

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING**THE TERRACE ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM****24 APRIL 2018 AT 7.00PM****M I N U T E S**

SNB MEMBERS ATTENDING	REPRESENTING
CO Charles Owens	Chair, South Twickenham NHW
CA Carole Atkinson MBE	Stop and Search & Hampton Hill Residents Association
JTE John T Evans	Chair Whitton & Heathfield PLG
DL David Loftus MBE	Kneller Hall / Disabled Persons Rep
AL Anthony Lindsay	NHW Whitton
MS Martin Sands	Hampton Wick / Teddington Community
RA Ravi Arora	EMAG
MB Cllr Mark Boyle	Cabinet Member for Community Safety
BK Ben Khosa	Councillor St Margaret's & North Twickenham
JM John Murray	NHW Hamptons
WKP Wendy Kyrle-Pope	Advisor & LCP2
AJ Anne Johnstone	Chair Mortlake & Barnes PLG, Met Volunteer
MK Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
JB John Bell	Advisor Twickenham
PM Pam McMillen	SNB Minutes Secretary
LT Laura Turner	Richmond MENCAP
JMT Jan Marriot	Older Peoples Forum
MB Mark Boyle	Councillor Fulwell and Hampton Hill
PK Peter Kirkham	LGBT
PG Phil Greasley	Victim Support
SNB MEMBER APOLOGIES	REPRESENTING
PBS Peter Burrows-Smith	Treasurer & Royal Parks Link
MB Mike Brownlee CBE	NHW Representative and Coordinator, Richmond
LP Lesley Pollesche	Advisor Community
PG Phil Garside	Whitton

POLICE ATTENDING	REPRESENTING
Supt Rob Applegarth	MPS
PI Edward McDonagh	MPS

COUNCILLORS ATTENDING	REPRESENTING
Cllr Clare Head	South Twickenham

ORGANISATIONS / PUBLIC	REPRESENTING
Bill Newton Dunn	South Richmond PLG
Mac McInerney	Heatham Alliance
Christina Gore	Teddington & Hampton Wick PLG
Rosalind Graham Hunt	Public
Angela Grzywacz	CSP Richmond and Wandsworth

APOLOGIES	REPRESENTING
Robyn Thomas	Head of Community Safety Richmond/Wandsworth Council
John Huggins	Public
Richard Eason	LGBT
Tony Bennett	BTP

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Chair Charles Owens (**CO**) welcomed everyone to the meeting, and apologies were noted.

2. MINUTES OF THE LAST MEETING (30.1.18)

These were approved as being a true record and will be placed on the council website.

3. MATTERS ARISING

Matters Arising not covered by the agenda:

- Crime Prevention event at RFU
Thanks to PS Les Jackson, Age Concern, Nat West, and RFU for a very successful crime prevention event; over 500 people attended. Merton want to copy the event. MKS asked if Supt RA can draw attention of senior MPS management to the contribution made by PS Jackson to the event for his excellent work.
- Bike marking by BRP – (please see dates further on in the minutes)
- CCTV near Richmond College
Is it possible to have more regular monitoring by CCTV of Richmond College? Supt RA said that there will be a CCTV review with Merton and Wandsworth, a broader review. Re the incident mentioned, PC Jo Hood has been speaking to the person involved, so it is being progressed.
AL said he had heard of a CCTV initiative in Uxbridge, to make use of privately owned CCTV, would it be helpful to have some guidance as to what CCTV to buy; is there an industry accepted standard? CA said to clarify you can only have CCTV on your property, cannot use it on the public streets.
- Call for projects – please pass ideas onto Peter Burrows-Smith

4. PRESENTATION BY MPS

MOPAC data

Mayor's priorities:

There had been a big push on reporting sexual offences and supporting that area with an emphasis on safeguarding. Sexual violence had decreased by 36% in 2018 compared with 2017. Child Sexual Exploitation had decreased by 36%. People were now more confident of coming forward to report these offences. The rise of 46% in Domestic Abuse (DA) involved positive reporting. A DA Management Pilot was being run over a year which would be rolled out into Kingston then into the SW BCU. Weapon based crime had decreased by 7% and this included assaults and threats which included any weapons. There had been a spate of knife enabled robbery over the summer last year and the individuals concerned had been dealt with and were in detention, very low rate in Richmond. There had been a significant increase in hate crime; 42% racial, 150% homophobic (strong reporting element) and Anti-Social Behaviour (ASB) was down by 21%.

