

## **SAFER NEIGHBOURHOOD BOARD (SNB) MEETING**

**THE SALON ROOM, YORK HOUSE, LONDON ROAD TWICKENHAM**

**TUESDAY 21<sup>ST</sup> OCTOBER 2014 AT 7.00 PM**

**Paper 1**

### **M I N U T E S**

| <b>SNB ATTENDING</b>                    | <b>REPRESENTING</b>                    |
|---|--|
| <b>CA</b> Carole Atkinson               | Chair SNB, Stop and Search             |
| <b>AB</b> Alan Bailey                   | NHW Heathfield                         |
| <b>JB</b> John Bell                     | Advisor, Twickenham                    |
| <b>PBS</b> Peter Burrows-Smith          | Richmond Park PLG/Treasurer            |
| <b>CC</b> Catherine Clarke              | Community, South Richmond              |
| <b>JC</b> John Coates                   | NHW/PLG South Richmond                 |
| <b>AD</b> Ashi Dhillon (for Ravi Arora) | EMAG                                   |
| <b>MD</b> Martyn Kingsford              | PLG Teddington                         |
| <b>JE</b> John T Evans                  | NHW/PLG Whitton & Heathfield Joint PLG |
| <b>PK</b> Peter Kirkham                 | LGBT                                   |
| <b>WKP</b> Wendy Kyrle-Pope             | Vice Chair, Advisor                    |
| <b>TL</b> Tony Lindsay                  | SNB                                    |
| <b>JM</b> Janet Marriott                | Older People's Forum                   |
| <b>CC</b> Charles Owens                 | NHW/PLG South Twickenham               |
| <b>LP</b> Lesley Pollesche              | Community                              |

| <b>POLICE ATTENDING</b>        | <b>REPRESENTING</b>  |
|--------------------------------|----------------------|
| C/Superintendent Colin Kennedy | Borough Commander    |
| Chief Inspector Graham Simpson | Safer Neighbourhoods |
| Sgt Michael Boulton            | Royal Parks Police   |

| <b>COUNCIL ATTENDING</b> | <b>REPRESENTING</b>                               |
|--------------------------|---|
| Cllr Ben Khosa           | LBRut Councillor St Margaret's & North Twickenham |
| Cllr Helen Lee-Parsons   | LBRut Councillor West Twickenham                  |
| Cllr. Dr Tania Mathias   | LBRut Councillor Hampton Wick                     |
| Cllr. Annie Hambidge     | LBRuT Councillor Heathfield                       |

| <b>ORGANISATIONS / PUBLIC</b> | <b>REPRESENTING</b>                        |
|-------------------------------|--|
| David Shaw                    | The Alberts Community Association          |
| Kirsty Craig                  | PLG Chair, Fulwell & Hampton Hill          |
| Pam Allen                     | Mill Road Neighbourhood Watch Co-ordinator |
| Geoff Holder                  | Oak Lane Neighbourhood Watch Co-ordinator  |
| Rosalind Graham Hunt          | n/a  |
| Richard Easan                 | LBRuT LABT Forum & Stop Hate Forum         |
| John Clinch                   | Neighbourhood Watch Co-ordinator Park Road |
| Georgina Latinga              | Victim Support                             |
| Martin Sands                  | Hampton Wick Community                     |
| Tony Cotton                   | Richmond Synagogue                         |
| David Loftus                  | Kneller Hall                               |
| Anthony Speed                 | Kneller Hall                               |
| Caroline Hoad                 | Bridgeman Road NHW Co-ordinator            |
| Christina Gore                | PLG Secretary Hampton Wick                 |
| Chris Bensen                  | MOPAC                                      |

| <b>APOLOGIES (SNB/COUNCIL)</b> | <b>REPRESENTING</b>          |
|--------------------------------|------------------------------|
| Anne Johnstone                 | PLG Mortlake & Barnes        |
| William Collis                 | Community, North Richmond    |
| Cllr Tony Arbour               | LBRuT Councillors            |
| Ravi Arora                     | EMAG                         |
| Maurice Press                  | Advisor                      |
| Jack Lewis                     | Youth Council                |
| Natasha Allen                  | Community Safety Partnership |

| <b>APOLOGIES (OTHER)</b>  | <b>REPRESENTING</b>                |
|---------------------------|------------------------------------|
| Michael & Margaret Warden | Heathfield PLG & NHW Co-ordinators |

### **1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE**

Chair Carole Atkinson welcomed everyone to the meeting. Members of the Safer Neighbourhood Board were seated around the table. **CA** gave details of a MET initiative whereby Inspector Hannah Wheeler is organising the Borough Christmas Tree project which is an opportunity for anyone to buy a present for a child. There will be a tree in every Police Station with a tag and those who wish can take a tag and buy a present for a child. **TL** suggested contacting the Community Representatives at the major supermarkets to ask if they will donate wrapping paper and tags.

