

CL Survey Summary and Feedback 2017-2018

SURVEY QUESTIONS	YOUR RESPONSE
Do you feel that the (RCLP) Richmond Community Learning Partnership encourages and supports the development of Adult Learning in the Borough?	100% of respondents said YES
How clear are you about Community Learning's current key strategic priorities?	Very clear = 0% Need further clarification = 0% Not clear = 22% Clear = 78%
Which community groups of learners do you primarily engage with?	Young adults with special needs in transition to adults services = 0% Young adults leaving care = 0% People with fitness problems = 0% LGBT (lesbian, gay, bisexual, transgender) = 0% People living in sheltered or temporary accommodation = 11% Black and Minority Ethnic groups = 11% Young parents = 11% Men = 11% People with disabilities/learning difficulties = 22% Carers = 22% People who are socially isolated = 33% Mature learners (over 60's) = 44% People with mental health issues = 44%

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	People facing disadvantages = 44% Women = 44% People seeking employment = 44% Parents and carers = 44% Low income families = 44% Volunteers = 56%
Do you deliver (ESOL) English for Speakers of Other Languages to learners in the Richmond Borough?	Yes = 10% No = 90%
Please rate your level of satisfaction with the following:	
Community Learning Enrolment form	EXCELLENT = 0% VERY GOOD = 11% GOOD = 44% FAIR = 33% POOR = 0% N/A = 11%
Community Learning Feedback form	EXCELLENT = 0% VERY GOOD = 0% GOOD = 56% FAIR = 33% POOR = 0% N/A = 11%
Community Learning Short Course/Taster form	EXCELLENT = 14%

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	<p>VERY GOOD = 14%</p> <p>GOOD = 43%</p> <p>FAIR = 14%</p> <p>POOR = 0%</p> <p>N/A = 14%</p>
<ul style="list-style-type: none"> ILP Document (RARPA) 	<p>EXCELLENT = 0%</p> <p>VERY GOOD = 11%</p> <p>GOOD = 44%</p> <p>FAIR = 22%</p> <p>POOR = 0%</p> <p>N/A = 22%</p>
<ul style="list-style-type: none"> Community Learning website 	<p>EXCELLENT = 0%</p> <p>VERY GOOD = 11%</p> <p>GOOD = 44%</p> <p>FAIR = 22%</p> <p>POOR = 22%</p>
<ul style="list-style-type: none"> Funding application form 	<p>EXCELLENT = 0%</p> <p>VERY GOOD = 33%</p> <p>GOOD = 33%</p> <p>FAIR = 22%</p> <p>POOR = 11%</p>
<ul style="list-style-type: none"> Funding guidance form 	<p>EXCELLENT = 11%</p> <p>VERY GOOD = 22%</p> <p>GOOD = 22%</p>

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	FAIR = 44% POOR = 0%
<ul style="list-style-type: none"> Project budget spreadsheet 	EXCELLENT = 0% VERY GOOD = 38% GOOD = 0% FAIR = 38% POOR = 25%
How easy is it to bid for Adult Community Learning funding?	Extremely easy = 0% Very easy = 33% Easy = 22% Not very easy = 33% Too difficult = 11%
How transparent is the Richmond Community Learning Partnership?	Extremely = 11% Very = 33% Fairly = 56% Not at all = 0%
Please rate your overall satisfaction with the quarterly Provider Network meetings.	Excellent = 22% Very good = 22% Good = 33% Fair = 22% Poor = 0%

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Have you been offered opportunities for provider training and professional development?	Yes = 100% No = 0% Not sure = 0%
What areas of your professional development in terms of teaching, learning and the assessment of learners progress and achievement, would you like more support/training with?	<ul style="list-style-type: none"> ➤ “Happy with all the training you provide” ➤ “Accreditation” ➤ “Lesson planning” ➤ “Happy with what support is given”
Have you attended a professional development training course other than those provided by Community Learning in the last 12 months?	Yes = 44% No = 44% It was longer than 12 months ago = 11%
What is your main area of teaching expertise?	Employability = 11% Cookery = 11% Teaching = 33% Crafting = 44% Journalism = 0% Gardening = 0% Counselling = 11% Nature and Wildlife = 0% Information Communication Technology = 0% Volunteering = 22% Finance = 0% Languages = 11% ESOL = 11%

