

Traffic & Parking Policy
 London Borough of Richmond upon Thames
 Customer Service Centre: 020 8891 1411
 Email: SHReview@richmondandwandsworth.gov.uk

Our Ref: 2245_Zone E CPZ Review

24 January 2020

Dear Owner / Occupier

South Twickenham CPZ (Zone E) Review - Questionnaire for Completion

In 1990, the Council implemented the South Twickenham Controlled Parking Zone (CPZ), Zone E, operating 8.30am to 10.30am, Monday to Friday.

A review of Zone E was conducted in 2017 and did not result in any changes being made. However, the Council is now reviewing this CPZ again as part of a wider review of parking in the Teddington/Strawberry Hill areas, – see attached drawing.

We are now seeking feedback from residents and businesses within the CPZ on its operation including whether you are happy with retaining the existing operational days/hours (8.30am to 10.30am, Monday to Friday) or whether you would like these to be changed. You may be aware that part of this zone already operates 10.30am to 2.30pm, Mon-Fri, in the section of Waldegrave Gardens (between Waldegrave Road and Tower Road). As part of this review, the Council will also be considering other improvements to the CPZ to include access to local amenities and a possible review of zone boundaries.

If you feel that the existing CPZ's days/hours of operation are sufficient in providing parking protection to the community then the Council will consider your view on this accordingly. However, if you feel that the CPZ's days/hours of operation should be changed, a range of options are provided here.

The current parking permit costs and options for operational times are below. The prices are for the 1st permit per household/business for one year. An increased rate applies to subsequent applications. Some properties may be subject to a S106 Planning Agreement which restricts or prohibits the issue of permits.

	<u>Retain 2 hours a day</u>	<u>Extend to 4 hours a day</u>	<u>Extend to 6.5 - 10 hours</u>	<u>Extend to 10+ hours / 7 days a week</u>
1 st permit	e.g. Mon-Fri 8.30am to 10.30am or <u>extend</u> to Mon-Sat 8.30am to 10.30am	Mon/Fri/Sat 10.30am to 2.30pm	e.g. Mon-Fri/Sat 10am to 4.30pm or Mon-Fri/Sat 8.30am to 6.30pm	e.g. Mon-Sun 8.30am to 6.30pm or 8am to 10pm
Resident	£50.95	£50.95	£86.65	£114.45
Business	£162.75	£162.75	£275.10	£366.45

Resident visitor permits

Resident visitor permits (scratchcards) currently cost £13.85 per book of ten half day permits. These are half price to the over 60s. The permit must be validated for the relevant time period. One permit, correctly validated, would be required for one full day's parking in a CPZ that operates for two to four hours. Two permits would be required for zones operating for more than four hours a day.

Please note that the above parking charges are reviewed annually.

Let us know your views

There are two ways of providing your response:

Online survey

Please complete the online survey by entering this link into your internet browser (such as Safari, Chrome or Explorer), **not** an online search engine (such as Google or Yahoo).
<https://haveyoursay.citizenspace.com/richmondcs/zone-e>

Paper questionnaire

Alternatively, please complete the enclosed questionnaire and return it in the postage paid envelope.

Please ensure we have received your responses by **Friday 6 March 2020**.

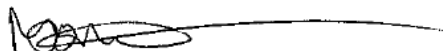
Should you wish to make any additional comments, including support for alternative times / arrangements, you may do so by emailing the address at the top of this letter.

All feedback to this consultation will be considered by the Council along with all relevant traffic management and other highway factors, prior to a decision being made on the way forward. The Council would like to demonstrate that any changes have the support of local residents, so a good response is very important.

Further information on this consultation / review including parking charges can be viewed by visiting the webpages below or by calling the Customer Service Centre on 020 8891 1411.

https://www.richmond.gov.uk/strawberry_hill_cpz
www.richmond.gov.uk/controlled_parking_zones

Yours faithfully



Michael Potter
Parking Policy Manager