

Voluntary Sector Forum - Council Update

Mandy Skinner
Assistant Chief Executive (Customer and Partnerships)

Key themes and priorities

- Heathrow update
- Local Elections
- Council Champions
- Community Fund update
- Full of Life Fair
- Direct Payment Support Services in Richmond
- Children's Services
- Richmond's Parks – Seeds of Change Project

Heathrow update

- A vote took place in the House of Commons on Monday night to decide whether to go ahead with plans regarding the creation of a new runway at Heathrow airport.
- The vote was won by 415 votes to 119 - a majority of 296.
- If the Government moves to formally designate the National Planning Statement supporting the third runway project the local councils will challenge the decision by way of judicial review.

Local Elections

Following the local elections the **Council** is made up of:

- **Liberal Democrat Party** - 39 Councillors
- **Conservative Party** - 11 Councillors
- **Green Party** - 4 Councillors

- **Cllr Gareth Roberts** – Leader of the Council
- **Cllr Michael Wilson** - Cabinet Member for Equality, Communities and the Voluntary Sector
- **Cllr Alan Juriansz** - Assistant Cabinet Member (Voluntary Sector)

A full list of all the Cabinet Members is on the [Council website](#).

Council Champions

Cycle and Walking Champion - Cllr Gareth Richards

- Cllr Richards will be responsible for promoting interests of cycling and walking across all aspects of our work, making it easier and safer across the borough, and helping to bring forward essential infrastructure, promotion and training

Tenants' Champion - Cllr Jim Millard

- Cllr Millard will work collaboratively with all ward Councillors and local MPs, supporting housing association tenants who feel their problems have not been resolved through existing complaints procedures.

Disability Champion - Cllr Rob O'Carroll

- Cllr O'Carroll will work with the Cabinet Member for Equality, Communities and the Voluntary Sector to inform the Council's approach to supporting and advocating for the borough's disabled community. He will also work with local communities and relevant local groups to understand views of people with disabilities and ensure they inform the development of policies, commissioning and service delivery at the Council.

Community Fund

- The Community Infrastructure Levy (CIL) is a tax collected by LBRuT and paid by developers.
- In Richmond, 15% of CIL is to be spent on local priorities. This is the neighbourhood portion of CIL (NCIL); the Community Fund. Where a Neighbourhood Plan has been adopted this increases to 25%.
- In round 1, 16 projects were successful with a total of £826,750 being awarded to community projects across the borough.
- E.g. **Men in Sheds** – a lease has been secured to place the shed on London Wetland's site and they are hoping to break ground in September.
- **Age UK Richmond Well-being Centre** - refurbished their computer suite, which has regular drop-in sessions for over 50s and is open for public hire.
- **Ham and Petersham Neighbourhood Forum** - currently carrying out a feasibility study to encourage active, sustainable travel in the Ham area by creating better, safer travel routes. Several consultation events have taken place and the final report is due in the Summer.

Community Fund – Round 2

- Received 28 applications, of these, nine fully met the required criteria and are now subject to public consultation.
- The public consultation runs from 18 June - 13 July, anyone that lives, works or studies within the borough is eligible to vote for 2 projects in any area. The results will be announced in August 2018.



