

## SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE HYDE ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

25 APRIL 2017 AT 7.00PM

### MINUTES

<b>SNB MEMBERS ATTENDING</b>	<b>REPRESENTING</b>
<b>CO</b> Charles Owens	Chair, Chair South Twickenham PLG & NHW
<b>LP</b> Lesley Pollesche	Advisor Community
<b>CA</b> Carole Atkinson MBE	Stop and Search & Hampton Hill Residents Association
<b>JE</b> John T Evans	Chair Whitton & Heathfield PLG
<b>DL</b> David Loftus MBE	Kneller Hall / Disabled Persons Rep
<b>JN</b> Jude Noronha	Victim Support
<b>PK</b> Peter Kirkham	LGBT Forum
<b>MS</b> Martin Sands	Hampton Wick / Teddington Community
<b>MB</b> Mike Brownlee CBE	NHW Representative and Coordinator, Richmond
<b>JB</b> John Bell	Advisor Twickenham
<b>BK</b> Ben Khosa	Councillor St Margaret's & North Twickenham
<b>RE</b> Richard Eason	LBRuT LGBT Forum
<b>SB</b> Sarah Burley	SNB Business Rep
<b>JM</b> Janet Marriott	Older People's Forum
<b>SS</b> Cllr Steven Speak	Councillor
<b>AL</b> Anthony Lindsay	NHW Whitton
<b>MA</b> Mick Allen	LBRuT Community Safety Manager/ Wandsworth SSA
<b>PM</b> Pam McMillen	SNB Minute Secretary
<b>SNB MEMBER APOLOGIES</b>	<b>REPRESENTING</b>
<b>MK</b> Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
<b>AJ</b> Anne Johnstone	Chair Mortlake & Barnes PLG, Met Volunteer
<b>RA</b> Ravi Arora	EMAG
<b>PBS</b> Peter Burrows-Smith	Treasurer & Royal Parks Link
<b>WC</b> William Collis	North Richmond PLG Community
<b>WKP</b> Wendy Kyrle-Pope	Advisor & LCP2
<b>POLICE ATTENDING</b>	<b>REPRESENTING</b>
<b>PS</b> Chief Supt Parm Sandhu	Borough Commander MPS Richmond
Richard Willis	BTP
Julie Challoner	MPS
<b>COUNCILLORS ATTENDING</b>	<b>REPRESENTING</b>
<b>ORGANISATIONS / PUBLIC</b>	<b>REPRESENTING</b>
Celia Holman	Twickenham Riverside PLG Chair
Peter Holland	Hampton Wick PLG
Geoff Holden	Oak Lane NHW Coordinator
Philip Garside	Community/Public/Magistrate
Tony Cotton	Richmond Synagogue
<b>APOLOGIES</b>	<b>REPRESENTING</b>
Richard Eason	Deputy for Richmond LGBT Forum
Cllr Geraldine Lock	Councillor for Hampton Wick Ward

Robyn Thomas	Head of Community Safety Richmond/Wandsworth Council
Sarah Denton	MOPAC London
Christina Gore	Secretary Teddington & Hampton Wick PLG
Rosalind Graham Hunt	Public

### **1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE**

Chair Charles Owens (CO) welcomed everyone to the meeting at 7pm, and apologies were noted.

### **2. MINUTES OF THE LAST MEETING (24.1.17)**

These were approved as being a true record and are now up on the council website.

### **3. MATTERS ARISING**

#### **A. Ratio of Motor vehicle crime committed on highways to private premises RA:**

Over 117 scooters have been stolen, accounting for 66% of total vehicle theft, 34 high end value vehicles have been stolen, (see previous figures supplied re-attached to minutes).

Question from Peter Holland – Hampton Wick; they have noticed locally a rise in incidents of moped riders with black visors, taking an interest in local cafes, looking at customers' phones and bags. PS replied that the police have had decoy operations ongoing. Although in our borough there is not as much impact here, the police still regard it as very important.

#### **B. SNB award certificate CO:**

CO has completed a full draft proposal which has been circulated to the SNB Executive for amendments. He has spoken to Rob Applegarth and hope to make the first award in October after the AGM. The award will be made on a yearly basis to an officer, for exceptional work, promoting safety on the borough or beyond.

#### **C. Outreach contact list CA:**

CA reminded the meeting that this idea came up after the knowledge nights. CA has been to RCVS, and now has a list of twenty older people organisations. She has also emailed Cllr B Marcel, to ask for help to compile a list. The groups now need to be contacted outside of the meeting, to talk to them about how to best update their members re scams. Rob Applegarth is also getting together a list of residents associations; we do not have a list in this borough.

#### **D. Speeding offences in Royal Parks – Royal parks representative:**

There was no Royal Parks police representative present at meeting to provide information.

**(Keep on agenda)**

#### **E. Organisational service complaints re Met Police; what is the system? PS:**

PS said that complaints are made in the same way whether against an officer or a policy. The complaints are looked at locally, and if not resolvable are then sent on to central office and reviewed. Training guidelines or policy changes will then be made if needed.

