

Richmond and Twickenham 
Primary Care Trust

**London Borough of Richmond upon
Thames Substance Misuse Service
Directory 2009 –2010**

Contents

	Page
Locally Commissioned Drug and Alcohol Services	
• CRI Drug and Alcohol Day Programme.....	3
• Drugs, Alcohol, Intervention, Support (DAIS).....	4
• Hampton Wick and North Road Surgery.....	5 - 6
• Drug Intervention Programme (DIP).....	7 - 9
• Kaleidoscope Project.....	10
• Richmond Community Drug and Alcohol Team.....	11
• SPEAR Specialist Support Team.....	12
• KCA Psychosocial Service	13
Locally Commissioned Drug and Alcohol Services for Young People	
• Young People's Drug and Alcohol Support.....	14
Needle Exchange and Supervised Self-Administration.....	15 - 17
Other Drug and Alcohol Services.....	18 -19
Carer Support Services.....	20 - 21
Other Useful Information.....	22 - 23
Summary of treatment tiers for Drugs and Alcohol.....	24 - 26

Locally Commissioned Adult Substance Misuse Services:

CRI Drug and Alcohol Day Programme

Address:

The CRI Structured Day Programme is now based at:

Unit 2, Ilex House, 94 Holly Road, Twickenham, TW1 4HF

Opening Times:

Monday to Friday, hours in agreement with client on individual basis.

Contact Details:

Phone - 0208 891 0161

Fax No. – 020 8892 3363

Service Description:

The CRI Structure Day Programme is available to both drug and alcohol clients, including clients coming from a Criminal Justice Referral. The programme will provide each client with an individualised, structured treatment designed to best suit his or her individual needs. The Day Programme service is available to both abstinent and non-abstinent clients.

Drugs, Alcohol, Interventions, Support (DAIS)

Address:

The DAIS service is now based at:

Unit 2, Ilex House, 94 Holly Road, Twickenham, TW1 4HF

Contact Details:

Phone – 0208 891 0161

Fax No. – 020 8892 3363

Opening Times:

Drop-in service Monday 2pm – 5pm, Tuesday 2pm – 8pm, Wednesday to Friday 2pm – 5pm.

Service Description:

DAIS provides open access tier 2 interventions and structured tier 3 interventions to anyone experiencing difficulty with drugs and/or alcohol. Friends and family who are affected by substance misuse issues are also able to access the service. Clients can use the drop in service without appointment every afternoon or appointments can be made via telephone for appointments in the morning, afternoon or evening. Services provided include one to one support, auricular acupuncture and support groups such as women's, cannabis, crack and relapse prevention. Staff at DAIS can also facilitate onward referral to other local services as appropriate.

Clients can be referred to DAIS for Aftercare work including referral to housing support, benefits advice and education and employment services.

Referrals can be made by GPs, local substance misuse services, other local non-substance misuse services and self-referral by the client.

Hampton Wick and North Road Surgery

Address:

Hampton Wick Surgery
1 Upper Kingston Road
Hampton Wick
KT1 4DL

North Road Surgery
77 North Road
Kew
Richmond
TW9 4HQ

Contact Details:

Hampton Wick
Tel: 0208 977 2638 / 2032
Fax: 0208 977 2434
Email: hamptonwicksurgery@GP-H84032.nhs.uk

North Road Surgery
Tel: 0208 876 4442
Fax: 0208 392 2311

Opening Times:

Appointments are available during the times see below. To book an appointment telephone lines are open Monday to Friday 08:30 to 18:00 daily. Surgery doors open at 08:00 and close at 18:30 unless earlier or later is indicated below.

Hampton Wick Surgery Opening Times:

Day	Morning	Afternoon
Monday	8.30am – 1pm	2pm – 7.50pm
Tuesday	8.30am – 1pm	2pm – 6pm
Wednesday	8.30am – 1pm	2pm – 7.50pm
Thursday	8.30am – 1pm	2pm – 6pm
Friday	8.30am – 1pm	2pm – 6pm

North Road Surgery Opening Times:

Day	Morning	Afternoon
Monday	8.30am – 1pm	2pm – 6pm
Tuesday	8.30am – 1pm	2pm – 6pm
Wednesday	8.30am – 1pm	2pm – 7.50pm
Thursday	8.30am – 1pm	2pm – 6pm
Friday	8.30am – 1pm	2pm – 6pm

Service Description:

The service comprises 2 GP surgeries, 1 located in each locality. The service will provide tier 2 and structured Tier 3 interventions for individuals with problematic drug and / or alcohol use.