www.richmond.gov.uk/consultation_fund



Applications through to public consultation

Village	Organisation	Project title/ number	Amount	Match funding	
Twickenham, East Twickenham, St Margarets, Whitton and Heathfield, Strawberry Hill.					
1	East Twickenham	ETNA	ETNA Community Kitchen/ TW006	£24,000	£66,000
3	Whitton	London Wildlife Trust	Crane Park Island Nature Trail/ WH003	£7,314	£531
4	Whitton	St Phillips and St James' Church	A Village Green for Whitton/ WH005	£15,428	£12,300
Barnes, East Sheen, Mortlake					
6	Barnes	Friend of Suffolk Road Rec	Improvement to Suffolk Road Recreation Ground in Barnes/ BS003	£15k	£5,000 BCA Further funds from Parks Service
Hampton, Hampton Hill, Hampton Wick and Teddington					
16	Hampton	MTV Youth	The Bungalow – MTV Youth, Hampton/ HA003	£75,000	£3434
19	Hampton Hill	United Reformed Church	A Place to Go/ HH002	£200,000	£80,000
21	Teddington	Teddington Cricket Club	The Pavilion Appeal/ TN004	£236,250	£982,000
Ham and Petersham					
27	Ham	Ham and Petersham Neighbourhood Forum	Enhancing St Richard's Square – Feasibility study/ HP010	£50,000	£47,280
28	Ham	Grey Court School	Grey Court Community Sports Centre/ HP008	£56,666	£220,500

Full of Life Fair – 26 October 2018

- Returning for its eighth year in October 2018.
- In 2017 more than 1,700 residents and carers attended the fair to celebrate the contribution older residents make to the borough.
- The free day-long event will have over 75 stalls, with a chance to try out activities including singing, dance and fitness classes. Attendees will also be provided with information and advice from charities and health services.
- To receive updates about the Full of Life Fair and be notified when registration opens for attendees visit:
www.richmond.gov.uk/full_of_life
- There are a limited number of stall spaces left – contact
alex.cleary@richmondandwandsworth.gov.uk

Direct Payment Support Services

- **There is a new single provider of Direct Payment (DP) Support Services in Richmond as from 1 July 2018.**
- The new provider in Richmond is Ruils. They will support DP service users to manage their Direct Payment by providing a range of support including support to help employ a personal assistant, payroll support or support with managing DP finances.
- Ruils will contact service users directly and let them know if there is anything they need to do. The change is about who will be providing these support services; it will not affect the budget or care package service users receive through their Direct Payment.

Children's Services

- The Chief Executive of Achieving for Children, Nick Whitfield, is retiring this week. Ian Dodds has been appointed as the interim Chief Executive whilst the owning Members consider recruitment options.
- There is a renewed focus on relationships with voluntary sector organisations who offer children's services and the detail of this is currently being explored further with Members.
- The Children's Strategic Partnership is being revived later this year and details will be circulated via the notes on how to make sure your views are heard.

Richmond's Parks: Seeds of Change Project

- Friendly Parks for All: improve opportunities for all people in London Borough of Richmond to enjoy and benefit from the natural environment
 - Developing the model on Barnes Green, Heathfield Recreation Ground and Ham Village Green
 - Worked closely with Richmond Dementia Action Alliance
- Richmond Health Walks
- Richmond Green Gym run by TCV
- Volunteer Nature Buddies: Volunteer Nature Buddies are currently being recruited to provide a sustainable means of delivering activities for groups such as people with dementia and their carers.
 - Let's Go Outside and Learn CIC are coordinating this and also running small projects with other community groups such as EMAG. www.lgoal.org
- Find out more
https://www.richmond.gov.uk/media/14125/friendly_parks_for_all_leaflet.pdf

The New Model and Approach for Scrutiny at Richmond

- Four thematic Overview and Scrutiny Committees which are aligned to Cabinet portfolios:
- Adult Social Services and Health
- Children's Services and Schools
- Housing, Community Safety and the Environment and
- Finance, Policy and Performance

A Strong Emphasis on Pre-Decision Scrutiny

- The new model has a strong emphasis on pre-decision Scrutiny, which allows councillors to play an active part in influencing, improving or reshaping proposals before they are considered by the Cabinet.
- All key decisions will be considered by one of the four Overview and Scrutiny Committees before being submitted to the Cabinet for decision.

What is a Key Decision?

- A decision which is likely to result in significant expenditure or savings of over £500,000, or a decision which is likely to be significant in terms of its effects on communities living or working in two or more wards.
- All key decisions relating to the voluntary sector fall under the remit of the Finance, Policy & Resources Overview & Scrutiny Committee.
- Any decision therefore relating to the voluntary sector that is defined as a key decision will be considered by this Overview & Scrutiny Committee. It will then go on to be considered by the Cabinet who will take the final decision.