#### **F. Figures for non-urgent calls to Police CA:**

CA reported that unfortunately there are too many to break down and not the resources available to do this at the moment.

#### **G. Is the rise in hate crime larger here than other boroughs? PS:**

PS reported that our borough shows a larger increase because the figures are recorded in percentages, so last year we had 10 crimes, this year 15, so the actual figures are low but the percentage at 50%, is high. Across the UK, all boroughs have had an increase after Brexit and the Westminster Bridge incident, this causes a spike then numbers levels fall.

Here in Richmond, hate crime is not of a violent nature. LP asked when figures are circulated, does it just show 50% or does it include the actual figures ie 10 -15, so that the true figures are seen?

PS replied that the police have monthly meeting regarding these figures, and will explain the background to the figures.

Other:

Crime prevention advice on reverse of parking place tickets – KD

*Response from previous SNB meeting in January: **KD** said David Noakes is putting this idea through to next year's team for Community Safety Partnership for consideration. Will continue to update the meeting (keep on agenda)*

What is the ratio of motor vehicle crime committed on highways as opposed to private premises? – RA

*MV crime on roads and highways information was circulated prior to the meeting*

#### **4. PRESENTATION BY MPS – (please see attached powerpoint presentation for all details)**

Presentation by MPS

- MOPAC data
- Public Confidence & Satisfaction
- Complaints

Stop & Search (to note circulation)

Points raised during the presentation:

PS updated the meeting that there will now be a local focus in our borough on three areas:

Burglary

Theft of, and from, motor vehicles

Elderly victims

Question: has there been a definition of 'elderly' victim? PS replied, not yet. The police are taking views on what determines an 'elderly' victim. CA said she would prefer the term 'older adult'.

Question: what is the definition of a victim? PS said the police regard a victim as someone who asks for help. The police need guidance re the definition of elderly, so please express views to her.

Question: should the 'vulnerable' be included? PS replied that there are units already working with 'vulnerable' people and protecting them. Here in Richmond we need to focus on elderly victims, as we have a higher percentage of older residents than other boroughs.

Question: one of the biggest problems for the elderly is fraud, how are the police countering this? PS replied that the police focus is on prevention. CA said that lots of work is being done on this eg knowledge nights, and this is why she is trying to compile lists etc of organizations working with older adults. PS said there is a specific officer who works on a Lock Out van to visit the elderly and advise re home security.

Question: are there any central funds to help with this? PS replied that she is not aware of any, however the council gives a lot of help to the police to buy locks etc.

PS made the point that on the Burglary slides – regarding the big increase in figures, this is partly due to changes in the way figures are accounted.

## **Public Confidence and Satisfaction**

Richmond Borough is currently ranked 5th

MPS average for Confidence is TW is 78%  
 MPS average for Satisfaction is TW is 79.5%

### **Questions to the police:**

Question: an email has been sent to KD regarding is there a way for particular sectors to help to manage down risk, eg crimes from rented or owner occupier buildings; thefts of owned cars or company cars; is this analyzed down in detail? PS said the police do not analyze to that degree, they will watch for hot spots, or if someone has come out of prison and then target an area.

Question: do our borough police exchange and share information with neighbouring boroughs? PS said yes, information is shared and sometimes operations are shared when the issue is there. We do get burglars from other boroughs coming in to us as well.

BK asked where are we in the safest borough standings? PS said we are number 5. BK said that previously we were number 4. PS replied that other boroughs are working hard to improve their standings.

PK asked PS to please clarify hate crime figures stated at the meeting, as they were at a variance with figures from a meeting held last night? PS replied that figures can vary due to different time frames.

Stop and Search: CA referred the meeting to figures circulated with the agenda, and advised the meeting to visit the MPS SS Dashboard website, as it contains lots of very useful information.

<https://beta.met.police.uk/advice-and-information/stop-and-search/>

## **5. Other crime data (BTP and Royal Parks)**

New BTP officer Richard Willis explained the new revised area coverage, as there has been a massive restructure over recent months. The Richmond sector has had an increase in officers, and now has 2 sergeants and 20 officers. As an example the BTP had three vehicles out this afternoon, all equipped with tazers. BTP hope to have all officers equipped with tazers over the next year. The body worn cameras are proving very successful, and have seen a drop in complaints; these will be rolled out to all officers over the next year. The BTP headquarters is to be relocated to Twickenham police station at some point in the future, date tbc.

Apologies as the BTP officer does not have crime statistics available tonight, but these can be provided for future meetings.

CO stated that we used to have a print out of all stations and crime types; it would be good to have that again, covering all stations in the borough.

Question: what can we do to help BTP manage down the problems? Officer Willis replied that any intelligence provided asap, is very helpful, so alert police before something happens, rather than after the event.

## **6. Priority Setting**

CA had looked at the Priorities reported back from the Police Liaison Groups and the following were the priorities:

Anti-Social Behaviour (ASB) – London wide priority  
Burglary  
Motor Vehicle Crime

PS listed the borough's 'new' priorities:

Theft of and from motor vehicles  
Burglary  
Elderly victims

There was a comment from the meeting that ASB can be affected by special events, issues, or be seasonal, whereas theft of motor vehicles, elderly victims etc are constant, longer term crimes, and need more focus.

