

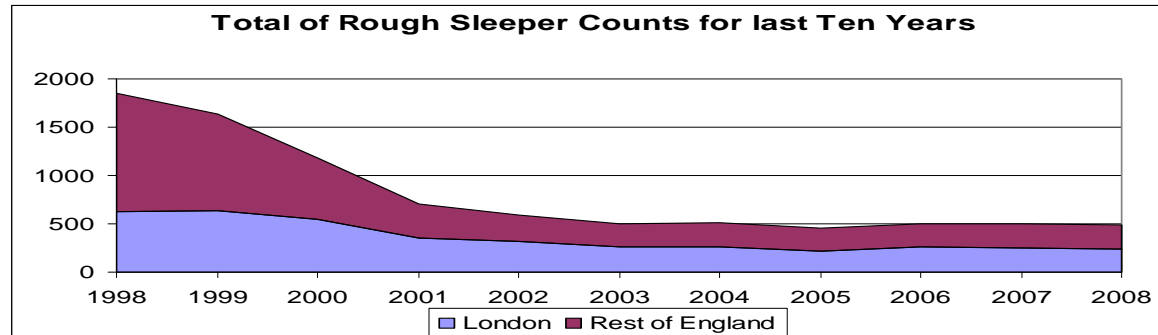
***No one left out: communities
ending rough sleeping***

Richmond Homelessness Forum

Michelle Binfield

1980/1990s: high numbers sleeping rough with large encampments in London e.g. the Bull Ring (“Cardboard City”) and in 1998 there were an estimated 1,850 people sleeping rough on streets of England on any one night

Target set in 1998 to achieve a **two thirds** reduction in rough sleeping by 2002. In most areas the target was met and is being sustained but not in London...



... still people on the streets, so the rough sleeping strategy signals the government’s intent to make further progress and work with partners to end rough sleeping once and for all by 2012

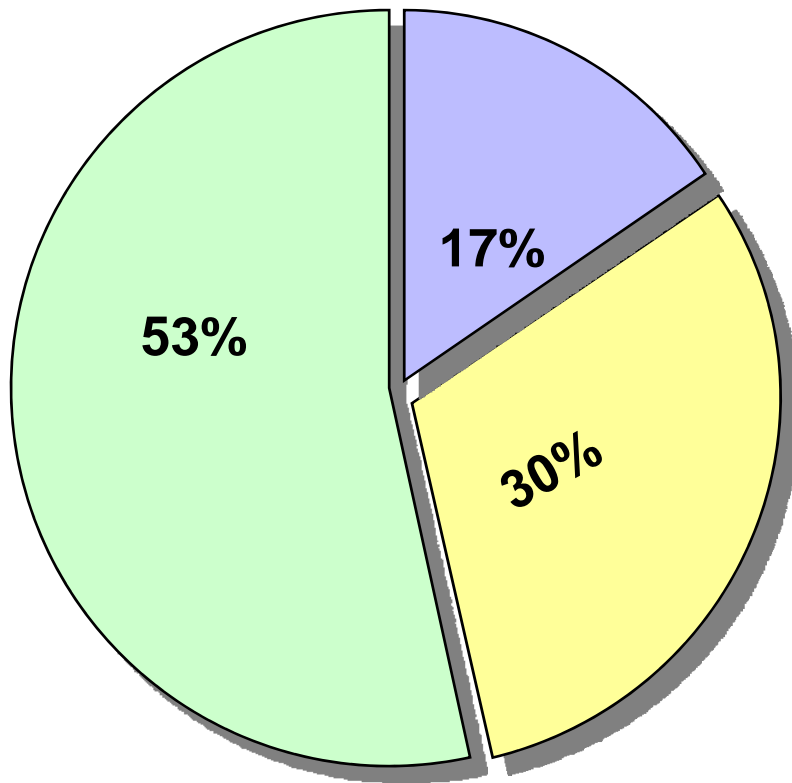
UNDERSTAND YOUR PROBLEM

Borough	CHAIN STATS 08-09 FULL YEAR	CHAIN STATS OCT-DEC 2009
Lambeth	328	84
Richmond	58	20
Wandsworth	27	11
Merton	9	8
Croydon	1	15
Kingston	3	2
Sutton	2	2

STREET COUNT:

Reduced from 16 at highpoint in 1999 to 6 in 2003. No recent count.

