

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE SALON ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

TUESDAY 26TH JANUARY 2016 AT 7.00PM

MINUTES – LATEST DRAFT

SNB MEMBERS ATTENDING	REPRESENTING
PB Peter Burrows-Smith	Co-Chair, Treasurer, Richmond Park PLG
CO Charles Owens	Co-Chair, Chair South Twickenham PLG & NHW
JB John Bell	Advisor, Twickenham
WKP Wendy Kyrle-Pope	Advisor & LCP2
CA Carole Atkinson MBE	Stop and Search
DL David Loftus MBE	Kneller Hall / Disabled Persons Rep
MK Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
JE John Evans	Chair Whitton & Heathfield PLG
LP Lesley Pollesche	Advisor
RA Ravi Arora	EMAG
PG Phil Garside	Community/Public/Magistrate
AJ Anne Johnstone	Chair Mortlake & Barnes PLG
JN Jude Noronma	Victim Support
SB Susannah Burley	Youth
TL Tony Lindsay	NHW Kneller Road
JM Jan Marriott	Older Peoples' Forum
MS Martin Sands	Hampton Wick Community
JH Julie Hill	SNB Minute Secretary

POLICE ATTENDING	REPRESENTING
CK C/Supt Colin Kennedy	Borough Commander
HW Hannah Wheeler	T/Chief Inspector
CD Karen Duckworth	Inspector
ML Michael Lewis	PC South Richmond Ward
JM John Murray	Met Volunteer / Hampton SNT

COUNCILLER ATTENDING	REPRESENTING
TA Tony Arbour	Cllr Hampton Wick

ORGANISATIONS / PUBLIC	REPRESENTING
Christina Gore	Secretary Teddington & Hampton Wick PLG
Colin Heath	Chair Twickenham Riverside PLG
Brenda Forward	NHW Heathfield North
Geoff Holden	NHW Co-ordinator
Peter Holland	Public (Hampton Wick PLG)
David Key	NHW Hampton Wick
Christina Gore	Secretary Hampton Wick & Teddington PLG
Peter Blake	Public (St Margaret's & North Twickenham PLG)
Rosalind Graham Hunt	Public
Martin Hewstone	Public

APOLOGIES	REPRESENTING
Sarah Burley	SNB Business Rep
Margaret Warden	Whitton & Heathfield PLG & NHW Co-ordinator
Michael Warden	Whitton & Heathfield PLG & NHW Co-ordinator
Richard Eason	LGBT Forum / Community
William Collis	North Richmond PLG / Community
Sarah Denton	MOPAC
Nicola Colley	NHW Co-ordinator (Teddington)
Jean Loveland	Cllr Ham, Petersham & Richmond Riverside
Ben Khosa	Councillor, St Margaret's & North Twickenham
PC Paul Barber	Royal Parks
PC Stephen Christmas	Royal Parks

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Co-Chair Charles Owens (**CO**) welcomed everyone to the meeting and apologies were noted.

2. MINUTES OF THE LAST MEETING (27.10.15)

These were approved as being a true record.

3. MATTERS ARISING

3.2 MOPAC crime definitions – Carried forward as **SD** was unable to attend the Meeting.

ACTION: SD

4. Stop Hate UK Helpline - **SD** had responded. Information will be available at the next Meeting. **ACTION: SD**

9. Percy Road junction – Following concerns about this dangerous junction, T/CI Hannah Wheeler (HW) had looked into this and reported that leaflets had been given out to motorists. **LP** was still concerned about safety at this junction and in particular drivers jumping the lights and asked for this item to remain on the Agenda. **TL** asked if the SNB had the ability to feed specific issues back to TFL. **WKP** suggested that serious issues such as this could be submitted to the Chair and forwarded to TFL every quarter. **JE** added that this junction was poorly designed. It was agreed that Cllr Stephen Speak, Cabinet Member for Highways and Street scene would be asked to look into this and liaise with TFL. **ACTION: CO-CHAIRS**

9. NHW Co-ordinators – Following longstanding complaints from NHW Co-ordinators that they cannot find out who their local counterparts are, **HW** confirmed she will be emailing all NHW co-ordinators for each cluster to ask if they are happy for their emails to be passed on to other co-ordinators. NHW Representatives on the Safer Neighbourhood Board will be asked to assist with setting up this long awaited method of communication, support and information sharing.

ACTION: HW

9. NHW Guidelines - **TL** asked why there was a delay in the reporting of information details of suspects and whether this could be cascaded down faster. **HW** confirmed that information is sent out on Twitter immediately. Officers are encouraged to inform residents as soon as they can but delays could be due to SNT officers not being on duty or because they are collating crime information. **CK** was not confident they yet have the NHW right and agreed that work still needs to be done on mobilising NHW volunteers.

9. NHW Guidelines (contd.)

The next NHW Meeting to which all NHW Co-ordinators are invited is on Thursday 25th February from 6.30pm – 9.00pm at Sovereign Gate Police Station, Richmond.

2. RFU Legacy Fund – It was understood that the closing date for applications to the RFU Legacy Fund had passed. However **HW** agreed to contact the RFU to confirm whether this was the case. A number of local residents groups had been successful in securing funding for alley gating schemes. **ACTION: HW**

4. New Dashboard Presentation

CA gave a brief Presentation on how to view the MOPAC Dashboard online. Data can be downloaded and photocopied. An information sheet on how to do this had been circulated and is available from the SNB Secretary. Anyone interested in looking at the crime figures is advised to do so just after 12th of each month, when the data for the rolling information is updated. **PBS** hoped that in time a one-page sheet, summarising the key figures, could be developed to bring to meetings. Richmond is currently second lowest in the MOPAC 7. **CO** thanked **CA**.

