



AGENDA

Community Conversation

| | |
|--------------------------|--|
| 14:00 – 14:05 | Welcome and introduction (Cllr Wilson) |
| 14:05 – 14:25 | Richmond Climate Change and Sustainability Strategy Andrew Hagger, LBRuT / Colin Cooper, SWLEN |
| 14:25 – 14:40 | Domestic Abuse and Violence against Women and Girls Mark Wolski, LBRuT |
| 14:40 – 15:55 | AccessAble website and support David Livermore, AccessAble |
| 14:55 – 15:15 | CILS and Social Prescribing Richard Wiles, LBRuT / Attracta Asika, Richmond Clinical Commissioning Group (CCG) |
| 15:15 – 15:30 | Open Forum |
| 15:30 – 17:00 | <u>Market Place Networking (Clarendon Hall)</u> |



Voluntary Sector Forum

04 September 2019

Cllr Michael Wilson

Spokesperson for Communities, Equalities & the Voluntary Sector



Richmond Climate Change and Sustainability Strategy

Andrew Hagger – Policy and Review Manager
London Borough of Richmond upon Thames

Colin Cooper
SWLEN

Climate Change – the Challenge

- Climate change is one of the most important challenges facing our society
- Greenhouse gas emissions are changing our climate
- UN reports show a need for urgent action
- Global temperatures could rise by 2°C

Climate Change – the Impact



Increased temperatures – hotter periods and drought



Extreme weather events – flash flooding from concentrated rainfall



Loss of local biodiversity



Impact felt by the poorest and most vulnerable in society

Climate Change – our Response

- Richmond declared a Climate Emergency in July 2019
- We published a draft Climate Change and Sustainability Strategy in July 2019
- We will start consulting on the Strategy on 5th September

Climate Change – what we're planning to do

- We will reduce our carbon emissions to become carbon neutral by 2030
- We will look for ways to help support residents, businesses and partners to reduce their emissions

Climate Change – what we're planning to do

- Improving the energy efficiency of our buildings
- Switching our vehicles to electric or renewable fuels
- Opposing Heathrow expansion
- Becoming single use plastic free by 2022
- Planting more trees across the borough

Improving Air Quality

- Air pollution is a big problem for Richmond
- Air quality and climate change are closely linked
- Poor air quality can have a serious impact on health
- We've developed an Air Quality Action Plan

Your views

- Consultation launches tomorrow (5th September) on the draft strategy
- Go to www.richmond.gov.uk/consultation and have your say
- Come to the Richmond Partnership Conference on 23rd October and get involved

Climate Change – what you can do

- Calculate your own carbon footprint as an organisation and try to reduce it.
- Talk to the people you work with and encourage them to reduce their emissions

Questions/Comments

Colin Cooper – SWLEN (www.swlen.org.uk)
hello@swlen.org.uk / 020 8892 0590

Richmond and Wandsworth

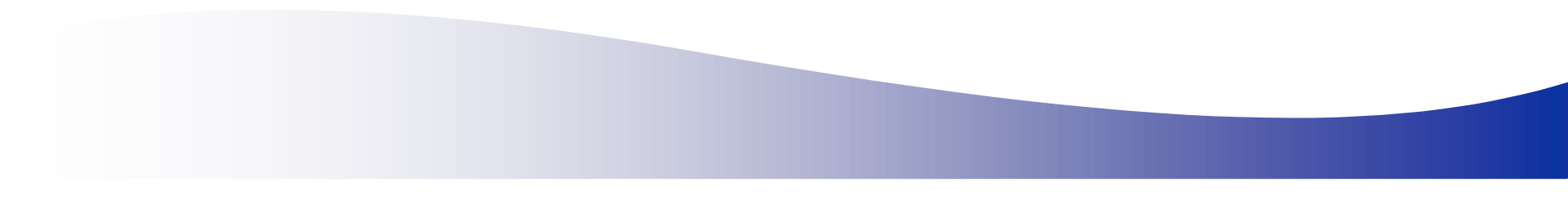
Domestic Abuse and Violence Against Women and Girls

Domestic Abuse and Violence Against Women and Girls

An overview by the Vulnerabilities Manager on Domestic Abuse and Violence Against Women and Girls



Overall aims

- To provide an overview of Domestic Abuse and Violence Against Women
 - Describe what we know!
 - Seek your help
- 

