

# Parking Permit Charges & Climate Change

## Final Report

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# Contents

Section	Page
<a href="#">Executive Summary</a>	4
1 <a href="#">Background to the Project</a>	6
<b>Residents' Survey</b>	
2 <a href="#">Attitudes to Climate Change</a>	10
3 <a href="#">Traffic and Transport Issues</a>	14
4 <a href="#">Attitudes to Parking Permit Proposals</a>	16
<b>Businesses' Survey</b>	
5 <a href="#">Attitudes to Climate Change</a>	22
6 <a href="#">Traffic and Transport Issues</a>	25
7 <a href="#">Attitudes to Parking Permit Proposals</a>	27
<b>On-line Submissions</b>	
8 <a href="#">Analysis of Comments</a>	30
Appendix 1 <a href="#">Technical Information</a>	32
Appendix 2 <a href="#">Sample Profile</a>	34
Appendix 3 <a href="#">Data Tables - Residents</a>	36
Appendix 4 Sample Questionnaires	
(A) <a href="#">Residents</a>	46
(B) <a href="#">Businesses</a>	51

## Executive Summary

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### **Attitudes to Climate Change**

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- 1 Most residents of the Borough believe they have a reasonable level of knowledge of Climate Change issues. 9 out of 10 know something about the topic (20% state they know a great deal about it.). Businesses also reveal a similar level of knowledge of the subject.
- 2 Most residents expressed some concern about the effects of Climate Change/Global Warming, with 4 out of 10 being very concerned.
- 3 There is a significant level of awareness of the need to address Climate Change, not only at a national or global level but also at the level of the individual. This is particularly true of residents. There are some aspects of Climate Change that local businesses are less sure about in terms of their ability to have an effect.
- 4 Around 60% of residents engage in environmentally friendly behaviour or measures. E.g. nearly all residents recycle waste, using alternative means of transport to the car etc. The proportion of businesses regularly recycling waste, reducing energy consumption and other measures is not as high as for residents. This may be an area in which the Council might be able to provide advice and support
- 5 Generally, women and younger residents tend to be more concerned about Climate Change and prepared to support action to address the issue.

### **Traffic and Transport Issues**

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- 6 Residents and businesses both agree on the number one traffic and transport issue in the Borough – Traffic Congestion.
- 7 Equally both residents and businesses consider, air pollution from CO<sub>2</sub> emissions, parking and the cost of public transport to be significant problems as well.

### **Parking Permit Proposals**

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- 8 Overall half (49%) of residents support the proposal to link parking permit charges to vehicles CO<sub>2</sub> emissions. Those residents living in a CPZ area but who do not have a permit are most in favour (66%)
- 9 39% of residents oppose the proposal. Those most affected by the initiative i.e. residents with at least one parking permit are most opposed (53%)
- 10 More businesses (49%) are opposed to the proposal than are in favour (31%) with a significant minority (20%) being neither opposed no in favour.
- 11 49% of residents support the proposal to increase the charge for 2<sup>nd</sup> and subsequent permits. Only a quarter of local businesses support the idea.
- 12 38% of residents and 56% of businesses oppose the proposal to increase charges for 2<sup>nd</sup> permits. Most opposition to the idea comes from residents with a permit (44%), although 47% of residents in this group support it.
- 13 Nearly half of residents believe the level of increase for 2<sup>nd</sup> permits is too high. This rises to 65% of local businesses.

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- 14 Over half of residents (53%) believe they will end up paying more for their parking permit(s) if the proposal is implemented. Four out of ten businesses also think they will pay more.
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- 15 Around a quarter of residents and 1 in 5 businesses stated that they would seriously consider opting for a lower CO<sub>2</sub> emission car in the future. A further 42% of residents and 38% of local, businesses would possibly consider doing so.
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- 16 The concept of joining a car club did not meet with significant support. Only 5% of residents felt that they would definitely do so with 6 out of 10 residents stating they would not.
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# 1 Background to the project

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## 1.1 Context

A "green" agenda that tackles Climate Change is a key aspiration for the new administration. To realise this it will be necessary to transform the operation of the Council, engage effectively with partners and influence the wider community achieving measurable and significant reductions in emissions of carbon dioxide. A wide range of work needs to be developed and implemented.....'. (*Achieving a green and sustainable borough - report to Cabinet 19/06/2006* )

One initiative being considered is to link parking permit charges to CO<sub>2</sub> emission. This would mean that parking permits within CPZs would have a differential cost based on the CO<sub>2</sub> emissions of the car. Thus if implemented the cost of parking permits might reduce for owners of Cars with low CO<sub>2</sub> emissions and increase for those with high CO<sub>2</sub> emissions. The objective being to persuade residents in the long term to move to low CO<sub>2</sub> emission cars

This would be a significant policy change and as such Members are seeking to establish what extent there was support within the Borough to such a move.

## 1.2 Research Objectives

The key objectives that the consultation project aimed to address are:

- (i) The level of understanding of how the local authority and residents can assist in tackling Climate Change/global warming.
- (ii) The level of support for the specific change in parking permit charging policy
- (iii) Views on the proposed charging scheme

Specifically the consultation aimed to seek the views of the following groups of stakeholders

- (i) Residents of the Borough
- (ii) Businesses within the Borough
- (iii) Local Environmental Organisations e.g. FOE/Green peace
- (iv) Motoring organisations e.g. The A.A and R.A.C.

## 1.3 Research Design

### 1.3.1 Approach

The recommended approach to achieve the research objectives consisted of 4 strands of consultation/research preceded by information/media campaign.

- (1) A sample survey of residents designed to be representative of the Borough Adult resident population. The sample

should be sufficiently large to provide robust and reliable results.

- (2) A sample survey of Businesses in the Borough.
- (3) An On-line Comments Form to allow any member of the public the opportunity to post their views on the issues/proposals. This form would not duplicate the sample survey thus avoiding the problem of having two quantitative datasets. For those members of the public who do not wish to use or do not have access to the Online-Form the information campaign will also provide an address for written feedback.
- (4) Written consultation with Environmental and Motoring organisations.

This design provided a broad basis for the consultation; obtaining statistically reliable data alongside more qualitative information

### **1.3.2 Data Collection Method**

A face-to-face method would have been preferred. However time and cost precludes this. Given the need to provide respondents with possibly complex information, excluded the use of a telephone-based survey. Therefore it is recommended that a self-completion postal method be utilised. Whilst response rates can be problematic with this method, the use of reminders can overcome this to a degree.

### **1.3.3 Sampling Method**

In order to achieve confidence interval of approximately  $\pm 3\%$ , a response in excess of 1100 is required. Estimating a response rate with reminders of 40-50% implies a sample in the region of 3,500. (For comparison this is similar to the sample size used in the General BVPI Survey). Therefore approximately 3500 addresses were drawn using a systematic stratified random sampling method. This will ensure a geographically representative sample

A similar approach to sampling was adopted for the Business Survey. There are approximately 5,500 businesses in the Borough and a sample of approximately 1300 was felt to be sufficient.

## 1.4 Response Rates

The fieldwork commenced on 17th November and reminders were dispatched on the 4th December. The fieldwork period was officially closed on 15<sup>th</sup> December, however all returns received up to and including the 21st December have been included in this analysis.

	<b>Residents</b>	<b>Businesses</b>
Sample	3481	1251
Deadwood	0	1
Achieved Sample	3481	1250
Response	1650	396
<b>Response Rate</b>	<b>47.4%</b>	<b>31.7%</b>

As can be seen on the above table a respectable response rate of over 47% was achieved for resident's survey. This means that the results of the survey are accurate to within +/-2.4%. Thus for example a result from the sample survey of 49% would be accurate +/-2.4% so the "true" value. If all residents had been surveyed would lie between 46.6% and 51.4%.

The response to the Survey of Businesses was somewhat smaller at just under 32%. The results of this survey are accurate to within +/- 4.9%. Therefore for a result of 50% the "true value, if all businesses had been surveyed would lie between 45.1% and 54.9%. The reasons for the poorer response can not be definitively determined, however it may be that most businesses do not utilise parking permits (203 out of 5,500) and therefore feel they have little to contribute to the consultation.

## 1.5 Analysis and Weighting

Data for the residents survey have been weighted by age within gender to ensure the results are representative of the resident adult population of the Borough. Data for the businesses survey are unweighted, as there is little known information about businesses in the borough by which to determine whether the response is skewed in any way.

The proportion of Residents living in CPZ areas who responded to the survey was very similar at 33.5% to the population figure of 32.8%

A "Green Behaviour" measure has been produced using responses to Question 4 in the Survey:- this has been calculated by the extent to which an individual regularly uses the measures in Question 4 to protect the environment - recycle waste , use low energy light bulbs, use alternative transport and use biodegradable products,. This variable has been used to assess whether the views of "Green Residents differ from those who do not undertake these measures.

## 1.6 The Report

This report provides an analysis of the residents survey, the businesses survey and the on-line comments received. It does not include an analysis of the written consultation undertaken or received.

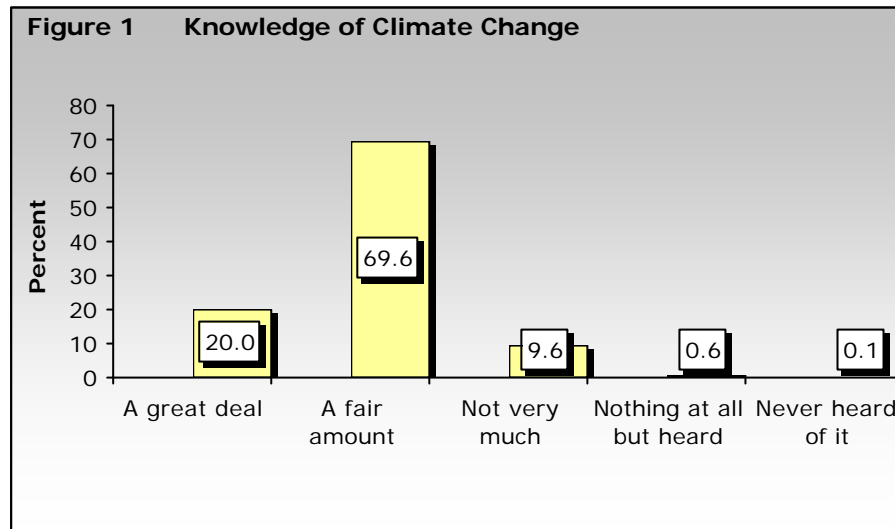
Where relevant significant variations within sub groups of the population are highlighted.

# **Residents' Survey**

## 2 Attitudes to Climate Change

### 2.1 Knowledge of Climate Change

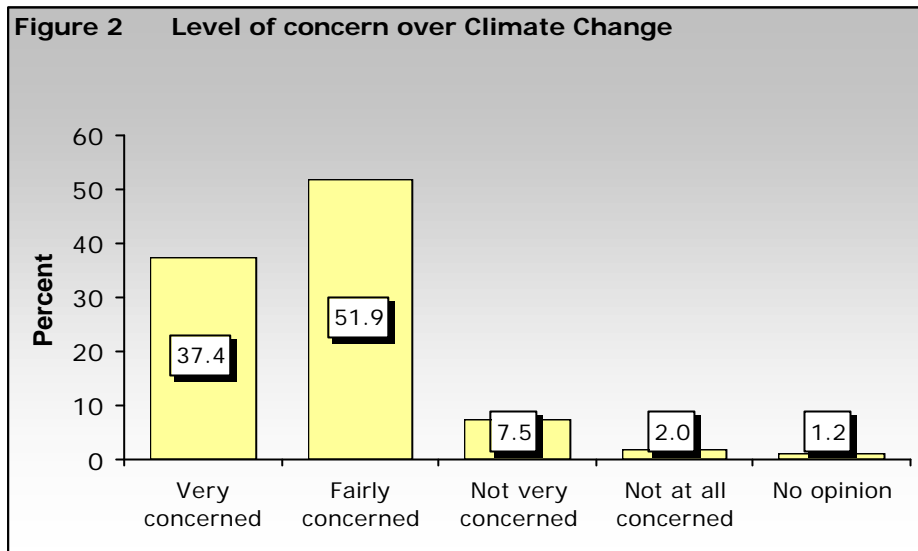
Only around 1 in 10 residents know little or nothing about Climate Change. The majority (around 7 out of 10) know a fair amount about the subject and a further 20% feel they know a great deal about it.



This holds true for most groups of the population, though proportionately more men believe they know a great deal about it than women (24% compared to 17%). Also older residents (aged 60+) are slightly less likely to express the view that they know a great deal about the subject than others (13% compared to around 21%-22%). People with a disability are also less likely to believe they know a great deal about the topic. Interestingly, those residents who own vehicles are more likely to consider they have knowledge of Climate Change than those without vehicles. People who exhibit "Green Behaviour" are more likely to be informed about Climate Change than those who are not "Green".

