

## SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE SALON ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

TUESDAY 26<sup>TH</sup> APRIL 2016 AT 7.00PM

### MINUTES

<b>SNB MEMBERS ATTENDING</b>	<b>REPRESENTING</b>
<b>CO</b> Charles Owens	Co-Chair, Chair South Twickenham PLG & NHW
<b>JB</b> John Bell	Advisor Twickenham
<b>WKP</b> Wendy Kyrle-Pope	Advisor & LCP2
<b>LP</b> Lesley Pollesche	Advisor Community
<b>CA</b> Carole Atkinson MBE	Stop and Search
<b>MK</b> Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
<b>JE</b> John T Evans	Chair Whitton & Heathfield PLG
<b>PM</b> Philip Morgan	Chair St Margaret's & North Twickenham PLG
<b>AJ</b> Anne Johnstone	Chair Mortlake & Barnes PLG, Met Volunteer
<b>DL</b> David Loftus MBE	Kneller Hall / Disabled Persons Rep
<b>AD</b> Ashi Dhillon	EMAG
<b>TL</b> Tony Lindsay	NHW Whitton
<b>MS</b> Martin Sands	Hampton Wick / Teddington Community
<b>MB</b> Mike Brownlee	NHW Representative, Richmond
<b>PK</b> Peter Kirkham	LGBT Forum
<b>WC</b> William Collis	North Richmond PLG Community
<b>JH</b> Julie Hill	SNB Minute Secretary

<b>POLICE ATTENDING</b>	<b>REPRESENTING</b>
<b>BS</b> Barry Smith	Det Chief Inspector
<b>CD</b> Karen Duckworth	Inspector
<b>JM</b> John Murray	Met Volunteer / Hampton SNT

<b>COUNCILLER ATTENDING</b>	<b>REPRESENTING</b>
Cllr Tony Arbour	Hampton Wick
Cllr Clare Head	South Twickenham

<b>ORGANISATIONS / PUBLIC</b>	<b>REPRESENTING</b>
Christina Gore	Secretary Teddington & Hampton Wick PLG
Peter Blake	Public (St Margaret's & North Twickenham PLG)
Chris Hine	NHW Barnes
Rosalind Graham Hunt	Public
Dan Van Der Vat	NHW Eel Pie Island, Twickenham
Hilary Fitzhugh	NHW Kew
Martin Hewstone	Public

<b>APOLOGIES</b>	<b>REPRESENTING</b>
Peter Burrows-Smith	Co-Chair, Treasurer, Richmond Park PLG
Ben Khosa	Councillor, St Margaret's & North Twickenham
Colin Kennedy	Borough Commander
Sarah Burley	SNB Business Rep
Sarah Denton	MOPAC
Tony Arbour	Cllr Hampton Wick
Andrea Samuelson	NHW Kew
RA Ravi Arora	EMAG
PG Phil Garside	Community/Public/Magistrate

### **1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE**

Co-Chair Charles Owens (CO) welcomed everyone to the meeting and introduced Detective Chief Inspector Barry Smith, Inspector Karen Duckworth NHW and new SNB Member, Mike Brownlee representing NHW on the Richmond side of Borough. Apologies were noted.

### **2. MINUTES OF THE LAST MEETING (26.1.16)**

These were approved as being a true record.

### **3. MATTERS ARISING**

**Stop Hate UK Helpline** - CO had received this answer from Sarah Denton: The Stop Hate UK helpline is funded by the local authority – Stop Hate UK has similar contracts with 6 other Local Authorities across London. There is a key action in the Hate Crime Reduction Strategy to provide a 24hr, pan-London 3rd party telephone reporting service. MOPAC are in discussions with partners about the best way to deliver this.