Tier 2 interventions include general harm reduction, general health care and Blood Borne Virus (BBV) screening and vaccination. Tier 2 interventions also include advice and information to service users, concerned others and other professionals.

Tier 3 interventions offered by the service are structured methadone maintenance prescribing and structured psychosocial interventions. All clients receiving Tier 3 interventions will have an explicit, mutually agreed care plan in place.

Referrals to the service can be made by other GPs, other local substance misuse services and other non-substance misuse agencies. Clients can also self-refer to the service.

Richmond Drug Intervention Programme

Address:

The Richmond DIP Team office is now based at:

Unit 2, Ilex House, 94 Holly Road, Twickenham, TW1 4HF

Rent Deposit Scheme Housing Department, Civic Centre, 44 York Street, Twickenham, TW1 3BZ

Arrest Referral Scheme Richmond Police Station, 8 Red Lion Street, Richmond TW9 1RW

Drug Rehabilitation Requirement Worker Richmond Police Station, 8 Red Lion Street, Richmond, TW9 1 RW

Prison Link Worker Richmond DIP, Unit 2, Ilex House, 94 Holly Road, Twickenham, TW1 4HF

Contact Details:

For general enquiries please contact the DIP main office in the first instance:

DIP Office Phone – 0208 891 0161 Fax – 020 8892 3363

Rent Deposit Scheme Phone – 0208 831 6438 or 07889 075 696

Arrest Referral Scheme Phone – 07730 648 204 Fax – 020 8892 3363

Drug Rehabilitation Requirement Worker Phone – Phone 07730 648 204 Fax – 020 8892 3363

Prison Link Worker Phone – 0208 891 0161 Fax – 020 8892 3363

Opening Times:

All services offered by DIP are open Monday to Friday 9am – 5pm.

Service Description:

Rent Deposit Scheme – The Rent Deposit Scheme aims to support clients in the Criminal Justice system identify and maintain a private tenancy. The scheme offers clients access to housing in the private-rented sector, offers housing related support to clients in new or existing tenancies. The scheme also has links to other services in the area including education, skills, employment and health services, as well as local substance misuse services.

The Rent Deposit Scheme is based at the Civic Centre:
Housing Department, Civic Centre, 44 York Street, Twickenham, TW1 3BZ and is contactable on 0208 831 6438 or 07889 075 696.
Fax No: 0208 831 6014

Eligibility Criteria are:

The client is involved with Criminal Justice system or has been involved in the last 12 months.

Client is currently without stable accommodation.

Has history of substance misuse problems but has been drug free for at least 3 months.

Is a resident of Richmond borough or has an immediate family member who is a resident of Richmond borough.

Referrals to the scheme can be made through Richmond Housing department, Kingston and Richmond Probation department, Drug Intervention Programme workers and Richmond substance misuse services.

Arrest Referral Scheme – The Arrest Referral Scheme worker is based at Richmond Police Station and aims to engage hard to reach drug users in treatment at the point of arrest. The worker also provides a daily satellite service at Richmond Magistrates Court.

Offenders reporting a drug problem are encouraged to complete an assessment and then referred to the appropriate services. Once assessed the arrest referral worker tracks engagement and provides additional support.

All clients will be referred through custody.

Drug Rehabilitation Requirement Worker - The DRR is a criminal justice order that is applicable to those committing crime as a direct result of their substance misuse. If such a link has been identified before the individual appears in court and the offender satisfies the criteria they will be recommended for a DRR assessment and if suitable a DRR order imposed. The DIP team will carry out this assessment and will then work closely with probation to identify the most suitable treatment package for the client; this may include residential rehab or a structured day programme depending on the level of the order.

Once the client has began their order the DRR case manager will monitor their progress closely and will work directly with the client as well as their treatment provider (if applicable) throughout the course of their treatment.

All clients will be referred through the courts.

Prison Link Worker - The PLW provides support for those leaving prison with a history of substance misuse. The PLW visits clients within prison to provide an assessment and discuss treatment options upon release. Upon a client's release the PLW arranges an appointment with other treatment agencies as required. The PLW works alongside other treatment providers providing support and ensuring the client remains engaged. If a client disengages from treatment the PLW focuses on re-engaging the client and increasing motivation. Occasionally clients may not require additional support and will work solely with the PLW.

The Prison Link Worker is contactable on 07811 128 517.