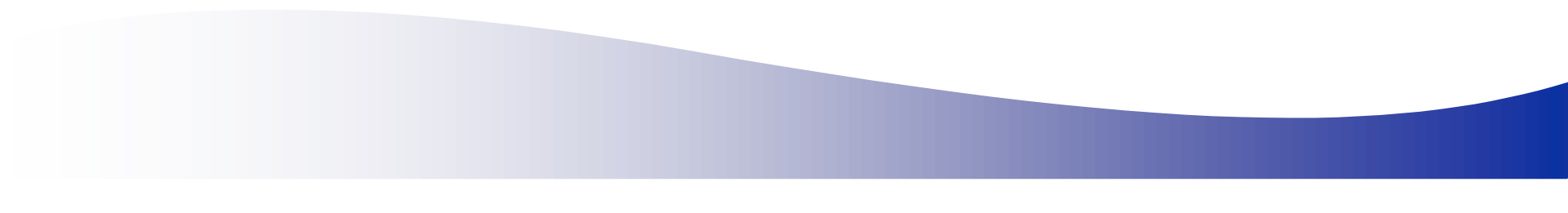
Domestic Abuse

- The Government definition of Domestic Abuse is : *Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass but is not limited to the following types of abuse:*
 - *psychological*
 - *physical*
 - *sexual*
 - *financial*

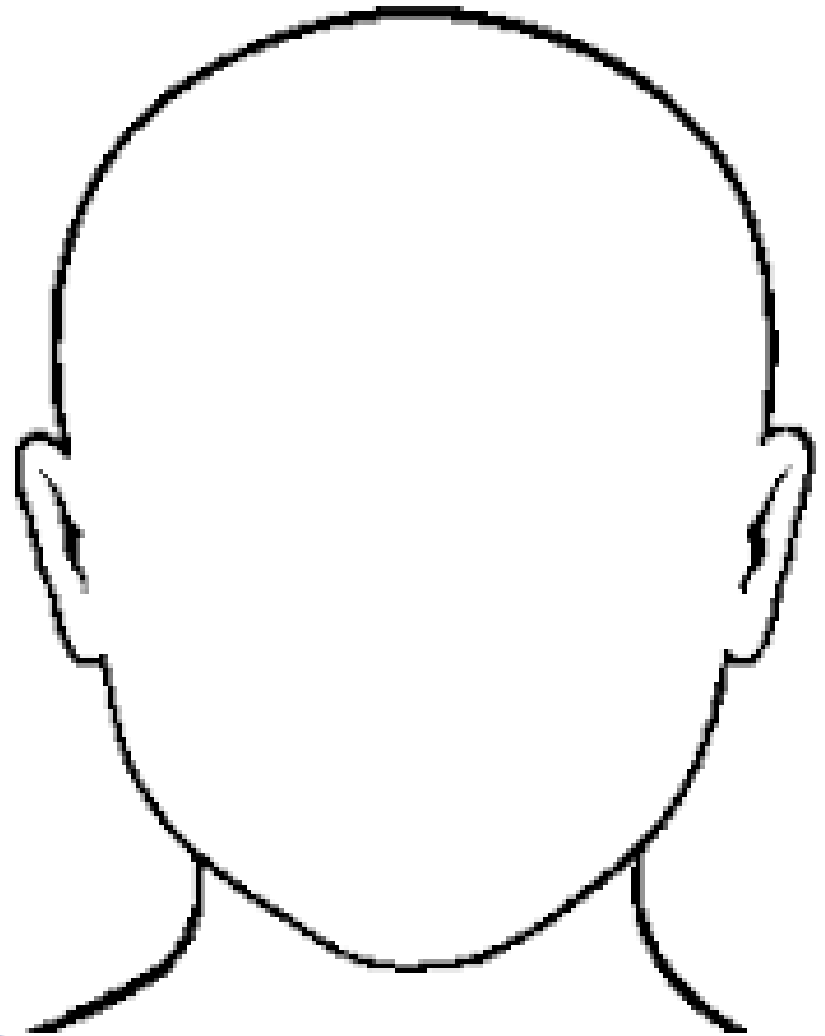
Coercion and Control

- *Controlling behaviour is: a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.*
- *Coercive behaviour is: an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.”*

Violence Against Women and Girls

- ‘honour’ based violence,
 - female genital mutilation (FGM)
 - breast flattening
 - forced marriage, and is clear that victims are not confined to one gender or ethnic group.
- 