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	<p>Numeracy & Literacy = 11%</p> <p>Art & Design = 44%</p> <p>Music = 0%</p> <p>Dancing = 0%</p> <p>Fitness and Nutrition = 11%</p> <p>Singing & Performing Arts = 0%</p> <p>Sports = 0%</p> <p>Health & Social Care = 22%</p>
Where in the Richmond borough have you or currently deliver Adult Community Learning opportunities?	<p>Richmond = 67%</p> <p>Twickenham = 67%</p> <p>Whitton = 33%</p> <p>Hampton = 0%</p> <p>Barnes = 33%</p> <p>Mortlake = 11%</p> <p>East Sheen = 11%</p> <p>North Sheen = 11%</p> <p>Kew = 22%</p> <p>Teddington = 56%</p> <p>St Margaret's = 11%</p> <p>Hampton Hill = 11%</p> <p>Ham = 33%</p>
Do you provide learners with relevant (IAG) Information, Advice & Guidance during their learning activity?	<p>Always = 56%</p> <p>Never = 11%</p> <p>Sometimes = 33%</p>

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Do you have in place clear pathways and progression routes for your learners once the course/activity is completed?	Yes = 89% No = 11%
What are your main reasons for applying to the Adult Community Learning fund?	<ul style="list-style-type: none"> ➤ “To work more closely with communities we serve” ➤ “Sustainability of programme” ➤ “To provide opportunities for the community to learn about the benefits of creative activity to support mental health and wellbeing”
Do you work in partnership with another tutor or provider to deliver Adult Community Learning activities?	Yes = 44% No = 44% Sometimes = 11%
Is Adult Community Learning your only source of funding?	Yes = 0% No = 78% Prefer not to say = 22%
Would you still be able to deliver adult learning activities in the Richmond borough without the financial support of Adult Community Learning?	Yes = 44% No = 11% Don't know = 44%
Please rate your overall experience with the Richmond Adult Community Learning service.	Excellent = 33% Very good = 22% Good = 44% Fair = 0% Poor = 0%

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<p>What is the highest level of qualification that you hold?</p>	<p>Ph.D. = 0% Masters = 44% Postgraduate qualification = 11% Bachelor's degrees = 56% Foundation degree = 0% AS or A 'Levels = 11% GCSEs or O' Levels = 11% HNCs and HNDs = 0% International baccalaureate = 0% CSE's = 0% Key Skills, Skills for Life or FS = 0% Diploma or Certificate = 11% Vocational qualifications = 11%</p>
<p>How do you actively promote the fundamental British Values within your course or activity?</p>	<p>Distributing and explaining the Adult Community Learning flyer to all participants = 33% Embedding these principles into the lesson plan and delivery = 78% Providing links and further information, advice and guidance to learners = 11%</p>
<p>Do you advise your learners about the Prevent Duty regulations and explain the risks of radicalisation and extremism?</p>	<p>Yes = 56% No = 33% Don't know = 11%</p>
<p>Have you or your tutor been observed by Community Learning this contract year as part</p>	<p>Yes = 100% No = 0%</p>

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of our continued commitment to quality assurance?	
<p>Please can you provide us with a testimonial that we could display on the Community Learning website.</p>	<p><i>“The Community Learning team at AfC work with providers to support our work with local families and to boost learners' self-esteem with initiatives that recognise their dedication to personal development in critically important areas of life, like parenting children with SEND”</i></p> <p><i>“Community Learning Fund is a vital resource for local organisations wishing to offer learning opportunities to people who might not otherwise be able to access them”</i></p> <p><i>“Community Learning is an extremely valuable resource that supports and enables diverse and varied learning opportunities in the community. It has provided Art & Soul with training, a vehicle for developing our courses, and a feedback structure that allows us to enhance and improve our project and its delivery”</i></p>