Task and Finish Groups

- Each Scrutiny Committee has the ability to set up a Task and Finish Group each year. There may be an issue or subject that the Committee would like to review in greater depth and these groups allow them to do this.
- Councillors have the ability to invite 'expert witnesses' to inform their review work and may call upon voluntary sector representatives to participate in this work.

Call-in of Decisions

- The Local Government Act 2000 requires every Council to establish a mechanism which allows for Cabinet decisions made but not yet implemented to be called-in for consideration by Scrutiny.
- Call-in is intended to be used in exceptional circumstances for decisions believed to be contrary to the authority's decision-making principles. By its nature it acts as a delaying mechanism. Exceptions apply to decisions which can be called-in.
- Given the emphasis on pre-decision Scrutiny, this provision is likely to be rarely used.

Voluntary Sector Engagement with Overview & Scrutiny Committee's

- A more open approach, all four Overview and Scrutiny Committees will be open to the public to attend.
- You can check if there are any decisions that are of interest to you by viewing the relevant Overview & Scrutiny Committee's Work Programme which will be a standing item on each Committee agenda.
- Each Overview & Scrutiny Committee has the power to invite 'expert witnesses' to participate in the work of a Committee or Task and Finish Group for a specific item. You may be invited to participate.

Voluntary Sector Engagement with Overview & Scrutiny Committee's

- A public engagement exercise took place in the early part of this year, enabling the voluntary sector amongst others to suggest topics that should be reviewed/scrutinised by the Council. Some examples submitted by the voluntary sector include:
 - Employment for those with learning disabilities (Richmond Mencap)
 - Transfer of SEN Statements to EHCPs (SEND Family Voices)
 - Respite Care Support (Richmond Carers)
 - Housing Victims of Domestic Abuse (Domestic Abuse Charity)
- If you would like to suggest any other issues or areas you feel it would be useful for an Overview & Scrutiny Committee to consider you can contact the relevant Committee chairman.

Questions....



A health and care plan for Richmond 2019-21

Richmond Voluntary Sector Forum

28 June 2018

The local health and care plans will describe the local vision, priorities and actions to meet the health and care needs of the local population and deliver improvements in the health and well being of local

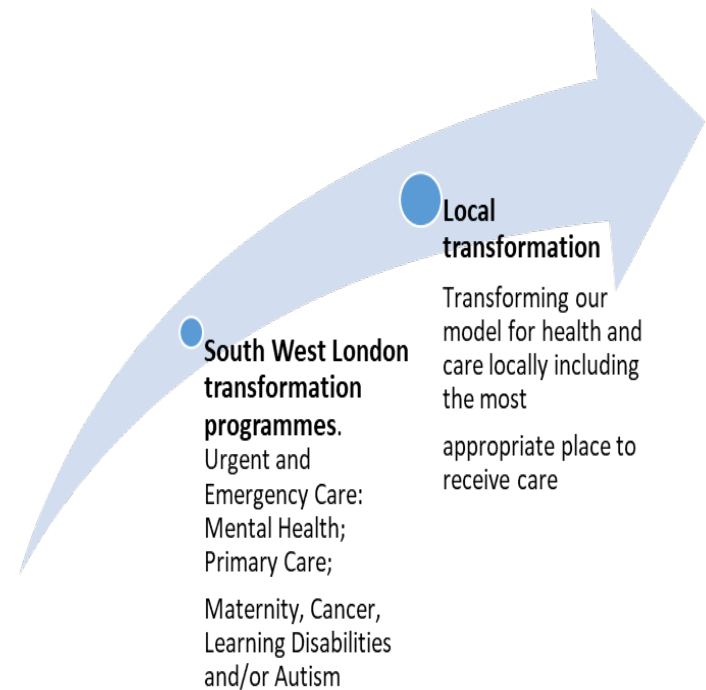
people focused on the priorities laid out in the joint strategic needs assessments and the Health and Wellbeing Boards.

