

What is a Safeguarding Adults Review?

Information for families and carers in Richmond and Wandsworth.

We understand that when someone close to you dies or suffers harm, irrespective of the circumstances, it can be a very upsetting and distressing time for you. We may sometimes need to look at what happened and why, particularly if they were vulnerable and there are concerns about abuse or neglect. We will do our best to support you through this difficult time and ensure that we look into any concerns that have been raised.

It is the duty and responsibility of the Safeguarding Adults Board to consider such cases for a 'Safeguarding Adults Review', to find out what lessons can be learnt to make improvements about the way organisations have worked.

What is a Safeguarding Adults Review?

The Care Act 2014 states that a review needs to be considered when an adult at risk suffers significant harm or dies as a result of abuse or neglect. An adult at risk is a person who is in need of help and support due to illness or disability and because of this is less able to prevent harm or abuse.

The review is not a Criminal Investigation or a Public Enquiry and no one person or organisation is blamed. It is about learning lessons to make appropriate improvements or changes to prevent similar situations from happening again.

The review process

The review is led by an Independent Reviewer (sometimes also knows as the Review Panel Chair) who is appointed by the Safeguarding Adults Board. All the organisations and services involved with the adult at risk are also appointed and represented, hence forming the review group.

The review group exchanges information about the work they did, the support they provided and how they worked together. The review group, along with the Independent Reviewer, will consider all the information and agree an understanding of what happened. They will also discuss and agree which changes are possible, in order to improve the way organisations work together to safeguard adults at risk of harm and abuse and how to support the person and their families better. A review usually takes six to nine months to complete and you will be informed of the likely timescales.

When the review has been completed the Safeguarding Adults Board will publish any lessons learnt, recommendations and actions on the internet. To protect identities, no sensitive or personal information is published. The report will be shared with you prior to being made public.

Your involvement

The Independent Reviewer will keep you informed throughout the review, at your convenience, unless you choose not to be involved. You will be able to talk about any concerns that either you or the adult at risk has or had faced. Your views and opinions will be taken into account.

You can choose someone you know to support you through the review process. This can be another family member, friend or advocate.

What happens after the review report has been published?

The Safeguarding Adults Board will ensure that the recommendations and actions in the review are carried out. It will monitor the actions and improvements put in place and ensure they are sustained.



Organisations that make up the Safeguarding Adults Board:

- Achieving for Children
- Age UK
- Alzheimer Society Wandsworth
- Care Quality Commission (CQC)
- Carers Centres (Richmond and Wandsworth)
- Central London Community
 Healthcare NHS Trust
- Chelsea & Westminster Hospital
- Clinical Commissioning Groups
 (Health)
- Council Adult Social Services, Public Health, Housing, Trading Standards
- Council Chief Executive
- Council for Voluntary Services
 (Richmond)
- Council Member Representatives
- Healthwatch
- Hounslow and Richmond
 Community Healthcare NHS Trust

- Kingston Hospital
- London Community Rehabilitation
 Company
- London Fire Brigade
- National Probation Service
- South West Basic Command Unit of Metropolitan Police
- Richmond and Wandsworth
 Community Safety Partnership
- Richmond Housing Partnership
- Richmond Mencap
- Richmond Wellbeing Service
- Safeguarding Children's Boards
- South West London and St George's Mental Health Trust
- St George's Hospital
- Wandle Housing Association
- Wandsworth Voiceability
- Your Healthcare (Richmond)

Further information on safeguarding adults and the Safeguarding Adults Board is available at:

www.sabrichmondandwandsworth.org.uk or email your query to sab@richmondandwandsworth.gov.uk

If you have difficulty understanding this publication and you would like this leaflet in a different language, large print, or Braille please call 020 88917971.