

**SAFER NEIGHBOURHOOD BOARD (SNB) MEETING**

**THE HYDE ROOM, YORK HOUSE, LONDON ROAD TWICKENHAM**

**TUESDAY 29<sup>TH</sup> JULY 2014 AT 7.00 PM**

**MINUTES**

<b>ATTENDEE</b>	<b>REPRESENTING</b>
<b>CA</b> Carole Atkinson	<b>SNB</b> Chair, Fulwell & Hampton Hill Voluntary Care
<b>WKP</b> Wendy Kyle Pope	<b>SNB</b> Vice Chair & LCP2
<b>PB</b> Peter Burrows-Smith	<b>SNB</b> Treasurer & Friends of Richmond Park
<b>CK</b> Chief Supt Colin Kennedy	Borough Commander Richmond on Thames
<b>DT</b> Superintendent Debra Towns	Superintendent Richmond on Thames
<b>GS</b> Ch Inspector Graham Simpson	Safer Neighbourhoods
<b>MB</b> Sgt Michael Boulton	Sergeant, Richmond & Bushy Parks
Cllr Tony Arbour	<b>SNB</b> Councillor (Conservative)
Cllr Margaret Butler	North Richmond Ward
Cllr Annie Hambidge	Heathfield Ward
Cllr Monica Horner	Kew Ward
Cllr Ben Khosa	<b>SNB</b> Councillor (Lib Dem)
Cllr Philip Morgan	<b>SNB</b> , St Margaret's & North Twickenham Ward
John T Evans	<b>SNB</b> Chair Whitton & Heathfield Joint PLG & NHW
Charles Owens	<b>SNB</b> , Chair South Twickenham PLG
Martin Kingsford	<b>SNB</b> , Chair Teddington PLG
David Shaw	Chair, The Alberts Community Association
Christina Gore	Secretary Hampton Wick PLG
John Cane	NHW Co-ordinator Heathfield
John Clinch	NHW Co-ordinator Beresford Court & Park Road
William Collis	<b>SNB</b> , North Richmond PLG & NHW Co-ordinator
Christina Evans	NHW - CRRA
Eileen & John Hatton	NHW Co-ordinator North Richmond PLG
Peter Holland	NHW Co-ordinator Hampton Wick
Anne Johnstone	<b>SNB</b> , Chair Mortlake & Barnes PLG, Barnes Comm.
David Key	NHW Co-ordinator Atbara Road
Jane Leigh	NHW Co-ordinator Queens Road Twickenham
Tony Lindsay	<b>SNB</b> , Kneller Road NHW Co-ordinator
Mary McHugh	NHW Co-ordinator Chudleigh Road Camellia Place
Muriel Sprott	NHW Co-ordinator
Helen Nicholls	Friends of Twickenham Green
John Bell	<b>SNB</b> Adviser
Peter Kirkham	<b>SNB</b> LGBT
Georgina Lotinga	<b>SNB</b> Victim Support
Lesley Pollesche	<b>SNB</b> Community
David Loftus	Kneller Hall
Ashi Dhillon	<b>SNB</b> EMAG
Jan Marriott	<b>SNB</b> Older People's Forum
Tony Cotton	Richmond Synagogue
Anne Ball	Victim Support

<b>ATTENDEE</b>	<b>REPRESENTING</b>
Phil Garside	<b>SNB Community</b>
Mr & Mrs McDonald	Twickenham Residents
Michael Oram	St Margaret's Community
Edward Henson	MET Volunteer
John Murray	NHW Co-ordinator & Administrator
Rosalind Graham-Hunt	
Julie Hill	<b>SNB Minute Secretary &amp; NHW Co-ordinator</b>

### **APOLOGIES:**

Alison Jee (NHW); Geoff Holder (NHS); Martin Sands (SNB Community); David Green (SNB NHW); Catherine Clarke (SNB Community); Seamus Joyce; Richard Turk; Liz Dewson (AGE UK); Barbara Westmorland, Sgt. Inocencio Logo, Natasha Allen, Maurice Press (SNB Adviser), John Coates (SNB NHW/PLG)

### **1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE**

**CA** welcomed everyone to the Meeting, including the newly appointed Safer Neighbourhood Board Members and gave a special welcome to new the Borough Commander, Chief Superintendent Colin Kennedy. A list of SNB Members will be issued shortly. Apologies were given and it was noted that there was no Council representative from the Community Safety Partnership at the Meeting.

