

Hampton Community Conversation

London Borough of Richmond

4 December 2018

Community Conversation Minutes

Ward/s: Hampton, Hampton North, Fulwell and Hampton Hill

Date: Tues 4th Dec, 2018

Time: 6.30 – 9.00pm

Venue: White House, Hampton

Ward members (panel):

- Cllr. Gareth Roberts (Hampton) *Leader of the Council*
- Cllr. Geraint Thomason (Hampton) *Assistant Cabinet Member (Business, Economy, and Employment (Including Property))*
- Cllr. Avril Coelho (Hampton North)
- Cllr. Kate Howard (Hampton North) *Joint Deputy Leader of the Conservative Party Group*
- Cllr. Geoff Samuels (Hampton North)
- Cllr. Jonathan Cardy (Hampton Hill)
- Cllr Matthew Hull (Hampton Hill)
- Cllr. Monica Saunders (Hampton Hill)

Chair: John Latham *Lay Preacher Hampton Hill United Reformed Church*

Apologies: Cllr Suzette Nicholson (Hampton)

1. Introduction of panel and guidance on the format of the Community Conversation by the Chair

2. Presentation on 20mph proposal by current administration.

Web link: https://www.richmond.gov.uk/services/roads_and_transport/roads_and_road_works/speed_limits/20mph

20mph questions

Headline Topic – 20 mph consultation	
Question 1	Uxbridge Rd resident. Cllr. Ehmann's presentation is very confusing for people who don't know the detail. Dept. of Transport 4 year study shown in The Times article shows basic facts: 1) Moving from 30 to 20mph driving will increase pollution by 50% 2) 20.3mph is the average speed in London, not 20.9mph. 3.) There are no less accidents being than at legal norm of 30mph. In 2016 20mph allowed in zones and now need to maintain 20mph signage/restriction, cost to the Council. How will it be policed?
Response	Cllr. Ehmann: <ol style="list-style-type: none"> 1. With air quality – refute point, no evidence of 30% air pollution increase. Talked to academics of air quality, no negative impact on air quality, wider acceptance of his figures in presentation. Pollution generated by multiple forms including P2.5, P5. 20.9 is the average speed at present in Richmond Borough. 2. Dept of Transport study – The Times' sustained campaign against 20mph. DFE report, which Atkins carried out study on 20mph impact, but undecided result. 80% people in 20mph area now want to keep it. In Brighton, significant reduction in accidents and fatalities, shows 20mph has worked well.
Question 2	Slide 5 – figures are incorrect, transposed. In earlier years LBRUT has led on low level accidents in the past
Response	Cllr. Ehmann: Distinct comparison of Richmond borough roads and TFL roads. Importantly, LBRUT moving in the wrong direction in terms of road traffic accidents.
Actions to be taken	12.7/14.2% figures need to be transposed on slide 5. By whom: Cllr Ehmann
Question 3	Hanworth Rd resident. Has been experimenting with 20mph speed limit. Drives a truck in the borough, 2 litre diesel truck – testing driving at 20mph on all journeys, was restricted to 2 nd gear due to 20 speed limit. Driving in 2 nd gear consistently, creates more of a problem with air pollution.
Response	Cllr. Ehmann: Evidence and academic community say 'no'. Significant amount of time in 2 nd gear due to congestion in the borough. Realities of driving, air quality contribute to by a number of chemical factors. The 20mph policy is primarily driven by modal shift ie less use of cars.