The DIP team are happy to provide information and support to all substance misuse agencies in Richmond who need advice regarding criminal justice issues.

Kaleidoscope Project

Address:

Kaleidoscope Project, 28-46 Cromwell Road, Kingston upon Thames, KT1 6RN

Contact Details:

Phone – 0208 549 2681 Fax No. – 0208 547 0228

Email – info@kaleidoscopeproject.org.uk Website – www.kaleidoscopeproject.org.uk

Opening Times:

Dispensary Opening Times are as follows:

Monday to Friday 11.30am – 2pm and 2.30pm – 6.30pm

Saturday 10am – 3pm

Service Description:

The following services are available to Richmond clients.

Tier 3 community prescribing service providing onsite-supervised consumption of methadone and buprenorphine prescribing.

Prescribing clinics are held most days. Telephone booking essential.

Drop in café and open access day services available to service users Monday to Friday 10am to 4.30pm.

Hepatitis B vaccinations and hepatitis C testing during all opening hours. Overdose prevention and management and safer injecting sessions for service users.

Needle exchange service during all opening hours. A wide range of paraphernalia available and health checks provided.

Social work students on placement provide advice on housing and benefits and relapse prevention.

Kaleidoscope provides rapid access prescribing for problematic opiate and polydrug users. Pregnant women and those with severe and enduring mental health problems will be referred to Richmond Community Drug and Alcohol Team. Maintenance and detoxification prescribing is used. All service users have an allocated care co-ordinator and access to psychosocial support.

Richmond Community Drug and Alcohol Team (RCDAT)

Address:

RCDAT, Richmond Royal Hospital, Kew Foot Road, TW9 2TE

Contact Details:

Phone – 0208 772 5679

Fax No. – 0208 332 6034

Website – http://www.swlstg-tr.nhs.uk/services/richmond_cdat.asp

Opening Times:

Monday to Friday 9am – 5pm (Closed 1pm – 2pm)

Service Description:

RCDAT is a community based tier 3 service based at Richmond Royal Hospital. Structured interventions offered are psychotherapeutic intervention, structured counselling, motivational interventions, methadone maintenance, community detoxification, harm reduction and aftercare for clients leaving residential treatment or prison. The RCDAT team can also receive referrals for clients with a dual diagnosis.

Referrals to the service can be made by a GP, local substance misuse services or self-referral by clients.

SPEAR Specialist Support Team

Address:

SPEAR, Richmond Royal Hospital, Kew Foot Road, Richmond, TW9 2TE

Contact Details:

Phone – 0208 940 3331 Fax No. – 0208 948 7094
Email – spear@spearlondon.org Website – www.spearlondon.org

Opening Times:

Monday to Friday 8am – 5pm

Service Description:

The SPEAR Specialist Support Team for substance misuse targets homeless / vulnerably housed Richmond residents with drug and or alcohol problems. The service offers both tier 2 and tier 3 interventions.

Tier 2 interventions offered are advice and information on substance misuse issues, harm reduction advice and information, motivational interviewing and advice around housing and educational resources. Also facilitates quick access to other aspects of SPEAR's service including the hostel and housing.

The tier 3 interventions offered by SPEAR include regular planned therapeutic sessions with drugs/ alcohol worker, motivational interviewing, solution focused therapy and advice addressing problematic drug and alcohol use, health needs/issues, offending behaviour and social functioning.

Referral can be made to the service by GPs, local substance misuse services, other local services or self-referral by the client.

KCA Counselling Service

Address:

KCA Counselling Service
12-13 King Street
Richmond
TW9 1ND

Contact Details:

All referrals can be made by contacting the following number **0300 3031 389**

Opening Times:

Monday to Friday 9am – 5pm

Service Description:

The counselling service will be delivered by KCA from Wednesday 1st October and will provide short-term, structured psychosocial interventions for all Richmond residents with problematic drug and/or alcohol use. Counselling sessions will be provided on a one-to-one, couples and family basis, dependent on individual client need.