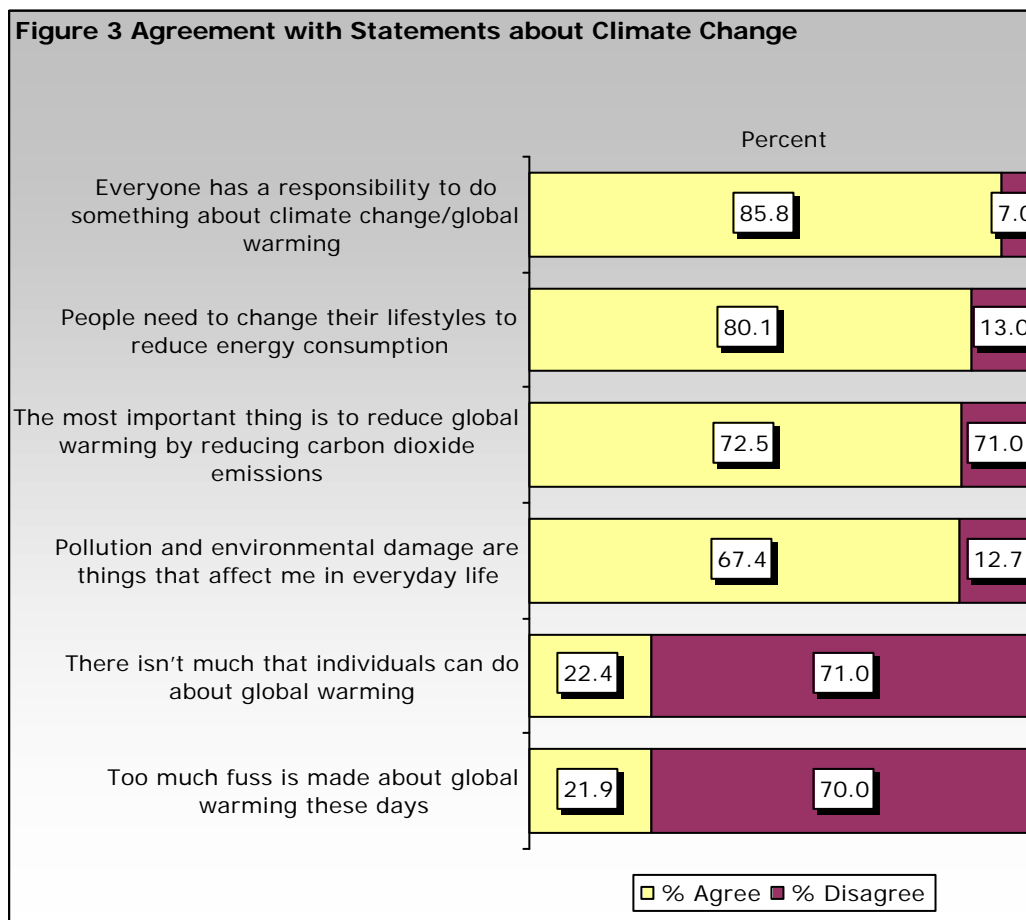
### 2.2 Overall Concern for Climate Change

Most residents expressed some degree of concern over the issue of Climate Change with nearly four out of ten (37%) being very concerned and over half being fairly concerned. Women tend to express more concern with 42% being very concerned and 52% fairly concerned compared to men (33% and 52% respectively). People who are "Green" are, not surprisingly, more likely to be concerned than other residents. (94% very/fairly concerned compared to 85%)



### 2.3 Attitudes to Climate Change

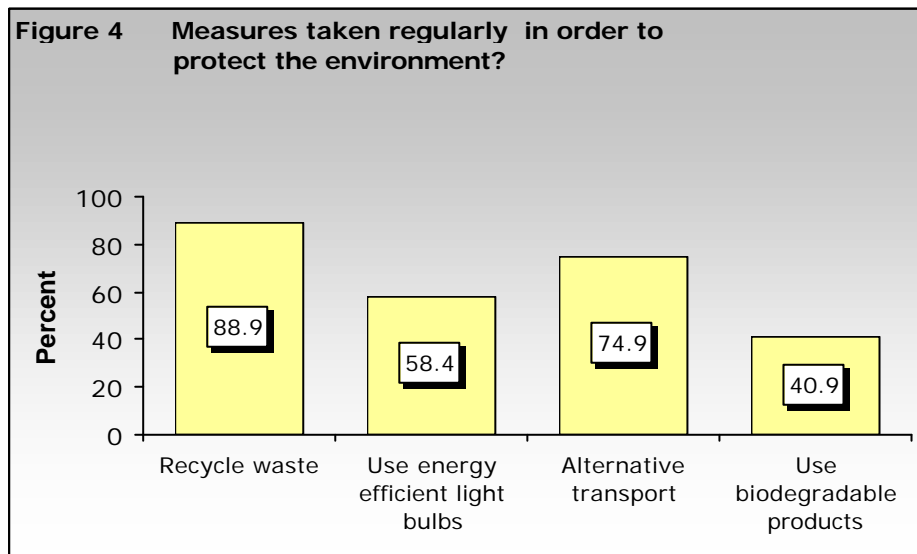
Respondents were asked to state the extent to which they agreed or disagreed with a number of common statements about Climate Change or Global Warming. Overall, across all statements a majority of residents were in agreement with the view that something needs to be done about Climate Change and that individuals had a role to play – in other words it is not a matter that can **only** be tackled at a national/global level.



Thus 86% of residents believe that everyone has a responsibility to do something about Climate Change. Women (90%) are marginally more likely to believe this than men (83%). Around eight out of ten agree that people need to change their own lifestyles to reduce energy consumption; again women (85%) and those residents who score highly on “Green Behaviour” (83%) are most likely to take this view. Nearly three quarters of residents believe that the most important thing is to reduce CO<sub>2</sub> emissions to reduce global warming. Once more, women (76%) are more likely to hold this view than men. Two thirds of residents agree that pollution and environment damage affect their daily lives; older residents (75%) hold this attitude more than younger residents (63%). Around seven out of ten residents disagree that there isn’t anything that they can do about global warming. Again younger residents (79%), and women (78%), are most likely to disagree with this statement. A similar proportion, around 70%, of residents considers that too much fuss is made about Climate Change. Disagreement with the statement that too much fuss is made about Climate Change is higher among Women (77%) younger residents (75%) residents without a disability (71%) and those residents who score highly on “Green Behaviour” (72%)

## 2.4 Green Behaviour

Respondents were asked to state from a short list, which measures they, or their family did on a regular basis in order to protect the environment?

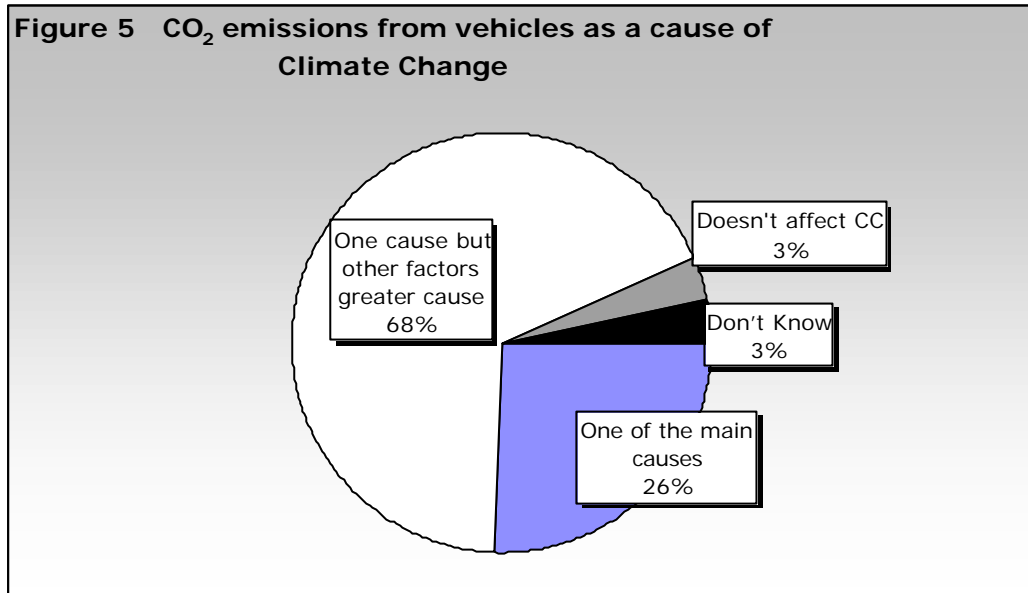


As can be seen from the figure 4, most households recycle waste and three quarters regularly use other forms of transport than private vehicles where practicable. However the use of energy efficient light bulbs is practised in less than 6 out of 10 households and only 4 out of 10 households use biodegradable products. Using this data it is possible to calculate the proportion of households that might be considered “Green” based on the number of these measures that are carried out on a regular basis. (See table below.)

<b>Table 1</b>	<b>“Green” behaviour</b>
Non-Green households	43%
Green households	57%

## 2.5 CO<sub>2</sub> emissions from vehicles as a cause of Climate Change

Two thirds of residents believe that CO<sub>2</sub> emissions from vehicles are just one cause of Climate Change but other factors are of greater significance. A further quarter of residents consider that CO<sub>2</sub> emissions from vehicles are one of the main causes of Climate Change. Very small minorities think it has no effect or don't know what its impact is.

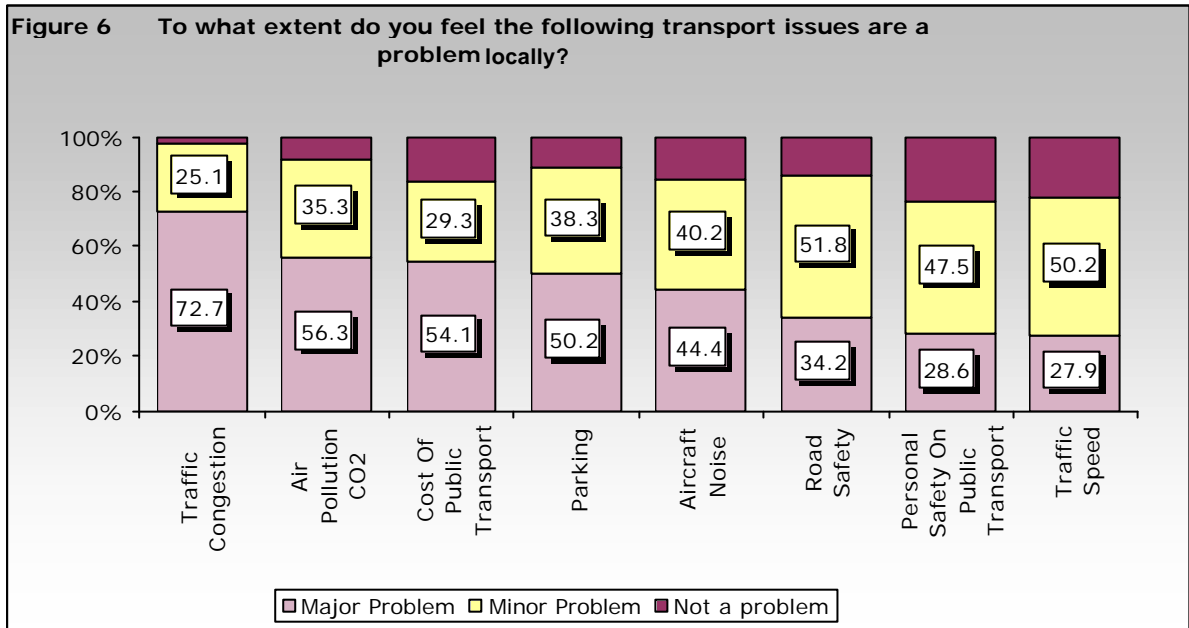


This holds true for most groups of the population, however women (30%) and "Green residents" are marginally more likely to consider CO<sub>2</sub> emissions from vehicles as one of the main causes. Middle-aged (35-59 years) residents are more likely to believe it is a cause but not a main cause of Climate Change (73%)

### 3 Traffic and Transport Issues

#### 3.1 Extent of Traffic Problems.

The issue that residents consider to be the biggest problem is Traffic Congestion with 73% believing it to be a major problem. Air Pollution caused by CO<sub>2</sub> emissions, Parking and the Cost of Public Transport are all felt to be a major problem by just over half of residents. Aircraft noise is a major problem for around four out of ten residents Road Safety, Traffic Speed and Personal Safety on Public Transport is a major problem for around a third of residents.



**Women** are more likely to consider the following issues to be a major problem than men:

Air pollution (68%); Parking (53%); Traffic Speed (31%); and Aircraft Noise (48%).

In terms of age, **older residents** are more likely to believe the following issues to be major problem than other age group:

Air Pollution (67%); Road Safety (48%); Traffic Speed (39%); Parking (64%) and Aircraft Noise (51%).

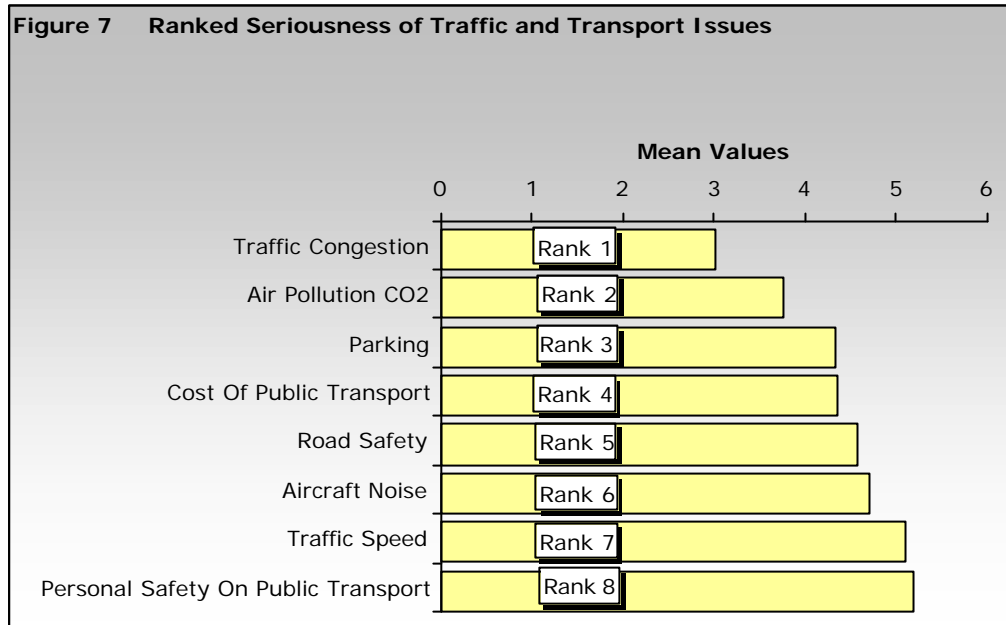
On the other hand **younger residents** feel the cost of public transport to be more of a major problem (61%) than older residents.

**Disabled residents** are also more likely to consider the following issues to be a major problem: Air pollution (65%); Road Safety (47%); parking (69%); Traffic Speed (38%); Personal Safety on Public Transport (40%)

Finally "**Green**" residents are more likely to consider Air Pollution to be problem than the average.

Respondents were then asked to rank each of the transport issues in order of seriousness, in order to distinguish their relative importance to residents. Figure 6 below shows the result whereby

each issue is ranked based on the average score across all respondents. In reality this ranking follows very closely the results of the previous question based on which issues are a major problem. Either way Traffic Congestion and Air pollution by CO<sub>2</sub> are the top issues and Traffic Speed and Personal Safety on Public Transport are the least serious of the problems in a relative sense.



