

## **SOUTH TWICKENHAM WARD POLICE LIAISON GROUP MEETING**

**THURSDAY 8 DECEMBER 2011 @ 7.00pm**

**St James Church Hall, Radnor Road, Twickenham**

### **MINUTES**

#### **ATTENDEES:**

Charles Owens (Chair); Julie Hill (PLG Secretary); Sgt Jules Calvert; Acting Inspector Dave George; PCSO Choon Yong; John Bell; Jane Smith; Helen Nicholls; Belinda Beck; Esme Sawyer; John Roxby; Martin Hewstone.

---

#### **APOLGIES:**

Cllr. D. Marlow; Mrs Clare Phelps; Dion Scherer; Mrs Juliette Taylor; Prof. Betsy Stanko.

---

#### **1. Welcome and apologies for absence**

Chair, Charles Owens welcomed new Ward Sergeant Jules Calvert and residents to the meeting. Apologies were noted.

#### **2. Minutes of the last Meeting**

Collis Avenue should read ad Collis Alley. Otherwise they were agreed as being a true record.

#### **3. Matters Arising**

**4.1 Radnor Gardens** – The Action regarding fishermen exceeding permitted fishing areas could now be closed. Sgt Calvert had attended the public meeting, following the vandalising of the War Memorial and theft of the bronze plaque but was not able to give an update at this time. Crime prevention strategies are being looked into by the Parks advisers and she will be informed once these have been decided. Patrols in the area have been increased and residents are asked to be to be extra vigilant.

**5.4 Parking around Radnor School** – Sgt Calvert has been liaising with Twickenham Riverside as the School is in their Ward and South Twickenham SNT has been patrolling on the other side of the road. This Action can now be closed.

**5.5. Traffic Issues** A successful leaflet drop had been carried out to residents warning of illegal parking and driving the wrong way along May Road and Noel Road. The Contractor responsible for the heavy goods vehicles had been identified. Residents with concerns can contact Binchley Contractors directly on 020 8744 0462. The Council is proposing to erect a bollard at the end of Collis Alley to prevent access from Twickenham Green. The Action can now be closed but the SNT will continue to keep an eye on this area.

#### **4. Talk by Acting Inspector Dave George**

Acting Inspector Dave George gave an informative talk on the work of the Borough wide Licensing Unit. His main role is to support the SNTs and he and one PC are responsible for approximately 1800 premises - pubs, off licences, fast food outlets, restaurants and premises that sell alcohol, betting shops and scrap metal dealers. Residents should report problems with licensed premises to the SNT who will then contact the Licensing Unit.

Another key role is major event planning in the Borough, such as Rugby events, the Royal Wedding and planning for next year's Olympics celebration. The Unit is currently dealing with New Year's Eve applications.

Using Police Cadets (16 years and under), intelligence led "test purchase" operations have taken place, targeting off licenses and shops, which are believed to be selling alcohol to those under age. AM to PM has closed down as a result of an intelligence led investigation, as have an off license in Teddington and a supermarket in Hampton. If residents suspect shops or off licenses are selling alcohol to anyone under age, they are asked to inform the SNT. Dave George guaranteed the Unit would report back and inform residents of the outcome of the test purchase operations carried out as a result of their information.

Another success was the KFC in Twickenham which had a licence until 0200. In 6 months there were 74 calls between 11.00pm – 02.00am. Using the Licensing Act, Dave sat down with KFC and actions included installing shutters, after 1100 it became standing room only and door staff employed. Since these measures were put into place, there have only been 2 calls in last 6 months after 1100. Although it cost KFC £16000, they have reported increased trade and Police can focus their resources elsewhere. The Message is that robust action will be taken.

Acting Inspector Dave George spoke briefly about the Travel Lodge application in Twickenham. This hotel chain does not normally operate bars but an exception has been made in Twickenham and there is a current application to open the bar to the general public, with off sales open to all.

Violent crime (common assaults) in town centres Richmond and Twickenham are down by 37%.

Following a public consultation with residents "controlled drinking zones" in key areas can be implemented. Signs have to be erected (which are checked every six months) and a PC or PCSO has the power to confiscate what they see or believe to be alcohol being consumed by those under age or anyone causing or likely to cause an offence as a result of being intoxicated.

It is important that premises follow the conditions of their license. The licenses are public documents and can be viewed on the Council website. For more information, see: <http://www.richmond.gov.uk> and use the A-Z directory to navigate to **Licensing**.

Licensing Reviews of premises take place and residents are encouraged to liaise with their SNT if they feel a Review should take place. The Unit is robust in this respect. However, the Licensing Act states that Police should engage with the premises before carrying out a Review in order to try to resolve any issues.

