

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE SALON ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

TUESDAY 27TH OCTOBER 2015 AT 7.00PM

MINUTES

SNB MEMBERS ATTENDING	REPRESENTING
PB Peter Burrows-Smith	Co-Chair, Treasurer, Richmond Park PLG
CO Charles Owens	Co-Chair, Chair South Twickenham PLG & NHW
JB John Bell	Advisor, Twickenham
LP Lesley Pollesche	Advisor
WKP Wendy Kyrle-Pope	LCP2
AJ Anne Jonstone	Chair Mortlake & Barnes PLG
AD Ashi Dhillon	EMAG
JN Jude Noronma	Victim Support
SB Susannah Burley	Youth
TL Tony Lindsay	NHW Kneller Road
MS Martin Sands	Hampton Wick Community
PK Peter Kirkham	LGBT Forum
JH Julie Hill	SNB Minute Secretary

POLICE ATTENDING	REPRESENTING
CK C/Supt Colin Kennedy	Borough Commander
SD Sarah Denton	MOPAC
JL Jason Lawes	MET Police

COUNCIL ATTENDING	REPRESENTING
JL Jean Loveland	Cllr Ham, Petersham & Richmond Riverside
BK Ben Khosa	Councillor, St Margaret's & North Twickenham
HLP Helen Lee-Parsons	Councillor, West Twickenham
TB Taz Burwaiss	Richmond Council

ORGANISATIONS / PUBLIC	REPRESENTING
SB Sarah Burley	Hampton North & Hampton Market
EH Edward Henson	West Twickenham Resident
CG Christina Gore	Secretary Teddington & Hampton Wick PLG
IB Iain James Burgess	Hampton Wick Association
CH Colin Heath	Chair Twickenham Riverside PLG
CH1 Chris Hine	Chair North Barnes Safer Neighbourhood
RGH Rosalind Graham Hunt	Public
MH Martin Hewstone	Public

APOLOGIES	REPRESENTING
Carole Atkinson MBE	Stop and Search
Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
John Evans	Chair Whitton & Heathfield PLG
Margaret Warden	Whitton & Heathfield PLG & NHW Co-ordinator
Michael Warden	Whitton & Heathfield PLG & NHW Co-ordinator
David Loftus	Kneller Hall / Disabled Persons Rep
Ravi Arora	EMAG
Phil Garside	Community/Public/Magistrate
Richard Eason	LGBT Forum / Community
William Collis	North Richmond PLG / Community

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Co-Chair Peter Burrows-Smith (**PBS**) welcomed everyone to the meeting and apologies were noted. New Board Members Jude Noronma representing Victim Support and Susannah Burley representing Youth were welcomed. **PBS** reminded everyone that this is a combined SNB and Public Meeting.

2. MINUTES OF THE LAST MEETING (28.7.15)

These were approved as a true record with the following clarification:

Item 7 Rugby World Cup - **TL** affirmed that the intention was to seek funding from the RFU as a legacy to fund additional CCTV cameras. Cllr Khosa added that additional CCTV provision had been installed near Whitton Station but he was unsure whether these were permanent. An RFU Legacy Fund had been announced, whereby local community groups can apply for grants from £1000 - £10000 for lasting projects for the benefit of the local community. It was agreed that advice would be sought from David Noakes (Richmond Council Community) via Keith Freer as to whether it would be appropriate for the Board / CSP to submit a proposal for additional CCTV cameras and report back. **ACTION: SNB**

3. MATTERS ARISING

3.1 Racial Hate Crime - Ravi Arora had discussed his query about the figures with the Borough Commander, CS Colin Kennedy who understood there was some concern about the increase of 33% in hate crime. CI Hannah Wheeler was going to discuss with Mr Arora. When CS Kennedy presented to EMAG a member of the audience had said she had been racially abused and he had reminded **RA** that his brief was to reach out to groups who may not otherwise have reported racial hate crimes.

3.2 MOPAC crime definitions – **PK** had not heard anything from CI Wheeler and had emailed MOPAC. **SD** said she would look into his enquiry. **ACTION: SD (MOPAC)**

3.3 Additional CCTV provision – See Item 2 above.

3.4 BTP Feedback on Rugby World Cup – to be covered in Police Report

3.5 Lack of ticket barriers at railway stations - This related to Hampton Wick Station. This was a matter for the local Councillor to speak to South West Trains and ask why there were no ticket barriers at Hampton Wick Station. **ACTION: SNB TO DEFER TO HAMPTON WICK WARD COUNCILLORS**

4. PRESENTATION OF CRIME FIGURES BY MPS

Borough Commander CS Colin Kennedy (**CK**) briefed on the MOPAC 7 crimes.

Overall Richmond is one of the safest Boroughs in London with an 18.7% reduction in MOPAC 7 crimes. **CK** was confident that by next March the Borough will achieve his target to become the safest Borough in London. He guarded however, that we must not be complacent in terms of the community and its contribution towards crime prevention.

Burglary – this is at a record low for the Borough, with a 22% reduction.