The Face of the Abused



Myth Busting

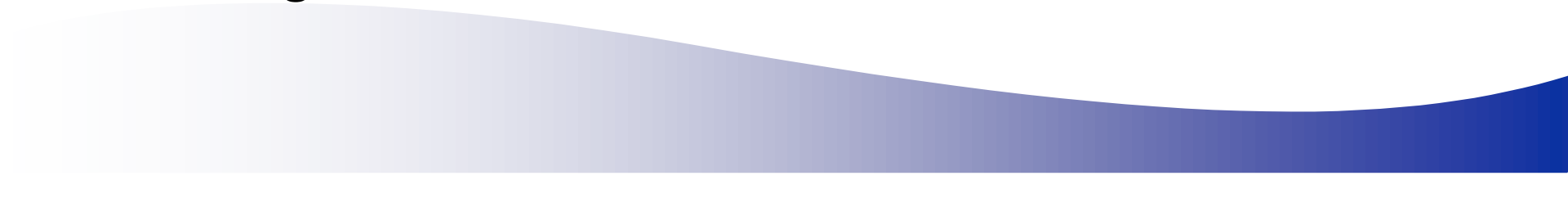
- "It only happens to a certain type of person"
- "Domestic Abuse only occurs in low income families"
- "People choose abusive partners"
- "They can leave anytime"
- "It isn't that serious"
- "It's just the odd domestic row – all couples have them"
- "Alcohol causes someone to be violent"
- "Children don't see the abuse so are not affected"

Theories



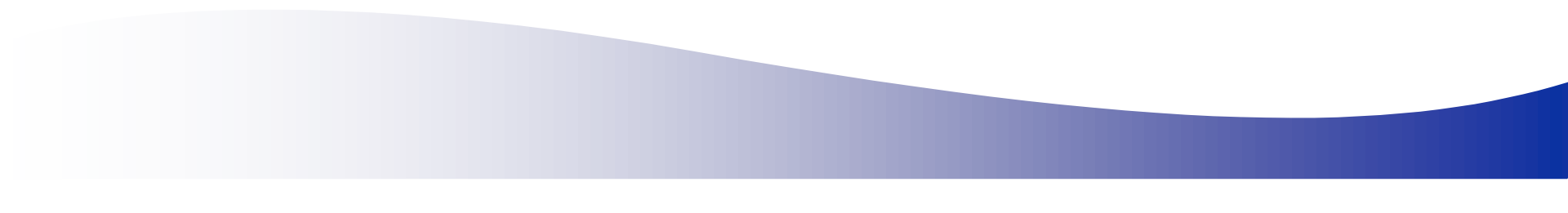
1. History of stalking or abuse prior to the relationship
2. A quick acceleration into a serious relationship
3. Coercive control comes into the relationship
4. Control is threatened by some form of trigger
5. Coercion and control escalates
E.g. stalking or threatening suicide
6. Change of tactics, choosing to move on through revenge or homicide
7. Weapons considered and opportunities to get the victim alone feature
8. Homicide is carried out, and the perpetrator considers hurting others such as the victim's children.

Barriers to Reporting

- Not believed
 - Dependency
 - Fear of losing children
 - Fear of losing roof over head
 - Isolation
 - Normalisation
 - Access to help
 - Shame / embarrassment
 - No recourse to public funds
 - Immigration status
- 

Consequences – Some Facts

NATIONAL

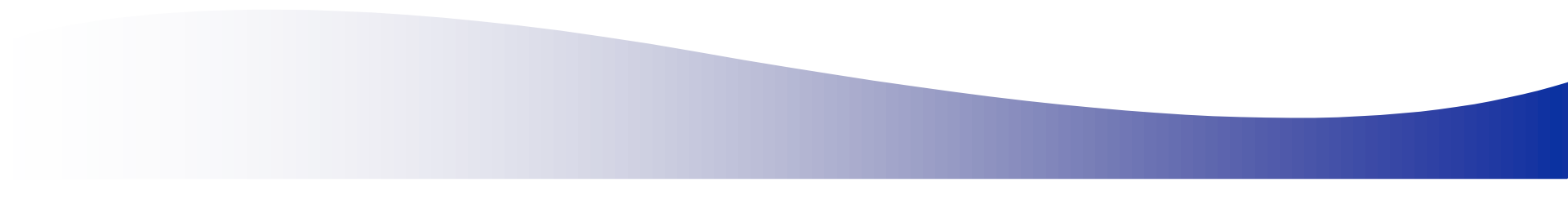
- 2.0 million adults aged 16 to 59 years experienced domestic abuse in the last year (1.3 million women and 695,000 men)
 - 1,198,094 domestic related incidents and crimes reported
 - From April 2014 to March 2017, there were 400 Homicides representing 25% of all Homicides (73% female, 27% male)
- 