Question 4	20mph, 2 nd gear – sweat volume will be more – air pollution. Gearbox can't cope with 20mph in 3 rd gear.	
Response	Cllr. Ehmann: Every area has seen a reduction, or no negative impact of 20mph on air pollution. Academic studies/commentary. Air quality improves.	
Question 5	Nobody has mentioned emergency services, mental health services, care workers hourly rate – paid by how many patients they see.	
Response	Cllr. Ehmann: 1-3 minutes difference in journey times. Emergency vehicles not negatively impacted, can already break speed rules.	
Question 6	Wenslydale Rd resident: the leaflet is confusing from the Council. Speed data – 30-20mph fatal and serious accidents, average mean speed already 21.9mph, over 24mph generally. Will cause frustration. Hit pedal coming onto/off TFL roads. 7 fatalities in five years, but 3 in the last 3 years. Emissions – health document on the website. To reduce speed to 20mph does not increase emissions, but cannot guarantee any improvement either. Buses stop engines when stationary, cars cut engines at traffic lights. MPH/KPH mixed up on slides. Extra journey time = extra fumes. Cost to delivery drivers and shops, cost of putting into practice. 3 rd party funding sources and internal budget required to implement 20mph, but no guarantee of getting grants. Budgets already stretched, schools, libraries and care for the elderly is more important.	
Response	Cllr. Ehmann: the council already has money from LIP and TFL. Local services are really stretched, but we cannot use this grant for those purposes. Can't use it for potholes, only road safety measures. Engineering works on the roads would only be partly covered by the grant. Average speed is 21.9% is a mean figure, speeds are above and below according to the time of the day and type of roads. Similar analysis shows 16.9mph is the mean across the rest of London's inner city. Journey times, 1/3 of journeys are less than 2km, so 1 minute longer is the difference between 30 v 20 stop to start of journey. It is a 3 minute differential in journey time. 3 minutes on my journey is nothing if increases chance of averting an accident, or making a less serious accident.	
Question 7	Slide 5 – figures are transposed. Kingston journey from Hampton – 30minutes presently, 30mph change to 20mph, what would be the figure 45mins (full run speed at 20/30)	
Response	In reality we do not drive consistently at 20mph or 30mph in a whole journey.	
Actions to be taken	Need to change figures – inverted figures	By whom: Cllr. Ehmann

Pre-submitted questions

Headline Topic Roger Archbold – Contamination of land by Hampton Rifle Club		
Question 1	Why is Hampton Rifle Club, based on the Thames Water Land known as Hydes Fields, shooting into an earth berm, when the advice from their governing body the NSRA (National Small-bore Rifle Association) is to use sand bullet catchers, and maintain them to prevent contamination of the land?	
Response	Cllr. Roberts: they have the lease on the land and they can do this, spoken to Vince Cable (MP), but no power of intervention. If change of use in the future, this will noted in planning notes as a contamination issue. Decades of lead in the soil.	
Action to be taken	Ask officers to try to liaise again with rifle club.	By whom: Cllr. Roberts
Headline Topic Morgan Fowles – Parking shortages for businesses in Hampton Village		
Question 2	What is the plan to deal with parking shortages for businesses in Hampton village and the properties around it?	
Response	No response	
Headline Topic Lola Vrapi – Break-ins in Hampton Hill Village		
Question 3	What's your plan to tackle the break- ins that is happening in Hampton hill? What support you're giving to prevent this epidemic?	
Response	Cllr Cardy: Aware of PLG 12 th December at the Roebuck Pub. Pause in break-ins at present, Cllr. Cardy will report back at PLG on the 12 th . Police resources have been cut back, dependent on level of crime in the area. Important to report crime and get crime numbers, will result in police action.	
Action to be taken	Follow up at PLG (Police Liaison group) on the 12th	By whom: Cllr. Cardy
(second question on same headline) Georgia Ballantine		
Question 4	I am a business owner on Hampton Hill High Street, we have had a spat of burglaries on the high street targeting small businesses where just cash is taken. The damage done to the business, loss of business whilst waiting for the police forensics teams and the loopholes with insurance companies are costing us small businesses dearly. We have approached the council	

	<p>as there are no cameras within our high street and we do not seem to be getting any support in regards to this matter. Councillors were invited to a meeting at Paws for Coffee previously about the matter, however they could not attend.</p> <p>We would like to know what the council can do to help us in regards to this matter?</p> <p>Additional question Police not in a position to support businesses due to stretched resources. Can we have CCTV cameras in the High St? Presently only CCTV for parking enforcement. Businesses struggling to keep going after burglaries.</p>
<p>Response</p>	<p>Cllr. Saunders: Re-deployable CCTV may be possible, will talk about this at PLG next week. Did not know about ‘Paws for Coffee’ business meeting.</p> <p>Cllr. Cardy: re-deployable CCTV was used for the recycling site at the end of Windmill Rd. It is movable set for a particular problem, police could request it for this purpose. Also, did not know about meeting at ‘Paws for Coffee’.</p> <p>Cllr. Roberts: fewer police officers from City Hall, basic command unit now Merton, Wandsworth, Kingston and Richmond – huge area to cover. Had meeting at City Hall with Cressida Dick, there small funding for crime prevention 0.6% for Richmond as considered safe borough. We need to take action ourselves, maybe precept on council tax, shop watch, neighbourhood watch. Hampton traders use ‘What’s App’ to message to mobile phones, notifying other traders of potential crime. PLG meetings are a point of contact for residents with the Police. The Government are not going to be increasing the numbers of police.</p> <p>Cllr. Coelho: I work in retail management in Twickenham with newly installed CCTV. It wastes time to reach and report to police on 101, then more time on a series of forms to requesting CCTV footage direct to investigating officer. Under new GDPR no facility to burn to disc the crime evidence. Unfortunately, CCTV only last so long and police only allocate an officer once CCTV is burned to disc to collect - catch 22. Therefore, CCTV only deters less brazen thieves.</p> <p>I recommend attending PLG meetings and drop-in surgeries and a more effective radio link system, then businesses could work together to report crime. With WhatsApp there needs to be GDPR compliance, care sharing photos of suspects if no concrete evidence.</p>