#### **ACTION: CAROLE ATKINSON**

Ch Supt Colin Kennedy will ask his 300 Officers to donate a £1 each to cover the cost of the Christmas trees if these cannot be sourced for free.

### **2. MINUTES OF THE LAST MEETING**

The Minutes of the Meeting held on were agreed as being a true record.

### **3. MATTERS ARISING**

**Use of dummy cameras** – “The Borough does not support and will not authorise the deployment of dummy cameras. Whilst it may be considered a deterrent and on private premises there may be an argument for their use, in public areas they will unrealistically raise the public’s perception of safety. This heightened confidence could then lead to reputational damage to Richmond if an incident occurred and we had to declare that we had no CCTV footage due to the deployment of a dummy camera.” Keith Free CCTV & Careline Manager.

**Complaints Appeals Process** – this will be referred to the Complaints Group.

**Hampton Wick Skate Park** – Ch Insp Graham Simpson said his officers are working closely with the Skate Park Manager to ensure that the Skate Park was a drugs free area.

**Sanctioned detections** – LBRuT data can be added prior to the MOPAC statistics.

#### **4. UPDATE ON LBRuT SNB**

A list of members had been circulated. Focus groups are in the process of being set up, comprising of members of the Board.

#### **SNB SITS**

This part of the Meeting allows for questions from SNB Members.

#### **5. FUNDING BIDS**

Details of the Youth Community Council project had been circulated and it was requested that the bid should be submitted to MOPAC.

Proposed: John Bell (JB)

Seconded: Wendy Kyrle-Pope (WKP)

Carried unanimously

Peter Burrows-Smith (PB) confirmed that we have a £28,000 allocation of which £23,000 is to go on projects. £1800 is requested for an EMAG multi cultural event in December, which had been held before and which was known to be successful. **CA** asked if Members felt these were suitable projects to finish working on and they would then be progressed and submitted to MOPAC.

**TL** felt that Board Members should know about all suggested projects even if they didn't meet the criteria. Chris Benson from MOPAC said he would be happy to review any suggestions based on rough outlines. A proper evaluation will be carried out afterwards to ascertain the success, or not, of a project. It was not though necessary to put projects that would not meet MOPAC requirements to the full board.

**GL** mentioned the Domestic Abuse Forum – who may have some projects in mind.

**CA** asked for approval to go ahead with submission of the EMAG project (£1800) provided an email evaluation is circulated to Members and agreed. This was agreed.

In principle the other three projects looked to be good projects and it was agreed that these would be worked up and a vote taken by email as to whether these could also be submitted to the MOPAC Board.

**PBS** welcomed ideas for projects.

#### **6. PUBLIC CONFIDENCE**

Chief Supt Colin Kennedy introduced himself. His mission, like all Borough Commanders, is to have the safest Borough in London. **CK** believed that confidence in the Police was good in the Borough as was the level of service. However, he hoped officers could be more efficient at giving people realistic information of whether their crime could be solved. It is important to listen to local issues. One of which repeatedly comes up is cycling on pavements and cycling through red lights and he intends to implement a zero tolerance policy. However, officers will be asked to deal with each case of pavement cycling on an individual basis and use discretion, such as children cycling on pavements. For two hours during the rush hour period every two weeks at three separate locations across the Borough, officers will be mounting operations.

Another emerging trend is sale of alcohol to underage children. More test purchases will take place.

**CK** hoped that both of these initiatives will improve public confidence.

**PK** suggested warning people about the forthcoming traffic operation but **CO** considered officers had already given the public enough warnings about what is and is not legal. **CK** said a joint Police/Council Press Release had been issued today.

**MK** felt it was important to stress that this is Public Confidence and to remind PLG Chairs that when we are holding the Meetings at PLG level we are saying to the public we are not discussing what goes on in Central London and remind the public we are talking in confidence in our local 300 policemen and local Safer Neighbourhood Teams.

#### **(a) Statistics**

The MOPAC document was circulated. The main problem area for ASB is South Richmond.

**CK** said he would not enforce Disposal Zones unless he had quantifiable and qualitative evidence to ensure that they were implemented in the right areas.

#### **(b) CCTV**

If anyone has any questions for Keith Free, CCTV and Careline Manager, please forward them to Chair Carole Atkinson and she will put them to him.