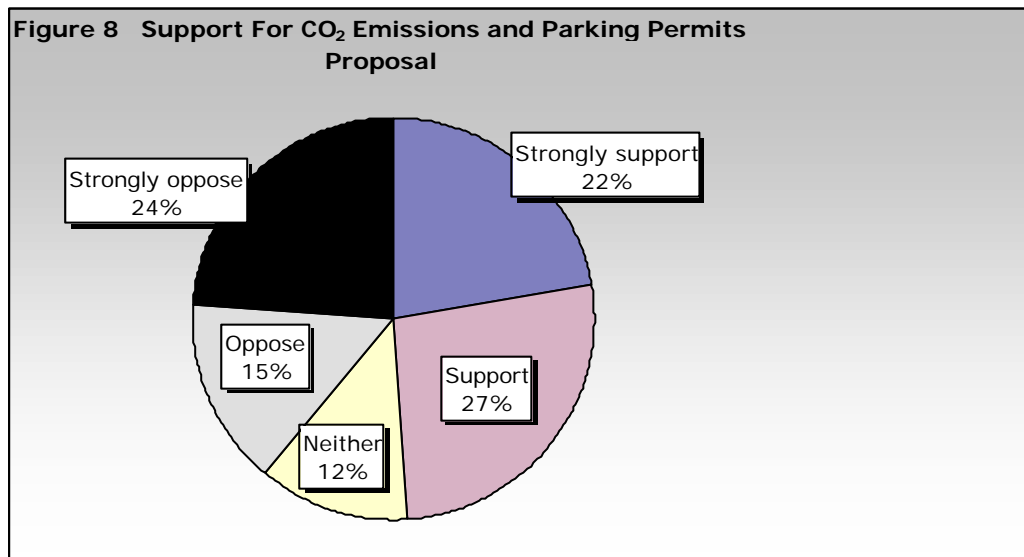
## 4 Attitudes to Parking Permit Proposals

### 4.1 Support for Proposals concerning CO<sub>2</sub> emissions and parking permit Charges

Overall 49% of respondents support the proposals to link parking permit charges to the CO<sub>2</sub> emissions of a vehicle. Of these 27% support the idea whereas 22% are strongly in favour of the concept.

On the other hand 39% of respondents are opposed to the proposals of which 15% are opposed and 24% are strongly opposed.

One in eight (12%) of respondents hold no strong views for or against the idea.



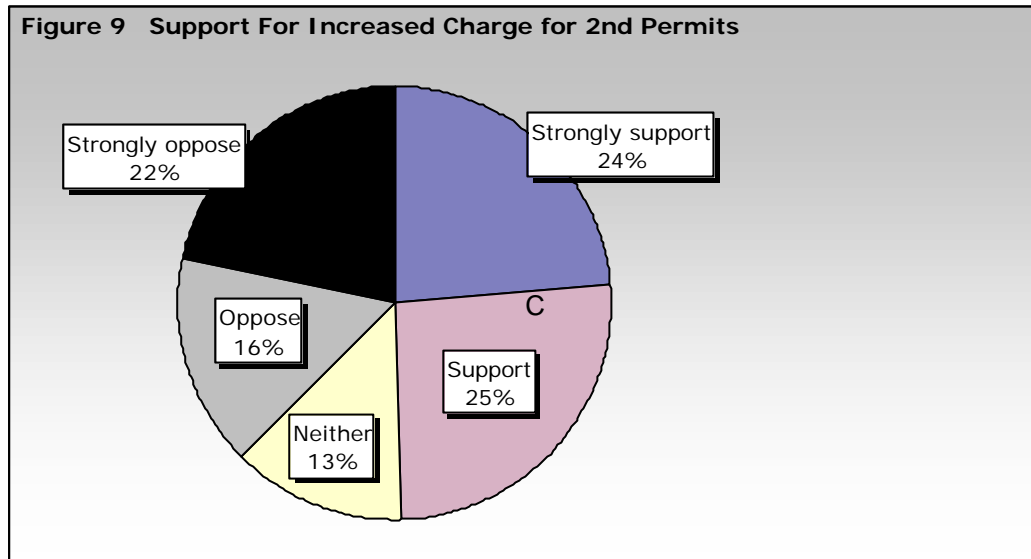
It might be expected that those residents most immediately and adversely affected by the proposal would be opposed to it. The table below shows the response broken down by where people live i.e. in a CPZ area or not and also by whether they currently possess a parking permit.

	All Residents	CPZ Residents	Non CPZ Residents	CPZ Residents with at least 1 permit	CPZ Residents Non permit Holders
	%	%	%	%	%
Support	49	48	50	40	66
Neither	12	10	13	7	10
Oppose	39	42	38	53	24
Base	1587	544	1045	366	166

The group of residents most in support of the proposals are those who live in a CPZ area but do not currently have a permit with nearly two thirds (66%) being in support. Those most strongly opposed to the idea are CPZ residents with at least one permit (50% opposed)

#### 4.2 Support For Increased Charge for 2nd Permits

The second part of the parking permit proposals concerned an increase in the cost of a 2<sup>nd</sup> or subsequent parking permit. Overall as can be seen in Figure 9 49% of residents support this increase in principle whereas 38% oppose it



As with the first proposal strongest support for the increase to 2<sup>nd</sup> and subsequent parking permits comes from those residents in CPZ Areas who do not have a current permit.

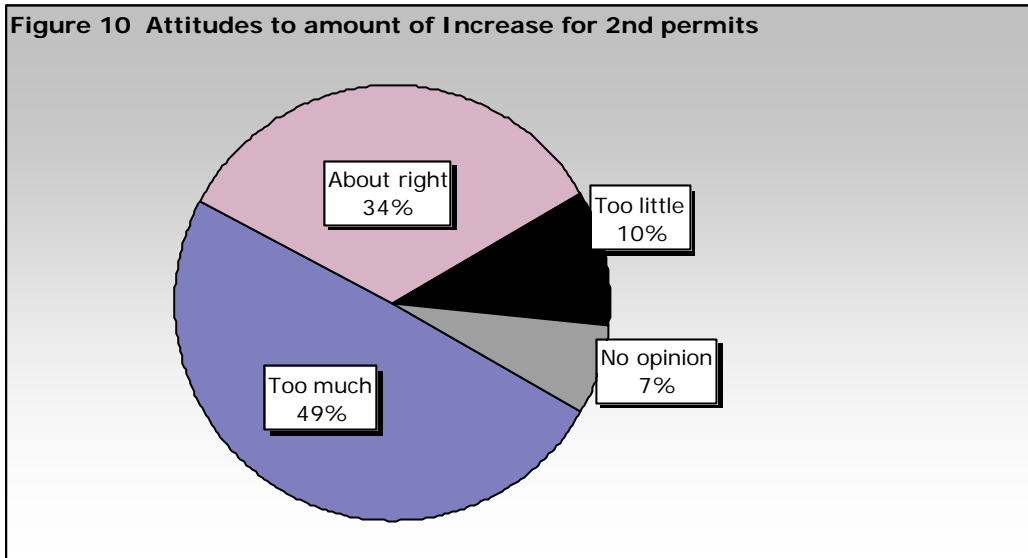
	All Residents	CPZ Residents	Non CPZ Residents	CPZ Residents with at least 1 permit	CPZ Residents Non permit Holders
	%	%	%	%	%
Support	49	52	48	47	61
Neither	13	11	14	9	12
Oppose	38	37	38	44	26
Base	1590	546	1044	366	169

Most opposition comes from permit holders (44%) although even this group has the nearly half in favour of the proposal (47%)

#### 4.3 Attitudes to amount of Increase for 2nd permits

Although half of residents support the increase in charges for 2<sup>nd</sup> permits, the largest proportion of residents (49%) believe that the level of the increase is too much. Only a third think the proposed increase is set at the appropriate level, though a small percentage think it is not enough (10%).

**Figure 10 Attitudes to amount of Increase for 2nd permits**



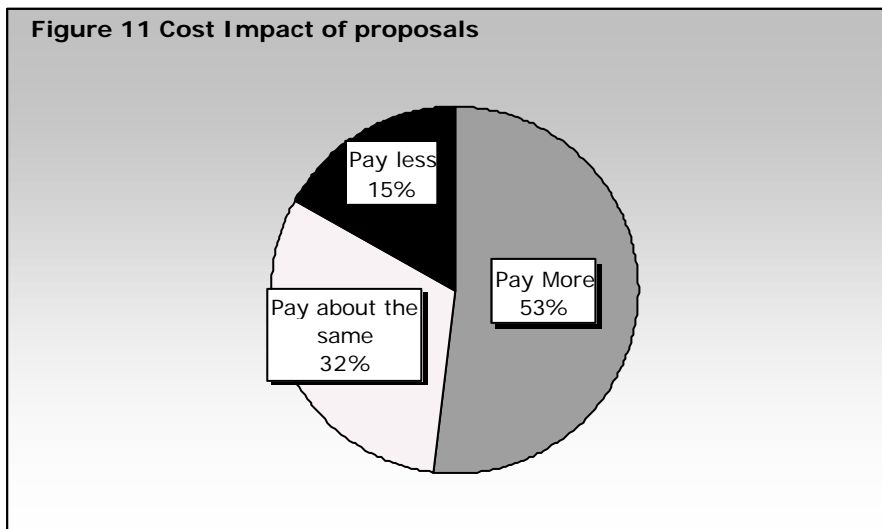
There is not a large difference in opinion between the population groups though those residents who currently hold a permit are most likely to consider the increase to be too much (53%)

Table 4	Amount of Increase				
	All Residents	CPZ Residents	Non CPZ Residents	CPZ Residents with at least 1 permit	CPZ Residents Non permit Holders
	%	%	%	%	%
Too much	49	48	50	53	39
About right	34	36	33	32	39
Too little	10	12	9	12	18
No opinion	7	5	8	3	5
Base	1620	545	1074	367	171

#### 4.4 Cost Impact of proposals

Respondents were asked to estimate, given the information provided, whether they felt they would have to pay more or less should these proposals be implemented. Around a third (32%) felt they would be neither better nor worse off, although just over half(53%) felt they would be paying more. Fifteen percent estimated they would be better off as they would be paying less

**Figure 11 Cost Impact of proposals**



Clearly those households with more than one permit are likely to pay more if the proposals were introduced. Although even 26% of those with 2 permits believe they will pay the same or less. Over half of households with one permit think they will pay more and 44% believe they will pay the same or less.

<b>Table 5</b>	<b>Cost impact by permits held</b>		
	<b>One permit</b>	<b>Two Permits</b>	<b>More than 2 permits</b>
	%	%	%
Pay More	56	74	100
Pay about the same	24	23	0
Pay less	20	3	0
Base	262	78	6

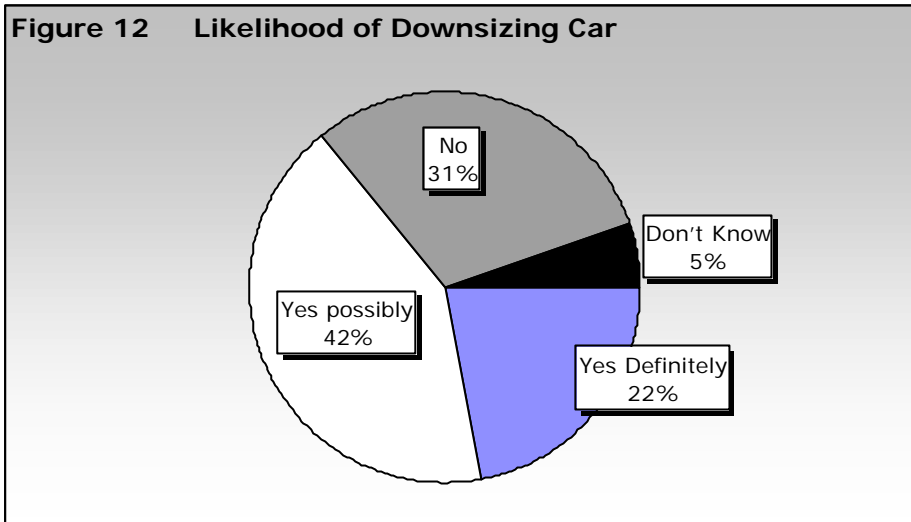
The cost impact on households or individuals is clearly correlated with peoples' views or attitudes towards the proposals. As might be expected those who believe they will pay less or no difference are more likely to support both proposals and are also less likely to think the increase is too much.

<b>Table 6</b>	<b>Cost Impact by Attitudes to proposals</b>			
	<b>All</b>	<b>Pay More</b>	<b>Pay about the same</b>	<b>Pay less</b>
<b>CO<sub>2</sub> Emissions Proposal</b>	%	%	%	%
Support	49	27	64	73
Neither	12	6	10	4
Oppose	39	67	26	23
Base	1587	236	144	70
<b>Increase in 2nd Permit Charge</b>	%	%	%	%
Support	49	43	59	62
Neither	13	5	17	12
Oppose	38	52	24	26
Base	1590	237	146	69
<b>Amount of Increase</b>	%	%	%	%
Too much	49	60	37	43
About right	34	28	46	36
Too little	10	9	16	17
No opinion	7	3	1	4
Base	1620	241	145	70

#### **4.5 Likelihood of Downsizing Car**

The other impact that the proposal could have over time is to lead car owners to opt for a car with a low CO<sub>2</sub> emission rating when they next purchase a car. Just under a quarter of respondents stated that they would definitely purchase a "cleaner" car in future

**Figure 12 Likelihood of Downsizing Car**

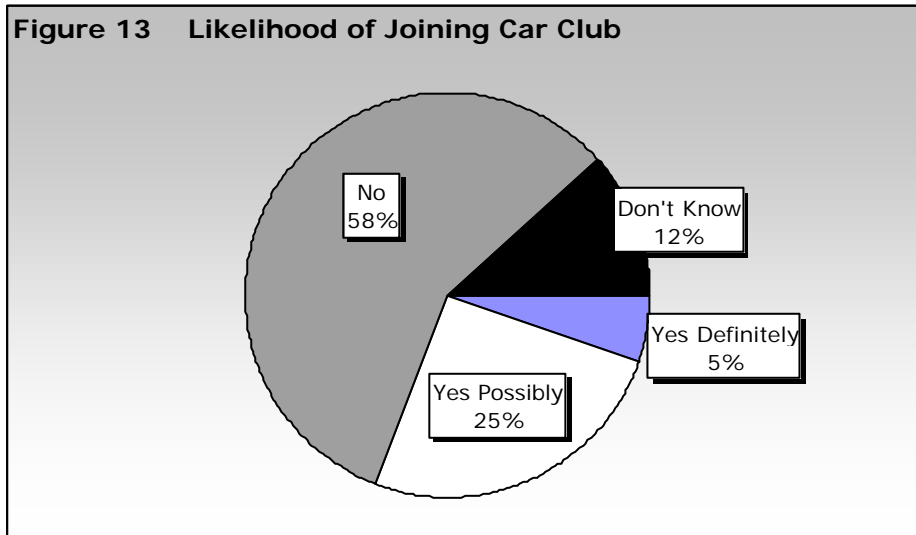


and a further 42% said they would possibly consider doing so. Just under a third stated that the proposals would not affect the type of car they purchased in future.

