

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING & AG.M.

THE SALON ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

TUESDAY 27TH JULY 2016 AT 7.00PM

MINUTES

SNB MEMBERS ATTENDING	REPRESENTING
CO Charles Owens	Chair, Chair South Twickenham PLG & NHW
PBS Peter Burrows-Smith	Treasurer & Richmond Park Link
WKP Wendy Kyrle-Pope	Advisor & LCP2
LP Lesley Pollesche	Advisor Community
CA Carole Atkinson MBE	Stop and Search & Hampton Hill Residents Association
JE John T Evans	Chair Whitton & Heathfield PLG
AJ Anne Johnstone	Chair Mortlake & Barnes PLG, Met Volunteer
DL David Loftus MBE	Kneller Hall / Disabled Persons Rep
RA Ravi Arora	EMAG
SS Steven Speak	Councillor,
MS Martin Sands	Hampton Wick / Teddington Community
MB Mike Brownlee	NHW Representative, Richmond
WC William Collis	North Richmond PLG Community
PG Philip Garside	Community/Public/Magistrate
BK Ben Khosa	Councillor, St Margaret's & North Twickenham
RE Richard Eason	LBRuT LGBT Forum
SB Sarah Burley	SNB Business Rep
SB Susie Burley	Youth
JN Jude Noronha	Victim Support
JH Julie Hill	SNB Minute Secretary

POLICE ATTENDING	REPRESENTING
Chief Supt Parm Sandhu	Borough Commander MPS Richmond
JC Julie Challoner	SNT Inspector

COUNCILLORS ATTENDING	REPRESENTING
Cllr Helen Lee-Parsons	West Twickenham Ward
Cllr Annie Hambidge	Heathfield Ward

ORGANISATIONS / PUBLIC	REPRESENTING
MA Mick Allen	LBRuT Community Safety Manager
PM Pam McMillen	New SNB Secretary
CG Christina Gore	Secretary Teddington & Hampton Wick PLG
RGH Rosalind Graham Hunt	Public
MH Martin Hewstone	Public

APOLOGIES	REPRESENTING
Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
Philip Morgan	Chair St Margaret's & North Twickenham PLG
Andrea Samuelson	NHW Kew
Tony Lindsay	NHW Whitton
Peter Kirkham	LGBT Forum
John Bell	Advisor Twickenham

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Chair Charles Owens (CO) welcomed everyone to the meeting, introduced the new Borough Commander Parm Sandhu and Inspector Julie Challoner and explained the process. Apologies were noted.

1a. ANNUAL REPORT 2015-16

CO reported that the first year had gone well and Board funding suggestions had generally been met with favour by the Mayor's Office. Only one project had to be substantially re-worked and funding for next year in place.

1b. ELECTIONS: EXECUTIVE

CO gave thanks to Peter Burrows-Smith who will be standing down as Co-Chair to concentrate on being Treasurer. Thanks were also recorded to Carole Atkinson, Wendy Kyrle-Pope and John Bell for their advice. The Executive will remain the same with the exception of Cllr Tony Arbour, who was replaced by Cllr Steven Speak.

1c. ELECTIONS: SNB BOARD MEMBERS & SECRETARY

No new nominations had been received and all those currently serving had agreed to continue for the next year, with two new members – Cllr Steven Speak and Mike Brownlee, NHW Representative for Richmond. CO gave thanks to Julie Hill and introduced Pamela Millen who will be taking over as Secretary

1d. CONSTITUTION

A slight technical mistake in the Constitution needs resolving so it was agreed that this Item would be carried forward for the next Meeting.

ACTION: SECRETARY - AGENDA ITEM FOR NEXT MEETING

Conclusion of A.G.M.

AGENDA FOR LBRuT SNB PUBLIC MEETING

2. MINUTES OF THE LAST MEETING (26.4.16)

These were approved as being a true record.

3. MATTERS ARISING

Stop & Search - Tagging of Data

Analysis is conducted but it is not currently possible to tag. Redacted data is supplied to enable analysis of where the incidents have occurred.

RFU Legacy Fund

Pedro, the Community Liaison Officer has moved on and his replacement is Hannah Evans. The Borough Commander advised that the full allocation of funding had been distributed to local groups; details of which will be published in the next Rugby Post magazine. Thanks were given to the Borough Commander for obtaining this information.

3. MATTERS ARISING (contd.)

Hate Crimes Figures

The Borough Commander circulated the Hate Crime figures. The definition of Hate Crime is: “Any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice based on a person’s race or perceived race; religion or perceived religion; sexual orientation or perceived disability and any crime motivated by hostility or prejudice against a person who is transgender or perceived to be transgender.

199 crimes had been recorded as racial and 40 homophobic in the past year. To put this in context, the highest number reported in London was 862 racial crimes and 240 homophobic crimes in other Boroughs. **RA** thanked the Borough Commander but would have liked to have seen the detail behind the figures, for example how many were calling or violence. This would be time consuming to prepare but the Borough Commander agreed to arrange this if it was what people wanted.