Supt RA said that with the pressure to deal with more and more, he is worried that some figures may be underreported eg ASB, so he needs to keep an eye on that.

Local priorities:

Theft of Motor Vehicles has decreased by 40% from 2017 to 2018, really good news, MPS had a major push on theft of and theft from. Post May, there will be a lot of enforcement across the four boroughs, police will enforce community behavior orders, focus on this.

Burglary has decreased by 15%. Last year was a bad year for figures, so getting back towards where we want to be, have had 33 arrests this year. Have been running special operations, in targeted areas, during afternoons; have put a lot of work into this. Elderly victims offences have increased by 8%, the scam presentation has been having a good impact on making people more aware.

Questions:

WKP asked does increase in elderly victims, result from more reporting? Supt RA, currently do not know the answer to that, will look into it.

PK commented that there will be a large percentage of crimes that are not reported.

Jan M commented that many elderly people now have relatives who are taking an interest and being aware of scams, so helping them to report.

Martin Sands asked do burglary figs include residential and non residential? Supt RA said that all figures are now combined. PI EM said that 47% of all burglaries are from sheds.

JTE mentioned that fobs are being bought off the internet and programmed to steal prestige cars (Supt RA to define prestige cars) – **ACTION SUPT RA**

BK asked has the increase in elderly figures been compared to other boroughs? Supt RA said we have an affluent area with high number of affluent elderly, so makes the area an attractive target. Phil Greasley from Victim Support said that the elderly are also victims of fraud and forgery; the events at RFU are really helpful. Supt RA said that Operation Falcon is working with PS Les Jackson. John Murray told the meeting that PS Les Jackson will do mini presentations to groups who request one.

AL asked re elderly victims, what is the time scale from things happening to when police are aware, is there too much of a lag? Supt RA said no trend has been spotted, police will respond asap.

CA said that local NHW schemes will tweet out to alert people, also NextDoor will report things happening are the police following all the social media? JTE said police will follow social media. Supt RA said ring it in, so it can be dealt with asap.

Jan M asked re Twickenham Scam Event, was there any feedback from the event from people there? This could show up small things. Supt RA said he thinks there was feedback. Anne Johnstone said Age UK had put a feedback form in the bags at the event.

PK remarked that if you want people to ring in, no one answers 101 and if it is answered, the person will not deal with the call satisfactorily. CA is to feed this back. Supt RA said MPS are aware 101 is struggling.

RA asked is there a trend of breaking into elderly Asian households looking for gold? Supt RA said yes there has been, a specific team has been investigating this.

JTE said we need to be careful not just to mention elderly as scam victims, young people can be scanned as well. Supt RA agreed and mentioned young children being used for crimes.

Stop and Search Jan 17 – Dec 17

Figures on ethnic appearance in Stop and Search were displayed. Good news in total there were 1302 searches of which 450 were positive.

In the last two months Feb - March there had been 261 searches of which 31.8% were positive results with 19.2% leading to an arrest. Over the year 1302 searches had resulted in 450 positive outcomes. There had been no complaints on Stop and Search Feb to March. CA added that the notes from the recent Stop and Search Monitoring Group would be circulated with the minutes.

MKS commented that it is a very positive tool for this borough. CA had written to say how successfully it was being used in this borough.