Locally Commissioned Young Persons Substance Misuse Services:

Young People's Drug and Alcohol Support (YPDAS)
<p><u>Address:</u></p> <p>The Powerstation, 121(a) Mortlake High Street, London SW14 8SN</p>
<p><u>Contact Details:</u></p> <p>Phone – 0208 878 4887 Email – nell.blane@richmond.gov.uk Website – www.sorted4.info</p>
<p><u>Service Description:</u></p> <p>The service provides friendly, confidential support to young people on all aspects of drug and alcohol use.</p> <p>Young peoples work – If a client is under 25 they can contact the service to talk about their own or someone else's drug or alcohol problems. The service can offer support and advice over the phone or arrange to meet clients privately at a place convenient for them.</p> <p>Work with parents – The service works with parents or carers who may be concerned about their children learning about or using drugs or alcohol and about the impact of their own alcohol or drug use on their children.</p> <p>Work with professionals – The service works with professionals to provide support and advice over the phone, deliver useful and relevant training courses, help agencies to write and implement policies for drugs and alcohol and education and dealing with drug and alcohol related incidents.</p>

Needle Exchange and Supervised Self-Administration Services in Richmond:

The PCT has recently re-commissioned the Community Pharmacy Needle Exchange and Supervised Self-Administration schemes. There are now 9 pharmacies across the borough providing both services. Details of the individual pharmacies providing the service can be found on page 16.

Pharmacy:	Address:	Phone No.	Fax No.	Email address:
Boots	381 – 383 Upper Richmond Road West, East Sheen, SW14 7NX	0208 876 1227	020 8876 7802	N/A
C Goode Pharmacy	22 London Road, Twickenham, TW1 3RR	0208 892 1614	0208 892 2025	mukesh@cgodepharmacy.com
Crossroads Pharmacy	334 Staines Road, Twickenham, TW2 5AT	0208 755 1952	0208 755 1952	crossroadspharmacy@aah-n3.co.uk
Health on the Hill	62 High Street, Hampton Hill, TW12 1DD	0208 977 2539	0208 977 2539	Healthonthehill@aah-point.com
Herbert & Shrive	202 Kingston Road, Teddington, TW11 9JD	0208 977 1967	0208 977 1974	N/A
Lloyds Pharmacy	19 – 21 Station Parade, Kew, TW9 3PS	0208 940 5800	0208 332 6384	lp6486@lloydspharmacy.co.uk
Minal Pharmacy	9 – 11 High Street, Whitton, TW2 7LA	0208 894 7933	0208 255 7509	minalpharmacy@tiscali.co.uk
Richmond Pharmacy	82/86 Sheen Road, Richmond, TW9 1YF	0208 940 3930	0208 332 6166	richmondpharmacy@aah-n3.co.uk
Ritechem Pharmacy	177 Ashburnham Road, Ham, TW10 7WR	0208 948 0601	0208 940 9293	Rcp177ar@ritechempharmacy.co.uk

Other Drug and Alcohol Services:

Alcoholics Anonymous – A network of self-help groups for men and women with an alcohol problem who want to stop drinking.

National Helpline – 0845 769 7555 Website - www.aa-uk.org.uk or www.alcoholics-anonymous.org.uk

Drinkline – Provides free, confidential information, advice and help on all aspects of alcohol use and abuse.

Phone – 0800 917 8282

Frank – Provides free, confidential advice, information and help about drugs. The phone line operates 24hrs a day. Frank can refer callers on to local services and send out free literature.

24 hour Phone – 0800 776600 Website – www.talktofrank.com

Know Cannabis – Website providing information on and health risks associated with Cannabis use.

Website – www.knowcannabis.org.uk

Lifeline Drugs – Helpline providing advice, information and support for drug users and their families and friends.

Phone – 0161 834 7160 Website – www.lifeline.org.uk

Narcotics Anonymous – A network of self-help groups of recovering addicts who meet regularly to help and support each other to stay drug free. The only membership requirement is a desire to stop using.

Phone – 0845 373 3366 10am to 10pm 7 days a week

Website – www.ukna.org.uk

National Association for Children of Alcoholics (NACOA) – Provides information, advice and support to children of alcoholics, or anyone else concerned about a friend or relatives drinking.

Phone – 0800 358 3456 Website – www.nacoa.org.uk

Release – Service offering free, confidential advice, information and counselling on drug related health, welfare and legal issues.

Helpline – 0845 4500 215. Available from 11am – 1pm and 2pm – 4pm Monday to Friday.

Website – www.release.org.uk

The Vineyard – Provides affordable clothes, food, showers, laundry, health advice, chiropody, massage, hairdressing, drama therapy, help with housing, benefits, homelessness and substance misuse.

Phone – 0208 940 2965

Open Monday to Friday 9.30am to 3.30pm except Wednesdays 11am to 8pm with a meal served at 6.30pm.