Cllr Khosa asked how the figures compared to the previous 12 months. The Borough Commander said there was a spike just before the Brexit vote, with the highest spike being 25 allegations and 20 in June. As of this morning, there was none recorded for July. **CA** suggested that the breakdowns were varied at meetings. **JE** asked how the Police dealt with racist stickers. The Borough Commander asked that the public leave the stickers in situ, covering them with a bag if they wished, and ring the Police on 999. Police will attend and take photographs and fingerprints where possible. The numerous stickers which appeared in Whitton over a weekend were recorded as one hate crime. **WKP** suggested focusing on a particular type of hate crime at meetings to see if there has been a spike over the year.

Cllr Khosa requested that a statement is made to the affect that hate crime will not be tolerated. Cllr Speak said the Council does issue Press Releases. Richard Eason (deputising for PK) informed the Meeting that a said 8th Oct National Hate Crime event at St Paul’s Cathedral and thought it was worth the Borough having some official representation.

If anyone has any concerns about hate crime they should contact Mick Allen. **MA** spoke briefly about the hate crime reporting line and encouraged people to use it.

Contact: http://richmond.gov.uk/how_to_report_crime or email: community.safety@richmond.gov.uk

CSP Hate Crime Forum 18th July

CO had been unable to attend this event. **CA** reported it was well attended and it is hoped that a member of the SNB will Chair and a minute taker appointed.

Where do vehicle crime victims come from – Barry Smith

The data below is for the last reporting year 1st April 2015 - 31st March 2016

The Borough had 968 Theft From Motor Vehicle Offences

581 of these (60 %) of all victims of MV crime are local residents.

171 of these (17.6 %) reside elsewhere in London

216 of these (22.4 %) reside outside of London

4. PRESENTATION BY MPS

MOPAC DATA (as at 28.7.16 the rolling 12 Months)

	Offences Current	Offences Previous	Change
Total Crime	11,082	10,778	+2.8%
Burglary Dwelling	710	783	- 9.3%
Burglary Other Building	575	797	-27.9%
Robbery Personal & Business	134	147	-8.8%
Robbery Mobile Phone	81	117	- 30.8%
Theft From M/V	916	922	- 0.7%
Theft Of M/V	463	353	+31.2
Theft Total	4,523	4,455	+1.5
Violence Injury Domestic	301	278	+8.3
Violence Non Domestic	640	554	+15.5%
Domestic Non Crime	1038	956	+8.6
Sexual Offences	264	223	18.4%

Public Confidence and Satisfaction

Richmond Borough is currently ranked 4th in MPS; was 3rd Previously.

MPS average for Confidence is 68% TW is 83%
 MPS average for Satisfaction is 80% TW is 83%

4. PRESENTATION BY MPS (contd.)

Complaints

The statistics are Stats correct as of June 2016. July's data had not yet been received.

Richmond has had 87 complaints in the last year compared to 72 which evidences an increase. These complaints concerned a total of 182 officers on the Borough compared 170 the previous year. This indicates that when people complain it is often about a group of officers rather than individuals. EG a search of a premises which is carried out by 5 officers can result in a complaint against all 5 if the owner is unhappy.

Stats show that there has been an increase in complaints relating to Oppressive behaviour and incivility which the Professional Standards Unit are reviewing to see if there are any patterns identified. No individual officers have been identified as yet as being a cause of the issue. We need to look at who is complaining, circumstances and officers concerned to see if there are any obvious issues.

Repeat complainants do continue to be an issue. One lady alone who suffers from Mental Health issues has complained at least 5 times against different officers in the last 2 months alone.

Out of the complaints that have been finalised and shown complete 15% were dealt with by way of Local Resolution, 8% Disapplied or Discontinued, 5% Withdrawn by the complainant, 71% No case to answer. Only 2 cases, 1%, was a case to answer and these related to more learning issues than any type of misconduct.

Questions from the Board:

MS asked about theft of bikes included mopeds. Investigation is being carried out into the type of bikes being stolen and methods of theft in order to "design out" crime. **MS** also asked if the mopeds and bikes are being stolen just to commit crime or to sell on. Inspector Challoner confirmed that some are being stolen to order, others to commit crimes. **MA** added that residents can do a lot more to protect their property and thus reduce the theft of bikes.

SB gave an account of her experience, witnessing a gang of four youths about to steal her neighbours bike. **SB** had also been alerted to an incident of a drone flying over a garden and asked if this was a method thieves were using to carry out reconnaissance of properties. Operators have to be close by when flying drones so anyone seeing one flying over their property should ring the Police immediately.

The Borough Commander confirmed that moped and bike theft is a Country wide problem.

JE pointed out that it is becoming widely reported that the Police will not follow or chase moped riders who have committed crimes and wondered if they were being stolen because they knew this. The Police have no control over the press picking up on this and reporting it.

WKP advised that the Borough crime figures are very small in the Borough and felt that using numbers rather than percentages to illustrate them would be more re-assuring.