Complaints

There had been 10% fewer complaints last year and 31% less complaints about officers. 48% had been found with no case to answer, 7% had been resolved by local resolution, 3% had been withdrawn, 10% had had dispensation and 32% had results still waiting. Complaint origin ranged from allegations of discrimination, malpractice, neglect/failure of duty, incivility and oppressive behaviour, the latter often resulting from people stopped in cars.

WKP said we are very fortunate in Richmond and only have about one complaint per year.

JTE asked is latest drop due to body worn cameras? Supt RA said they can easily and quickly show there is no basis to complaint, it moderates peoples' behavior, strong impact. CA to ask for report on this.

TL asked are the people making complaints, local residents or visitors? Supt RA said the majority are local people.

Assault on Police

Jan to Dec 2017 – 48 assaults recorded under Operation Hampshire To date in 2018 there have been 10 assaults. Supt RA praised officers for extent of their restraint.

PK reported the concern of BCUs with officers left on their own? Supt RA is aware of this and Ward officer hubs must not be too isolated. PK also expressed concern re response times.

JTE commented that now Teddington and Sovereign Gate are closed, the 1 hr set aside per week to meet public, does not seem to be very well publicized. WKP said that in projects for this year, money will be going to each ward to advertise these meetings, can use posters, and money will come from SNB.

Supt RA said every ward does one contact session per week, the aim is to tie into existing events, find the right locations, and consider a thematic approach once per month.

CA went to two contact sessions, and said there is a need for police to go to groups, PLGs can help suggest places. Some people do not want to be seen talking to police, need private rooms. Jan Marriott suggested putting a notice on supermarket boards about the sessions. AL said that banks also have notice boards.

BCU Organisation Structure

Supt RA will remain here in Richmond. Go Live 23 May, then 3 month stabilization stage. Staffing is done. No reduction in front line officers. Key is be able to make response times .PCSO on all wards. Red line around ward officers, two ward officers. On track for implementation. Important to keep local pro-activity and to support ward officers.

WKP said to Supt RA it is helpful to emphasize, Merton and Wandsworth are South West East; Richmond and Kingston are South West West.

PK asked; what is the hate crime arrangement, will there be a specific LGBT officer, what about the specials, and plain clothes pro-activity? Supt RA said will continue to support pcp, specials will sit under headquarters strand, they are volunteers. LGBT yes there will be a named officer. Hate crime – monitoring will be under partnership and prevention hub. Investigation will be under community safety hub.

TL asked about response times and geographical area, will 999 call get nearest response team? Supt RA said should get a better resource spread. CO said he has raised this issue at higher levels.

5. OTHER CRIME DATA (BTP AND ROYAL PARKS)

Notes from Tony Bennett BTP

Question for the BTP – There seems to have been an explosion in graffiti along the railway lines passing through the Borough. As the summer is coming, and there will be an increase in rail traffic along the lines in the direction of Windsor next month, and then later as tourists travel out from Waterloo, what is the BTP doing about that, if there is a resource issue, what was the response, how many arrests have been made, etc.:

SNB Meeting Minutes 24.4.18

I have had a look at all the graffiti crime for the past year and only 1 out of 48 recorded crimes was recorded between stations. The remainder of the offences were recorded at stations or on trains. Of the 48 crimes no arrests were made. The crime is notoriously difficult to investigate and with our system of prioritising crimes that have potential to cause most threat or harm, officers are not going to look through hours of CCTV to investigate offenders that tag walls. Saying that, BTP have resurrected the Graffiti team that were disbanded 2 years ago. This team will mainly be concentrating on the large murals that are sprayed on trains as they cause the most amount of damage monetary wise. I have chased the head of security as to why no graffiti is being reported by them in between station and I will get back to you when he replies.

Below are the bike marking events that are coming up in the near future.

