during the year.

LeDeR (Learning Disability Mortality Review)

All death notifications allocated. All reviews in progress. Delays in completing reviews is due to awaiting parallel processes to conclude.

LeDeR Referrals 5

Completed LeDeR reviews 3