Consequences – Some Facts

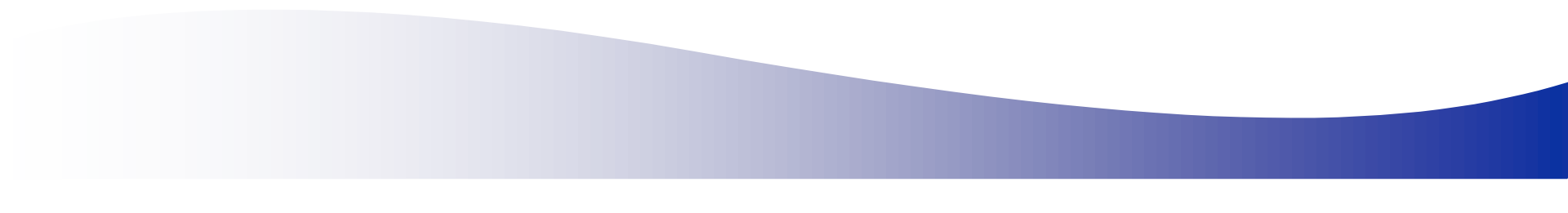
Local

| TYPE | BOROUGH / REGION | 2016/17 | | 2017/18 | | 2018/19 | |
|--------------------|------------------|---------|------|---------|------|---------|------|
| | | Total | Rate | Total | Rate | Total | Rate |
| Domestic Incidents | Richmond | 2,084 | 10.6 | 2,081 | 10.6 | 1,931 | 9.8 |
| | Outer London | 91,448 | 16.3 | 88,006 | 15.7 | 89,048 | 15.8 |
| | London | 146,278 | 16.6 | 141,158 | 16 | 142,238 | 16 |
| Domestic Abuse | Richmond | 1143 | 5.8 | 1237 | 6.3 | 1225 | 6.2 |
| | DA as % of DI | 54.8% | - | 59.4% | - | 63.4% | - |
| | Outer London | 47569 | 8.5 | 50193 | 8.9 | 54986 | 9.7 |
| | DA as % of DI | 52.0% | - | 57.0% | - | 61.7% | - |
| | London | 75,811 | 8.6 | 80,702 | 9.1 | 88,283 | 9.9 |
| | DA as % of DI | 51.8% | - | 57.2% | - | 62.1% | - |
| Domestic VWI | Richmond | 340 | 1.7 | 357 | 1.8 | 326 | 1.7 |
| | DVWI as % of DA | 29.7% | - | 28.9% | - | 26.6% | - |
| | Outer London | 15069 | 2.7 | 14851 | 2.6 | 14922 | 2.6 |
| | DVWI as % of DA | 31.7% | - | 29.6% | - | 27.1% | - |
| | London | 24039 | 2.7 | 23894 | 2.7 | 23994 | 2.7 |
| | DVWI as % of DA | 31.7% | - | 29.6% | - | 27.2% | - |

Ultimate Consequence

- A. Laura Figueira (aged 47) and Claudio (10) & Joaquin (7)
 - B. Laureline-Garciabertaux (Aged 34)
 - C. Akbar Arezo (aged 64) and Layla Arezo (74)
- 

Where to get help?

- In an Emergency 999
 - Non Emergency 101
 - Refuge number 02089438188
 - Victim Support number
02085502410
- 

Your Help

<https://haveyoursay.citizenspace.com/richmondce/vawg-19/>



Questions





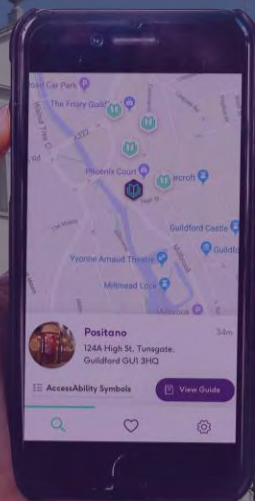
AccessAble website and support

David Livermore
AccessAble



AccessAble

Your Accessibility Guide



Richmond Project Launch Voluntary Sector Forum



AccessAble

Your Accessibility Guide

David Livermore
Director, Business Development



Access Begins Online



4^{out of} 5
people

...check **access information**
before going to a new place.