	<p>Resident: (member of Neighbourhood Watch for borough) need to protect properties, good community member, give details to police and can give info on neighbourhood watch, fewer police – we need to put in more action, contact details of Neighbourhood watch areas via police website.<i>(Provided after the Conversation for further information on Neighbourhood Watch nhwatchrichmond@gmail.com)</i></p>	
Action to be taken	CCTV – re-deployable for Hampton Hill	By whom: Cllr. Cardy/Cllr. Saunders
(3rd question – same topic) Sarah Ballantine		
Question 5	<p>I am a resident of Hampton Hill and to my utter dismay I have heard of another break in in Hampton hill high street this weekend! This makes it 1/2 dozen at least that I know of in Hampton Hill alone! Can we please have a discussion at least as to what is being done to prevent this getting out of control, we need CCTV and a police presence.</p>	
Headline Topic: Paul Adams – school travel plan implementation St Mary’s Hampton		
Question 6	<p>We are currently trying to encourage more active and sustainable travel to St Mary’s Hampton School, as there is limited parking provision and the two routes in become very congested at school drop-off and pick up. However, despite having an active school travel plan we are being severely hampered by:</p> <ul style="list-style-type: none"> • Very dangerous walking and cycling conditions on Oldfield Road (from Railway Bridge/Priory Road) • Lack of any formal crossing at the Waitrose end of Oldfield Road (junction with Percy road) <p>Despite engaging with council officers previously, it seems like the council are waiting for an accident to happen before justifying taking any action?</p>	
Response	<p>Cllr. Roberts: lives on Percy Rd, scary to cross. Have to listen to officer’s advice, it is a bell-mouth junction, sight lines are not good, a crossing could potentially create more risk. Cllr. Saunders: 20mph speed limit, would help.</p>	

Action to be taken	To meet with St Mary’s school to work together on travel plan	By whom: Cllr. Roberts
Headline Topic Amanda Durrans – coach drop off for Hampton Prep School		
Question 7	We should like to thank the council for refusing permission, on safety grounds, to Hampton Prep School for a coach bay next to the main entrance of Carlisle Park. What progress have the council's highways officers made in identifying an alternative place for the coach to drop off and pick up?	
Response	Cllr Roberts: ongoing running battle between Hampton prep school and Wensleydale Rd. residents. Considering plans for coach in other place, this should form part of the school travel plan.	
Headline Topic Russell Clark- HBRFC Youth playing fields		
Question 8	<p>With reference to the above meeting , we would like to take the opportunity to discuss the current plight of HRBFC Youth You may be aware that we have been active in the Community for around 30 years, mostly playing Sunday matches at Kingsfield ,Hampton Wick , however with continued growth we have been using facilities at Bushy Park , Hampton Hill and at Hampton Common so as to accommodate our current 28 teams and therein 300 plus players , agreed 6 to 16.</p> <p>We have however, within the last 2 months been hit by double whammy which has the potential preventing us fulfilling allotted fixtures</p> <p>Firstly, Surrey Youth League have stipulated that Hampton Common is presently unfit to host matches due to lack of facilities.</p> <p>This was followed by Landlords at Kingsfield serving us notice of termination of Lease, in favour of another sports club. This takes effect as of April 2019. Buckingham Rd playing fields- maintain standard to FA levels? Council?</p>	
Response	<p>Cllr Thomason: important for youth FC to have security of tenure, provision of toilets now required from Surrey League. Talking with council and Royal Parks re: provision. Could we have a separate meeting on this issue.</p> <p>Cllr. Howard: spoke to Head of Royal Parks, to see if we can have temporary toilets as a possible solution during usage for football.</p>	