5. PRESENTATION OF CRIME FIGURES BY MPS

MOPAC data - Borough Commander Chief Superintendent Colin Kennedy (**CK**) briefed on the MOPAC 7 crimes. The Borough is currently running at a 19.4% reduction in key crimes, and **CK** is confident we will meet the 20% target by the end of March.

“Crime Crushing” initiatives do work and as a result, the re-offending rate has been reduced by 60%. The key is getting resources to the right place at the right time by “flexing officers” as required.

Although violence with injury has increased, the way in which it is reported has changed and Richmond still has the lowest number of recorded violent crimes.

CK recognised we would not reach the safest Borough but we should be third. As had been expected, the Rugby World Cup (RWC) did have an impact on crime. However, given the huge crowds, road closures etc. the number of reported crimes during the tournament was still low.

Following a covert operation, **CK** had given authority for the Duke of York pub to be raided and a significant amount of Class A drugs seized. If Police receive intelligence they will act on it. As the case is still going through the Court **CK** was unable to comment on whether the drug dealers were from outside the Borough.

TL thought the MOPAC statistics demonstrated that officers were doing a good job and asked if officers were aware of this. **CK** confirmed that when the first staff survey was carried out officer morale was low. However, the last staff survey response was more positive. **MK** suggested that based on information from this meeting, the Board should offer its congratulations to the Borough Commander, staff and civilian staff and asked that the SNB Chairs write to the Borough Commander so the letter could be put on the Police noticeboard. The Board unanimously agreed this. **ACTION: CO-CHAIRS**

Burglary – this has reduced.

Public Confidence – The figure had slightly slipped in the run up to the RWC.

5. PRESENTATION OF CRIME FIGURES BY MPS (contd.)

Public Satisfaction – With regard to officers keeping victims of crime updated, we are currently third best in the Met.

Complaints & Misconduct – Although still relatively small, there has been an increase but only one complaint had been upheld out of 192 allegations. As a Borough we are still relatively low but **CK** needed more time to do further analysis.

Stop & Search – Following a reduction in S&S there had been an increase in knife crime. Where Police have carried out S&S the results have been positive which was successful. **MS** asked if this was based on better intelligence or officers being more attuned. **CK** confirmed it was down to deployment.

6. Other Crime Data

Royal Parks Officers had been unable to attend the Meeting and changes to the way in which the Parks are patrolled are still taking place. It was hoped that they would be in a position to give a brief Report at the next Meeting.

British Transport Police - No BTP representative was at the meeting but data was circulated at the Meeting.

SNB in adjournment

7. Priority Setting

CA had looked at the Priorities reported back from the Police Liaison Groups and the following were the priorities:

Anti Social Behaviour (ASB)
Burglary
Motor Vehicle Crime

These were agreed.

8. Public Questions to the Board

8.1 King Street Twickenham – Mr Blake felt that the Town Centre was dangerous as a result of the new layout, cycle lanes and flat central reservation and asked whether the SNB could write to the Council. The danger due to the lack of a pedestrian light at the junction of Station Road and London Road had been reported to the Council but nothing had been done. It was suggested that Mr Blake submit his concerns to the Co-Chairs to review and ascertain whether there was anything the SNB could do on his behalf. **ACTION: PETER BLAKE / CO CHAIRS**

8.2 Hampton Wick Station – Mr Holland asked if anything was being done about the lack of ticket barriers as this gave rise to a large movement of whom he thought were students at night. **MK** said he would raise this with Community Liaison Officer at Kingston University and also link in **BTP**. **ACTION: MK & Christina Gore, Secretary of Teddington & Hampton Wick Police Liaison Group**

8. Public Questions to the Board (contd.)

8.3. Questions to the Board – Mr Hewstone, who arrived at the meeting an hour after it commenced, complained that the public has to sit around for some 40 minutes before they can ask a question and thought this was totally wrong. He also did not agree with the SNB writing to the Superintendent to congratulate officers on their work and accused SNB members of being “nodding dogs”. **JB** resented this accusation and stated that Mr Hewstone was the only person from the South Twickenham Ward who had approached him with any negative comment. Other members of the public were present at the meeting and were free to express their views. **CA** confirmed and said it has always been the policy for members of the public to be invited to meetings and if anyone has a complaint about any aspect, they do not have to wait until the SNB Meeting to do so. **WKP** added that some other SNBs do not even allow members of the public to ask questions.

SNB reconvenes

9. FUNDING REPORT

PBS reported that the SNB is waiting for details of the 2016/17 funding allocation from 1st April and that suggestions for initiatives to spend the money on in the year were welcome. **WKP** gave details of an ongoing 2015/16 project - the Mortlake & Barnes Crime Crushers (MBCC) empowering residents to help reduce crime. In the same way as feeding birds encourages birds, the message is “Don’t put food out for burglars”. A letter and crime survey is being distributed throughout the Ward. **WKP** hoped that by putting all this energy and increased patrols into the Ward it is hoped that crime will be reduced. Anyone who has issues within their Ward could roll out a mini version of this.

10. ANY OTHER BUSINESS

There were no further questions so **PBS** thanked everyone for attending and closed the Meeting at 20.25.

DATES OF NEXT MEETINGS:

Tuesday 26th April 2016 (apologies from PBS)

Tuesday 26th July 2016

Tuesday 25th October 2016

Tuesday 24th January 2017

Time: 7.00pm (refreshments from 6.45pm)

Venue: York House, London Road, Twickenham.

SNB Contact Email: richmondcpp.snb@gmail.com