81%

...of these people will check
the venues own **website** first.

Only...

14%

...find what they need!

And of those that
do find information
via that website...

80%

... of info provided is **inaccurate** leading to
misinterpretation and a **poor experience**, highlighting the
importance of detail and objectivity with access information.



Accessibility Impact

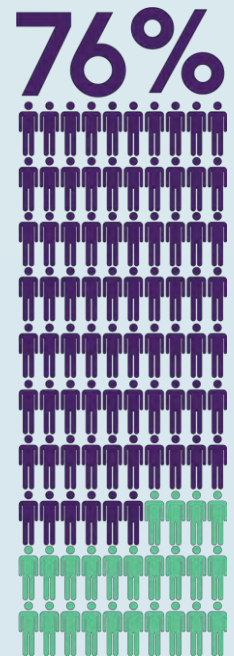


Source – Accessibility and You Survey 2018

We are **more likely** to visit if **access information** is available.

We feel **anxious** about **visiting** a place for the **first time**.

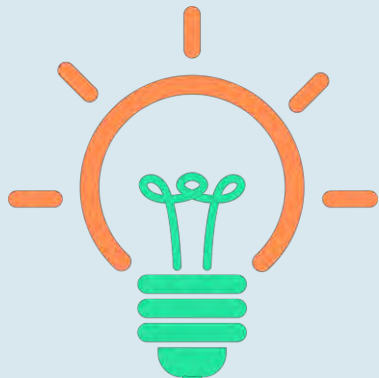
We **would not visit** a place if it **did not have** access information.





Potential
UK Audience

20
million



**May
2000**



**Sept
2001**



**March
2002**

**A simple idea
born from
personal
experience...**



Social Mission

“To empower disabled people to be able to live their life to the full, and access all their community has to offer, by providing essential detailed accessibility information ”

KNOW MORE, GO MORE



Detailed

1000+ pieces
of information
per building



Factual

Objective information.
Facts, measurements
and photographs



User Driven

100+ engagement
events p.a.
Pan-Disability



In Person

Experienced
surveyors, unique
technology, in
person reviews



Consistent

Standardised
information across
the UK



Quality Assured

Accredited processes
ISO 9001
up to date / accurate



<https://www.accessable.co.uk/richmond>

I'm looking for...

Try searching for restaurants, hotels, cinemas, universities

Near to...

Place, town or postcode

Search



London Borough of Richmond upon Thames

This Access Guide has been made
possible thanks to:





Featured Access Guides

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Access Guides



Marble Hill Park

Richmond Road, Twickenham,
London, TW1 2NL

[View this guide](#)



Old Deer Park

Kew Road, Richmond, London,
TW9 2AZ

[View this guide](#)



Richmond Theatre

Little Green, Richmond, London,
TW9 1QJ

[View this guide](#)



About

Access Guides

Things to do

Local information

Accessibility Shopping Areas for Richmond

View all Accessibility Shopping Areas



Accessibility Shopping Areas



Barnes Shopping Area Guide - Station Road to Terrace Gardens

Barnes High Street, Barnes, London,
SW13 9LW

[View this shopping area](#)

Hampton Hill Shopping Area Guide - High Street

High Street, Hampton Hill, Hampton,
London, TW12 1NY

[View this shopping area](#)

Kew Shopping Area Guide - Kew Road

Kew Road, Kew, London, TW9 3DT

[View this shopping area](#)





About





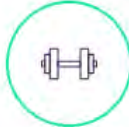







Access Guides

Things to do

Local information

Things to do

View all Access Guides

| | | | | | |
|---|---|--|--|--|--|
|  <p>Cafes and Coffee Shops</p> |  <p>Children's Centres</p> |  <p>Community Halls</p> |  <p>Galleries</p> |  <p>Leisure Centres</p> |  <p>Libraries</p> |
|  <p>Museums</p> |  <p>Parks and Gardens</p> |  <p>Restaurants</p> |  <p>Theatres</p> |  <p>Tourist Attractions</p> |  <p>Visitor Centres</p> |

**AccessAble**

Your Accessibility Guide

The new name for DisabledGo

[Help](#) [Accessibility](#)[About](#)[Blog](#)[Contact](#)[My Account](#)[Admin](#)[Log out](#)

I'm looking for...