#### **4.6 Likelihood of Joining Car Club**

The final question asked of respondents was whether they would consider join the car clubs being set up by the Council. Only one in twenty residents said that they definitely would join such a club and a further quarter thought they might. Nearly six out of ten residents were disinclined to join. And 12% were unsure.

**Figure 13 Likelihood of Joining Car Club**



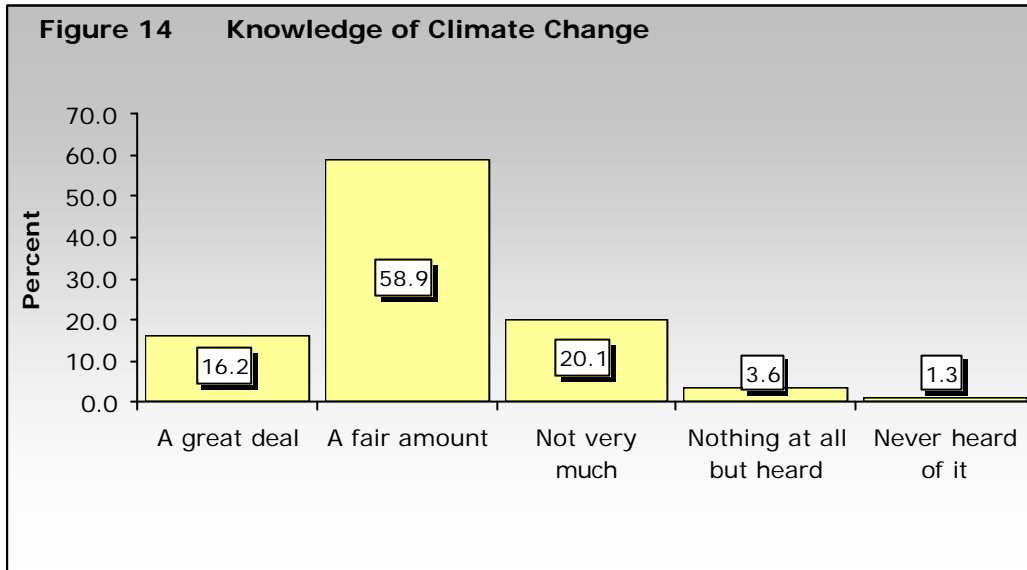
# **Businesses' Survey**

## 5 Attitudes to Climate Change

The second element of the Consultation exercise consisted of a survey of local businesses. This part of the report details the findings from that survey.

### 5.1 Knowledge of Climate Change

Around three quarters of businesses felt that they knew something about Climate Change of which 16% knew a great deal

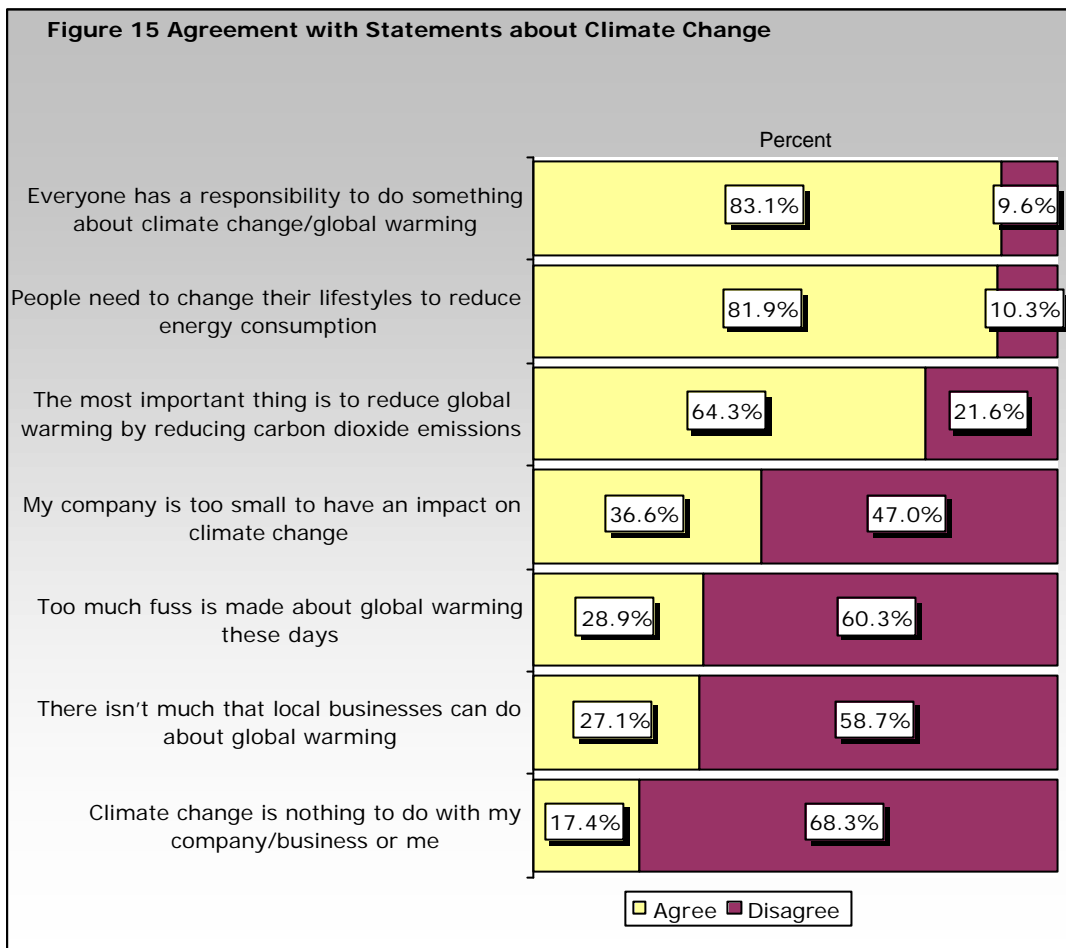


Approximately 25% of business knew little or nothing about the topic. This compares to only 10% of residents

### 5.2 Attitudes to Climate Change

Businesses, like residents, were asked to state the extent to which they agreed or disagreed with a number of common statements about Climate Change or Global Warming. The findings are summarised in Figure 15. Overall Businesses are clear that the issue of Climate Change needs to be addressed. Over 80% of businesses agree that everyone has a responsibility to tackle Climate Change and that people need to change their lifestyles to reduce energy consumption. These are similar to the residents' findings. Equally around two thirds of businesses believe that the most important thing is to tackle global warming is to reduce CO<sub>2</sub> emissions

Nearly seven out of ten businesses disagree that Climate Change has nothing to do with their business and nearly six out of ten disagree that there is little that small businesses can do about global warming. A similar proportion disagree that too much fuss is made about Climate Change and just under half of businesses disagree that their company is too small to be able to have an impact on Climate Change.



Interestingly larger businesses are more likely to think that small businesses can do something to tackle Climate Change that small business can impact on Climate Change and that Climate Change is an issue for their company.

### 5.3 Green Measure undertaken by Businesses

Businesses were asked to state from a short list, which measures they did on a regular basis in order to protect the environment.

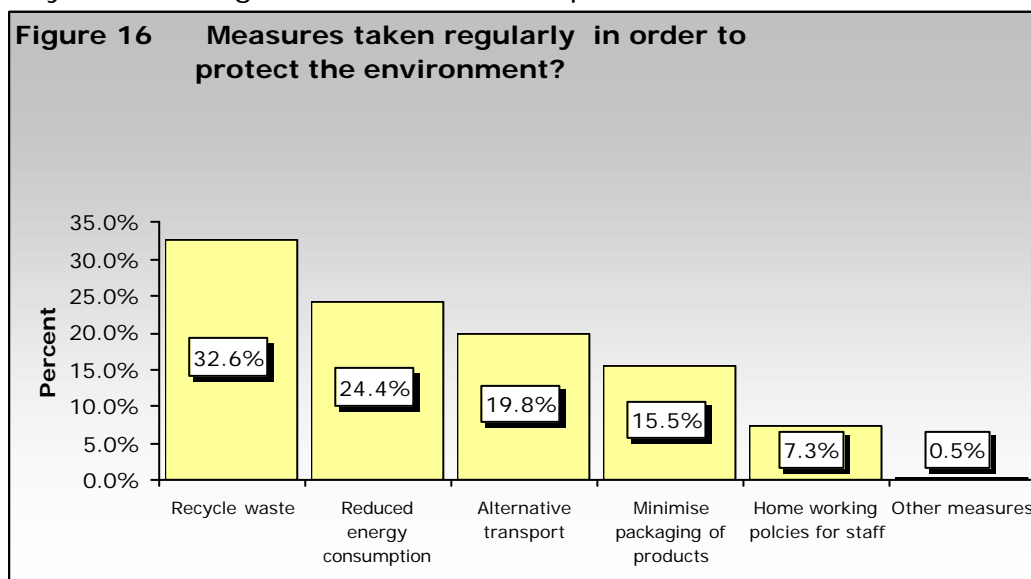


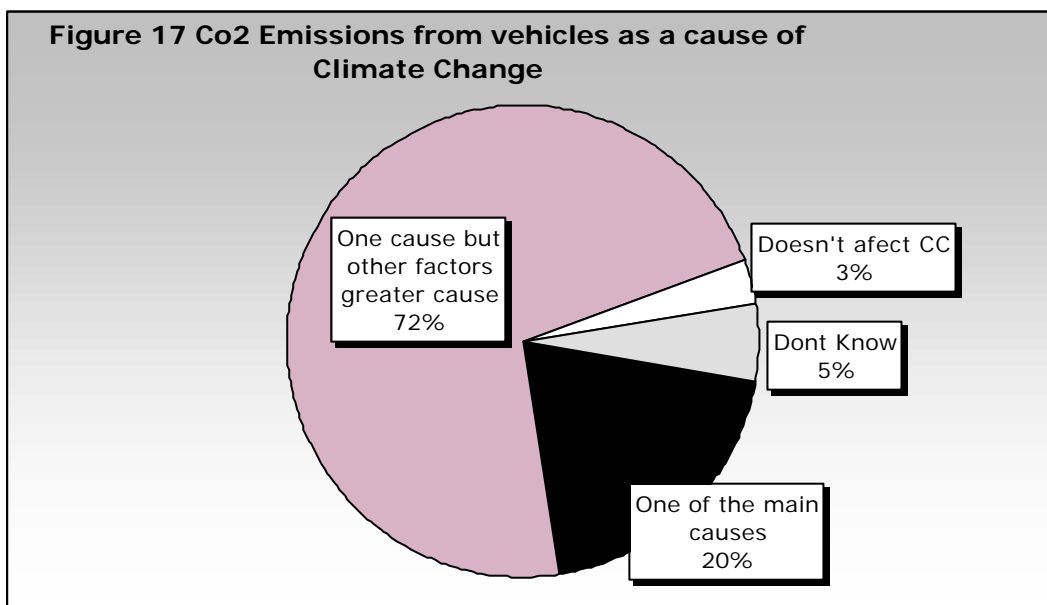
Figure 16 shows that there is still some way to go in terms of local businesses implementing "green " measures. The measure

undertaken by the largest proportion of businesses is recycle waste (32%). A quarter of companies attempt to reduce energy consumption and one in five encourage the use of alternative modes of transport to private cars/vehicles. Only 15% of businesses take measures to minimise packaging and 7% of businesses encourage or have adopted home working policies for their staff.

There are no significant differences in terms of size of business and green measures undertaken

#### 5.4 CO<sub>2</sub> emissions from vehicles as a cause of Climate Change

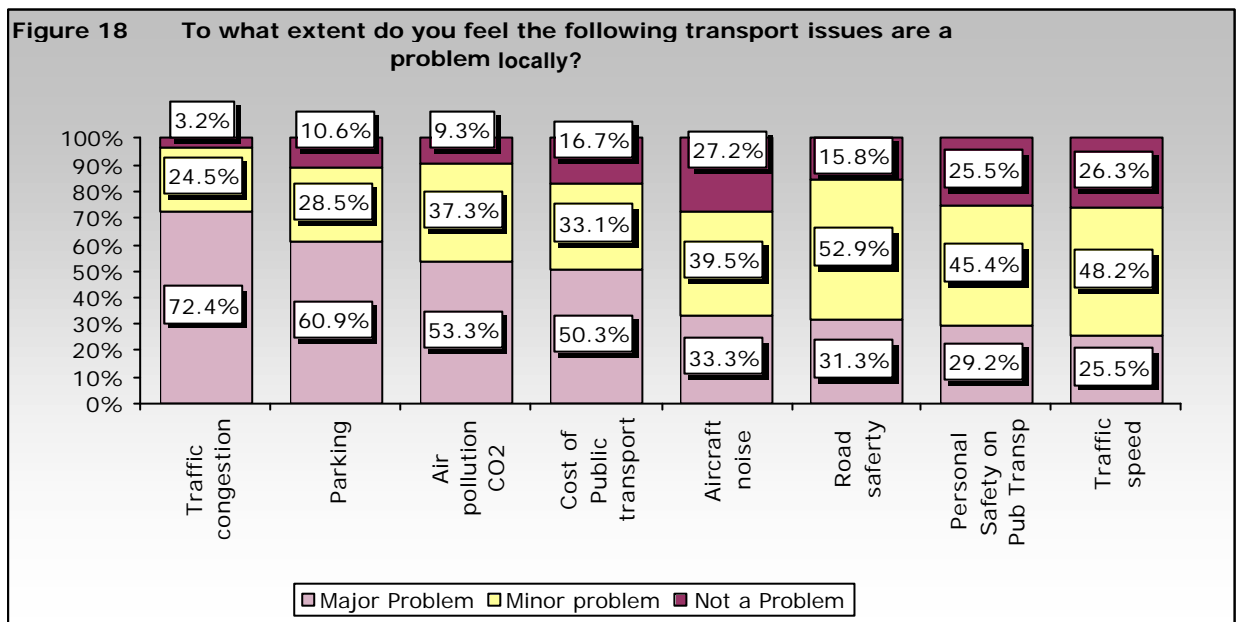
Most businesses (72%) consider that CO<sub>2</sub> emissions from vehicles is just one cause of Climate Change but other factors have a greater impact. One in 5 believe that it is one of the main causes. Only 3% of businesses think that it has no effect.