Internet ordering of alcohol is a big problem Borough wide. Test purchase operations have been successful though and local premises have passed.

#### **4. Talk by Acting Inspector Dave George (contd.)**

Dormitory Wards, where no alcohol can be sold and no loud music played after a certain time are in operation in some parts of the Country, but only after public consultation and if a particular Ward is suitable.

Theft of metal is a huge problem. The Borough is taking tough stance and although the War Memorial plaque stolen from Radnor Gardens was not found, two arrests have been made in connection with other offences.

#### **5. General Report from the Police**

New Ward Sergeant Jules Calvert, who is also responsible for West Twickenham said the Team is up to full strength and that she is looking forward to working with everyone. Over the last 12 months overall crime is down by 4% based on last year's figures. 115 last quarter 110 this quarter. Crime figures for last quarter compared to the previous quarter are as follows:

<b>OFFENCE</b>	<b>Previous quarter</b>	<b>This quarter</b>
<b>Assault – Actual Bodily Harm (ABH) domestics</b>	<b>5</b>	<b>5</b>
<b>Assault – Grievous Bodily Harm (GBH)</b>	<b>5</b>	<b>0</b>
<b>Common Assault (two were domestics)</b>	<b>3</b>	<b>3</b>
<b>Theft – robbery</b>	<b>1</b>	<b>0</b>
<b>Theft – shoplifting</b>	<b>4</b>	<b>3</b>
<b>Criminal damage (mainly garages)</b>	<b>7</b>	<b>8</b>
<b>Criminal damage to motor vehicles</b>	<b>8</b>	<b>12</b>
<b>Theft from motor vehicles</b>	<b>4</b>	<b>6</b>
<b>Bicycle Theft</b>	<b>5</b>	<b>9</b>
<b>Non residential burglaries (bikes from sheds)</b>	<b>8</b>	<b>11</b>
<b>Residential burglary</b>	<b>4</b>	<b>6</b>

Shoplifting thefts - were all from Tesco's in Heath Road, since they dispensed of their security staff.

Criminal damage – much has been around garages. Work is ongoing to stop this and Officers are liaising with the management company to make sure garages are secured.

More patrols are taking place around service roads and service areas to back alleys.

Theft from motor vehicles – offences have been mainly stealing number plates and wing mirrors. Number plate theft is increasing, as thieves use false plates on their cars to steal petrol from petrol stations. Successful operations have taken place at the Esso Garage in West Twickenham. The SNT has free tamper proof screws to give to residents.

Bike theft remains a problem. There is no pattern or method and it seems more opportunist. There have been targeted patrols in Popes Avenue and Popes Grove.

Sheds and garage theft is also a Borough wide problem. In addition to bike thefts, laptops and other valuable equipment has been stolen from sheds which are being used as offices.

Four of the residential burglaries were in the Halls of Residence at St. Mary's University. An Action Plan has been implemented and there is now a weekly "surgery" to give crime prevention advice to students.

## **6. Local Issues and Concerns**

A resident raised the matter of unjust comments made by another resident and attendee at the last South Twickenham Police Liaison Group Meeting. Chair Charles Owens made it clear that a line would be drawn under this.

## **7. Ward Priorities**

Following discussion, it was agreed that the priorities would remain as:

Burglaries  
Theft from Motor Vehicles  
Road safety  
Anti Social Behaviour (for the entire Ward)

## **8. Date of next meeting**

The next meeting of the South Twickenham Police Liaison Group will be held as follows:

**Date and time:** **Wednesday 28<sup>th</sup> March 2011 at 7pm**

**Venue:** **St. James Church Hall, Twickenham**

Chair Charles Owens thanked everyone for coming and closed the Meeting at 2004.

## **Useful Numbers**

Met Police Website	<a href="http://www.met.police.uk/saferneighbourhoods">http://www.met.police.uk/saferneighbourhoods</a>
South Twickenham SNT	Email: <a href="mailto:SouthTwickenham.SNT@met.police.uk">SouthTwickenham.SNT@met.police.uk</a> Tel: 020 8721 2910 or mobile: 07879 431228
Graffiti	<a href="http://www.richmond.gov.uk/graffiti_removal">www.richmond.gov.uk/graffiti_removal</a> or 08456 122 660
Noise - commercial	Email: <a href="mailto:commercialeh@richmond.gov.uk">commercialeh@richmond.gov.uk</a> or 020 8891 7994
Noise - weekend	07944 038495 (Friday – Saturday 10.00pm – 03.00 am)
Parking Enforcement	020 8744 0462 (Mon - Sat 7.00am - 7.00pm ex Bank Holidays)

If you change your email address, please let the Secretary know. All details kept in strictest confidence