Carer Support Services:

Addiction Support & Care Agency (ASCA)

ASCA hold a Carers Support Group on Tuesday evenings between 6pm and 7.30pm. The group is facilitated by an ASCA counsellor and helps carers share experiences and learn from each other. The key focus of the group is on coping with living with someone with an alcohol or drug problem, setting boundaries and maintaining them and planning how to get support.

ASCA also offer carers a free, confidential counselling service providing carers with advice, information and support to enable carers to best cope with someone who has an alcohol or drug problem.

Both these services are free to Richmond residents.

Phone – 0208 940 1160 Website – www.addictionsupportco.uk

Al-Anon

Al-Anon Family groups allow families and friends of problem drinkers to share understanding, experience and support to solve their common problems. The groups are open to families and friends regardless of whether the person with the alcohol problem is still drinking or not.

Phone – 0207 403 0888 Website – www.al-anonuk.org.uk

Alateen

Alateen is part of Al-Anon and is for 12 to 17 year olds whose lives are affected by a problem drinker. Members share their ideas and experience in order to gain a better understanding of alcoholism. By removing their preoccupation with the drinker's behaviour they are able to focus on their own development and sense of identity.

Phone – 0208 403 0888 Website – www.al-anonuk.org.uk/alateen

Adfam

Adfam is a national organisation that works with and for families affected by drugs and alcohol. They provide direct support to families through publications, training, prison visitors' centres, outreach work and signposting to local support services.

Phone – 0207 553 7640 Website – www.adfam.org.uk

Families Anonymous

Families Anonymous is a self-help fellowship for relatives and friends concerned about the use of drugs and related behavioural problems, based on the 12-step programme. The service is free.

Phone – 0845 1200 660 / 0207 498 4680 Calls are answered 1pm – 4pm and 6pm – 10pm Monday to Friday and 2pm – 10pm at weekends.

Website – www.famanon.org.uk

Other Useful Information:

NHS Richmond (Richmond and Twickenham Primary Care Trust (RTPCT))

Thames House
180 High Street
Teddington
TW11 8HU

Sarah Darcy, Joint Commissioning Manager, Substance Misuse
0208 973 3166 sarah.darcy@rtpct.nhs.uk

Luke Paterson, Commissioning Support Officer, Substance Misuse
0208 973 3095 luke.paterson@rtpct.nhs.uk

Community Safety Partnership (CSP)

York House,
Richmond Road,
Twickenham,
TW1 3AA

Phone – 0208891 7777

Email – community.safety@richmond.gov.uk

Supporting People

1st Floor
Civic Centre
44 York Street
Twickenham
TW1 3BZ

Phone – 0208 891 7480 Fax – 0208 891 7717

Email – spteam@richmond.gov.uk

Website – www.spkweb.org.uk or www.richmond.gov.uk/home/housing

Richmond Housing Partnership (RHP)

Premier House
52 London Road
Twickenham
TW1 3RS

Phone – 0800 0322 433 Fax – 0208 404 5506

Website – www.rhp.org.uk

National Treatment Agency (NTA)

Riverwalk House,
157-161 Milbank,
SW1P 4RR,

Phone - 0207 217 3687

Website - www.nta.nhs.uk

Summary of the treatment tiers for *drug* services:

	Tier 1	Tier 2	Tier 3	Tier4
	Drug related information and advice, screening and referral by generic services.	Open access, non-care-planned drug-specific interventions.	Structured, care-planned drug specific treatment.	Drug specialist inpatient treatment and residential rehabilitation.
1. Definitions	Drug related information and advice, screening and referral by generic services.	Drug related information and advice, screening, assessment, referral to structured drug treatment, brief interventions, harm reduction interventions (including needle exchange) and aftercare.	Community-based specialised drug assessment and coordinated, care-planned treatment.	Residential specialised drug treatment that is care planned and care-coordinated to ensure continuity of care and aftercare.
2. Interventions	<ul style="list-style-type: none"> • Drug treatment screening and assessment. • Referral to specialised drug treatment. • Drug advice and information. • Partnership or ‘shared care’ working with specialist drug treatment services, to provide specific drug treatment interventions for drug misusers within the context of their generic services. <p>Generic services should also provide their own services to drug misusers and some may be specifically designed for drug misusers (e.g. housing projects for those leaving rehabilitation).</p>	<ul style="list-style-type: none"> • Screening, assessment and referral for structured drug treatment. • Drug interventions that attract and motivate drug misusers into local treatment systems, including engagement with priority groups. • Interventions to reduce harm and risk due to BBV and other infections, including dedicated needle exchanges and pharmacy based needle exchanges. • Interventions to minimise the risk of overdose and diversion of prescribed drugs. • Brief psychosocial interventions for drug and alcohol misuse. • Brief interventions for specific target groups including high risk and other priority groups. • Aftercare support for those who have left care-planned structured treatment. • Liaison and support for generic providers of Tier 1 interventions. 	<ul style="list-style-type: none"> • Comprehensive drug misuse assessment. • Care planning and review for all in structured treatment, often with regular key working sessions as standard practice. • Community care assessment and case management. • Care-coordination for clients with complex needs. • Harm reduction as integral to care planned treatment. • Prescribing interventions – stabilisation and opioid maintenance; community detox; • Structured psychosocial interventions to assist clients in changing drug using behaviour and addressing co-existing conditions such as depression and anxiety. • Structured day programmes and care-planned day care (interventions targeting specific groups) • Range of interventions for drug misuse offenders including drug treatment elements of DIP and probation orders with drug treatment components. 	<ul style="list-style-type: none"> • Inpatient specialist drug and alcohol detoxification and stabilisation services. • Range of residential rehabilitation units to suit the needs of different service users. • Range of drug ‘halfway’ houses or supportive accommodation for drug misusers. • Residential drug crisis intervention units. • Inpatient detoxification.