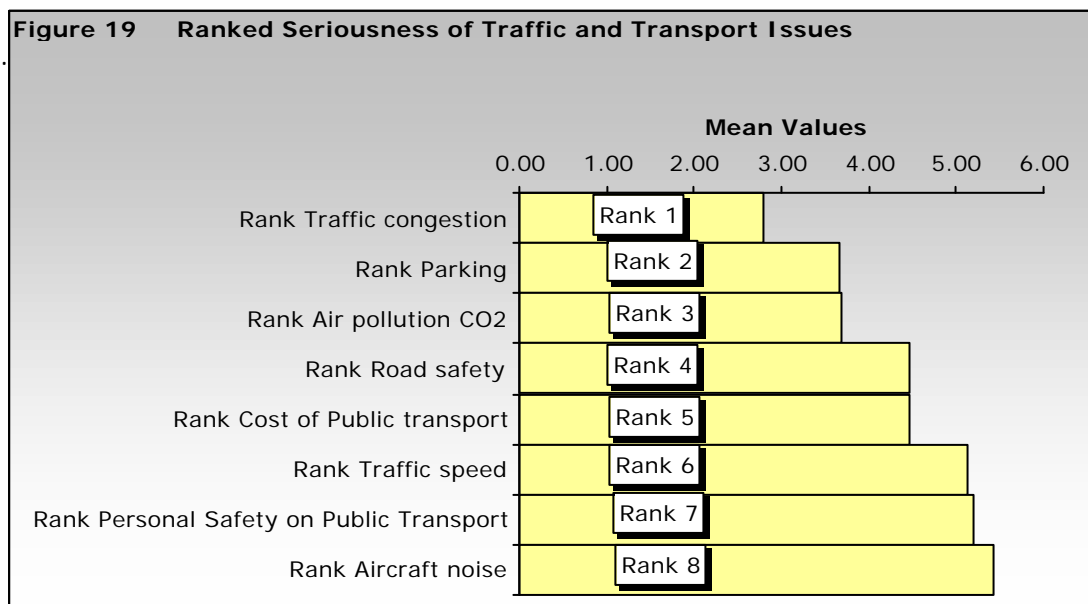
## 6 Traffic and Transport Issues

### 6.1 Extent of Traffic Problems

The biggest problem for businesses is traffic congestion with nearly three quarters stating that it is a major problem. Parking is also a significant issue for businesses with 61% thinking it is a major problem. Around half of businesses think Air pollution from CO<sub>2</sub> and the cost of public transport are major problems. A minority of businesses consider the other issues as major problems – aircraft noise, road safety, personal safety on public transport and traffic speed.



Respondents were then asked to rank each of the transport issues in order of seriousness, in order to distinguish their relative importance to residents. Figure 19 below shows the result whereby each issue is ranked based on the average score across all respondents



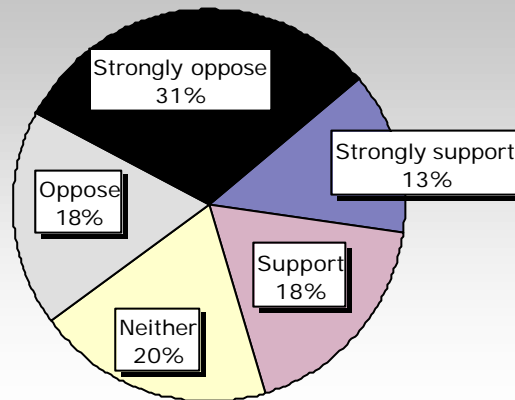
In reality this ranking follows very closely the results of the previous question based on which issues are a major problem. Either way Traffic Congestion, Parking and Air pollution by CO<sub>2</sub> are the top issues

## 7 Attitudes to Parking Permit Proposals

### 7.1 Support for Proposals concerning CO<sub>2</sub> emissions and parking permit Charges

Although not a majority of businesses the largest percentage of businesses (49%) is opposed to the proposal to link parking permit charges to the CO<sub>2</sub> emissions of vehicles. The majority of these are strongly opposed (31%). Under a third of businesses support the proposals.

Figure 8 Support For CO<sub>2</sub> Emissions and Parking Permits Proposal

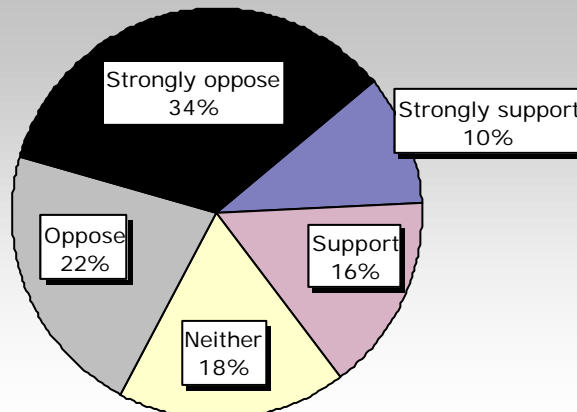


There are no significant differences in support for the proposal depending on whether the business is within a CPZ area or whether the business currently has one or more permits or by size of business.

### 7.2 Support For Increased Charge for 2nd Permits

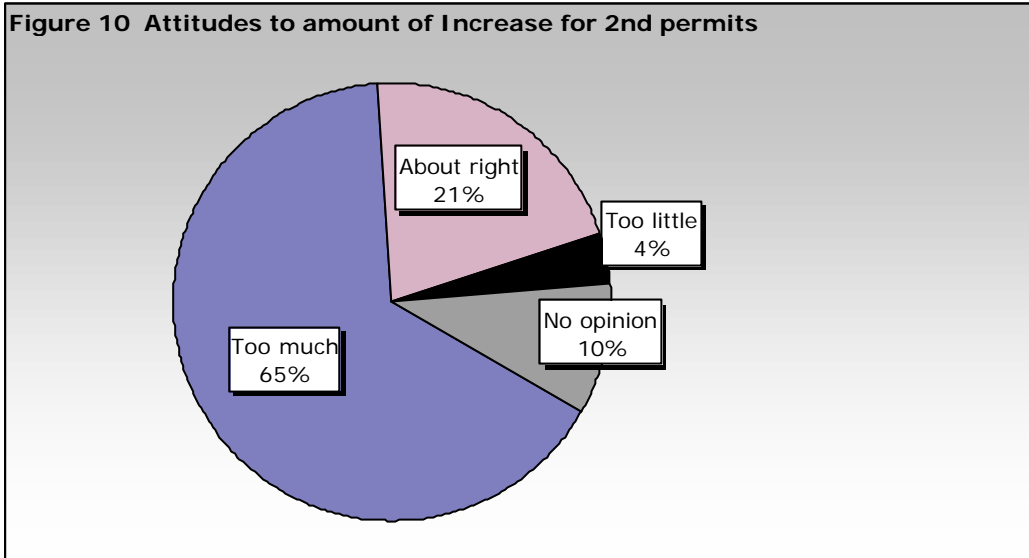
More than half of businesses are opposed to the concept of increasing the charge for 2<sup>nd</sup> and subsequent permits; only a quarter supports the proposal. Again there are no significant variations between different types of business

Figure 9 Support For Increased Charge for 2nd Permits



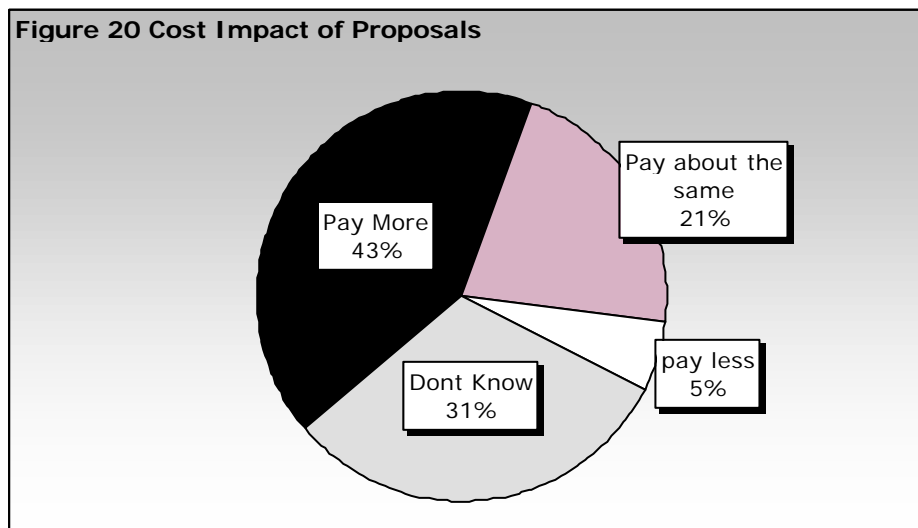
### 7.3 Attitudes to amount of Increase for 2nd permits

Given the lack of support for increased charges for 2<sup>nd</sup> permits, it is not surprising that 65% of businesses think the actual proposed increase is too much. Around one in five business think it is about the right amount and only 4% think it is not enough.



### 7.4 Cost Impact of Proposals

Businesses were asked to estimate, given the information provide whether they felt their business would have to pay more or less should these proposals be introduced. Over four out of ten businesses believe they will pay more, whereas around a quarter believe they will pay the same or less. However around a third of businesses do not know what the impact would be.



### 7.5 Likelihood of Downsizing car(s)

Around one in five businesses stated that they would definitely consider opting for vehicles that have a low CO<sub>2</sub> emission rating when purchasing in future and a further 38% felt that they might consider doing so. However 31% stated that definitely would not and around one in eight did not have a view.

# **On Line Submissions**

## 8 On Line Comments

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### 8.1 Introduction

Although the main element of the consultation exercise was the sample surveys of residents and businesses, in order to give all members of the public the option to put their point of view to the Council an online comments form was made available and extensively advertised. One of the reasons that an on-line survey was felt to be inappropriate in this instance was the inability to control who responds to an online survey and therefore how representative it is. There can be also no control over whether an individual responds more than once. This position was justified by the fact that it was noticeable that some people had clearly submitted several times to the online comments, however it is not possible to be sure that all such instances were identified. Equally it was clear that a number of comments had been submitted from people who were not residents of the Borough, in fact comments were received from across the country and even one or two from abroad.

These reservations notwithstanding the table below summarises the key categories of comments received.

The on-line form was available to the public from the 25<sup>th</sup> October through to the 15<sup>th</sup> of December. A total of 1550 submission were made and these submissions covered nearly 3000 separate comments, in other words each person made nearly two comments

### 8.2 Key Points

- 21% of the comments received or 40% of the people were in support of the proposal to some degree. Although of these a number had reservations about some of the details of the proposals
- 33% of the comments or 60% of people were opposed to the proposals (though a small percentage supported action to tackle Climate Change)
- 17% of comments or 32% of people took the opportunity to suggest alternative schemes for dealing with the issue.
- 9% of comments or 15% of people mentioned what they felt was the unfair impact of the proposals e.g. impact on large families, Households that do not have driveways to park off-street and the detrimental effect of those with large enough front gardens and who may well seek to pave them to park off-street.
- The remainder of the comments can be seen in table 7 overleaf.