Try searching for restaurants, hotels, cinemas, universities


Near to...

Place, town or postcode


[Search](#)

Strawberry Hill House and Garden

268 Waldegrave Road, Twickenham, London, TW1 4ST

 020 8744 1241 [Send email](#) [Visit website](#)[View Accessibility Symbols](#)[View photos](#)[View on a map](#)

Show Easy Read ☐

Enter your search term... 

Level Change (Mrs

2

- The venue does have its own car park.

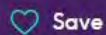
[Collapse all](#) [Expand all](#)

View View 



Access Guide

Show Easy Read ☐



Save



Print/Save as PDF



Something changed?

Search Access Guide

Enter your search term...



Location >

Parking >

Outside Access
(Main Entrance) >

Outside Access
(Café Entrance) >

Reception >

Inside Access >

Eating and
Drinking

Level Change
(Great North
Bedchamber) >

Level Change (Mrs
Wainwright's)

Photos



1



2



3



4

Eating and Drinking

- The following information is for the café.
- The café is located to the rear of the venue.
- Full table service is not available.
- Food or drinks are ordered from the service counter.
- Food or drinks can be brought to the table.
- There is not a lowered section at the counter.
- No tables are permanently fixed.



Access Guide

Show Easy Read ☐

Save

Print/Save as PDF

Something changed?

Search Access Guide

Enter your search term...

- Inside Access >
- Eating and Drinking >
- Level Change (Great North Bedchamber) >
- Level Change (Mrs Walpole's Bedchamber and Adjoining Rooms) >
- Other Floors >
- Lift >
- Accessible Toilet
- Accessible Toilet (Car Park Cabin) >
- Standard Toilet(s) >

Photos



1



2



3

Accessible Toilet

- Accessible toilet facilities are available.

[Collapse all](#) [Expand all](#)

| | |
|-------------------------|------|
| Location and Access | View |
| Features and Dimensions | View |



AccessAble

Your Accessibility Guide

Questions



AccessAble

Your Accessibility Guide

Thank you!

CILS and Social Prescribing Richmond



Richard.Wiles@richmondandwandsworth.gov.uk



Attracta.Asika@swlondon.nhs.uk

**“PREVENTION IS ONE OF THE FEW KNOWN
WAYS TO REDUCE DEMAND FOR HEALTH AND
AGED CARE SERVICES.”**

JULIE BISHOP

© Lifehack Quotes



Richard.Wiles@richmondandwandsworth.gov.uk



Attracta.Asika@swlondon.nhs.uk



Recent developments...

- CILS Health and Wellbeing Activities contract awarded to Age UK Richmond, working with a consortium of over 20 voluntary organisations
- CILS Information Navigation Services contract awarded to Richmond AID
- Primary Care Networks have been funded to develop Social Prescribing Services



*Richmond
Clinical Commissioning Group*

Community Independent
Living Service (CILS)