Summary of the treatment tiers for *alcohol* services:

	Tier 1	Tier 2	Tier 3	Tier 4
	Alcohol related information and advice; screening; simple brief interventions and referral.	Open access, non-care-planned, alcohol specific interventions.	Community-based, structured, care-planned alcohol treatment.	Alcohol specialist inpatient treatment and residential rehabilitation.
1. Definition	Identification of hazardous, harmful and dependent drinkers; information on sensible drinking; simple brief interventions to reduce alcohol related harm and referral of those with alcohol dependence or harm for more intensive interventions.	Open access facilities and outreach that provide alcohol specific advice, information and support; extended brief interventions to help alcohol misusers reduce alcohol related harm; assessment and referral of those with more serious alcohol related problems for care planned treatment.	Provision of community based specialised alcohol misuse assessment and alcohol treatment that is care coordinated and care planned.	Provision of residential, specialised alcohol treatment that are care-planned and coordinated to ensure continuity of care and aftercare.
2. Interventions	<ul style="list-style-type: none"> Alcohol advice and information. Targeted screening and assessment for clients drinking in excess of DH guidelines on sensible drinking and for clients who may need alcohol treatment. Provision of simple brief interventions for hazardous and harmful drinkers. Referral for clients requiring more than simple brief interventions for specialised alcohol treatment. Partnership or 'shared care' working with specialised alcohol treatment providers. 	<ul style="list-style-type: none"> Alcohol specific information, advice and support. Extended brief interventions and brief treatment to reduce alcohol related harm. Alcohol specific assessment and referral of those requiring more structured alcohol treatment. Partnership or 'shared care' with staff from tier 3 and 4 services, or joint care of individuals attending other services providing tier 1 interventions. Mutual aid groups e.g. Alcoholics Anonymous. Triage assessment. 	<ul style="list-style-type: none"> Comprehensive substance misuse assessment. Care planning and review for all those in structured treatment, often with regular key working sessions as standard practice. Community care assessment and cases management of alcohol misusers. Range of psychosocial interventions within a care plan to address alcohol misuse and address co-existing conditions such as depression and anxiety. Structured day programmes and care planned day care (interventions targeting specific groups). 	<ul style="list-style-type: none"> Comprehensive substance misuse assessment, including complex cases where appropriate. Care planning and review for all inpatient and residential treatment.

Drug and Alcohol Services in Richmond by Tier:

Tier 2 Drug and Alcohol Services

- DAIS, DIP, Kaleidoscope and SPEAR

Tier 3 Drug and Alcohol Services

- DAIS, DIP, SPEAR, Kaleidoscope, KCA, RCDAT & Hampton Wick & North Road Surgeries

Tier 4 Drug and Alcohol Services

- Rowan Ward Inpatient Drug Unit at Springfield University Hospital provides inpatient detox for drug clients.
- Heather Ward Inpatient Alcohol Unit at Springfield University Hospital provides inpatient detox for alcohol clients.
- Residential Rehabilitation is spot purchased by a panel held at RCDAT every 3 weeks. All drug and alcohol treatment providers can put clients forward for residential rehabilitation however the client must be assessed by a member of the RCDAT Team.