Public Confidence & Satisfaction

The Borough is currently ranked 4th in the MPS (being third previously). **SB** asked what was being done to try to improve this figure. Crime reporting sheets will be studied to see if any improvements can be made. **CA** added that questions are asked at the PLG Meetings, and with the exception of Barnes Ward, the feedback has been 100% positive. **WKP** reported that Barnes PLG had been unable to give full confidence feedback due to under-resourcing, which does affect confidence. A letter to this effect had been sent to the Borough Commander, who was aware of this and looking into resources on all Wards. By September there should be two dedicated Officers for each Ward. **CO** confirmed that Sophie Linden, Deputy Mayor for Policing has confirmed this. The Borough Commander is aware of the abstractions and is currently bidding for more resources from a central pool and not from individual Wards and will do everything in her power to protect this.

Complaints

WKP confirmed that the pattern is the same. Only 2 cases, 1% was a case to answer and these related to more learning issues than any type of misconduct.

Stop & Search

CA's Report had been circulated. The quality of Stop & Search and the outcomes is being looked into and it is intended to make the training better.

5. Other crime data

No BTP or Royal Parks Report had been received. **PBS** reported that Richmond and Bushy Parks have their own team of officers and it is hoped that at least one officer would be able to attend the next SNB Meeting. **ACTION: WKP & PBS TO CONTACT THE TEAMS**

6. Priority Setting

CA had looked at the Priorities reported back from the Police Liaison Groups and the following were the priorities:

Anti-Social Behaviour (ASB)
Burglary
Motor Vehicle Crime

It was agreed that these would remain as above.

Board in adjournment

7. Public Questions to the Board

Meeting Notifications – Mr Martin Hewstone, sitting at the back of the room, asked how members of the public were supposed to know about the Safer Neighbourhood Board Meetings and complained that he couldn't hear what the Chief Superintendent was saying. **WKP** advised that unfortunately, the SNB does not have an advertising budget and is therefore unable to pay for adverts in the local press, or pay for room hire. It was agreed that the Chair would write to the Richmond & Twickenham Times to ask if they would include mention of the forthcoming Meetings at no cost. It was also suggested that the Council could include details in the various noticeboards around the Borough. **ACTION: CO**

7. Public Questions to the Board (contd.)

Everyone who attends a Safer Neighbourhood Board Meeting is asked to enter their contact details in the Attendance Log so Minutes can be sent to them (blind copied). By doing so they will also receive notification of forthcoming meetings and any other information of interest. Mr Hewstone declines to enter his contact details in the Attendance Logs.

WC added that residents hear about Meetings through their Neighbourhood Watch or Police Liaison Group. Safer Neighbourhood Board meetings are held on the last Tuesday in January / April / July / September. Other members gave details of how widely they advertise meetings and that information from SNB Meetings is taken back to their respective PLGs.

Hate Crime - Cllr Hambidge asked how hate crime was previously reported. **CO** confirmed that all crimes are investigated and part of routine enquiries is to question the motivation of the person making the allegation. The Borough Commander added that characteristics are considered. **PBS** had been looking at statistics.

JE was very concerned about Islamophobia and the number of stickers he had seen in Whitton and asked why the Press was publishing them. **MA** said they were being taken down as soon as they are reported. **WKP** had experienced hate crime in another country and was sure that people did not report it lightly.

RE, deputising for Peter Kirkham, said figures indicated only 10% of hate crimes are reported. There is evidence to show that if perpetrators are not stopped the level of their hate crime escalates. Incidents that fall below the threshold of being a crime are collated and Richmond is low.

Board reconvenes

8. FUNDING REPORT

PBS reported that MOPAC has a fund of one million pounds per year, of which the SNB receives £28,000, £5,000 of which is allocated for Administration. Money is being put into safeguarding issues and £4,000 is available for small projects, which can be allocated up to £1,000 without deferring to MOPAC. Members of the Board were invited to make suggestions. **LP** suggested using a small amount to advertise the Meetings. However, **WKP** confirmed that under the rules of MOPAC there is no money for advertising or room hire. We welcome the commitment of the Council to provide a room for the SNB Meetings.

JE asked if **CO** could invite a reporter from the RTT to the next Meeting when he writes his letter.
ACTION: CO

9. ANY OTHER BUSINESS

Tony Lindsay, who was unable to attend the Meeting had submitted questions.

Q1 – Definition of Hate Crime - covered earlier

Q2 – There had been no prosecutions in this Borough for malicious allegations

Q3 – The assault on a bus had occurred in Hounslow Borough so will not be pursued

Q4 – Regarding how the SNB is audited. TL should refer to the Minutes of this Meeting, report of MOPAC auditors and LBRuT auditors.

Hampton Stabbings – The Borough Commander reported that an individual had been charged with four counts of attempted murder and been remanded in custody. The court case is due to start in October. All victims are recovering.

There were no further questions so **CO** thanked everyone for attending and closed the Meeting at 2011.

DATES OF NEXT MEETINGS:

Tuesday 25th October 2016

Tuesday 24th January 2017

Time: 7.00pm (refreshments from 6.45pm)

Venue: The Salon, York House, London Road, Twickenham.

SNB Contact Email: richmondcpp.snb@gmail.com