### **7. INDEPENDENT CUSTODY VISITORS (ICVS)**

Chris Benson from MOPAC had attended the panel meeting recently and there were no main issues to report.

### **8. COMPLAINTS**

#### **a) MPS**

**CK** is confident we have a robust system in place to manage complaints. These are currently low in comparison with the MET.

**CA** said the "Complaints Group" will be writing a paper setting out the procedures.

**JM** asked how many complaints were due to the public's expectations of the Police.

**CK** said the demand for services is significant and he has to prioritise according to intelligence and crime analysis where police resources are deployed.

**PK** was interested to know how many complaints had been referred to the IPCC. **CK** will obtain the figures. **ACTION: CK**

If anyone would like any form of detailed analysis to be undertaken, **CK** indicated it could necessitate taking an officer off the street to undertake this activity. **WKP** expected that the complaints sub group will be able to assist with additional data.

## b) VICTIM SUPPORT

**WKP** praised the work that had been done on keeping victims apart from alleged perpetrators at court. **GL** added that that Victim Support work includes managing victims' expectations.

**JM** felt that sometimes unrealistic expectations are as a result of people not knowing the limit of police powers. **GL** said the biggest things they find is keeping people informed. People expect an update within the day and another a couple of days later. The Victims Code sets out the procedures.

**PK** asked if it is possible to keep a rough tally of what isn't working for victims, aside from unrealistic expectations. **GL** said she would try to do this. **ACTION: GL**

## 9. STOP AND SEARCH

The Minutes of the Meeting held on 26<sup>th</sup> August had been circulated. Ch Insp Rhiannan Ivens has reverted to Operations and Ch Ins Simon Message, the new Stop and Search Lead will take over the post in September: **RI** had been thanked for her total support and excellent outcomes in the short time she had held the Stop and Search responsibility and was wished well for the future. **CA** and **WKP** had met the new lead and would be having further discussions in the near future.

## 10. PRESENTATION OF CRIME FIGURES

### 10.1 British Transport Police

The crime figures had been circulated and any questions should be directed to Chair.

### 10.2 Royal Parks

Sgt Michael Boulton had circulated his Report.

Below is a list of the MOPAC 7 offences since 29.7.14

| <b>Richmond Park</b>     | <b>No. Offences</b> | <b>Bushy Park</b>        | <b>No. Offences</b> |
|--------------------------|---------------------|--------------------------|---------------------|
| Violence with injury     | 2                   | Violence with injury     | 1                   |
| Robbery                  | Nil                 | Robbery                  | Nil                 |
| Burglary                 | Nil                 | Burglary                 | Nil                 |
| Theft person             | Nil                 | Theft person             | Nil                 |
| Theft from motor vehicle | 4                   | Theft from motor vehicle | Nil                 |
| Theft of motor vehicle   | Nil                 | Theft of motor vehicle   | Nil                 |
| Criminal damage          | 1                   | Criminal damage          | 1                   |

### Other offences

| <b>Richmond Park</b>   | <b>No. Offences</b> | <b>Bushy Park</b>      | <b>No. Offences</b> |
|------------------------|---------------------|------------------------|---------------------|
| Dangerous dog          | 1                   | Theft of cycle         | 2                   |
| Possession of cannabis | 1                   | Public order offence   | 2                   |
| -                      | -                   | Possession of cannabis | 2                   |

| Richmond - Current Objectives  | Bushy Park - Current Objectives  |
|--|--|
| Protection of deer during rut<br>Dangerous road users<br>Fruit/fungi | Animal welfare – deer/dogs/skylarks<br>Trade vehicles and parking<br>Anti social behaviour including dog fouling |

One person had been arrested for theft from a motor vehicle

With regard to cyclists, **MB** said he would draw on his experience of cycling issues in Richmond Park and look at how he could assist with the Borough cycling issues.

**ACTION: MB**

Acting Sgt Tim Christmas will be overseeing Bushy Park and it is hoped that another Sergeant will shortly be recruited to take over Bushy Park.

The deer cull starts on the first Monday in November for six weeks and closure times to pedestrians and vehicles will be clearly posted on all gates.

## 10.2 Police Crime Figures

There has been a 7.6% reduction in terms of overall crime, the main crimes being violent crime, burglary and vehicle theft.

**Violent crime:** In respect of the MOPAC 7 crimes, we are seeing a Met wide increase in violent crime, with around 25-26 more violent crimes this year compared to last year. Ch. Ins. Graham Simpson is taking the lead on Operation Equinox, a violent crime suppression initiative. Police are working closely with licensing as alcohol plays a part in many of these crimes.