Information Navigators X 4

Funded by Social Care

Provided by Richmond AID

Reducing demand on
social care

Social Prescribing Service

Link Workers X 5

Funded by the NHS

Provider tbd

Reducing demand on GPs and
A&E

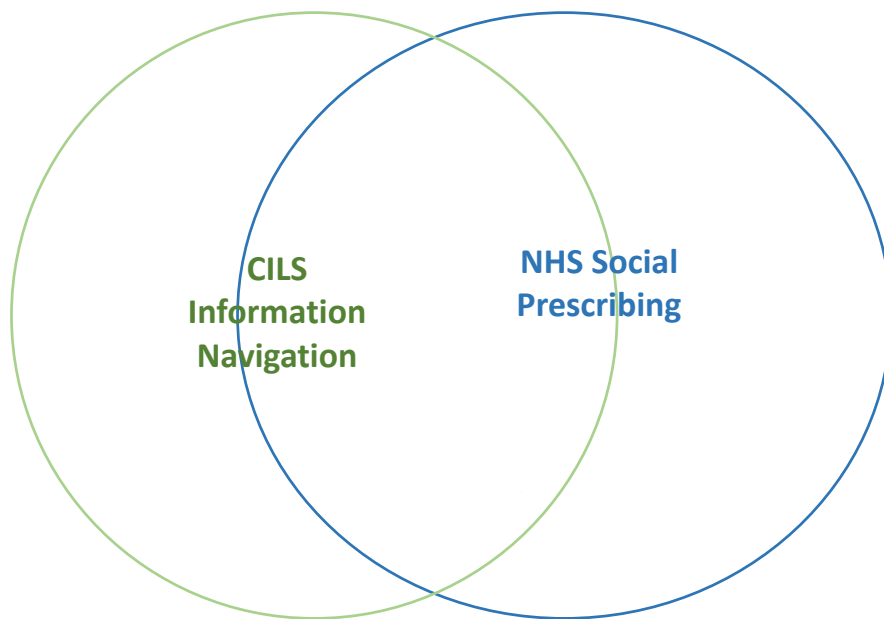


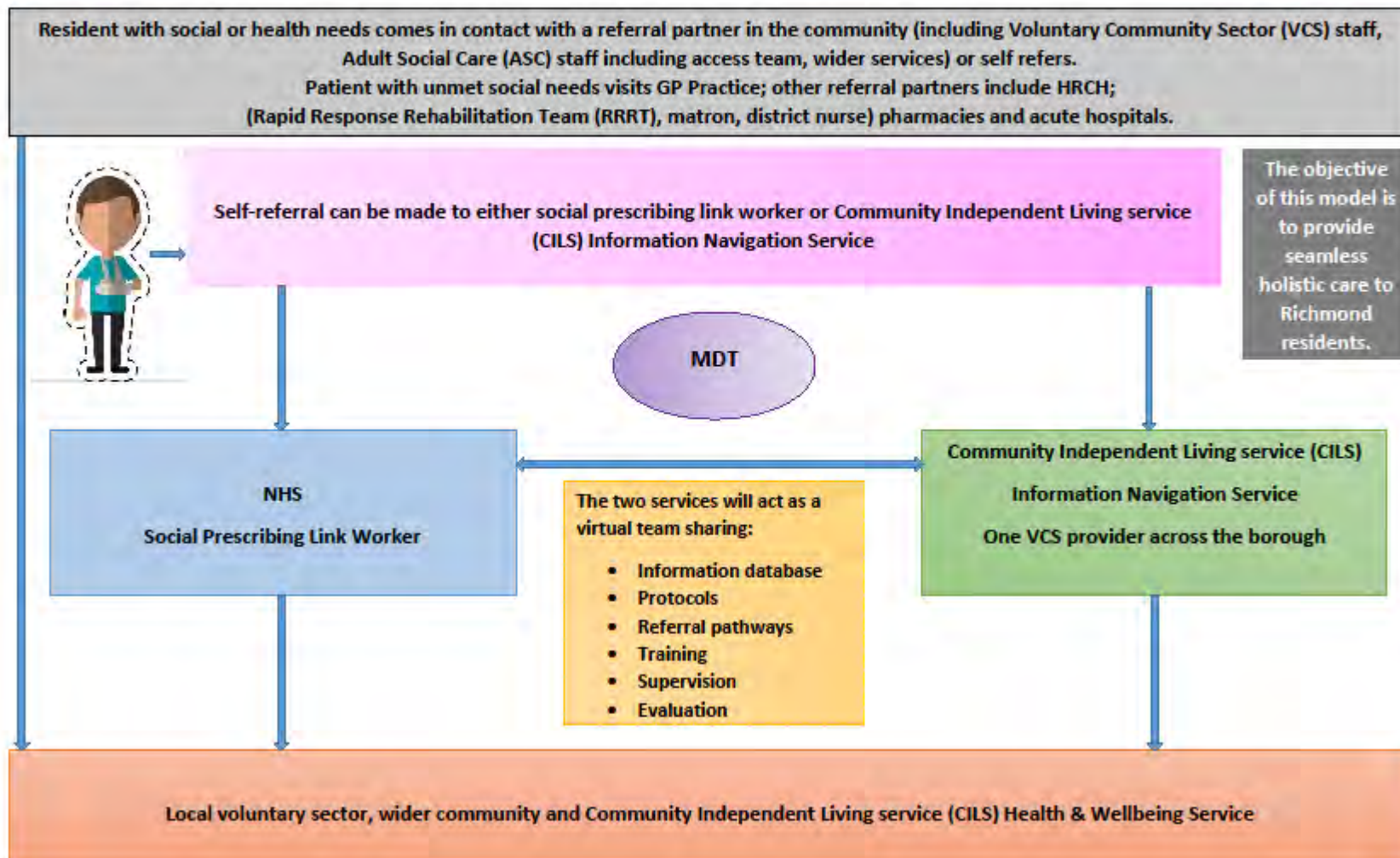
Richard.Wiles@richmondandwandsworth.gov.uk



**Richmond
Clinical Commissioning Group**

Attracta.Asika@swlondon.nhs.uk







Next steps...