The health and care plan will

- Be co-designed and owned by both health and local authority partners
- Be developed to ensure that health and care partnership organisations are involved in the development of the plans
- Address the developing health and care needs of the local population
- Outline the vision for health and care locally and the health and care model that will be developed
- Identify and address financial issues in the borough so that we can take a system-wide approach to our collective financial challenges
- Identify and address workforce, clinical and other sustainability issues
- Identify what it means to start, live and age well and the actions that will be taken to ensure the vision for each is met
- Under start well set out how in Richmond we will support the south west London NHS health prevention/promotion priority (Children and Young People's Mental Health)
- Be designed to meet national performance targets or other requirements and consider good practice and learning

Transforming care

- Transforming care in south west London occurs through both local and south west London wide transformation programmes.
- Our local health & care plan will identify the areas where health and care together can make a difference to health of whole population over the next two years.



Health and social care partners in Richmond

- Local people
- Richmond Council for Voluntary Service (voluntary & community sector)
- Healthwatch - Richmond Upon Thames
- London Borough of Richmond Upon Thames
- Achieving for Children
- NHS Richmond CCG
- Richmond GP Alliance
- Chelsea & Westminster NHS Foundation Trust (West Middlesex Hospital)
- Hounslow and Richmond Community Healthcare NHS Trust (HRCH)
- Kingston Hospital NHS Foundation Trust
- South West London and St George's Mental Health NHS Trust
- East London Foundation Trust
- Community pharmacy

The Richmond story

Resident Population
194,730



Employment
80%

working-age adults are in employment
the highest rate in London



49%

volunteer
highest rate in London (26%)



Life expectancy at birth:

82 years
for men
(1.8 years greater
than London)



85.4 years
for women
(1.3 years greater
than London)

Heritage sites:

Hampton Court Palace, Richmond Park, Kew
Gardens, Bushy Park - approximately

4.5 million visitors

from across the world every year.

Education

A borough with some of the
highest performing primary
and secondary schools in the
country



International Sporting Events:

Autumn International Rugby
Fixtures, Twickenham Six Nations,
Twickenham largest dedicated
rugby union venue in the World, with
a capacity of



82,000



12

libraries with
a variety of
services, events
and support
sessions

Community Safety

4th out of 32

for crime overall
Safest borough for violent crime



Open
spaces

40% of the
area of the Borough



100+
parks



21 miles
of river frontage



23,000

bike journeys per day in the borough
2nd out of 33 in London

The Richmond story

Place

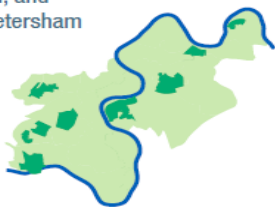
Designated an

Air Quality Management Area

due to levels of nitrogen dioxide and particulate matter



Generally affluent but pockets of deprivation - concentrations of relatively deprived areas in the villages of Barnes, Hampton, Heathfield & Whitton, and Ham & Petersham



Over a third
of car journeys could be walked in less than 25 minutes

The median purchase price of a property in Richmond is

£575,000

which increased by 44% between 2010 and 2015



Start well

Lower levels of children receiving **MMR1 immunisation** by the age of two compared to England (78% vs. 92%).



Over 10,000 A&E attendances for under 5 year-olds – significantly higher than both the England and London averages



16% point gap in achieving a 'good' level of development in reception between children eligible for free school meals and those not

Prevalence of obesity more than

doubles

between reception and year 6



61% of 15 year-olds in Richmond are sedentary for over 7 hours per day

Highest in London

for 15-year-olds **drunk** in the previous month (25%), tried **smoking tobacco** (36%) and **cannabis** (19%) and **multiple risky behaviours** (22%)



4th The average mental wellbeing score for 15 year-olds in Richmond is the **fourth worst** in London

Third highest rate of hospital admissions for **self-harm** in 10-24 year-olds in London



The Richmond story

Live well

18,000

adults are estimated to smoke



35%

of adults drink more than the recommended 14 units of alcohol a week



22,000

people have a common mental disorder, such as depression and anxiety.



