<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>14:00 – 14:05</td>
<td>Welcome and introduction (Cllr Wilson)</td>
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<tr>
<td>14:05 – 14:25</td>
<td>Richmond Climate Change and Sustainability Strategy</td>
<td>Andrew Hagger, LBRuT / Colin Cooper, SWLEN</td>
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<tr>
<td>14:25 – 14:40</td>
<td>Domestic Abuse and Violence against Women and Girls</td>
<td>Mark Wolski, LBRuT</td>
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<tr>
<td>14:40 – 15:55</td>
<td>AccessAble website and support</td>
<td>David Livermore, AccessAble</td>
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<td>14:55 – 15:15</td>
<td>CILS and Social Prescribing</td>
<td>Richard Wiles, LBRuT / Attracta Asika, Richmond Clinical Commissioning Group (CCG)</td>
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<td>15:15 – 15:30</td>
<td>Open Forum</td>
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<tr>
<td>15:30 – 17:00</td>
<td>Market Place Networking (Clarendon Hall)</td>
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Voluntary Sector Forum
04 September 2019

Cllr Michael Wilson
Spokesperson for Communities, Equalities & the Voluntary Sector
Richmond Climate Change and Sustainability Strategy

Andrew Hagger – Policy and Review Manager
London Borough of Richmond upon Thames

Colin Cooper
SWLEN
Climate Change – the Challenge

- Climate change is one of the most important challenges facing our society
- Greenhouse gas emissions are changing our climate
- UN reports show a need for urgent action
- Global temperatures could rise by 2°C
Climate Change – the Impact

- Increased temperatures – hotter periods and drought
- Extreme weather events – flash flooding from concentrated rainfall
- Loss of local biodiversity
- Impact felt by the poorest and most vulnerable in society
Climate Change – our Response

- Richmond declared a Climate Emergency in July 2019
- We published a draft Climate Change and Sustainability Strategy in July 2019
- We will start consulting on the Strategy on 5th September
Climate Change – what we’re planning to do

▪ We will reduce our carbon emissions to become carbon neutral by 2030
▪ We will look for ways to help support residents, businesses and partners to reduce their emissions
Climate Change – what we’re planning to do

- Improving the energy efficiency of our buildings
- Switching our vehicles to electric or renewable fuels
- Opposing Heathrow expansion
- Becoming single use plastic free by 2022
- Planting more trees across the borough
Improving Air Quality

- Air pollution is a big problem for Richmond
- Air quality and climate change are closely linked
- Poor air quality can have a serious impact on health
- We’ve developed an Air Quality Action Plan
Your views

- Consultation launches tomorrow (5th September) on the draft strategy
- Go to www.richmond.gov.uk/consultation and have your say
- Come to the Richmond Partnership Conference on 23rd October and get involved
Climate Change – what you can do

- Calculate your own carbon footprint as an organisation and try to reduce it.
- Talk to the people you work with and encourage them to reduce their emissions.
Questions/Comments

Colin Cooper – SWLEN (www.swlen.org.uk)
hello@swlen.org.uk / 020 8892 0590
Richmond and Wandsworth
Domestic Abuse and Violence Against Women and Girls

Domestic Abuse and Violence Against Women and Girls

An overview by the Vulnerabilities Manager on Domestic Abuse and Violence Against Women and Girls
Overall aims

• To provide an overview of Domestic Abuse and Violence Against Women

• Describe what we know!