**MOPAC crime definitions** – Printed copies were circulated at the Meeting.

**Percy Road Junction** - It was reported that following a survey of the area, the Council acknowledged that the worn out road markings would need to be replaced. TL felt this was a good result but there were still on-going issues. The Council would be asked to check what the accident data is for the Staines Road / Hospital Bridge Road junction and the Police to then consider their response and what action needs to be taken. If anyone sees a driver committing a traffic offence, the responsibility to act on this lies with the Police. PK added that where community groups have gathered evidence, Police can send a letter out as a warning and video evidence can be considered.

**Neighbourhood Watch Communication and Guidelines** – Inspector Duckworth reported that the Borough is in the process of putting together a strategy for social media. Ward Co-ordinators have been appointed in other Boroughs and this was proving to be successful. A Focus Group will be held in the Richmond Borough in the next few weeks. If anyone has any suggestions, please contact Inspector Duckworth, email: [Karen.duckworth@met.pnn.police.uk](mailto:Karen.duckworth@met.pnn.police.uk). Thanks were recorded to Chief Inspector Hannah Wheeler for all her work in getting the project approved.

**RFU Legacy Fund** – An answer from Pedro, the Community Co-ordinator for the RFU Legacy Fund was still awaited so this item would be carried forward.

**King Street Junction** – CO had inspected the junction, for which TFL was responsible, and felt it was very dangerous for cyclists. A Community Safety Strategy Meeting will be held on Thursday and he expects a report afterwards. (Note: CO discussed this with Highways at and after the CSP meetings and confirmed that this traffic lay out is under review).

**Hampton Wick Railway Station** – No reply had yet been forthcoming from BTP. WKP had been informed by BTP that barrier installation was the responsibility SW Trains. WKP offered to find out what the current situation was. **ACTION: WKP**

**MK (Chair Hampton Wick & Teddington PLG)** and Christina Gore (Secretary of that PLG) are meeting with Kingston University to discuss Students use of the train station.

#### **4. PRESENTATION BY MPS**

**MOPAC data** - Acting Supt Barry Smith gave an overview. The MOPAC target of 20% had been achieved. For the period 5<sup>th</sup> January to date, there had been a further 30% reduction in burglary and 7% reduction in overall MOPAC crimes. As of today, our crime trend is down but burglary and theft from motor vehicles are the main crimes in the Borough.

Integrated Management – a lot of work is done with young offenders in an attempt to stop them re-offending. As a result, juvenile offending is down 36%. Adult re-offending reduced initially but when it started to rise, as offenders were known to the Police, intervention strategies were put in place and Officers were able to prevent it increasing further.

A lot more work still needs to be done around educating the public to take more responsibility for their possessions.

Anti Social Behaviour (ASB) – Richmond on Thames is the third best in the MET.

**CO** gave thanks to Officers on the Borough for their achievement to date.

#### **SNB Members Questions:**

**Q. TL** asked how are we doing in comparison with other Boroughs and are there areas where you could do better?

**A. BS** said we are one of a very few Boroughs that have seen a constant fall in crime and still going in the right direction. Richmond is one of the safest Boroughs in respect of violence with injury and a lot of work has been done to achieve this. Due to a change in crime reporting, there is still more work to do, including around Town Centres and Licensing. A large amount of crime in the Borough is carried out by people coming in from Wandsworth & Hounslow. The intention is to identify them and to make Richmond a less popular place for them to visit.

**Q. TL** asked where the victims of Town Centre crimes are coming from?

**A. BS** confirmed some are staying in hotels; others come into the Borough in vehicles. He didn't have any data with him but said he would look into this. **ACTION: BARRY SMITH**

**Q. PK** asked whether the MOPAC print outs were no longer available as none had been issued for the Meeting.

**A. BS** had not had time to produce any print outs in time for this Meeting and **CA** advised that she had given a Presentation at the last meeting on how to access the MOPAC database. It was hoped that there would be some documentation available for the next Meeting though.