### **2. MINUTES OF THE LAST MEETING**

The Minutes of the Meeting held on 8.4.14 were agreed as being a true record with the following amendments: the spelling of Mark Pile's surname and Anthony Speed is NHW Co-ordinator of Duke of Cambridge Close.

### **3. MATTERS ARISING**

- The SNB does not need full PLG minutes, only the priorities/promises and confidence responses. Priorities and promises can be found on the SNT we sites,
- Whilst we are still in transition to a SNB there is only a Report from the Parks Police
- Two matters raised by Margaret Warden about a victim of crime were settled immediately after the meeting so no further action required.
- Neighbourhood Watch stickers have been promised for the end of the month.

### **4. UPDATE ON LBRUT SAFER NEIGHBOURHOOD BOARD**

**CA** explained that funding for the SNB was very tight and not enough to cover all the tasks that the previous Council Administrator carried out for many years. Therefore communication will only be via email and Board Members are expected to print off or download papers onto their tablets for meetings.

The SNB can bid for money for projects and **CA** has one for EMAG in mind. A document giving details will be circulated to Members and their permission is requested so the application can be submitted.

A preliminary list of SNB Members has been drawn up for this transitional year and this will be issued soon. There were not sufficient applicants to warrant elections this year and the attributes of potential members has allowed us to have an almost representative Board. Three further applications have been received and a Street Pastor has been invited to be on the Board.

In January we will call for nominations for 2015 – 2016. Board members are elected for a year at a time and a maximum of 3 years. Dates for 2015-2016 will be set in January and by doing so, it is hoped that the PLG will avoid holding meetings on the same dates.

It is hoped the new SNB will have a corporate logo before the next meeting. Suggestions are welcomed but unfortunately no financial remuneration is available.

Should anyone have any comments or suggestions, please email Carole Atkinson on [richmondcpp.snb@gmail.com](mailto:richmondcpp.snb@gmail.com).

**CA** then handed over to Borough Commander CS Colin Kennedy.

#### **5. INTRODUCTION BY CS COLIN KENNEDY**

**CK** introduced himself. He and his family have lived in the Borough for the past 28 years. A career detective, he went from Hounslow to Notting Hill where he was attached to CIB 3. This Unit investigates corruption within the Police and gave him invaluable insight into how damaging this can be. From Ealing he went to Lambeth. **CK** was Staff Officer to Sir Paul Stevens and was posted to covert police command, working with government agencies to strengthen London's response to extreme attacks. He is very pleased to now be in front line policing and hopes to be in his new post for at least 2 years to ensure consistency in the Commanding Unit. He recognises how important working in Partnership is. **CK** thanked Supt. Debbie Towns and her Team for the tremendous job they have done on the Borough. Crime is low, public confidence is high but we must not be complacent. Non residential burglary is still high. **CK** is determined to reduce this and also bring in different resources to up-skill officers. His ambition is for Richmond – currently competing with Sutton, Harrow and Bromley - to be the safest Borough in London. The Police also have to ensure they continue working with a community where they can be held to account. **CK** valued the contribution made by the community and was concerned that the volunteers at Teddington Police Station are diminishing. Twickenham Police Station Open Day was a great success and gave people the opportunity to see the diverse aspects of the Police. **CK** is looking forward to working with everyone.

#### **6. SNB SITS**

This part of the Meeting allowed for questions from SNB Members.

#### **7. PUBLIC CONFIDENCE**

Copies of the MOPAC Richmond upon Thames Safer Neighbourhood Board Performance Summary had been emailed to all prior to the Meeting and additional copies were circulated. Public Confidence and Victim Satisfaction is at 84% and Richmond is currently the 4<sup>th</sup> safest borough..

In response to how business confidence is recorded, **DT** said the Met is working with the Mayor's office who is in the process of launching this. Operation Griffin is deals with counter terrorism awareness and gives people a heightened awareness of what is going on around businesses.

With regard to Rapid Response CCTV, on behalf of the Board, **WKP** said she had been requested to ask the Council if more could be available, to deter, monitor and gather evidence. Particular areas of use are Wards in the East of the Borough. Police work closely with Keith Free's CCTV Team at the Council. Mr Lindsay asked whether a Board Member should be involved in the process but as Rapid Response CCTVs require rapid action, it was not thought this would be practical.