1,000

Approximately 1,000 incidents of domestic abuse in 2016

Nearly one in ten has

three or more

long term conditions



An estimated

15,800

people provide some level of unpaid care



7% increase in the number of

rough sleepers

between 2014/15 and 2016/17

Age Well



28,900 to 43,100

- the projected increase in number of over 65 year-olds between 2015 and 2035 (almost 50%)

2,072

Richmond residents are estimated to have dementia



50%

of over 75 year-olds live alone



The average age older people start to receive

council-funded social care

at home is 84, and 87 for people in care homes



An average of 4 emergency hospital admissions in the last year of life for those

aged 85 years

and over; and who died in hospital

References : Population¹, Employment², Volunteering², Visitors to the Borough³, Life expectancy⁴, Schools⁵, Crime², Open spaces⁶, See main report for Place, Start Well, Live Well and Age Well sections.

What local people have told us – across south west London

- Common themes across work streams:
 - Perceived **lack of funding** and resources to invest in service changes
 - Current local services would not have the capacity to take on additional work from hospitals
 - Improving and **increasing signposting** to services to make the public aware of services in the area, educating people about health care choices
 - Concerns over **quality of services** and of **equality in accessing** these services
 - Need to improve **staff communication** skills so that patients and carers are treated with empathy and respect, especially those with complex or additional needs
 - Need for more **joined-up IT systems** to aid communication between services and avoid patients having to repeat themselves

What local people have told us

- People want to see more detailed plans, figures, modelling and timelines
- Concerns around money and how the NHS would balance funds between health and care
- Public health and educating & informing the public was very important to support the prevention agenda
- Further working with the voluntary community sector
- Increasing the use of technology
- People were more confident in pharmacists, than rest of south west London
- Pharmacies would need to receive further training and adapt their services to reduce burden on GP services

In Richmond the plan will

- Focus on what health and care together can achieve for the whole population.
- Identify joint health and care priorities for Start Well, Live Well, Age Well from existing work, plans and health & wellbeing priorities
- Existing health and/or care plans will progress even if not included in the health and care plan
- Two year plan for 2019/20 and 2020/21
- Owned by the Health and Wellbeing Board
- Voluntary and community sector as a health and care partner
- Informed by insight from engagement across Richmond and SWL over the last two years

Current Richmond Health & Wellbeing Board priorities

Vision

Prevention and joined up services throughout people's lives to enable all residents to start well, live well and age well

Key themes

- Integration; built on the 'joined up services' in the previous strategy. Integration is a defining feature of how we operate, but there is still a lot to take forward
- Prevention; expand to include prevention at individual, community and place level approaches
- Throughout people's lives; focus on start well, live well, age well

Start Well

What happens in early life, starting from conception, affects health and wellbeing in later life. Prevention is critical to ensuring that all children and young people can fulfil their potential.

- Ensure the best start for all – Early Years Development Plan
- Promote resilience and emotional wellbeing - Emotional Wellbeing and Mental Health Transformation Plan (CAMHS)
- Whole Family Approach - Strengthening Families Programme
- Develop Children and Young Person's Outcomes Framework - outcomes that matter to children, young people and their families

Live Well

Healthy choices are influenced by our environment, communities and wellbeing. Drives forward preventative approaches at all levels; engaging communities, utilising local assets (e.g. parks) and targeting approaches to reach those most at risk.

- A systems approach to prevention – coordinated efforts at place and community level
- Active travel and access to balanced foods - coordinate partners to embed healthy choices, including infrastructure, planning and social norms
- Mid-life live well checks and workplace health - targeting people in the community and workplace, and promoting recovery

Age Well

Whilst people are living longer lives, many older people are also living with a reduced quality of life due to ill health or disability, or experience loneliness and isolation.