CO asked the meeting - do we go with the local priorities as set by MOPAC?

The meeting took a Vote for change of priorities to the new suggested ones: the results were: all for, non against – so the motion was carried and It was agreed that the local priorities would remain as above.

### ***Board in adjournment***

## **7. Public Questions to the Board**

Question: to BTP, there has been a longstanding issue at Hampton wick re student usage of the station without tickets? Officer Willis replied that Hampton Wick station is covered by Kingston, Wimbledon and Raynes Park BTP. However he can speak to them and ask them to liaise directly with the resident. There is no longer a local response team who deals with this.

Question: what about Teddington station, who covers that? Officer Willis replied that yes we do cover Teddington.

### ***Board reconvenes***

## **8. FUNDING REPORT**

CO reported that all spending for the financial year just ended is approved and allocated. Next year for the budget we have approx £28,000. This is planned to be allocated as follows:

Admin	5,200
Youth Crime Conference	10,000
EMAG	4,000
Hate Crime Event	3,000
NHW	2,000
Small Projects	3,800

We will continue to sponsor the Youth Crime Conference, and are going to sponsor regular EMAG events, in view of the Mayor's priorities. We will sponsor a Hate Crime Event in October, with other boroughs, and have set aside £3,000 for this; and we have set aside £2000 for NHW, with £3800 for Small Projects. We allocate most money at the start of the year, and this works

well for our SNB. Other boards have money allocated by councils which can cause problems. CO and the meeting thanked PBS for his hard work on this. CA also reported that they are about to make a burglary film and are working on 'Go Girl' a project about women and girls travelling on public transport.

CO asked the meeting if anyone disagreed with the figures or spend? There were no voices against and this was carried. The Funding application has to be in by 31 May and as all at the meeting had agreed, PBS will proceed.

## **9. AGM matters**

**A** To confirm that SNB members who represent groups are prepared to remain or can nominate a replacement if necessary

**B** To remind the SNB that the public members of the SNB need to be re-elected

CO reminded the meeting that members need a proposer and a seconder who are on the electoral roll and to let CA know names, she will need to have them by 31 May 2017. There will have to be an adjustment made to the constitution.

**C** To seek a replacement chair person

CO's tenure of three years as chair is up at this year's agm, however he could stay on if meeting agrees, on a one year rolling contract.

As CO is agreeable to this, CA will nominate CO as chair and JE will second.

Further election details will be sent out with paperwork. DL asked will PBS be standing again? CO thinks he will.

**AGM – Nominations needed by 31<sup>st</sup> May**  
**Please send nominations to Carole Atkinson**

## **10. ANY OTHER BUSINESS**

Mike B NHW coordinator raised a point about the non exchange of emails; but people have the right to say no, KD has sent round an email to all NHW cords re sharing of email addresses. CO reported that it is a major step forward that KD now sends round crime figures.

Cllr Speak said that we want to share emails so that information can be sent round. MB said the only concern is that this is being done on a ward basis, which does not solve the problem, as NHW boundaries can be on different wards.

Question: could NHW coordinators be set up with a specific email address that could then be used?

CA said that the NHW Super coordinators, would be tasked to ask their NHW coordinators if they are happy to share emails, or could help set up separate emails for the coordinators. A question was asked re could a small project fund be used to set this up? Or could the police email all relevant people and get their consent?

LP asked can we use the term 'older residents' rather than elderly? A resident said they felt using the term 'older' is discriminatory can we use senior?

JE reported that he gets a lot of useful information from the police each week, and puts it all up onto Whitton Village FB page. <https://www.facebook.com/WhittonVillage> However he has had some complaints about this from some residents, as they think the area is crime ridden, whereas the point is to highlight the crimes.

CA highlighted that the new updated MET police website is great as you can compare the crime figures for all boroughs. <https://www.police.uk/metropolitan/#neighbourhoods>

PK reminded the meeting that there are lots of local sites which report crimes and information and NHW items etc, check them out.

Celia Holman the new PLG Chair for Twickenham Riverside said that the issue of communication is always being raised. She is looking into setting up a closed Facebook page for the Twickenham Riverside PLG. It will be a closed group, and the benefits are it protects personal information and acts as 1 site which stores all the exchanges, and members can look back at all previous issues, challenges etc, so it can also act as an archive, as well as an information exchange. It is also very good for groups where there is a changeover of personnel, as you can then invite, new members to that group.

#### **11. DATES OF NEXT MEETINGS:**

**Tuesday 25 July 2017** – The Hyde Room  
Time: 7.00pm (refreshments from 6.45pm)  
Venue: York House, London Road, Twickenham.

**Tuesday 26 September 2017** – The Hyde Room

The Meeting closed at 8.30pm

**SNB Contact Email:** [richmondcpp.snb@gmail.com](mailto:richmondcpp.snb@gmail.com)  
**Report online** [www.stophateuk.org](http://www.stophateuk.org) **report by text 07717 989025 and 24hour helpline 0800 1381625**