## **7. PUBLIC CONFIDENCE (CONTD)**

Discussion took place about the legality of using dummy cameras. **CA** agreed to ask Keith Free the question. **ACTION: CA**

Mr Kirkham asked if there was any monitoring of cases where CCTV footage had been recorded but no staff resources were available to review. **DT** recognised the value of CCTV in identifying criminals and assured Mr Kirkham that there were resources within the Police to review footage. Cllr Khosa asked whether the Council should be asked for more resources to enlarge the CCTV room. However, **DT** felt we had to be realistic about what was feasible in terms of increasing the size of the CCTV room.

Mr Owens recorded a big thank you to the Police about how CCTV works. He also gave an example of a fly tipping problem which had significantly reduced after residents put up signs stating the area was being monitored by CCTV.

**CK** guarded that if dummy cameras had a positive effect in preventing crime but are subsequently found to be dummies, this could have a damaging effect on public perception.

Mr Bell suggested setting up a working party to look into the role of CCTV cameras and the legitimacy of CCTV. **CA** felt this was a good idea and once a decision has been made as to what working groups the SNB wants, this will be included and information circulated.

## **8. INDEPENDENT CUSTODY VISITORS (ICVS)**

There are no longer Custody Suites in the Borough as there is now a brand new Custody Suite in Kingston. The Board is looking into what actions we might do with regard to ICVs, such as a talk at a future meeting.

## **9. COMPLAINTS**

### **a) MPS**

**DT** referred to pages 8 and 9 of the MOPAC Report. Richmond has the lowest number of officer allegations in the MET. Failures in Duty complaints allegations had decreased by 32% in the rolling 12 month period. The complaint allegations detailed on page 11 (figure 8) are decided by the Senior Leadership Team. All of outcomes will be reported via MOPAC and if anyone is not satisfied they can appeal to the IPCC.

Moving forward, the Police will ensure that the MOPAC statistics document is emailed at least a week before meetings so people have a longer opportunity read and study the data.

Mr Lindsay asked how allegations by outcome compare with other Boroughs. **DT** said this data can be found on the MOPAC website.

Anyone wishing to volunteer to be part of the Police Complaints Appeal Process can put themselves forward. **CK** felt there was still some concern that complaints against the Police is being investigated behind closed doors and in future there will be more transparency. **CA** sits on the Met Control and Command and is Observer from the Community on the Professional Standards Board and knows how keen they are to be transparent.

Mr Kirkham added that people have right to appeal to the IPCC but asked if we know how many do and what data is available. **DT** said she would bring statistics about the appeals process to the next meeting. **ACTION: DT**

Mr Owens asked for assurance that there is no correlation between lower complaints and lower officers out on the streets. **DT** confirmed that Richmond has the highest public perception of officers on the streets.

#### **b) VICTIM SUPPORT**

There had been no complaints.

### **10. STOP AND SEARCH**

**CA** reported that we have an experienced and dedicated Stop and Search CMB on this Borough and have had for the past ten years. The group examines much more than the graphs and data detailed in the MOPAC pack. We ask questions of the Police where we have concerns on the MPS Monitoring Mechanism of which the same in the pack is a fraction of. We also critically appraise redacted data – this is from the 5090 slips that are completed and recorded for every stop and search. These provide detailed information such as the grounds for the stop, police officer involved, including number and name, time, place, what they were doing and the outcome, such as arrest, Fixed Penalty Notice or No Further Action as examples. The Group met in June and there are no major concerns arising from this. Our arrest rate is a little below the target set by the MPS but this is being addressed with more intelligent searching. Our searches for acquisitive crime are the highest in the MET and meet that KPI. Weapons searches are low in this Borough and this is pleasing as stops can only take place when there is intelligence that weapons are on or being brought in to the Borough. Having talked this over with some of the Board, it was decided that the notes from the monitoring group meeting will be circulated to Members in future.

**DT** added that Police operations match crime spikes. The higher crime search rate – 70% of people who are arrested are not from this Borough and therefore the stops crime statistics are high. This is a lawful tactic that Police use. The spike in the MOPAC Report was in response to youth issues, including the young man stabbed in a park and another stabbed in Court Way. Intelligence had come in that people were bringing weapons into the Borough.