UNDERSTAND YOUR PROBLEM

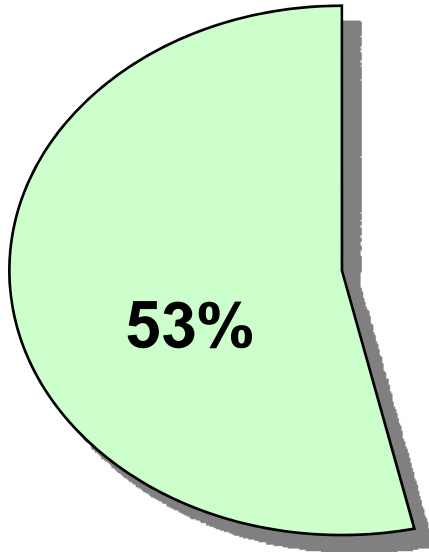


Flow = people who move onto the streets for the first time in the year under observation.

Stock = people who were sleeping rough in the previous year as well as the one in which the analysis is being undertaken.

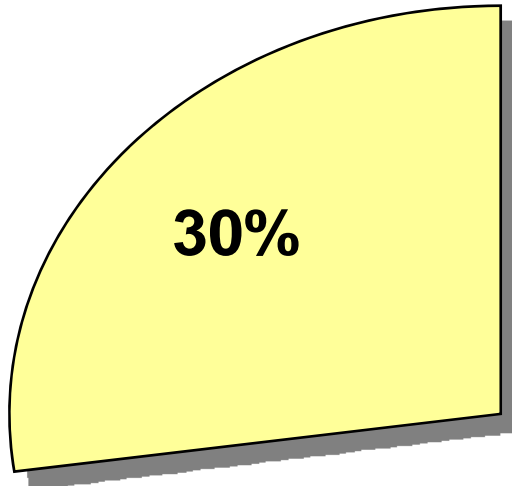
Returners = people who have been seen previously on the streets but not in the preceding year.

TACKLING THE FLOW



Flow = people who move onto the streets for the first time in the year under observation.

- **Prevention mapping toolkit (PrOMPT) for local authorities to use**
- **Strengthening prevention via Housing Options**
- **Promotion of successful preventative work via small grants and Regional Champions approach**
- **Deterrent effect of work with UKBA**
- **Changes to CHAIN to capture flow data**
- **Reconnections protocol and actions**

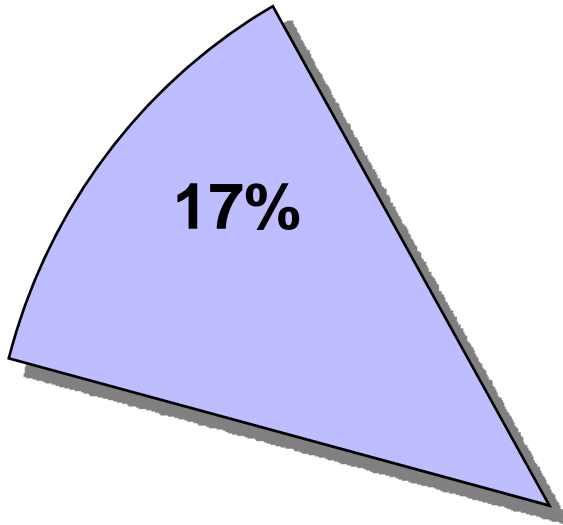


Stock = people who were sleeping rough in the previous year as well as the one in which the analysis is being undertaken.

REDUCING THE “STOCK”

- **Rough Sleeping 205 and “Famous Faces” initiatives - targeted and co-ordinated work to tackle entrenched rough sleeping by long termers**
- **Development of audit/quality standards for outreach services**
- **Piloting of personalised budgets for entrenched rough sleepers**
- **Reconnections work with rough sleepers from outside London (particularly A10s)**
- **Street doctor project**
- **Improved enforcement across all client groups and work with UKBA on removals**

TACKLING RETURNERS



Returners = people who have been seen previously on the streets but not in the preceding year.

- Returners Project
- Roll out of pilot to reduce unplanned hospital discharges to the streets
- Work with MoJ and Homeless Link to stem flow of ex-prisoners onto the streets
- Work on understanding and reducing unplanned departures from hostels
- Tenancy sustainment and support
- Improved move on opportunities for hostel dwellers via PRS, Clearing House and other routes



6 key elements:

Strategic Approach and Partnerships

Early Interventions Services – including proactive Enhanced Housing Options

Prevention and Emergency Accommodation Services – responsive services to divert people away from the street

Contact and Assessment through Outreach - supporting people away from the streets as quickly as possible

Accommodation and Support Pathways – sustainable moves away from the street

Specialist Interventions and Independence Pathways – fulfilled lives

Quantify and understand needs:

- *Consider use of PrOMPT toolkit*
- *Use CHAIN and local outreach data*
- *Tackle entrenched rough sleeping via “tasking and targeting”*

Bring together key partners and get “buy in”

Use the tools and support available

- *Specialist advisors*
- *Homeless Link and local providers*
- *CLG rough sleeping tool kit*
- *Small grants*

Action Plan ...