Criminal damage – slight increase, peppered across the Borough and a correlation with ASB. Recording standards are improving all the time.

Robbery – increase of 3 crimes compared to last year.

Vehicle crime – theft from motor vehicle has seen a 17% reduction.

Theft person – pickpocketing – seen a 20% increase. Definitely attributable to the RWC.

Violence with injury – there has been a change in way in which these crimes are reported so whilst we have seen an increase other boroughs have seen this too. The trend, however seems to indicate a decrease now.

Met Trace – this crime prevention tool is given free to a number of properties in specifically targeted areas.

Public Confidence and Satisfaction

We enjoy the second highest level in London – currently at 77%.

Second highest in level of service given to victims of crime.

Complaints and misconduct

There had been a slight reduction in the number of complaints compared to the last recording period. Out of 130 cases only 1 was upheld to date. We have the lowest level of complaints recorded against staff and officers. 21% reduction in complaints. Complaints have largely been about failure of duty.

Stop and Search (S&S)

We have seen an increase in London in knife related crime which some argue corresponds with a significant reduction in S&S. In Richmond, S&S meets the requirements and we have a good ratio between people being stopped and charged. A stop and account could develop into a stop and search and it would then be recorded as S&S.

Rugby World Cup

From the start of the RWC2015, 65 crimes were reported; 55 of which were attributed to this Borough. 37 were MOPAC crimes, of which 33 were theft person. Pickpocketing spiked directly because of the Rugby, however this correlates to around 1 crime for some 50,000 people.

ASB in relation to the RWC

The level is exactly the same as it was this time last year with far more toilet provision being provided. Ticket touts and mini cabs had been a nuisance but overall from a policing point of view, the RWC2015 has been pretty much a success. A de-briefing will be held after the event and **CK** said he would urge the Council to hold a public meeting to give everyone an opportunity to air their views.

RWC 2015 Fanzone – this had not been as problematic as some feared. After England was knocked out the attendance has reduced to some 3,000.

London Sevens – Following this year's appalling scenes, the way in which the London Sevens will be operated in future will be significantly changed, with no fancy dress theme and the event more family focused.

Moped theft – this is still a problem. There is a lot of activity in terms of visible deterrents however due to health and safety requirements, officers are unable to pursue moped riders if suspected of crime when they deliberately remove their helmets.

Trick or Treat - Police will be doing a lot of tweeting and representatives from Richmond Police on hand to answer tweets on Halloween, which is the same night as the RWC2015 final.

QUESTIONS FROM THE BOARD

TL asked about additional resources during the RWC2015 matches. **CK** confirmed there had been some 60-70 additional officers and that the RFU had made more use of privately funded Stewards.

MS noted a rise in youth violence and gun crime asked if this was a growing problem and questioned the definitions of youth violence. **CK** will continue to lobby MOPAC regarding the definition between serious youth violence. Analysis so far doesn't indicate this is attributed to Richmond College. Police have been deploying knife arches at the college and have identified some areas of concern and have an on going dialogue with the Principal.

PK asked if the Council is subscribing to Stop Hate UK helpline or if MOPAC is. **SD** said she would check this. **ACTION: SD (MOPAC)**

BK asked about the timescale for reaching the safest Borough target. **CK** confirmed that if 20% reduction is achieved earlier than expected, we will keep pushing to see if we can reduce it further towards achieving our safest Borough target.

TL asked if the Police are getting requests to provide resources to other Boroughs. **CK** confirmed this was the case but that he was trying to keep this proportionate to the number of officers available. Even with losing officers to other Boroughs on occasion and with the RWC2015, the Borough has still achieved an 18.7% reduction in overall crime.

BK asked about the reduction of PCSOs. **CK** confirmed this was under review and a decision was expected just before Christmas. Currently there are 97 neighbourhood officers; 20 of whom are PCSOs. **CO** added that the SNB Exec had written to MPs and Lord True to express concern about the reduction in PCSOs and asked that community policing be supported. Until the cuts are announced it is not possible to know which Boroughs will merge with which but there will be less Borough Commanders and it is likely that **CK** successor will be responsible for numerous Boroughs. No decision has yet been made as to which Borough is to merge with which.

5. OTHER CRIME DATA (BTP AND ROYAL PARKS)

BTP

WKP had a Report from BTP. She had accompanied them on occasions during the RWC2015 and had noted how friendly the fans had been and willing to take direction. A man had fallen onto the track at Twickenham Station on the opening night of the games and at the game prior to the meeting there had been an unconnected death on the track towards Staines. Ticket Touts had been operating around the Stations but it is not illegal to tout for rugby games and Police had other priorities on match days. **WKP** had been to Whitton Station twice and found this to be very peaceful and confirmed that officers were on duty there on every match day.

ROYAL PARKS

No report from Royal Parks. Richmond Police are now looking after response. Each Park has a Dedicated Parks Officer. Calls to 999 will hopefully be directed to dedicated officers.