### **11. PRESENTATION OF CRIME FIGURES**

#### **ROYAL PARKS**

Sgt Michael Boulton, Sergeant for Richmond and Bushy Parks and with a pan London responsibility circulated his Parks Report. Issues in the Parks are seasonally driven.

Reported Crime since 8<sup>th</sup> April 2014

<b>Richmond Park</b>	<b>Bushy Park</b>
1 Robbery	2 theft of cycle
1 Burglary	3 theft
1 Attempted Burglary	1 Arson
6 Thefts	6 minor assault
3 Criminal Damage	7 possession of cannabis
1 Arson	
2 Racial harassment	
5 Possession of cannabis	
1 Possession of cocaine	

## **11. PRESENTATION OF CRIME FIGURES (CONTD)**

### **ROYAL PARKS**

<b>Richmond - Current Objectives</b>	<b>Bushy Park - Current Objectives</b>
1. protection of deer 2. off track cycling 3. road safety	1. park/trade vehicles 2. protection of wildlife 3. anti social behaviour – seasonal during school holidays, eg pots are being smashed

**POLICE CRIME FIGURES: DT** gave the Police Crime Figures:

**Residential burglary** is down to 860 but there is still an increase in non residential burglary. We are starting to see a reduction in pedal cycles so all the work done in that area has paid off.

**Violence with injury** – this category includes shoplifters assaulting a member of staff and also domestic assaults. We are seeing an increase in the number of reports of domestic violence and much work is being done to find out if this is because there is more reporting. There was a change in the way in which domestic violence was recorded and following training, Police first responding officers are now better placed to recognise incidents of domestic violence. We are also seeing more ex partners making allegations.

**Theft of motor vehicles** – In this Borough we are seeing keyless theft of high value vehicles. This began in 2010 and has grown. Because of EU regulations, car manufacturers have to publish their specifications and criminals have been able to access the diagnostic data. Radio frequency jammers are also used by criminals so car owners think they are locking their cars and they aren't. The Met is working with industries and about to launch Operation Endeavour to combat this crime. Organised crime groups invest a lot of money into kit, recruit people to steal the cars. Richmond Police are working with Scotland Yard targeting the criminal networks and Police advice to anyone with a high value vehicle is to use a crook lock

**Rape and sexual offences** – We are seeing a lot of historic offences coming forward and specialist detectives will be dealing with these.

**Safeguarding in schools** – Schools officers will be more visible in schools and a new Protocol document drawn up. Police, health, social services and education – teachers should know that if they have a feeling something isn't right, they can speak to the Police. Police will also be talking to secondary school children 16 and over about abuse.

## **12. PRIORITIES SETTING**

### **Priorities for the Borough**

Burglary

Theft of motor vehicle

Anti Social Behaviour

## **13. BOARD IN ADJOURNMENT**

The Board was adjourned for open discussion on the proposed priorities.

#### **14. PUBLIC QUESTIONS OF THE BOARD**

Cllr Khosa asked about cycling on pavements and enforcing speeding. **CA** felt this should be dealt with at Ward level. Ch. Inspector Graham Simpson and the SNTs are hot on cycling on pavements and those who run red lights but they can't be everywhere. This issue did not come up as an overall priority but it is something that Police have an Operation and enforcement around. Police work with Traffic Teams when they are available.

A gentleman gave an example of two cyclists he had seen on his way to the meeting, who blatantly cycled through a red light at the junction at Aragon Road and London Road and asked if it was covered by CCTV. **CK** said it was a balancing act where Police put resources and if he and his officers see cyclists breaking the law they will stop them and issue a FPN, but it is not something Police can treat as a priority.

