

Traffic & Parking Policy
 London Borough of Richmond upon Thames
 Customer Service Centre: 020 8891 1411
 Email: SHReview@richmondandwandsworth.gov.uk

Our Ref: 2245_SH CPZ Review

24 January 2020

Dear Owner / Occupier

Review of the Strawberry Hill Controlled Parking Zone (CPZ) (Zone SH) - Questionnaire for Completion

In February 2019, the Council implemented the Strawberry Hill Controlled Parking Zone (CPZ), Zone SH, operating 10am to 4.30pm, Monday to Friday, following consultation with residents and businesses in the area.

The Council is now carrying out a review to assess the effectiveness of this CPZ during its initial period of operation. This review will consider all comments received since the CPZ's implementation and involves consultation with all properties within the zone. As part of this review, the Council will also be considering other improvements to the CPZ to include access to local amenities and a possible review of zone boundaries.

Please find enclosed a questionnaire for you to complete and return to us. The consultation seeks feedback from residents and businesses within the CPZ on its operation including whether there is support to reduce or extend the operational days/hours.

If you feel that the existing CPZ's operational days/hours are sufficient in providing parking protection to the community then the Council will consider your views on this accordingly. However, if you feel that the CPZ's operational days/hours should be changed due to, for instance, non-residents parking when the CPZ does not operate, a range of options for change are provided in the enclosed questionnaire. The consultation will also seek feedback from residents of existing Zones E and Z4 as part of a wider review of parking in the Teddington/Strawberry Hill areas – see attached drawing.

The current parking permit costs and options for operational times are below. The prices are for the 1st permit per household/business for one year. An increased rate applies to subsequent applications. Some properties may be subject to a S106 Planning Agreement which restricts or prohibits the issue of permits.

	2 or 4 hour CPZ	6.5 - 10 hours CPZ	10+ hours CPZ
1 st permit	e.g. Mon-Fri/Sat 10am to Noon or Mon-Fri/Sat 10am to 2pm	e.g. Mon-Fri/Sat 10am to 4.30pm or Mon-Fri/Sat 8.30am to 6.30pm	e.g. Mon-Sun 8.30am to 6.30pm
Resident	£50.95 per year	£86.65 per year	£114.45 per year
Business	£162.75 per year	£275.10 per year	£366.45 per year

Resident visitor permits

Resident visitor permits (scratchcards) currently cost £13.85 per book of ten half day permits. These are half price to the over 60s. The permit must be validated for the relevant time period. One permit, correctly validated, would be required for one full day's parking in a CPZ that operates for two to four hours. Two permits would be required for zones operating for more than four hours a day, as per the present arrangements in Zone SH.

Please note that the above parking charges are reviewed annually.

Let us know your views

There are two ways of providing your response:

Online survey

Please complete the online survey by entering this link into your internet browser (such as Safari, Chrome or Explorer), **not** an online search engine (such as Google or Yahoo).
<https://haveyoursay.citizenspace.com/richmondcs/sh>

Paper questionnaire

Alternatively, please complete the enclosed questionnaire and return it in the postage paid envelope.

Please ensure we have received your responses by **Friday 6 March 2020**.

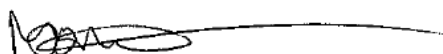
Should you wish to make any additional comments, including support for alternative times / arrangements, you may do so by emailing the address at the top of this letter.

All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward. The Council would like to demonstrate that any changes to a CPZ have the support of local residents, so a good response is very important.

Further information on this consultation / review including parking charges can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

https://www.richmond.gov.uk/strawberry_hill_cpz
www.richmond.gov.uk/controlled_parking_zones

Yours faithfully



Michael Potter
Parking Policy Manager