- Outcome based commissioning – developing joined up services with a preventative ethos; early intervention, shared decision making and self-care
- Dementia friendly villages - connected and vibrant communities that people can age well in
- Carers' strategy - identification and referral of carers (of all ages), protecting their health and wellbeing
- Cancer strategy - improving prevention and early detection, as well as the long term needs of cancer survivors

Key themes from local strategies

- Greater preventative and early interventions to enable people to become more independent and confident in managing their care
- Better support to enable people to look after themselves and staying healthy through greater involvement by the voluntary sector
- Greater delivery of joined-up care because of increased collaboration between acute, primary, community, mental health and voluntary sector providers in delivering care
- Consistent high quality care closer to home and access to more specialised services within the community
- Bringing together physical and mental health to improve outcomes for people with long term conditions and reduce the health inequalities in people with serious mental health illness
- Access to improved technology that improves the ability to access necessary services, advice or information relevant for their needs

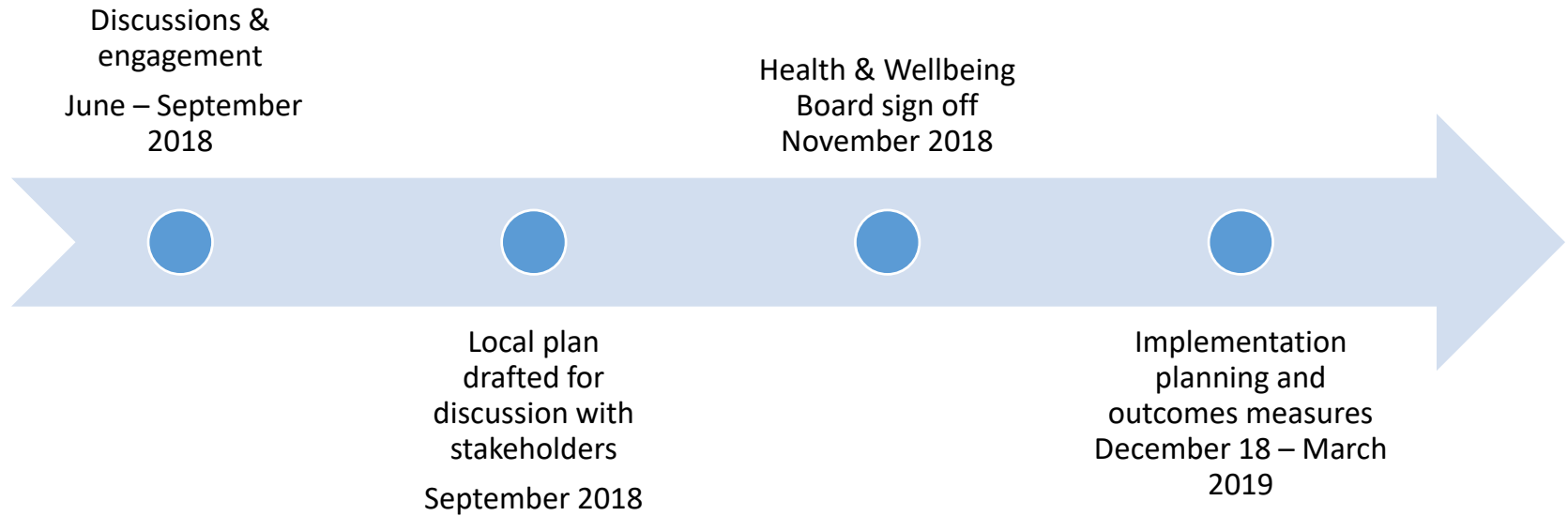
Strategies being delivered through

- Developing a locality team approach based around populations of 50,000 that are simple and coherent, to ensure consistency and based on shared models and best practice
- Developing social prescribing to provide a broad range of non clinical activities and options to improve health and well being
- Primary care at scale with practices working together as networks so that care is provided in a joined-up way for patients and that access to, and resilience of, GP practices are improved
- A workforce that is empowered to work across organisational and professional boundaries, to provide high quality and safe care for the population

Checking and testing with stakeholders

- What does it mean to ***start well, live well, age well*** in our borough?
- How far are we from that?
- What are the priorities for health and care to take to move us to our vision?
- What actions will we need to take to move us to our vision?
- What is the financial requirement, savings or impact that these actions will have?