**CK** has met with the new Principal of Richmond College and is working closely with him. A recent anti drugs operation was successful and a youth arrested in possession of a knife and drugs.

**Residential burglary:** Police are seeing a reduction in residential burglary. The “Sheduction” initiative has been successful and people have listened to crime prevention advice.

**Theft of motor vehicles:** this is still high and split between moped theft with people not using anchoring points and also keyless thefts of high value vehicles. Richmond and Kensington & Chelsea are the two targeted Boroughs with significant number of vehicles being found in central Africa. Advice is to buy a crook lock.

**Sexual Offences** – figure seemed high although the way in which rape has been classified has changed. **CK** to take this back. **ACTION: CK**

Police are working closely with St Mary’s University College, giving advice on how to stay safe.

**Domestic Abuse** – **CK** felt this is still an under-reported crime and has been working with Cllr Mathias to raise awareness and ensure there is guidance for victims.

Homophobic, racist and religious hate crime – **CK** would like to do more work around these figures.

Solving crimes – The Borough solves 12% of all MOPAC crimes which **CK** felt was poor.

**TL** asked if one of the difficulties in solving crimes could be because the perpetrators are mainly coming in from outside the Borough. **GS** said that lack of local intelligence can be a factor. The highest level of detection is domestic abuse which is expected.

Seasonality is a factor in crime.

## **11. PRIORITIES SETTING**

Priorities for the Borough were stated as ASB, Burglary and Motor Vehicle Crime

### ***BOARD IN ADJOURNMENT***

The Board was adjourned for open discussion on the proposed priorities.

## **12. PUBLIC QUESTIONS OF THE BOARD**

A question was raised on the subject of public confidence and whether the attitude of the Police Officer to members of the public was a pertinent factor. **GS** said Police do strive to meet these values. **CK** added that morale could be better and following a staff survey is organising seminars for his Police Officers to try to address the reasons why. He welcomed members of the SNB attending. **JB** suggested bringing along people who have had a good experience.

**JC** was disappointed that the request via the PLG he Chairs for a dispersal zone to be introduced was not progressed because there had apparently not been enough calls to justify a Dispersal Zone. However, **JC** was still waiting to see the figures and asked if there were figures available to the SNT as to the numbers received via the main CAD number. **CK** said a 48 hour Dispersal Zone can be implemented and that he would like to work more closely with individual Wards. **CK** said if facts support we should make an intervention we will, but if they don't he won't. **JC** welcomed consistent sets of statistics. **CK** re-iterated that he is not prepared to take officers off the streets to produce statistics. **CK** is attending the PLG next week and will talk it through.

**KC** asked if the rape figures had increased because of a rise in reporting and confidence in reporting rather than an increase in rape. **CK** said we have seen an increase in victims coming forward and there may be a correlation.

**KC** asked if there was a link to "one stop shops" or information on getting help. There is a wealth of information on the MET website: <http://content.met.police.uk/Site/Advice>.

**MS** asked how much is burglary opportunistic as opposed to targeted. **CK** said there was a higher correlation of non residential burglary by opportunistic thieves who know if caught, this carries a far less sentence. Nevertheless, sheds / garages and garden offices often contain high value items which criminals are aware of. Mortlake & Barnes and Hampton Wick are currently high risk areas.

**MK** mentioned receiving phone calls from silent callers despite being ex directory and asked if potential burglars were ringing via laptops to see if anyone was at home. He was assured that there was no evidence of this. **TL** said **MK** thought he was a victim of harassment there is an established procedure for investigations.

**JE** gave details of an ongoing problem on the Heathfield Ward with ASB at end of Powdermill Lane for no apparent reason. **CK** said this area is being looked at and hoped that issues such as this could be dealt with at Ward / SNT level and have to be brought to the SNB.

**WKP** wondered how much crime reported to 101 comes to Griffin Place. **CA** said she would ask at the next Meeting. **ACTON: CA**

### ***BOARD RECONVENES FOR CONFIRMATION OF PRIORITIES***

#### **13. ANY OTHER BUSINESS (SNB)**

None.

#### **14. CLOSE OF MEETING**

**CA** thanked everyone for attending and closed the Meeting at 2055.

#### **15. DATE OF NEXT MEETING**

The next Meeting will be on **TUESDAY 27<sup>th</sup> JANUARY 2015 at 7pm in York House.**

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**SNB Contact Email: [richmondcpp.snb@gmail.com](mailto:richmondcpp.snb@gmail.com)**