• Seek your help
Domestic Abuse

• The Government definition of Domestic Abuse is: Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass but is not limited to the following types of abuse:
  • psychological
  • physical
  • sexual
  • financial
Coercion and Control

- **Controlling behaviour is:** a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

- **Coercive behaviour is:** an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.”
Violence Against Women and Girls

• ‘honour’ based violence,
• female genital mutilation (FGM)
• breast flattening
• forced marriage, and is clear that victims are not confined to one gender or ethnic group.
The Face of the Abused
Myth Busting

• "It only happens to a certain type of person”
• “Domestic Abuse only occurs in low income families”
• “People choose abusive partners”
• “They can leave anytime
• "It isn’t that serious“
• "It’s just the odd domestic row – all couples have them"
• “Alcohol causes someone to be violent”
• “Children don’t see the abuse so are not affected”
Theories

1. History of stalking or abuse prior to the relationship
2. A quick acceleration into a serious relationship
3. Coercive control comes into the relationship
4. Control is threatened by some form of trigger
5. Coercion and control escalates
   E.g. stalking or threatening suicide
6. Change of tactics, choosing to move on through revenge or homicide
7. Weapons considered and opportunities to get the victim alone feature
8. Homicide is carried out, and the perpetrator considers hurting others such as the victim’s children.
Barriers to Reporting

- Not believed
- Dependency
- Fear of losing children
- Fear of losing roof over head
- Isolation
- Normalisation
- Access to help
- Shame / embarrassment
- No recourse to public funds
- Immigration status
Consequences – Some Facts

NATIONAL

• 2.0 million adults aged 16 to 59 years experienced domestic abuse in the last year (1.3 million women and 695,000 men)
• 1,198,094 domestic related incidents and crimes reported
• From April 2014 to March 2017, there were 400 Homicides representing 25% of all Homicides (73% female, 27% male)
## Consequences – Some Facts

### Local

<table>
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<tr>
<th>TYPE</th>
<th>BOROUGH / REGION</th>
<th>2016/17</th>
<th>2017/18</th>
<th>2018/19</th>
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<tr>
<td></td>
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<td>Total</td>
<td>Rate</td>
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<td>-</td>
<td>57.0%</td>
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<tr>
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<td>75,811</td>
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<td>57.2%</td>
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<td>Richmond</td>
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<td>14851</td>
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<td>DVWI as % of DA</td>
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<td>23894</td>
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<tr>
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<td>DVWI as % of DA</td>
<td>31.7%</td>
<td>-</td>
<td>29.6%</td>
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</tbody>
</table>
Ultimate Consequence

A. Laura Figueira (aged 47) and Claudio (10) & Joaquin (7)
B. Laureline-Garciabertaux (Aged 34)
C. Akbar Arezo (aged 64) and Layla Arezo (74)
Where to get help?

- In an Emergency 999
- Non Emergency 101
- Refuge number 02089438188
- Victim Support number 02085502410
Your Help

https://haveyoursay.citizenspace.com/richmondce/vawg-19/
Questions
AccessAble website and support

David Livermore
AccessAble
Richmond Project Launch

Voluntary Sector Forum
Access Begins Online

4 out of 5 people check access information before going to a new place.

81% of these people will check the venues own website first.

Only 14% find what they need!

80% of info provided is inaccurate leading to misinterpretation and a poor experience, highlighting the importance of detail and objectivity with access information.

Source – Accessibility and You Survey 2018
Accessibility Impact

- We are more likely to visit if access information is available.
- We feel anxious about visiting a place for the first time.
- We would not visit a place if it did not have access information.

98%

Source: Accessibility and You Survey 2018

9 out of 10

76%
+13 million
Disabled people in the UK

7 million
Carers in the UK

1 in 4
Households affected by disability

45%
Of people aged 65+ have a disability

£249 billion
Estimation of the Purple Pound

Potential UK Audience

20 million

Good Accessibility
Important for older people and parents
A simple idea born from personal experience...
Social Mission

“To empower disabled people to be able to live their life to the full, and access all their community has to offer, by providing essential detailed accessibility information.”

