Voluntary Sector Forum
12 December 2018

Cllr Michael Wilson
Cabinet Member for Equality, Communities and the Voluntary Sector
Community Conversations

- New programme of community engagement
- Hosted by ward Councillors with a Cabinet Member representative

Next Event:

- Barnes, Mortlake and Barnes Common and East Sheen Community Conversation event tonight (Mortlake Scout Hall, 6.30pm)
20 mph Speed Limit Consultation

- Proposals to reduce the speed limit on all roads to 20mph (except A316 and A205)
- Consultation material door dropped to all residents
- deadline for responses 21 December 2018
Community Heroes Awards

- 24 individuals and groups honoured
- Winners included:
  - Community Group of the Year awarded to the Mulberry Centre
  - Community Spirit Award awarded to Anna Texler for her work with Powerjam
  - Lifetime Achievement Award awarded to Keith Ball for over 40 years of volunteering for the British Legion
  - Sporting Achievement awarded to Ann Halliday and Cambridge Parks Bowls Club
Questions ?
Community Independent Living Services (CILS)

UPDATE
Voluntary Sector Forum

12th December 2018
1015 – 1030
The Salon, York House Twickenham
CILS Overview

A key part of Richmond Council’s approach to transforming adult social care and managing demand for targeted social care services. CILS enables people to remain, gain or regain independence; targeting preventative resources most effectively and ensuring value for money.

At its heart is a vibrant community and voluntary sector (CVS) working in partnership with the council, the NHS, residents and other stakeholders to help residents access local services that enable them to improve or maintain their overall wellbeing and stay independent for longer.
CILS Overview

Open access service and therefore eligible to all residents aged 18 years and over who are ordinarily resident in the London Borough of Richmond Upon Thames (the current adult (18+) population in the borough is approximately 155,000).

However, the providers will be expected to tailor the services to meet the needs of the borough’s most vulnerable residents who are most at risk of losing their independence and becoming dependent on targeted adult social care services.
Policy Drivers

• The Care Act 2014 sets out a policy framework for developing care and support services for the whole population, irrespective of whether a person’s care is funded by the local authority. It also requires that the local authority focus on wellbeing, prevention, information, advice and advocacy.

• South West London’s Health & Care Partnership prioritises Age Well services that reduce loneliness, develop assets and resilience, support activity and promote independence at home.

• DASS’s Promoting Independence Programme is designed to promote independence, health and wellbeing and use local networks and community assets to build resilience.
Lot One
Information Navigation

The vision of this borough wide service is that people will be supported to access the support and information they need to continue living as independently as possible in their local community. The service will assess challenges and barriers to independent living and wellbeing and empower individuals to overcome these challenges by supporting access to the wider community and cultural offer in Richmond.
Lot Two
Health and Wellbeing Services

The vision for these Health and Wellbeing Services is that vulnerable people are living as independently as possible in their local community with the support of a range of preventative services. These services will be provided by community and voluntary organisations and will support residents to achieve and/or maintain their abilities in relation to physical, intellectual, emotional and social well-being.
# Procurement Timetable

<table>
<thead>
<tr>
<th>Action</th>
<th>Indicative date</th>
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<tbody>
<tr>
<td>Selection (Pre-Qualification) Stage</td>
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<tr>
<td>Deadline for Submission of Expressions of Interest</td>
<td>17 December 2018</td>
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<tr>
<td>Tender Stage</td>
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<tr>
<td>Invite Initial Tenders</td>
<td>9 January 2019</td>
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<td>Outcome of evaluation Initial Tenders</td>
<td>2 April 2019</td>
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<td>Negotiation Sessions (if applicable)</td>
<td>TBC</td>
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<tr>
<td>Evaluation of final submissions (if applicable)</td>
<td>TBC</td>
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<tr>
<td>Contract Award Notification</td>
<td>June 2019</td>
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<tr>
<td>Contract finalisation and Service Implementation/Mobilisation</td>
<td>July – September 2019</td>
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<tr>
<td>Contract commencement</td>
<td>1 October 2019</td>
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Thank You

For more information, contact Steve Shaffelburg
steve.shaffelburg@richmondandwandsworth.gov.uk
Heather Mathew

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Richmond CVS
heatherm@richmondcvs.org.uk
The time is always right to do the right thing
( Martin Luther King)

• Jenny Molloy – the Hackney Child
• “ As a child living within this you never know whether to turn left or right, where your comfort will come from and where is the safest place to go”
• “Place me in your mind as you would a child in your family and keep me there for as long as it takes”.
What you can do

• See the adult, see the child
• Own the responsibility to look beyond the adult you may be working with, consider the children and act on what you see
• “Safeguarding should be a governance priority for charities, not just those working with groups traditionally considered at risk. If something goes wrong in a charity the trustees are accountable and the commission expects the trustees to take responsibility for putting things right”
What you can do

• Safeguarding policy – when did you last review yours – is your vulnerable adults policy separate from your children’s policy? Legislation and referral routes are different.

• Policy is only as good as the procedures and actions that follow it. Ensure everyone involved with the charity knows how to recognise, respond to, report and record a safeguarding concern.

• Identify a nominated safeguarding person on your staff, and a nominated safeguarding trustee on your board to act as a conduit for all safeguarding concerns, review of policy etc.

• Access the training that is available free from both the LSCB, and the Safeguarding Adults Board.

“The time is always right to do the right thing” (Martin Luther King)
Local Safeguarding Children Board Kingston & Richmond

Tracey Welding
LSCB Board Manager
Email: tracey.welding@kingrichlscb.org.uk
Neglect

Once a child is born, neglect may involve a parent or carer failing to:

- **Provide** adequate food, clothing and shelter (including exclusion from home or abandonment)

- **Protect** a child from physical and emotional danger or harm

- **Ensure** adequate supervision (including the use of inadequate care-givers)

- **Ensure access** to appropriate medical care or treatment

It may also include neglect of, or **unresponsiveness** to a child’s basic emotional needs.

LSCB Neglect Strategy launched in June 2018

Strategy priorities

➢ A robust strategic framework for the delivery of an effective range of interventions to tackle neglect in Kingston and Richmond
➢ To improve awareness, understanding and recognition of neglect as maltreatment across Kingston and Richmond
➢ To improve the effectiveness of interventions to tackle neglect
➢ To monitor progress in reducing the risk of neglect in the population
LSCB Neglect Toolkit

_Neglect Toolkit_ – launched in 2014 refreshed June 2018

Aim to support practitioners to **identify** neglect earlier

*To improve the effectiveness of **interventions** to tackle neglect*

Acts as a **risk assessment** tool to identify neglect
Linked to SOS

The tool is designed to be completed by practitioners working with families where they suspect neglect may be an issue.

[LSCB Neglect Toolkit 2018](#)
LSCB Neglect Conference

WHY NEGLECT MATTERS – Free Conference

HALF DAY, 14 March 2019, 1pm-4.30pm,

Book on here

Keynote from Jenny Molloy, author of the Hackney Child-Amazing & Professor Ray Jones, author of the Story of Baby P.
Questions ?