<b>Table 7</b>		<b>Online comments</b>		
		<b>Responses/Comments</b>		<b>Percent of cases</b>
		<b>N</b>	<b>%</b>	<b>%</b>
1	Support proposal	244	8.2%	15.8%
2	Support proposal even though pay more	10	0.3%	0.6%
3	Support with reservations on detail	371	12.5%	24.0%
4	Alternative scheme proposed	490	16.5%	31.6%
5	Opposed to proposals	894	30.1%	57.7%
6	Opposed to proposal but support action on Climate Change	62	2.1%	4.0%
7	Opposed to 2nd permit increases	29	1.0%	1.9%
8	Revenue raiser	167	5.6%	10.8%
9	Unfair on those without driveways	92	3.1%	5.9%
10	Impact lead to paved front gardens	74	2.5%	4.8%
11	Large families unfairly affected	89	3.0%	5.7%
12	Not local issue for action	49	1.7%	3.2%
13	Question CO <sub>2</sub> facts presented by LBRuT	18	0.6%	1.2%
14	Other causes of Co2 emissions	198	6.7%	12.8%
15	Question consultation process	18	0.6%	1.2%
16	Questions raised	8	0.3%	0.5%
17	Miscellaneous/Other	94	3.2%	6.1%
18	"Vote loser"	59	2.0%	3.8%
	<b>Total</b>	<b>2966</b>	<b>100.0%</b>	<b>191.5%</b>
	<b>Cases</b>	<b>1550</b>		
	<b>Average comments per case</b>	<b>1.9</b>		

## Appendix 1 Technical Information

- 1 Where tables do not add to 100%, this is due either to computer rounding or permissible multiple responses. For instance if 150 respondents make 300 comments in answer to a particular question, thus making an average of 2 comments per person, the total would sum to 200%
- 2 An asterisk (\*) in a table refers to a finding of less than 0.5%
- 3 **Statistical Confidence Levels Guidance**  
The respondents to a survey are only samples of the total 'population', so it is not possible to be certain that the figures obtained are exactly those that would have occurred if everybody had been included in the survey (the true values). It is however possible to predict the variation between the sample results and the true values from a knowledge of the sample size on which the results are based and the number of times that a particular answer is given. The confidence with which this prediction can be made is usually 95%- i.e. the chances are 95 times in 100 that the true value will fall within a specified range. The tables below list the predicted ranges for the total survey sample of residents with a sample size of 1650 and Business with a sample size of 396

<b>Table A</b>		<b>Residents</b>					
<b>Result %</b>		<b>Result %</b>	<b>CI (+/_) at 95% level</b>		<b>Result %</b>	<b>Result %</b>	<b>CI (+/_) at 95% level</b>
1	or	99	0.48		26	or	74
2	or	98	0.68		27	or	73
3	or	97	0.82		28	or	72
4	or	96	0.95		29	or	71
5	or	95	1.05		30	or	70
6	or	94	1.15		31	or	69
7	or	93	1.23		32	or	68
8	or	92	1.31		33	or	67
9	or	91	1.38		34	or	66
10	or	90	1.45		35	or	65
11	or	89	1.51		36	or	64
12	or	88	1.57		37	or	63
13	or	87	1.62		38	or	62
14	or	86	1.67		39	or	61
15	or	85	1.72		40	or	60
16	or	84	1.77		41	or	59
17	or	83	1.81		42	or	58
18	or	82	1.85		43	or	57
19	or	81	1.89		44	or	56
20	or	80	1.93		45	or	55
21	or	79	1.97		46	or	54
22	or	78	2.00		47	or	53
23	or	77	2.03		48	or	52
24	or	76	2.06		49	or	51
25	or	75	2.09		50	or	50

<b>Table B</b>		<b>Businesses</b>						
<b>Result %</b>		<b>Result %</b>	<b>CI (+/_) at 95% level</b>		<b>Result %</b>		<b>CI (+/_) at 95% level</b>	
1	or	99	0.98		26	or	74	4.32
2	or	98	1.38		27	or	73	4.37
3	or	97	1.68		28	or	72	4.42
4	or	96	1.93		29	or	71	4.47
5	or	95	2.15		30	or	70	4.51
6	or	94	2.34		31	or	69	4.56
7	or	93	2.51		32	or	68	4.59
8	or	92	2.67		33	or	67	4.63
9	or	91	2.82		34	or	66	4.67
10	or	90	2.95		35	or	65	4.70
11	or	89	3.08		36	or	64	4.73
12	or	88	3.20		37	or	63	4.76
13	or	87	3.31		38	or	62	4.78
14	or	86	3.42		39	or	61	4.80
15	or	85	3.52		40	or	60	4.83
16	or	84	3.61		41	or	59	4.84
17	or	83	3.70		42	or	58	4.86
18	or	82	3.78		43	or	57	4.88
19	or	81	3.86		44	or	56	4.89
20	or	80	3.94		45	or	55	4.90
21	or	79	4.01		46	or	54	4.91
22	or	78	4.08		47	or	53	4.92
23	or	77	4.14		48	or	52	4.92
24	or	76	4.21		49	or	51	4.92
25	or	75	4.26		50	or	50	4.92

## Appendix 2 Sample profile

Residents Sample					
Category	Type	Population	Un-weighted	Weighted by Age/Sex	Weighted by Permit Holders
		%	%	%	%
<b>Gender</b>	Male	48.7	49.8	<b>48.3</b>	49.4
	Female	51.3	50.2	<b>51.7</b>	50.6
<b>Age</b>	Under 35	43.8	15	<b>43.8</b>	14.5
	35-59	40.8	51.1	<b>40.8</b>	50.1
	60+	15.4	33.9	<b>15.4</b>	35.4
<b>Disability</b>	With Disability	12.0	11.3	<b>7.1</b>	11.7
	No Disability	88.0	88.7	<b>92.9</b>	88.3
<b>Car Ownership</b>	No Car	23.7	14.5	<b>14</b>	16.6
	1 or more cars	76.3	85.5	<b>86</b>	83.4
<b>Residence in CPZ</b>	In CPZ	32.8	33	<b>33.9</b>	33.6
	Not in CPZ	67.2	67	<b>66.1</b>	66.4
<b>Permit Holders</b>	In CPZ and have 1+ Permits	48.0	63.7	<b>68.3</b>	42.9
	In CPZ No Permit	52	33.6	<b>31.7</b>	57.1

## Appendix 2 Sample Profile (Cont.)

<b>Businesses Sample</b>			
<b>Category</b>	<b>Type</b>	<b>Population</b>	<b>Un-weighted</b>
		%	%
<b>Type of Business</b>	Shop	Unknown	27.6
	Office	"	36.3
	Warehouse	"	1.0
	Pub/restaurant/cafe	"	6.9
	Workshop	"	3.1
	Supermarket	"	0.3
	Showroom	"	1.0
	Garage/Car repair	"	2.6
	Club	"	1.5
	Other	"	19.4
<b>Size of Business</b>	1-3 staff	Unknown	40.4
	4-10 staff	"	37.5
	11-50 staff	"	17.9
	50+ staff	"	4.2
<b>Car Ownership</b>	No Car	Unknown	24.7
	1 or more cars	"	75.3
<b>Business in CPZ</b>	In CPZ	23.3	26.0
	Not in CPZ	76.7	74.0
<b>Permit Holders</b>	In CPZ and have 1+ Permits	48.0	76.3
	In CPZ No Permit	52	23.7

## Appendix 3 Data tables – Residents

		Gender		Total	Age			Total	Disability?		Total
		Male	Female		Under 34	35-59	60+		Yes	No	
Q1 <i>Knowledge of CC</i>	A great deal	23.9%	16.5%	20.0%	20.9%	21.6%	12.9%	20.0%	21.0%	20.0%	20.1%
	A fair amount	65.7%	73.4%	69.7%	68.6%	70.1%	72.9%	69.9%	59.9%	70.6%	69.8%
	Not very much	9.5%	9.5%	9.5%	10.6%	7.2%	12.6%	9.5%	16.9%	8.9%	9.4%
	Nothing at all but heard	0.7%	0.6%	0.6%		0.9%	1.4%	0.6%	2.0%	0.4%	0.5%
	Never heard of it	0.3%		0.1%		0.2%	0.3%	0.1%	0.3%	0.1%	0.1%
Q2 <i>Concern about CC</i>	Very concerned	33.2%	41.9%	37.7%	38.2%	37.6%	37.1%	37.8%	33.2%	38.3%	37.9%
	Fairly concerned	53.1%	52.5%	52.8%	52.9%	53.6%	49.6%	52.7%	57.0%	52.4%	52.7%
	Not very concerned	10.0%	5.3%	7.6%	6.5%	7.4%	11.0%	7.5%	7.2%	7.4%	7.4%
	Not at all concerned	3.7%	0.3%	1.9%	2.4%	1.4%	2.2%	2.0%	2.6%	1.9%	2.0%
Q3a <i>Too much fuss made about Climate Change</i>	Strongly agree	9.7%	2.8%	6.1%	6.3%	5.3%	7.9%	6.2%	7.6%	6.1%	6.2%
	Agree somewhat	18.3%	13.0%	15.6%	10.9%	16.4%	27.4%	15.7%	28.2%	14.7%	15.6%
	Neither	9.3%	7.6%	8.5%	7.8%	7.9%	11.4%	8.4%	15.0%	7.8%	8.3%
	Disagree somewhat	19.5%	22.0%	20.8%	22.1%	21.7%	14.5%	20.8%	18.1%	21.0%	20.8%
	Strongly disagree	43.1%	54.6%	49.1%	52.8%	48.6%	38.8%	49.0%	31.0%	50.4%	49.1%
Q3b <i>Cut CO<sub>2</sub></i>	Strongly agree	31.4%	32.1%	31.8%	30.6%	29.0%	42.6%	31.7%	43.0%	31.0%	31.8%
	Agree somewhat	39.3%	44.2%	41.9%	41.8%	43.5%	37.8%	41.9%	30.5%	42.6%	41.8%
	Neither	13.6%	12.7%	13.2%	13.8%	13.5%	10.1%	13.1%	12.2%	13.2%	13.1%
	Disagree somewhat	11.1%	5.6%	8.3%	8.1%	9.4%	6.1%	8.3%	4.7%	8.6%	8.3%
	Strongly disagree	4.6%	5.3%	5.0%	5.8%	4.6%	3.3%	4.9%	9.6%	4.7%	5.0%
Q3c <i>Individuals cant do anything</i>	Strongly agree	8.8%	2.8%	5.7%	4.1%	6.7%	8.2%	5.8%	9.0%	5.5%	5.7%
	Agree somewhat	19.5%	14.0%	16.7%	12.0%	17.6%	27.6%	16.6%	24.2%	15.9%	16.5%
	Neither	6.5%	5.5%	6.0%	4.6%	6.5%	8.7%	6.0%	11.7%	5.6%	6.0%
	Disagree somewhat	30.1%	27.4%	28.7%	28.7%	30.4%	24.2%	28.7%	28.2%	28.8%	28.8%
	Strongly disagree	35.0%	50.2%	42.9%	50.7%	38.8%	31.2%	42.9%	26.9%	44.1%	43.0%

		Gender		Total	Age			Total	Disability?		Total
		Male	Female		Under 34	35-59	60+		Yes	No	
Q3d <i>Change lifestyles</i>	Strongly agree	33.9%	46.9%	40.7%	40.6%	40.2%	42.0%	40.6%	36.9%	41.0%	40.7%
	Agree somewhat	42.2%	38.3%	40.2%	39.7%	40.6%	40.0%	40.1%	40.4%	40.0%	40.0%
	Neither	8.4%	5.6%	7.0%	5.9%	7.0%	10.6%	7.1%	12.7%	6.6%	7.0%
	Disagree somewhat	8.1%	5.2%	6.6%	7.1%	6.4%	5.6%	6.6%	3.7%	6.8%	6.6%
	Strongly disagree	7.3%	3.9%	5.5%	6.6%	5.9%	1.9%	5.6%	6.3%	5.6%	5.6%
Q3e <i>Pollution and Environmental damage affects me</i>	Strongly agree	27.3%	33.7%	30.6%	28.2%	29.9%	39.3%	30.6%	33.6%	30.3%	30.5%
	Agree somewhat	38.7%	36.2%	37.4%	35.0%	40.6%	35.8%	37.4%	42.1%	37.1%	37.4%
	Neither	16.9%	21.2%	19.1%	22.0%	17.0%	17.2%	19.2%	11.2%	19.8%	19.2%
	Disagree somewhat	12.7%	6.4%	9.4%	11.0%	9.0%	5.8%	9.4%	7.8%	9.5%	9.4%
	Strongly disagree	4.4%	2.6%	3.4%	3.9%	3.5%	1.9%	3.4%	5.3%	3.3%	3.5%
Q3f <i>All have responsibility</i>	Strongly agree	45.6%	58.9%	52.5%	54.8%	50.6%	51.2%	52.5%	53.7%	52.6%	52.6%
	Agree somewhat	37.1%	31.2%	34.0%	32.5%	35.0%	36.1%	34.1%	30.7%	34.3%	34.0%
	Neither	7.2%	5.7%	6.4%	4.5%	7.7%	8.6%	6.4%	8.4%	6.1%	6.3%
	Disagree somewhat	5.4%	1.7%	3.5%	3.6%	3.9%	1.9%	3.5%	5.3%	3.4%	3.5%
	Strongly disagree	4.8%	2.4%	3.6%	4.7%	2.8%	2.2%	3.6%	2.0%	3.7%	3.6%
Q4a <i>Recycle waste</i>	No	14.0%	8.2%	11.0%	15.5%	7.8%	5.9%	10.9%	12.0%	10.9%	11.0%
	Yes	86.0%	91.8%	89.0%	84.5%	92.2%	94.1%	89.1%	88.0%	89.1%	89.0%
Q4b <i>Use energy bulbs</i>	No	41.5%	41.8%	41.7%	41.3%	44.1%	36.1%	41.6%	29.9%	42.3%	41.4%
	Yes	58.5%	58.2%	58.3%	58.7%	55.9%	63.9%	58.4%	70.1%	57.7%	58.6%
Q4c <i>Alternative transport</i>	No	25.7%	24.2%	24.9%	25.7%	24.6%	23.6%	24.9%	34.6%	24.3%	25.0%
	Yes	74.3%	75.8%	75.1%	74.3%	75.4%	76.4%	75.1%	65.4%	75.7%	75.0%
Q4d <i>Use biodegradable prods</i>	No	60.5%	58.2%	59.3%	63.8%	54.2%	59.6%	59.3%	58.2%	59.1%	59.1%
	Yes	39.5%	41.8%	40.7%	36.2%	45.8%	40.4%	40.7%	41.8%	40.9%	40.9%
Q5a <i>Air pollution CO<sub>2</sub></i>	Major problem	44.2%	67.5%	56.2%	55.0%	53.7%	66.9%	56.2%	65.6%	55.6%	56.2%
	Minor problem	42.8%	28.4%	35.4%	35.5%	37.7%	28.4%	35.4%	23.4%	36.1%	35.3%
	Not a problem	13.0%	4.1%	8.4%	9.5%	8.5%	4.7%	8.4%	11.0%	8.3%	8.5%
Q5b	Major problem	31.9%	36.0%	34.0%	27.4%	36.3%	48.1%	34.0%	46.4%	33.1%	34.0%