KNOW MORE, GO MORE
Detailed

1000+ pieces of information per building

Factual

Objective information. Facts, measurements and photographs

User Driven

100+ engagement events p.a. Pan-Disability
Official
Experienced
surveyors, unique
technology, in
person reviews

Standardised
information across
the UK

Accredited processes
ISO 9001
up to date / accurate
I'm looking for...  
Try searching for restaurants, hotels, cinemas, universities

Near to...  
Place, town or postcode

London Borough of Richmond upon Thames

This Access Guide has been made possible thanks to:

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Featured Access Guides

- **Marble Hill Park**
  Richmond Road, Twickenham, London, TW1 2NL
  [View this guide](#)

- **Old Deer Park**
  Kew Road, Richmond, London, TW9 2AZ
  [View this guide](#)

- **Richmond Theatre**
  Little Green, Richmond, London, TW9 1QJ
  [View this guide](#)
Accessibility Shopping Areas for Richmond

Barnes Shopping Area Guide - Station Road to Terrace Gardens
- Barnes High Street, Barnes, London, SW13 9LW
  View this shopping area

Hampton Hill Shopping Area Guide - High Street
- High Street, Hampton Hill, Hampton, London, TW12 1NY
  View this shopping area

Kew Shopping Area Guide - Kew Road
- Kew Road, Kew, London, TW9 3DT
  View this shopping area

View all Accessibility Shopping Areas
Things to do

- Cafes and Coffee Shops
- Children's Centres
- Community Halls
- Galleries
- Leisure Centres
- Libraries
- Museums
- Parks and Gardens
- Restaurants
- Theatres
- Tourist Attractions
- Visitor Centres
Strawberry Hill House and Garden

268 Waldegrave Road, Twickenham, London, TW1 4ST

020 8744 1241
Send email
Visit website

View Accessibility Symbols

View photos
View on a map
Access Guide

Photos

1

2

Parking

- The venue does have its own car park.

Venue Car Park

On Street Parking and Drop-off Details
Access Guide

Photos

1 2 3 4

Eating and Drinking

- The following information is for the café.
- The café is located to the rear of the venue.
- Full table service is not available.
- Food or drinks are ordered from the service counter.
- Food or drinks can be brought to the table.
- There is not a lowered section at the counter.
- No tables are permanently fixed.
Accessible Toilet

- Accessible toilet facilities are available.

Location and Access

Features and Dimensions
Questions
Thank you!
CILS and Social Prescribing Richmond

Richard.Wiles@richmondandwandworth.gov.uk

Attracta.Asika@swlondon.nhs.uk
“PREVENTION IS ONE OF THE FEW KNOWN WAYS TO REDUCE DEMAND FOR HEALTH AND AGED CARE SERVICES.”

JULIE BISHOP

© Lifehack Quotes

Richard.Wiles@richmondandwandworth.gov.uk
Attracta.Asika@swlondon.nhs.uk
Recent developments...

• CILS Health and Wellbeing Activities contract awarded to Age UK Richmond, working with a consortium of over 20 voluntary organisations
• CILS Information Navigation Services contract awarded to Richmond AID
• Primary Care Networks have been funded to develop Social Prescribing Services
Community Independent Living Service (CILS)
- Information Navigators X 4
- Funded by Social Care
- Provided by Richmond AID
- Reducing demand on social care

Social Prescribing Service
- Link Workers X 5
- Funded by the NHS
- Provider tbd
- Reducing demand on GPs and A&E

Richard.Wiles@richmondandwandworth.gov.uk

Attracta.Asika@swlondon.nhs.uk

Richmond
Clinical Commissioning Group

LONDON BOROUGH OF RICHMOND UPON THAMES

NHS
Resident with social or health needs comes in contact with a referral partner in the community (including Voluntary Community Sector (VCS) staff, Adult Social Care (ASC) staff including access team, wider services) or self refers. Patient with unmet social needs visits GP Practice; other referral partners include HRCH; (Rapid Response Rehabilitation Team (RRRT), matron, district nurse) pharmacies and acute hospitals.

Self-referral can be made to either social prescribing link worker or Community Independent Living service (CILS) Information Navigation Service

The objective of this model is to provide seamless holistic care to Richmond residents.