**Q. PK** asked if there were any figures on hate crimes?

**A. BS** said he would bring these to the next Meeting. **ACTION: BARRY SMITH**

**Q. MS** acknowledged the desire to work with other Boroughs and asked if work in the Hampton Wick area would extend to Surrey

**A. BS** confirmed that it would.

**Q. MK** asked if there is a higher volume of reporting hate crimes rather than an increase in the actual crimes?

**A. BS** confirmed there had definitely been an increase in reported crime.

#### **4. PRESENTATION BY MPS (contd.)**

**Public Confidence & Satisfaction** – Richmond is the third best in MET just behind Kensington and Chelsea, with 80% for satisfaction.

**MK** praised the Police and felt it was important that this was conveyed to officers. **BS** said it was important to set correct expectations to victims of crime and that he'd done a lot of work with Uniform officers. **CA** added that feedback is also obtained from the PLGs, where three questions are asked at the meetings and the answers have been unanimously YES. **TL** asked if people on the streets who are asked these questions are residents. **BS** confirmed they were.

**Complaints** – **WKP** reported that complaints had increased in January by 31% from 67 (Jan 15) to 88 (Jan 16). As Complaints Monitoring is part of the role of the SNB, a call to account meeting had been convened to look at the increase. Some figures were due to repeated complaints by individuals, others due to the ability to complain in different ways. Only 3 complaints were upheld, none of which alleged serious misconduct. One Stop & Search complaint would not have been brought if a body worn camera been worn. Police in this Borough take complaints seriously and a further review of the figures will take place in a few months time.

**Stop & Search** - **CA** reported that the figures were static at around the 120 mark and that she is satisfied at the number of S&S and the reasons for them in this Borough. The S&S Group will meet again on 11<sup>th</sup> May and on 23<sup>rd</sup> May there is a Pan London meeting. **BS** added that S&S is much more focused and targeted. More intelligence targets right people and as a result, there have been more positive S&S for stolen property.

**PK** asked if there was any way of tagging data. **BS** said he would look at this. **ACTION: BARRY SMITH**

**TL** reported that he saw a large sign at the side of the A316 stating that Stop & Searches were being carried out in the area. The Police confirmed there had been no such operation and it was thought the signs were being tested in preparation for the Army & Navy match.

#### **5. Other crime data**

BTP – no data available

Royal Parks Police – no data available

Reports will be requested for next meeting.

#### **6. Priority Setting**

**CA** had looked at the Priorities reported back from the Police Liaison Groups and the following were the priorities:

Anti Social Behaviour (ASB)

Burglary

Motor Vehicle Crime

It was agreed that these would remain as above.

**BS** added that Police would continue to try to motivate the public to look after their property. **BS** looks at where offenders live in comparison with where they offend and whether they have had any lifestyle changes. This information is then input into a database.

**JE** spoke about the 'Promises' that are set at the various PLG meetings. Local SNTs deal with these.

*SNB in adjournment*

## **7. Public Questions to the Board**

Martin Hewstone complained that the Public is being mis-led by not seeing high-ranking police officer at the SNB Meeting. **CO** confirmed that the Chief Superintendent was not available and that Chief Inspector Barry Smith had attended in his place. Mr Hewstone continued to complain and said he had written to Inspector Duckworth but had received no reply and asked why the Police do not respond. Inspector Duckworth said she had attended the last South Twickenham Police Liaison Group Meeting but Mr Hewstone was not there. The card he had sent to her was unpleasant which was why she did not respond. If Mr Hewstone sends a polite email to her she will respond to his questions. Mr Hewstone continued to be obnoxious and disrupt the Meeting so a vote was proposed by **JB** that he be excluded from the Meeting. This was seconded by **AJ** and all in favour. Mr Hewstone was then escorted out.

**Q.** Mr Blake had received a copy of the latest Rugby Post detailing plans for the re-furbishment of the East Stand and asked if any problems were envisaged.

**A.** Inspector Duckworth said a community meeting will be held when more information is available. **DL** added that two public Meetings are planned to show the plans and answer questions.

*SNB reconvenes*

## **8. FUNDING REPORT**

**CO** reported as Treasurer **PBS** is on holiday. All the MOPAC money has been allocated. The SNB passed the Fiscal Review at the Mayor's office and is now collating bids for next year. If anyone has a project please let the Board know through the Secretary.