- Age UK Richmond and Richmond AID are preparing for launch of new CILS Partnership on 1 November 2019
- Richmond GP Alliance (RGPA) is leading on the procurement of the borough-wide Social Prescribing Service. Anticipated go-live date in September 2019.
- A social prescribing integrated pathway has been developed.
- LBRuT and Richmond CVS are planning a review of the CILS Procurement Process



Richmond
Clinical Commissioning Group



Questions ?





Open Forum



Safeguarding Children Partnership update

Charity Commission -2018 Guidance

“Charities: how to protect children and adults at risk”:

<https://www.gov.uk/guidance/charities-how-to-protect-vulnerable-groupsincluding->

“Report serious wrongdoing at a charity as a worker or volunteer” “How to report a serious incident in your charity” <https://www.gov.uk/guidance/reportserious->

[wrongdoing-at-a-charity-as-a-worker-or-volunteer](https://www.gov.uk/guidance/reportserious-wrongdoing-at-a-charity-as-a-worker-or-volunteer)

*Guidance was previously updated in 2017,2018 & **updated on 14 June 2019***

Guidance – how to report

<https://www.gov.uk/guidance/how-to-report-a-serious-incident-in-your-charity>

<https://ccforms.charitycommission.gov.uk/report-a-serious-incident>

Online form



Making a Serious Incident Report

- **Via Online form**

<https://ccforms.charitycommission.gov.uk/report-a-serious-incident>

- As soon as possible – if only an interim report

- **Contents:**

- who the reporter is and their connection to the charity
- their authority to report on behalf of the charity's trustees
- who in the trustee body is aware of the incident
- what happened and when the charity first became aware of it
- the action which has/will be taken to deal with the incident/ prevent future problems
- whether and when it has been reported to the police or other agencies (including official reference numbers)
- media handling lines the charity has/will prepare

What is a Serious Incident?

• *“A serious incident is an adverse event, whether actual or alleged, which results in or risks significant:*

- *harm to your charity’s beneficiaries, staff, volunteers or others who come into contact with your charity through its work ...*
- *loss of your charity’s money or assets*
- *damage to your charity’s property*
- *harm to your charity’s work or reputation*

For the purposes of this guidance, “significant” means significant in the context of your charity, taking account of its staff, operations, finances and/or reputation.”

There are fuller details and examples in the guidance



Kingston and Richmond
Safeguarding Children Partnership

Types of safeguarding incident to report

- You need to make a **report** to the Commission if a serious safeguarding risk materialises.
- This will usually be if any of the following occur:
- incidents of abuse or mistreatment (alleged or actual) of beneficiaries of the charity (adults or children) which have resulted in or risk significant harm to them and:
 - this happened while they were under the care of the charity
 - someone connected with the charity, for example a trustee, staff member or volunteer, was responsible for the abuse or mistreatment (alleged or actual)
- other incidents of abuse or mistreatment (alleged or actual) of people who come into contact with the charity through its work, which have resulted in or risk significant harm to them and are connected to the charity's activities
- breaches of procedures or policies at the charity which have put people who come into contact with it through its work at significant risk of harm, including failure to carry out relevant vetting checks which would have identified that a person is disqualified in law from holding their position within the charity. This might be, for example, because they are disqualified under safeguard legislation from working with children and/or adults at risk



Kingston and Richmond
Safeguarding Children Partnership

Contact

Heather Mathew

Children and Young People's Strategic Lead
Richmond CVS

020 8843 7926, **Email :** heatherm@richmondcvvs.org.uk

and

Tracey Welding

Kingston and Richmond Safeguarding Children Partnership (KRSCP), Board
Manager

Mobile: 07957 206 874 **Email:** tracey.welding@kingrichlscb.org.uk



Kingston and Richmond
Safeguarding Children Partnership



Open Forum



Date of next meeting:

11 December 2019, 10am-12pm

The Salon, Richmond Road,
Twickenham, TW1 3AA



Market Place Clarendon Hall