NHS
Social Prescribing Link Worker

The two services will act as a virtual team sharing:
- Information database
- Protocols
- Referral pathways
- Training
- Supervision
- Evaluation

Community Independent Living service (CILS) Information Navigation Service
One VCS provider across the borough

Local voluntary sector, wider community and Community Independent Living service (CILS) Health & Wellbeing Service
Next steps...

• Age UK Richmond and Richmond AID are preparing for launch of new CILS Partnership on 1 November 2019

• Richmond GP Alliance (RGPA) is leading on the procurement of the borough-wide Social Prescribing Service. Anticipated go-live date in September 2019.

• A social prescribing integrated pathway has been developed.

• LBRuT and Richmond CVS are planning a review of the CILS Procurement Process
Questions ?
Open Forum
Safeguarding Children Partnership update

Charity Commission -2018 Guidance

“Charities: how to protect children and adults at risk”:  
https://www.gov.uk/guidance/charities-how-to-protect-vulnerable-groups-including-

“Report serious wrongdoing at a charity as a worker or volunteer” “How to report a serious incident in your charity” https://www.gov.uk/guidance/reportserious-wrongdoing-at-a-charity-as-a-worker-or-volunteer

Guidance was previously updated in 2017, 2018 & updated on 14 June 2019

Guidance – how to report


https://ccforms.charitycommission.gov.uk/report-a-serious-incident  Online form
Making a Serious Incident Report

- Via Online form
  https://ccforms.charitycommission.gov.uk/report-a-serious-incident
- As soon as possible – if only an interim report
- Contents:
  - who the reporter is and their connection to the charity
  - their authority to report on behalf of the charity’s trustees
  - who in the trustee body is aware of the incident
  - what happened and when the charity first became aware of it
  - the action which has/will be taken to deal with the incident/ prevent future problems
  - whether and when it has been reported to the police or other agencies (including official reference numbers)
  - media handling lines the charity has/will prepare
What is a Serious Incident?

• “A serious incident is an adverse event, whether actual or alleged, which results in or risks significant:
  
  • harm to your charity’s beneficiaries, staff, volunteers or others who come into contact with your charity through its work …
  • loss of your charity’s money or assets
  • damage to your charity’s property
  • harm to your charity’s work or reputation

For the purposes of this guidance, “significant” means significant in the context of your charity, taking account of its staff, operations, finances and/or reputation.”

There are fuller details and examples in the guidance
Types of safeguarding incident to report

• You need to make a report to the Commission if a serious safeguarding risk materialises.

• This will usually be if any of the following occur:
  • incidents of abuse or mistreatment (alleged or actual) of beneficiaries of the charity (adults or children) which have resulted in or risk significant harm to them and:
    • this happened while they were under the care of the charity
    • someone connected with the charity, for example a trustee, staff member or volunteer, was responsible for the abuse or mistreatment (alleged or actual)
  • other incidents of abuse or mistreatment (alleged or actual) of people who come into contact with the charity through its work, which have resulted in or risk significant harm to them and are connected to the charity’s activities
  • breaches of procedures or policies at the charity which have put people who come into contact with it through its work at significant risk of harm, including failure to carry out relevant vetting checks which would have identified that a person is disqualified in law from holding their position within the charity. This might be, for example, because they are disqualified under safeguarding legislation from working with children and/or adults at risk
Contact

Heather Mathew
Children and Young People's Strategic Lead
Richmond CVS
020 8843 7926, Email: heatherm@richmondcvs.org.uk

and

Tracey Welding
Kingston and Richmond Safeguarding Children Partnership (KRSCP), Board Manager
Mobile: 07957 206 874 Email: tracey.welding@kingrichlscb.org.uk
Open Forum
Date of next meeting:

11 December 2019, 10am-12pm
The Salon, Richmond Road, Twickenham, TW1 3AA
Market Place
Clarendon Hall