Monday 23rd April 2018 @ Egham 17:30 – 19:30

Monday 30th April 2018 @ Feltham 17:30 – 19:30

Thursday 10th May 2018 @ Richmond 17:30 – 19:30

Wednesday 20th June 2018 @ Teddington 17:30 – 19:30

Monday 2nd July 2018 @ Mortlake 17:30 – 19:30

Tuesday 10th July 2018 @ Whiston 17:30 – 19:30

I have attached our performance year comparison which runs from 01/04/17 to 31/03/18 compared to the previous year. This gives a better picture of where crime is increasing/decreasing and what are the drivers behind the figures. (See attachment)

WKP said that re the question re explosion in graffiti, very little is reported to BTP, if it is action has to be taken. Text 61016 and report graffiti and Network Rail clear it up.

(Note from Tony Lindsay after SNB meeting)

‘Well, apparently that is the correct advice and ‘spot-on’ if the graffiti is on or at stations, but not the case if the graffiti is outside the station on trackside walls or trackside equipment boxes when it should be reported to Network Rail, and which should be done through their website’.

There was no report from Royal Parks. At this point Chair CO proposed that we only have reports from BTP and drop Royal Parks, this was agreed by the meeting.

8. PRIORITY SETTING

This was agreed as:

Motor vehicle crime

Burglary

Vulnerable victims

ASB

BOARD IN ADJOURNMENT

9. PUBLIC QUESTIONS TO THE BOARD

Mac McNerny talked about a grassroots NHW initiative to combat doorstep crime he is working on this with PS Les Jackson aiming to pilot in NHW in North Twickenham. He has heard about a ‘nominated neighbour scheme’ is there more information on this? CA said this was set up years ago, so if anyone came to the door, they could phone a nominated person. CA is to look into this.

ACTION CA

Supt RA said this is a legacy of an older system, it will sit under partnership and prevention strand, and he will be looking into this across the 4 boroughs, and maybe pilot a scheme, so happy to talk to PS Les Jackson and Mac McNerny and develop something.

CO said some NHW are organised to have a good neighbour project and this comes up at Community Safety Partnership.

WKP and CA would look at this as a project with Mac. **ACTION WKP / CA**

Christina Gore asked can we ask existing free community links, so NextDoor, fairs, PLGs etc?

A question was asked does the stop and search card still exist? CA said that the old form 5090 was now completed on the tablet and persons stopped were given a receipt to enable them to get a copy of the information from the police station. The person stopped had a right to see the video if they needed to..

MKS suggested a need to give SNT, Legion, Women's Institute etc an events calendar, and is going to suggest to PLGs that they give half a session to encourage police to have their sessions.

BOARD RECONVENES

10. FUNDING REPORT

2018/19 MOPAC funding application:

Youth Crime Conference (+ addn. Engagement) £12k
 EMAG (regular 3 events) £4k
 Hate Crime event £2k
 Safeguarding (scams etc) £2k
 Small Projects fund £2.8k
 Admin. £5.2k
 TOTAL £28.0k

As requested by MOPAC, these need to be ratified at the SNB meeting.

The meeting voted to accept the proposed figures; John Bell proposed and MKS seconded, **vote carried unanimously**.

11. ANY OTHER BUSINESS

- Knowledge Nights: MKS congratulated CA and the focus group for the success of these events.
- Letter to PLG chairs, CO is completing a letter with final detail. PK asked that it included Stop Hate UK information.
- John Murray has produced a report about communication to public through twitter, Facebook, bulletins, noticeboards, etc. PM to circulate with minutes to SNB board only. A version could be attached with letter to PLG chairs.
- Councillor MB told the meeting that every borough is developing a knife crime action plan

12. DATE OF NEXT MEETING

Tuesday 31 July 2018 AGM – The Salon Room

Time: 7.00pm (refreshments from 6.45pm)

Venue: York House, London Road, Twickenham.

AGM nominations needed, also please let us know if you wish to stand down. CO is to stand down, PBS to stand again. There is a paid secretary to do the admin. Anyone who wishes to be considered please write to Secretary PM as returning officer, you need a proposer and seconder.

The Meeting closed at 9.00 pm

SNB Contact Email: richmondcpp.snb@gmail.com

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