	<p>Resident: pitch is not looked after – Hampton Common – someone from the Council collecting rubbish driving at speed on pitch, tearing up grounds. Used to be a toilet and changing facilities but knocked down because of constant vandalism.</p> <p>Cllr. Cardy: Hampton Hill CC have facilities by Hampton Hill gate, currently being discussed.</p> <p>Cllr. Coelho: Perhaps use Hatherop Park where former Cllr Darren Thornton used to coach football (boot cleaning brushes installed at the side a while back). Also, second option to see if you can use the Twickenham RFC at the end of South Road in Hampton North when not in use as it has the necessary facilities. It's not used every day or night and I know this as I live behind it and hear cheers and whistles when it's in use and see floodlights.</p> <p>Cllr. Saunders: covenant of King's Field, Hampton Wick that it be used for children, but perhaps Harlequin's youth team can pay higher lease rate.</p>	
Action to be taken	Issues in Hampton North on Hampton Common with litter collection. Will find out contractor details to raise issue.	By whom: Cllr. Howard
Presubmitted – late questions		
Headline Topic – Penny Dunwell White House Community Centre		
Question 9	<p>Hampton North is a deprived area which does not get any funding.</p> <p>The White House is home to the Community Association and the YMCA manage the building for us but they are having financial difficulties.</p> <p>We welcome people from all walks of life including the vulnerable, elderly and the disabled. It houses CAB, a food bank and a children's nursery.</p> <p>Since 2nd September the boilers which are obsolescent were not working until two have been patched up and the third is no longer working because there are no parts available. They are all at risk of failure. The Association would be in severe difficulties as we would not be able stay open in cold conditions. At present if the boilers are on the heat is excessive and off it is cold.</p> <p>With over 300 members and many of them are deprived or elderly and use the building to save on home heating expenses. this is a critical situation.</p> <p>We would request your help.</p>	
Response	<p>Cllr Samuels: appreciative of White house, opened many years ago, community centre with rooms for hirers, hirers are trustees. CA 125 unbreakable lease, financial difficulties despite help from Hampton Fuels. Asked YMCA for their outreach principle, to create new activities, different from trustees. Only 2-3 ways forward. Trustees/YMCA agreed approach, may mean changes, but also YMCA cannot ask for changes that are unreasonable for the trustees, funding is needed for the</p>	

	<p>centre.</p> <p>Cllr. Coelho: HOTCA was in fact breaking even with Hampton Fuel Allotments help. A Consultation has been carried out and has received a good response. Hopefully in the future Cllr Wilson can assist with identifying funding.</p>	
Supplementary statement	<p>Mike Pain got the building built. Council used to give a small grant to help, but the council didn't really support us or Cllr. Samuel. HOTCA have already carried out a survey 8 years ago.</p>	
OPEN QUESTIONS FROM THE FLOOR		
Headline Topic – Cost of Community Conversations		
Question 1	<p>What is the Cost of the 11 meetings of the Community Conversation?</p>	
Response	<p>Cllr. Roberts – previously had Leader's Question Time with last administration and area committee meetings before that. Need to keep conversation going, we want to find out what people think. (Resident: £300 to hire White House tonight.)</p>	
Headline Topic – post office sorting office		
Question 2	<p>Whether there is any news on the closure of Hampton delivery office?</p>	
Response	<p>Cllr Roberts: regarding delivery office in Rosehill in Hampton to be closed down, as not fit for purpose. Post Office want to offer enhanced service at Ashford sorting office – online reporting now possible. Councillors have looked at local Post Offices, but there is not enough space for post/parcels to be stored – Teddington, Hampton and Hampton Hill Post Offices are too small. To have sorting office services at libraries would create a security issue for libraries as personal information. There are planning restrictions on Hampton green for commercial/business use of site. Developers would have to combine commercial use with affordable housing/off-street parking. The Post Office is not willing to change their mind. We will lose the facility. Need a compromise, currently working on compromise</p> <p>Supplementary question: the old police station in Station Rd is sitting empty; in the Local Plan review – the Hampton Society confirmed it should be used for community uses. What is the proposed uses for both sites – police station, sorting office. National planning law dictates that if work has commenced, even if only building maintenance work then developer is within their rights of purchase. These sites may well have been bought by developer for housing</p> <p>Courtlands Ave resident: Dhillon's shop in Percy Rd/Broad Lane has secure cage for Amazon deliveries, would royal mail consider this?</p>	
Action to be taken	<p>Councillor to approach Royal Mail to pose this last question</p>	<p>By whom: Cllr. Roberts</p>