The SNB also has potential agreement to keep several thousand pounds for small projects during the year without them having to be approved by MOPAC. It is hoped that this will go Met wide.

**WKP** spoke about a successful initiative in Barnes to reduce crime, following which there has been a significant reduction in crime. The idea is to write bespoke crime prevention programmes for Wards or part of Wards. **WKP** spoke to **BS** and **KD** briefly about targeting 'hot streets'. This engages people as it relates to their streets and makes a huge difference. If anyone has suggestions for their Wards please let the Secretary know.

An end of year assessment by Mayor of London's accountants and a full and comprehensive report will be available by the next Meeting. The Report as it is was agreed.

## **9. ANY OTHER BUSINESS**

**Q. TL** asked if there is a change at County Hall how that might impact on funding or affect us.

**A. CO** said all parties have said they would not interfere with this year's funding.

**Q. MK** said he fully supported our Police Officers and particularly **BS** and **KD** and for the way in which officers go out and engage with the public.

**Q. PM** said he would like it to go on record that those who live near the Rugby ground suffer from urination problems on rugby days. As a result of a Police initiative alley gating has recently been installed and thanks were given to the Police for their work in bringing this about. Inspector Duckworth advised that this initiative had been led by the St Margaret's Ward Sergeant and Team and the gates funded by the RFU. This was an excellent example of partnership working.

**Q. PK** asked about common safety and felt Wards needed more information about where crimes are happening and whether hot streets information is going to be shared with PLGs?

**A. BS** said potentially Police will choose the hottest streets and then liaise with the PLGs.

Reducing and designing out crime by making streets safer from a public safety point of view is the goal. Officers visit residents and if they are out, they will personalise a leaflet to residents giving the MO, which will hopefully result in residents looking at their own security measures.

**Daily Crime Reports** - There were mixed reviews about these. Some felt they were too often; others liked them and felt they contained the right amount of information. Inspector Duckworth added that the information sent out is what Police get at morning briefings and that it was important NHW Co-ordinators had the same level of information. It is then left to the judgement of the Co-ordinator to pass on what they think is relevant to members of their Watch.

**JE** asked for it to be on record that had attended a Presentation given by Sir Bernard Hogan Howe in Kingston, at which Sir Bernard Hogan Howe had said he had found Mayor Boris Johnson very helpful and a great asset to MOPAC.

**Q. PK** asked whether the SNB could do something on behalf of the community as a thank you to the best Police Officer or Team for outstanding work they have done and whether to perhaps ask PLGs?

**A. WKP** suggested this could be a community prize giving to bring everyone together.

**Q. MK** asked whether invitations to the Met Commendations Ceremony could be extended and representatives from the Board go along?

**A. CA** said anyone can go to the 999 / 101 Commendations.

**Hate Crime** - If anyone would like a Presentation on hate crime please let Peter Kirkham know (via the Secretary).

**MS** said the Borough used to have a crime prevention officer and asked if there is still someone with this job description available?

Inspector Duckworth confirmed that PCSO Chris Walden had taken on this role. If anyone knows a vulnerable person or needs advice, they should in the first instance contact their Designated Ward Officer who will put you in touch.

**Q. WC** thought that it had been agreed that there was going to be an SNB sub committee with responsibility for road traffic.

**A. CO** did not recall this. TO CHECK BACK

There were no further questions so **CO** thanked everyone for attending and closed the Meeting at 2025.

**DATES OF NEXT MEETINGS:**

Tuesday 26<sup>th</sup> July 2016

Tuesday 25<sup>th</sup> October 2016

Tuesday 24<sup>th</sup> January 2017

Time: 7.00pm (refreshments from 6.45pm)

Venue: York House, London Road, Twickenham.

**SNB Contact Email:** [richmondcpp.snb@gmail.com](mailto:richmondcpp.snb@gmail.com)