Current milestones



- Any questions?
- richmondccg.involve@swlondon.nhs.uk

Homelessness Reduction Act

Simon Lawson, Chief Executive Citizens Advice Richmond
Dave Worth, Assistant Director – Housing Services, LBRuT

<https://www.richmond.gov.uk/homelessness>

Community Independent Living Services

Juliana Braithwaite
Commissioning Officer - Prevention and Wellbeing

CILS Procurement Update - Timeline

- Will be discussed at Adult Social Services and Health Overview and Scrutiny Committee on 28th June (Tonight!)
- Proposals presented for decision at Cabinet on 19th July
- Procurement start depends on outcome of Social Prescribing evaluation and CCG decision on roll-out. Most likely start September
- Procurement process will take around 5 months to Contract Award
- Three months for contract mobilisation
- So likely contract start summer 2019
- Proposed contract duration 4 years with optional extension of 2 years

CILS Procurement Update – The model

- Moving from four contracts for different geographical localities to two thematic lots
- Lot 1: Information Navigation/ Social Prescribing
 - Planned jointly with CCG, building on what works from both programmes
 - Embedded in local health and social care system
 - Focus on working with individuals to identify actions to improve their health and wellbeing and helping them to achieve this
- Lot 2: Health and Wellbeing Activities (including peer support)
 - Comprehensive offer, also incorporating transport and neighbourhood care groups
 - Increased focus on stimulating informal voluntary activity, not just providing contracted services

CILS Procurement Update – The Process

- ‘Competitive Process with Negotiation’ – more flexible than the standard process
- At Stage One the Council sets out its ambitions and bidders propose service models and establish partnerships that can deliver them
- Following dialogue with the bidders, the Council will develop a much more detailed specification and ask bidders to submit a ‘Best and Final Offer’
- Lead bidders will not be allowed to insist on exclusivity – organisations can be part of more than one partnership
- In judging bids, we will give due weight to local knowledge, the strength of partnerships and of relations with local communities and community organisations

Richmond Social Prescribing Progress Update

Julia Travers

Director of Commissioning

Kingston & Richmond CCGs

BARNES PILOT - Phase 1

- Barnes pilot commenced 01 October 2017 – 31 March 2018.
- Provided by Richmond Aid.
- Link worker based in the practice.
- Three access points; via practices, self-referral and community groups.
- Initial session is worked through using the “Wellbeing Star” tool.
- Joint agreement and sign off of the outputs.
- Referrals into community and voluntary services.

Findings

- 79 patients accessed the service up to March 31.
- Positive feedback from community groups.
- More patients accessing community groups who would previously had no access.
- Community groups have been successful in accessing grant awards as a result.
- More female than men accessing the service.
- A range of community assets have been utilised.

Next steps

- Embedded with Locality Working, CILs, LA culture offer and Mental Health pathway. A future plan is to establish a single point of access.
- Identification of the right patients using risk stratification tool.
- Modelling the size of service for equitable access.
- Three months extension granted for the Barnes Locality pilot.
- Extension of the pilot to Hampton Hill practice.
- Evaluation report will be released end July.
- Evaluation will inform decision on roll-out.
- Future commissioning in conjunction with CILS Procurement

Richmond CVS Update

Kathryn Williamson, Director



Richmond CVS Update – June 2018

- Funding news – Meet the Funders and more
- The [Value of Small](#) - national research report
- Richmond Compact – making it relevant
- Opportunity for your views



Contact us: action@richmondcvcs.org.uk