Another issue he raised is the Skate Park at Hampton Wick where in recent evenings he had noticed a lot of Black youths coming to the park without skateboards. He had found a wrap and asked if drugs use was increasing. Sgt Boulton confirmed that there have always been drugs in the Park but that it was not increasing. **DT** added that the Skate Park Warden is brilliant and takes a very hard line against trouble makers but she would ask CI Simpson to look into the drugs situation. **ACTION: GRAHAM SIMPSON TO LIAISE WITH RPP**

Mr Kingsford raised a concern about ringing the 101 number and finding Operators confuse Bushy Park with Bushey in Hertfordshire and that they needed to understand Bushy Park is in the Borough of Richmond. The Police are aware of this and will again take this back. Mr Kingsford added that he was most impressed the voice on the 101control command message is that of Sir Bernard Howe. **ACTION: POLICE/CA TO SPEAK TO CENTRAL CONTROL**

Mr Cotton, representing Richmond Synagogue registered his appreciation to the Police for the attention that the Synagogue is receiving from them.

Sgt Boulton confirmed that most collisions in the Parks involve cyclists. Peter Burrows Smith felt that the public perception is that the Police are not seen to be doing much about cycling. Mr Lindsay felt that "being seen to be doing something" is important and spreading the word through the media would be the best way to divulge information. **DT** confirmed that the Met already has a good Media Press Department but it is entirely down to the newspapers as to what they choose to print.

Mr Lindsay asked if Police could look at better engagement with NHW co-ordinators. **CA** felt this was something we could take up at the Meeting on 23<sup>rd</sup> September.

With regard to burglary, statistically when one has taken place, there is likely to be another burglary in the vicinity. Mr Lindsay spoke about the array of technology available and whether biometric data was used to combat crime. **CK** confirmed that it had been used. **CK** was interested in "super cocooning", whereby officers visit roads where a burglary has taken place to give general crime prevention advice and every victim receives a burglary Pack. Officers also look for CCTV camera -- both council and privately owned.

Mr Evans asked if the guidelines were issued to officers with regard to what ages of cyclists were acceptable to be allowed to cycle on pavements. Inspector Simpson confirmed that Police can and do use discretion for children under the age of 10. Riding dangerously on the pavements is the important thing and Police get castigated by some adults whom they catch cycling on pavements.

Mr Bell suggested that at Ward level, Police Liaison Groups can make cycling issues a “promise” and make it quantifiable so that at every Meeting a report on the number of Fixed Penalty Notices (FPNs) could be given.

Mrs Leigh asked if correlated data was available which showed charges and convictions. **DT** confirmed that the data in the MOPAC Report was what MOPAC had decided to publish but agreed that it would be interesting to see the figures for offenders brought to justice. **WKP** suggested asking MOPAC if we can use our own figures. **ACTION: DT/CA**

## **15. BOARD RECONVENES FOR CONFIRMATION OF PRIORITIES**

Burglary

Theft of motor vehicle

Anti Social Behaviour

## **16. ANY OTHER BUSINESS**

- The next Meeting of the Safer Neighbourhood Board will be on 21<sup>st</sup> October at 7pm in York House. It is hoped that there will also be a Presentation by CO19 (Firearms squad) including the use of Tasers and information will be circulated.
- The next NHW Co-ordinators Meeting will be on 23<sup>rd</sup> September at 6.30pm at Sovereign Gate, 18-20 Kew Road, Richmond TW9 2NA. The main topic will be a Presentation from Met Control and Command about 999 and 101 calls and victim care.
- Mr Evans asked if members of the SNB are elected for 1 year (4 meetings) whether this might present a problem if they were on working parties. **CA** confirmed that this is an issue that would need to be dealt with as we gain further understanding of SNB operation.
- Ms Dhillon raised a concern about the number of hoax callers. The advice to give to people and especially the elderly and vulnerable is to never give any personal information, including about bank accounts to anyone who rings up. Inspector Simpson said he would speak to Ms Dhillon after the Meeting. Scammers claiming to be from BT have also been telephoning people offering them a paid service whereby they will stop nuisance calls! The Telephone Preference Service, which is free, already exists, although many cold callers still ring the numbers registered with it.
- Mr Cane mentioned that in addition to the sophisticated methods of stealing high value cars, clocking of speedometers is increasing too, thus falsifying the value of cars.
- A gentleman raised a concern that a leaflet he had received from Richmond Council appeared to imply that reporting anti social behaviour and hate crime has been delegated to Richmond Housing Partnership. **DT** said this is not the case and that she is currently doing a lot of work with the Hate Crime Forum.

## **17. CLOSE OF MEETING**

**CA** gave thanks to everyone attending, wished them all a good summer break and closed the Meeting at 2057.