6. PRIORITIES SETTING

After discussion these were agreed as:

1. Burglary
2. ASB
3. Car Crime (taking of and theft from)

7. PUBLIC QUESTIONS

Ian Burgess asked if the legal definition of Trick or Treat was “demanding money with menaces”. **CK** said you would have to prove intent and he did not think a prosecution would be appropriate in these circumstances and that the law was not designed to cater for this innocent behaviour.

Martin Hewstone said he enjoyed the Presentation by **CK**. He then asked what power the Borough Commander has over ‘bent’ officers. **CK** informed Mr Hewstone that serious allegations are investigated by the Directorate of Professional Standards. He was satisfied that he does not have any corrupt officers and that he should refrain from making such allegations at a public meeting against any of his officers.

Mac McInerney, Heatham Alliance raised the issue of problems after matches being attributed to alcohol and he felt that a lot more work needed to be done with CSP, the Stewarding Company. **CK** responded that as Heineken was the main sponsor, there was always going to be alcohol sales and theoretically the only way to stop ASB entirely would be to make the Stadium and Town Centre ‘dry’ and he did not believe this to be feasible or realistic. The Council Licensing Committee is responsible for agreeing alcohol sales and concerns should be raised at any public post tournament meeting. Once the tournament is over, **CK** wants to meet with the Council and RFU to work out a strategy for future events. **CH** had attended the London Sevens and observed people in the Stadium who were very drunk being served more alcohol. **SB** asked who the person is in the Stadium who should be ‘policing’ this. **CK** stated that the regulation and monitoring of alcohol sales is the responsibility of a New Scotland Yard based Department. The current policy in his opinion should be reviewed to facilitate local police to enter the RFU with their council counterparts to carry out supervisory activities. **CK** will be urging that the way in which licensing is conducted should be equitable across the Borough.

CO gave a potted history of when he was a serving officer and involved in license matters within the Stadium when the agreement had been on a par with licensees in the Town. If Police are not allowed in then a system needs to be in place within the Stadium.

LP asked whether people misbehaving in the Town pubs and then went to the Stadium how Officers would deal with them. **CK** confirmed that if Officers see individuals who have had too much to drink or are borderline they will be advised to moderate or cease their drinking otherwise they will not be allowed in the stadium. If however their behaviour is disorderly they will be arrested. **JB** welcomed bringing all parties together after the tournament to learn lessons and improve and felt as a Board we should support this. Unanimously agreed.

TL agreed that the Community should be allowed to participate but before that there should be a consensus.

8. FUNDING REPORT

PBS reported that the Accounts for last year had been audited. 2015/2016 all money has been allocated to projects, with one still to be tweaked. **PBS** asked for suggestions for projects for 2016-2017.

9. ANY OTHER BUSINESS

Dangerous junction Percy Road - **LP** raised a concern about safety at the junction of Percy Road in Whitton and wondered if this was the reason that she had observe a high number of police officers at the junction one day. **CK** said he would look into this. **ACTION: CK**

Incident on Staines Road - **CK** confirmed there had been an incident but perhaps not as serious as had been suggested. It is the subject of an on-going investigation so he could not comment further.

MPS Dashboard Data Reporting – **PBS** asked if there was perhaps a simpler way of imparting data.

Memberships and appointments – The SNB still needs to recruit NHW and PLG representatives.

Scam Presentation – Two excellent presentations had recently been held to inform residents about the numerous scams. **WKP** added that the Police Cadets have put together an excellent presentation, which they can adapt to different groups and are happy to take it to PLG meetings. They need a projector and it was agreed that the SNB would cover the cost. The SNB has a budget for rooms and would be happy to assist with covering this cost as required. CI Hannah Wheeler is the point of contact to book the Cadets for their Presentation.

NHW Co-ordinators – **CO** raised the matter of Police refusing to pass on NHW Co-ordinators contact details amongst each other, despite permission from NHW Co-ordinators who wanted to be in touch with Co-ordinators in next or nearby roads. **CK** said he would speak to CI Hannah Wheeler. **ACTION: CK**

CH added that on the NHW website there are only 6 NHWs listed on TW Riverside but there were many more who may not be aware of this website. Also NHW co-ordinators were not being told about crimes in their roads. A simple request was made for Police to email NHW co-ordinators and ask them if they will share their details with other NHW co-ordinators on their Wards. **ACTION: CK**

9. ANY OTHER BUSINESS

NHW Co-ordinators (contd.)

The SNB to also look into whether there is national guidance for NHW. **ACTION: SNB**

Meeting attendance - Mr Burgess asked whether there was an apathy to attend PLG meetings and gave an example of how he had achieved a ratio of 1- 200 following a letter drop. However, this was thought to be a good ratio.

There were no further questions so **PBS** thanked everyone for attending and closed the Meeting at 2045.

NEXT MEETING:

Date: 26th January 2016

Time: 7.00pm.

Venue: York House, London Road, Twickenham. (Room to be confirmed)

SNB Contact Email: richmondcpp.snb@gmail.com