		Gender		Total	Age			Total	Disability?		Total
		Male	Female		Under 34	35-59	60+		Yes	No	
<i>Road safety</i>	Minor problem	52.9%	51.2%	52.0%	56.6%	50.2%	42.7%	51.9%	42.5%	52.6%	52.0%
	Not a problem	15.2%	12.9%	14.0%	16.1%	13.5%	9.1%	14.0%	11.1%	14.2%	14.0%
<i>Q5c Traffic congestion</i>	Major problem	71.3%	74.1%	72.7%	72.0%	73.2%	74.0%	72.8%	74.8%	72.4%	72.6%
	Minor problem	25.9%	24.2%	25.0%	25.8%	24.4%	23.8%	24.9%	20.3%	25.6%	25.2%
	Not a problem	2.9%	1.7%	2.3%	2.2%	2.4%	2.2%	2.3%	4.9%	2.1%	2.2%
<i>Q5d Parking</i>	Major problem	47.5%	52.8%	50.2%	45.0%	51.0%	63.7%	50.2%	69.1%	48.9%	50.2%
	Minor problem	38.9%	37.6%	38.2%	42.1%	38.3%	26.4%	38.2%	16.1%	39.9%	38.3%
	Not a problem	13.6%	9.7%	11.6%	12.9%	10.7%	10.0%	11.5%	14.8%	11.2%	11.5%
<i>Q5e Cost of Public transport</i>	Major problem	52.8%	55.7%	54.3%	61.1%	53.3%	36.4%	54.4%	48.3%	54.6%	54.2%
	Minor problem	29.1%	29.4%	29.3%	30.7%	29.7%	22.9%	29.2%	23.2%	29.7%	29.2%
	Not a problem	18.1%	14.9%	16.4%	8.2%	17.0%	40.7%	16.5%	28.5%	15.8%	16.6%
<i>Q5f Traffic speed</i>	Major problem	24.4%	31.2%	27.9%	22.5%	29.9%	39.0%	28.0%	38.0%	27.2%	27.9%
	Minor problem	48.2%	52.2%	50.3%	54.9%	46.9%	44.7%	50.1%	39.1%	50.9%	50.1%
	Not a problem	27.4%	16.5%	21.8%	22.6%	23.2%	16.3%	21.9%	22.9%	21.8%	21.9%
<i>Q5g Aircraft noise</i>	Major problem	40.6%	47.7%	44.2%	34.0%	52.7%	50.7%	44.1%	48.9%	43.7%	44.0%
	Minor problem	39.9%	40.7%	40.3%	45.9%	35.9%	35.9%	40.4%	29.5%	41.2%	40.4%
	Not a problem	19.5%	11.6%	15.5%	20.1%	11.4%	13.3%	15.5%	21.6%	15.1%	15.6%
<i>Q5h Personal Safety on Public Transport</i>	Major problem	27.2%	30.4%	28.9%	27.0%	30.7%	28.8%	28.8%	40.3%	27.7%	28.5%
	Minor problem	46.3%	48.5%	47.4%	48.3%	47.6%	45.4%	47.6%	43.2%	48.1%	47.7%
	Not a problem	26.5%	21.1%	23.7%	24.6%	21.7%	25.8%	23.6%	16.5%	24.3%	23.7%
<i>Q7 CO<sub>2</sub> and Climate Change</i>	One of the main causes	20.1%	30.2%	25.3%	28.6%	21.3%	27.0%	25.3%	25.7%	25.4%	25.4%
	One cause but other factors greater cause	71.6%	64.7%	68.0%	64.3%	73.7%	63.7%	68.1%	60.3%	68.5%	67.9%
	Doesn't affect CC	5.4%	1.4%	3.3%	4.6%	2.2%	2.6%	3.3%	7.3%	3.0%	3.3%
	Don't Know	2.9%	3.7%	3.3%	2.6%	2.8%	6.7%	3.3%	6.6%	3.1%	3.4%
<i>Q8 Support Principle of Scheme</i>	Strongly support	21.2%	23.4%	22.3%	25.5%	18.8%	22.8%	22.4%	19.7%	22.6%	22.4%
	Support	20.6%	32.9%	26.9%	30.3%	23.2%	27.2%	26.9%	25.8%	27.0%	26.9%

		Gender		Total	Age			Total	Disability?		Total
		Male	Female		Under 34	35-59	60+		Yes	No	
	Neither	11.3%	12.8%	12.1%	9.3%	13.0%	17.8%	12.1%	20.2%	11.6%	12.1%
	Oppose	16.7%	13.2%	14.9%	13.2%	16.3%	16.3%	14.9%	12.1%	15.1%	14.9%
	Strongly oppose	30.2%	17.8%	23.8%	21.7%	28.7%	15.8%	23.7%	22.1%	23.8%	23.7%
Q9 <i>Support for 2nd permit changes</i>	Strongly support	23.4%	24.1%	23.8%	24.5%	23.5%	22.3%	23.8%	19.0%	24.2%	23.8%
	Support	24.3%	27.9%	26.1%	30.5%	21.0%	26.9%	26.0%	27.8%	25.9%	26.0%
	Neither	12.0%	13.7%	12.9%	12.0%	12.1%	17.8%	12.9%	17.6%	12.6%	12.9%
	Oppose	15.2%	16.2%	15.7%	14.0%	17.2%	16.9%	15.8%	12.6%	15.8%	15.6%
	Strongly oppose	25.1%	18.0%	21.5%	19.0%	26.1%	16.1%	21.5%	22.9%	21.5%	21.6%
Q10 <i>Attitudes to cost of 2nd permits</i>	Too much	54.1%	52.2%	53.1%	55.4%	53.8%	44.3%	53.2%	49.4%	53.2%	53.0%
	About right	31.6%	40.2%	36.0%	33.1%	34.3%	49.8%	35.9%	38.8%	35.9%	36.1%
	Too little	14.2%	7.6%	10.9%	11.5%	11.9%	5.9%	10.9%	11.8%	10.9%	10.9%
Q11 <i>No. of permits in household</i>	No permits	42.1%	48.6%	45.6%	39.4%	40.9%	71.9%	45.7%	68.5%	44.0%	45.7%
	One permit	41.8%	42.1%	42.0%	48.0%	44.1%	21.7%	41.9%	21.6%	43.4%	41.8%
	Two Permits	14.6%	8.6%	11.4%	11.5%	14.1%	5.0%	11.4%	7.4%	11.7%	11.4%
	More than 2 permits	1.5%	0.7%	1.1%	1.1%	0.9%	1.5%	1.1%	2.5%	1.0%	1.1%
Q12 <i>Cost impact of Change</i>	Pay More	48.6%	37.0%	42.7%	38.0%	52.7%	32.1%	42.7%	42.2%	43.1%	43.0%
	Pay about the same	23.7%	27.3%	25.5%	28.3%	21.7%	26.6%	25.5%	17.7%	25.7%	25.2%
	Pay less	11.3%	15.8%	13.6%	18.6%	8.3%	10.6%	13.4%	5.7%	14.2%	13.6%
	Don't Know	16.4%	19.9%	18.2%	15.1%	17.3%	30.7%	18.4%	34.4%	17.0%	18.2%
Q13 <i>Downsize car likelihood</i>	Yes definitively	17.7%	26.1%	22.0%	22.3%	20.8%	24.7%	22.0%	23.0%	22.0%	22.0%
	Yes possibly	39.5%	45.2%	42.4%	45.6%	38.3%	44.3%	42.4%	34.4%	42.9%	42.4%
	No	38.2%	22.9%	30.4%	29.2%	34.8%	20.6%	30.3%	23.0%	30.8%	30.3%
	Don't Know	4.6%	5.8%	5.2%	2.9%	6.0%	10.3%	5.2%	19.6%	4.3%	5.2%
Q14 <i>Use of Car Club likelihood</i>	Yes definitively	4.4%	6.1%	5.2%	6.1%	5.3%	2.7%	5.3%	1.9%	5.6%	5.3%
	Yes possibly	22.5%	28.5%	25.6%	28.2%	24.7%	20.4%	25.6%	22.3%	26.0%	25.7%
	No	63.7%	51.7%	57.6%	52.3%	60.3%	64.5%	57.3%	62.0%	56.9%	57.3%
	Don't Know	9.4%	13.8%	11.6%	13.4%	9.6%	12.4%	11.7%	13.9%	11.5%	11.7%

		Residents CPZ		Total	Permit Holder?		Total	Cost impact				Total
		NON CPZ	CPZ		No Permit	At least 1 permit		Pay More	Pay about the same	Pay less	Don't Know	
Q1 <i>Knowledge of CC</i>	A great deal	17.6%	24.7%	20.0%	26.6%	25.9%	26.1%	28.6%	25.9%	30.4%	8.5%	25.8%
	A fair amount	72.2%	64.4%	69.6%	61.7%	66.1%	64.7%	65.9%	62.1%	59.7%	71.7%	64.7%
	Not very much	9.4%	10.1%	9.6%	10.4%	7.8%	8.6%	5.1%	11.8%	9.9%	17.9%	9.1%
	Nothing at all but heard	0.6%	0.7%	0.6%	0.7%	0.2%	0.4%				1.9%	0.2%
	Never heard of it	0.2%	0.1%	0.1%	0.7%		0.2%	0.3%	0.2%			0.2%
Q2 <i>Concern about CC</i>	Very concerned	37.2%	39.2%	37.9%	42.6%	35.3%	37.6%	35.2%	40.0%	41.8%	35.0%	37.4%
	Fairly concerned	52.9%	51.9%	52.6%	48.9%	54.7%	52.8%	54.0%	51.2%	50.0%	55.1%	52.8%
	Not very concerned	8.2%	6.5%	7.6%	6.9%	7.4%	7.2%	8.1%	6.0%	7.7%	7.4%	7.4%
	Not at all concerned	1.8%	2.4%	2.0%	1.6%	2.7%	2.3%	2.8%	2.9%	0.5%	2.6%	2.5%
Q3a <i>Too much fuss made about Climate Change</i>	Strongly agree	5.5%	7.5%	6.2%	4.4%	8.4%	7.1%	11.0%	5.5%	1.0%	4.6%	7.4%
	Agree somewhat	16.1%	15.4%	15.9%	21.4%	14.7%	16.8%	15.7%	15.9%	16.9%	20.4%	16.5%
	Neither	8.2%	8.6%	8.4%	6.4%	9.7%	8.7%	4.3%	11.4%	12.2%	15.5%	8.6%
	Disagree somewhat	21.3%	19.2%	20.6%	14.0%	21.6%	19.2%	22.0%	16.7%	17.8%	16.9%	19.4%
	Strongly disagree	48.9%	49.2%	49.0%	53.7%	45.7%	48.2%	47.0%	50.5%	52.1%	42.7%	48.2%
Q3b <i>Cut CO<sub>2</sub></i>	Strongly agree	32.5%	30.5%	31.8%	37.8%	25.4%	29.4%	27.3%	36.3%	23.5%	29.3%	29.5%
	Agree somewhat	42.9%	39.8%	41.8%	41.2%	39.2%	39.8%	34.5%	40.4%	48.0%	45.7%	39.3%
	Neither	12.9%	13.5%	13.1%	13.0%	14.1%	13.7%	15.2%	14.8%	9.9%	10.8%	13.9%
	Disagree somewhat	7.7%	9.3%	8.2%	4.7%	12.6%	10.1%	13.7%	2.2%	17.4%	8.1%	10.3%
	Strongly disagree	4.0%	7.0%	5.0%	3.3%	8.8%	7.0%	9.4%	6.3%	1.1%	6.1%	7.0%
Q3c <i>Individuals cant do anything</i>	Strongly agree	5.2%	7.2%	5.8%	4.8%	7.8%	6.9%	8.2%	8.4%	0.5%	6.5%	7.0%
	Agree somewhat	17.3%	15.6%	16.7%	12.7%	17.5%	16.0%	19.9%	8.5%	11.7%	23.6%	16.0%
	Neither	6.7%	4.7%	6.1%	3.7%	6.2%	5.4%	5.5%	2.8%	7.4%	6.9%	5.1%
	Disagree somewhat	28.4%	28.6%	28.5%	29.2%	30.1%	29.8%	31.5%	28.8%	38.7%	17.6%	30.2%
	Strongly disagree	42.4%	44.0%	42.9%	49.6%	38.4%	41.9%	35.0%	51.4%	41.7%	45.4%	41.7%
Q3d	Strongly agree	39.9%	41.7%	40.5%	53.6%	38.6%	43.4%	37.5%	52.1%	46.5%	37.7%	42.9%

		Residents CPZ			Permit Holder?			Cost impact				Total
		NON CPZ	CPZ	Total	No Permit	At least 1 permit	Total	Pay More	Pay about the same	Pay less	Don't Know	
<i>Change lifestyles</i>	Agree somewhat	41.0%	38.0%	40.0%	29.7%	39.6%	36.4%	41.6%	34.5%	31.4%	31.2%	37.0%
	Neither	7.1%	7.6%	7.3%	7.5%	7.5%	7.5%	6.9%	6.4%	7.7%	12.6%	7.5%
	Disagree somewhat	6.7%	6.3%	6.6%	2.5%	8.3%	6.4%	9.7%	0.4%	10.6%	1.2%	6.3%
	Strongly disagree	5.2%	6.4%	5.6%	6.7%	6.1%	6.3%	4.3%	6.6%	3.7%	17.4%	6.3%
<i>Q3e Pollution and Environmental damage affects me</i>	Strongly agree	30.3%	31.3%	30.6%	39.0%	26.0%	30.1%	26.5%	30.6%	27.7%	35.5%	28.8%
	Agree somewhat	38.4%	35.4%	37.4%	36.6%	35.0%	35.5%	35.3%	39.8%	38.8%	30.1%	36.5%
	Neither	20.1%	17.1%	19.1%	14.3%	18.6%	17.3%	20.0%	14.3%	12.2%	21.4%	17.5%
	Disagree somewhat	8.9%	10.4%	9.4%	7.4%	12.6%	11.0%	10.5%	10.9%	17.5%	5.5%	11.0%
	Strongly disagree	2.3%	5.8%	3.5%	2.7%	7.8%	6.2%	7.8%	4.4%	3.7%	7.4%	6.2%
<i>Q3f All have responsibility</i>	Strongly agree	52.0%	53.3%	52.5%	60.6%	48.1%	52.0%	43.0%	60.0%	62.9%	49.6%	51.2%
	Agree somewhat	35.2%	31.5%	34.0%	28.5%	35.8%	33.5%	39.4%	31.1%	31.7%	24.5%	34.4%
	Neither	6.5%	6.7%	6.5%	7.4%	6.1%	6.5%	7.3%	2.9%	0.5%	17.7%	6.3%
	Disagree somewhat	3.5%	3.4%	3.5%	1.2%	4.1%	3.2%	5.8%	0.2%		2.1%	3.1%
	Strongly disagree	2.7%	5.1%	3.5%	2.3%	5.9%	4.8%	4.4%	5.7%	4.9%	6.2%	5.0%
<i>Q4a Recycle waste</i>	No	8.4%	16.3%	11.1%	17.2%	8.8%	11.5%	10.4%	9.5%	14.9%	16.9%	11.5%
	Yes	91.6%	83.7%	88.9%	82.8%	91.2%	88.5%	89.6%	90.5%	85.1%	83.1%	88.5%
<i>Q4b Use energy bulbs</i>	No	40.6%	43.6%	41.6%	46.7%	39.2%	41.6%	39.1%	48.2%	41.9%	38.4%	42.0%
	Yes	59.4%	56.4%	58.4%	53.3%	60.8%	58.4%	60.9%	51.8%	58.1%	61.6%	58.0%
<i>Q4c Alternative transport</i>	No	25.9%	23.6%	25.1%	18.7%	22.6%	21.3%	20.4%	22.1%	20.6%	27.8%	21.7%
	Yes	74.1%	76.4%	74.9%	81.3%	77.4%	78.7%	79.6%	77.9%	79.4%	72.2%	78.3%
<i>Q4d Use biodegradable prods</i>	No	59.2%	58.9%	59.1%	50.5%	59.1%	56.4%	55.9%	60.1%	57.3%	49.3%	56.5%
	Yes	40.8%	41.1%	40.9%	49.5%	40.9%	43.6%	44.1%	39.9%	42.7%	50.7%	43.5%
<i>Q5a Air pollution CO<sub>2</sub></i>	Major problem	57.8%	53.5%	56.3%	61.0%	45.1%	50.1%	39.6%	62.9%	53.1%	52.1%	49.5%
	Minor problem	35.3%	35.2%	35.3%	31.3%	40.5%	37.6%	46.7%	27.5%	30.2%	36.9%	37.9%
	Not a problem	6.9%	11.3%	8.4%	7.7%	14.4%	12.3%	13.7%	9.5%	16.7%	11.0%	12.6%
<i>Q5b</i>	Major problem	33.7%	35.1%	34.2%	45.3%	33.3%	37.1%	33.2%	36.3%	36.8%	49.9%	36.4%