Headline Topic – 20mph consultation	
Question 3	What is the time frame and is there a review process?
Response	Cllr. Ehmman: Consultation is for 3 months, concludes 21 st Dec. Then input manual responses, look in detail at responses. Review process, if we move ahead, we will have the ability to review/evaluate impact of 20mph. It will be subject to public transparency, representation from residents will be possible.
Question 4	Commend passion, but be objective about it. Consider DFT view, put the report on the website to give balanced view of subject and therefore allow residents to respond. You have got the money from TFL, but don't need to spend on something not beneficial.
Response	Cllr. Ehmman: Must meet TFL conditions for funding. DFT report is a public document; their stats are positive as well and critical.
Question 5	3 fatal accidents – Hampton Court Rd, but not a car collision but a murder as person pushed in front of car. Traffic is going slow on Hampton Court Rd anyway whilst drivers are looking at deer and the river.
Response	Cllr. Ehmman: Slower speed, greater reaction time for driver – less serious accidents
Question 6	If it does happen, in the future will you take away speed humps in Oak Ave?
Response	Cllr. Ehmman: The Council will look at it, but difficult to remove speed hump without damaging the road.
Question 7	Hanworth Rd resident: Have you made a modal shift?
Response	Cllr. Ehmman: moved from diesel to petrol, cycle and walk generally in the Borough except for longer journeys out of town when use car.
Question 8	Particulates of braking, lower gear equals less emissions at 20mph, is that correct?
Response	Cllr. Ehmman: In reality, 20mph reduces differentials from acceleration/deceleration – major impact on emissions is acceleration rate. Tail pipe emission leads to greater levels of emission.
Question 9	If drive all day at 20 mph in maximum of 2 nd /3 rd gear, will the journey use less or more fuel than at 30mph speed rate?
Response	Cllr. Ehmman: Not a fair comparison as journey will not be at static 20mph/30mph speed
Question 10	Ormond Drive resident: statistics can say anything you want them to say. Lots of comments about them not showing like with like. The funding is already in place, so is the consultation just a PR exercise?

Response	Cllr. Ehmann: Transparent process. Was in manifesto to implement 20mph, there is an argument that we could have just carried out the measure but need to speak to residents first. If money (TFL grant) not used for this, money could be lost. Cllr Ehmann believes in the proposal.
Question	Briar Close resident: have a professional interest as I am a Road Safety Officer for Surrey County Council. Sympathetic to 20mph for road safety in residential areas and in busy shopping streets. But with major routes how will you succeed? Lower Sunbury Rd to Hampton court, for example, why put 20mph implementation in where speed already close to 20mph due to congestion? The better way forward would be just for busy High Streets.
Response	<p>Cllr.Ehmann: if we do 20mph, in areas that don't comply we will work with residents to aid compliance if there are problem areas. Might consider changes in these cases. In the overwhelming majority of 20mph areas the majority support its retention., DFT report is multi-faceted, not conclusive eg Brighton did deliver at 20mph – consistency of speed limit improves compliance, not independent decision by the driver according to varied signage. Drivers who exceed current limits have a risk threshold, 30mph – 36mph is the risk threshold. The residential road only approach is not purely about costs. Wandsworth did residential roads only and are now looking at rolling out further to more principle roads. Residents have asked for more. It is a false economy to do only residential roads, then add later. Complete 20mph coverage is the more cost-effective option.</p> <p>Cllr. Samuels: Urge residents to study equally all the reports on the subject of 20mph and make their decisions based on that.</p> <p>Resident: I am in favour of 20mph, drive a hybrid car. Wanted to hear everybody's' views and a balanced view of the pros and cons. Councillors need to listen to what residents really think and don't put residents down that speak out against the proposal.</p>