		Residents CPZ		Total	Permit Holder?		Total	Cost impact				Total
		NON CPZ	CPZ		No Permit	At least 1 permit		Pay More	Pay about the same	Pay less	Don't Know	
<i>Road safety</i>	Minor problem	52.7%	49.9%	51.8%	40.9%	52.6%	48.9%	53.6%	52.2%	41.3%	33.7%	49.3%
	Not a problem	13.6%	14.9%	14.1%	13.9%	14.1%	14.0%	13.2%	11.5%	21.9%	16.4%	14.2%
<i>Q5c Traffic congestion</i>	Major problem	71.0%	76.0%	72.7%	77.8%	72.4%	74.1%	69.6%	73.7%	76.3%	88.7%	73.8%
	Minor problem	26.1%	23.0%	25.1%	20.2%	26.9%	24.8%	29.5%	25.2%	23.7%	9.9%	25.4%
	Not a problem	2.9%	1.0%	2.3%	2.0%	0.7%	1.1%	0.9%	1.0%		1.4%	0.9%
<i>Q5d Parking</i>	Major problem	48.8%	53.0%	50.2%	52.4%	50.5%	51.1%	47.9%	51.4%	64.3%	48.0%	51.1%
	Minor problem	38.7%	37.4%	38.3%	41.3%	37.5%	38.6%	40.5%	40.0%	27.9%	37.3%	38.3%
	Not a problem	12.5%	9.6%	11.5%	6.3%	12.0%	10.3%	11.7%	8.6%	7.8%	14.7%	10.6%
<i>Q5e Cost of Public transport</i>	Major problem	53.9%	54.3%	54.1%	55.8%	51.6%	52.9%	53.0%	52.4%	50.5%	55.0%	52.7%
	Minor problem	29.4%	29.0%	29.3%	27.3%	31.7%	30.3%	29.0%	29.2%	43.8%	30.9%	31.3%
	Not a problem	16.6%	16.6%	16.6%	16.9%	16.6%	16.7%	18.0%	18.4%	5.6%	14.1%	16.0%
<i>Q5f Traffic speed</i>	Major problem	29.7%	24.5%	27.9%	30.1%	27.4%	28.2%	23.3%	30.3%	31.7%	37.5%	27.9%
	Minor problem	49.2%	52.1%	50.2%	47.6%	46.6%	46.9%	47.4%	48.8%	41.6%	46.8%	46.9%
	Not a problem	21.1%	23.4%	21.9%	22.3%	26.0%	24.9%	29.3%	21.0%	26.7%	15.6%	25.1%
<i>Q5g Aircraft noise</i>	Major problem	41.5%	50.0%	44.4%	49.5%	50.7%	50.3%	57.4%	48.7%	44.4%	32.7%	50.4%
	Minor problem	42.8%	35.1%	40.2%	39.2%	29.0%	32.2%	22.8%	30.5%	47.8%	53.6%	31.8%
	Not a problem	15.7%	14.9%	15.4%	11.3%	20.3%	17.4%	19.8%	20.7%	7.8%	13.7%	17.8%
<i>Q5h Personal Safety on Public Transport</i>	Major problem	29.4%	27.0%	28.6%	27.8%	28.2%	28.1%	26.6%	22.6%	32.3%	48.3%	28.7%
	Minor problem	48.1%	46.3%	47.5%	49.7%	46.3%	47.4%	48.0%	48.5%	42.0%	39.7%	46.4%
	Not a problem	22.4%	26.7%	23.9%	22.6%	25.5%	24.5%	25.4%	28.9%	25.7%	12.0%	24.9%
<i>Q7 CO<sub>2</sub> and Climate Change</i>	One of the main causes	27.2%	22.1%	25.5%	27.6%	17.1%	20.5%	12.6%	21.7%	32.1%	28.9%	19.7%
	One cause but other factors greater cause	66.8%	69.9%	67.8%	66.4%	75.8%	72.8%	82.4%	68.8%	63.7%	61.4%	73.6%
	Doesn't affect CC	2.8%	4.4%	3.3%	2.2%	4.0%	3.4%	2.8%	5.1%	2.8%	1.4%	3.3%
	Don't Know	3.3%	3.5%	3.4%	3.7%	3.2%	3.3%	2.2%	4.3%	1.3%	8.3%	3.4%
<i>Q8</i>	Strongly support	22.6%	21.3%	22.1%	32.4%	14.9%	20.4%	11.9%	24.8%	29.7%	28.1%	19.8%

		Residents CPZ		Total	Permit Holder?		Total	Cost impact				Total
		NON CPZ	CPZ		No Permit	At least 1 permit		Pay More	Pay about the same	Pay less	Don't Know	
<i>Support Principle of Scheme</i>	Support	26.8%	27.0%	26.9%	32.4%	24.6%	27.0%	15.3%	38.8%	42.7%	27.5%	27.1%
	Neither	13.3%	9.8%	12.1%	10.3%	7.1%	8.1%	6.5%	10.3%	3.9%	9.3%	7.5%
	Oppose	16.5%	11.8%	14.9%	10.4%	15.2%	13.7%	17.8%	4.9%	14.9%	22.4%	14.2%
	Strongly oppose	20.8%	30.2%	24.0%	14.4%	38.2%	30.7%	48.4%	21.2%	8.8%	12.7%	31.3%
<i>Q9 Support for 2nd permit changes</i>	Strongly support	23.4%	23.8%	23.5%	29.4%	22.9%	24.9%	21.1%	27.6%	26.4%	30.9%	24.8%
	Support	24.7%	28.4%	26.0%	31.5%	24.3%	26.6%	22.0%	31.6%	35.4%	23.5%	26.7%
	Neither	14.0%	11.2%	13.0%	12.4%	8.9%	10.0%	5.5%	16.9%	11.5%	8.3%	9.9%
	Oppose	16.7%	14.0%	15.8%	15.3%	13.9%	14.4%	14.0%	11.0%	16.5%	20.9%	14.2%
<i>Q10 Attitudes to cost of 2nd permits</i>	Strongly oppose	21.2%	22.6%	21.7%	11.4%	30.0%	24.1%	37.5%	12.9%	10.3%	16.4%	24.4%
	Too much	54.6%	50.0%	53.0%	40.6%	55.0%	50.5%	62.4%	37.3%	44.6%	47.3%	51.1%
	About right	35.5%	37.4%	36.1%	40.8%	32.6%	35.2%	28.7%	46.5%	37.4%	22.0%	34.4%
<i>Q11 No. of permits in household</i>	Too little	9.9%	12.6%	10.8%	18.6%	12.4%	14.3%	8.9%	16.2%	17.9%	30.8%	14.4%
	No permits	68.9%	34.3%	46.1%	100.0%		31.7%	12.6%	44.1%	21.7%	63.0%	28.2%
	One permit	24.2%	50.6%	41.6%		75.8%	51.8%	61.1%	43.3%	75.5%	30.5%	54.7%
	Two Permits	5.2%	14.4%	11.3%		22.2%	15.1%	23.9%	12.4%	2.8%	5.4%	15.7%
<i>Q12 Cost impact of Change</i>	More than 2 permits	1.7%	0.7%	1.0%		2.1%	1.4%	2.4%	0.2%		1.1%	1.3%
	Pay More	34.1%	46.9%	42.7%	21.0%	57.5%	47.2%	100.0%				47.0%
	Pay about the same	21.9%	27.2%	25.4%	44.2%	22.1%	28.3%		100.0%			28.3%
	Pay less	10.0%	15.2%	13.5%	10.4%	14.8%	13.6%			100.0%		13.5%
<i>Q13 Downsize car likelihood</i>	Don't Know	34.1%	10.6%	18.4%	24.3%	5.6%	10.9%				100.0%	11.1%
	Yes definitively	23.8%	18.2%	21.9%	30.1%	12.8%	17.9%	9.9%	26.2%	14.7%	30.7%	17.5%
	Yes possibly	44.7%	37.2%	42.2%	32.4%	39.7%	37.6%	37.5%	39.8%	43.0%	30.3%	38.1%
	No	26.3%	39.1%	30.6%	32.0%	43.9%	40.3%	49.6%	31.2%	39.8%	23.5%	40.2%
<i>Q14 Use of Car Club likelihood</i>	Don't Know	5.2%	5.5%	5.3%	5.6%	3.6%	4.2%	2.9%	2.7%	2.6%	15.5%	4.2%
	Yes definitively	5.3%	5.1%	5.3%	10.1%	2.7%	4.9%	4.0%	7.1%	1.3%	7.7%	4.9%
	Yes possibly	27.0%	22.5%	25.5%	25.2%	22.1%	23.0%	17.7%	25.4%	38.2%	24.2%	23.4%

	Residents CPZ			Permit Holder?		Total	Cost impact				Total
	NON CPZ	CPZ	Total	No Permit	At least 1 permit		Pay More	Pay about the same	Pay less	Don't Know	
No	56.0%	60.7%	57.6%	57.1%	65.1%	62.7%	71.7%	59.1%	46.8%	46.0%	61.9%
Don't Know	11.7%	11.6%	11.7%	7.6%	10.1%	9.4%	6.7%	8.5%	13.8%	22.2%	9.8%

## **Appendix 4 Sample Questionnaires**

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**A [Residents' Questionnaire](#)**

**B [Businesses' Questionnaire](#)**

## Residents' Attitudes to Proposed Parking Permit Charges and Climate Change

Please read the Information Leaflet enclosed with this questionnaire which describes the proposed changes to parking charges based on CO<sub>2</sub> emissions before completing the questionnaire

Please complete all questions by placing a tick  in the box or boxes that most closely reflect your views

### A Awareness of Climate Change/Global Warming

Q1.	How much, if anything, do you know about Climate Change/Global Warming? PLEASE TICK ONE BOX ONLY				
	A great deal	A fair amount	Not very much	Nothing at all, but heard of it	Never heard of it
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q2.	What would you say is your level of concern over Climate Change/Global Warming? PLEASE TICK ONE BOX ONLY				
	Very concerned	Fairly concerned	Not very concerned	Not at all concerned	No opinion
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q3.	To what extent do you agree or disagree with the following statements about Climate Change/global warming? FOR EACH STATEMENT PLEASE TICK ONE BOX ONLY					
	Strongly agree	Agree somewhat	Neither agree nor disagree	Disagree somewhat	Strongly disagree	No opinion
Too much fuss is made about global warming these days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The most important thing is to reduce global warming by reducing carbon dioxide emissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There isn't much that individuals can do about global warming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People need to change their lifestyles to reduce energy consumption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pollution and environmental damage are things that affect me in everyday life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Everyone has a responsibility to do something about Climate Change/global warming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q4.</b>	<b>Which, if any, of the following measures do you and your family do on a regular basis in order to protect the environment? PLEASE TICK ALL THAT APPLY</b>
A	Recycle household rubbish <input type="checkbox"/>
B	Use energy saving light bulbs <input type="checkbox"/>
C	Minimise use of vehicles by using alternatives such as public transport, cycling and walking <input type="checkbox"/>
D	Use biodegradable cleaning products <input type="checkbox"/>

<b>B</b>	<b>Local transport Issues</b>
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<b>Q5.</b>	<b>To what extent do you feel the following transport issues are a problem locally? FOR EACH ISSUE PLEASE TICK ONE BOX ONLY</b>	<b>Q6.</b>	<b>Please rank the issues in order of the seriousness of the problem with 1 being most serious and 8 being least serious.</b>
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Issue	Major problem	Minor problem	Not a problem	Rank
Air pollution/ CO <sub>2</sub> emissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Road Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traffic Congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost of travel by Public Transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traffic Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Aircraft Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Personal Safety on Public Transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q7.</b>	<b>Thinking about Climate Change and Global Warming would you say that CO<sub>2</sub> emissions from vehicles..... PLEASE TICK ONE BOX ONLY</b>
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A	Are one of the main causes <input type="checkbox"/>
B	Are a cause but other factors play a greater role <input type="checkbox"/>
C	Do not affect Climate Change/global warming <input type="checkbox"/>
D	Don't Know <input type="checkbox"/>

<b>C</b>	<b>Proposed Parking Permit Charges</b>
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**Q8.** If the Council were to introduce a scheme whereby the cost of a Controlled Parking Zone (CPZ) residents' parking permit reflected the CO<sub>2</sub> emissions of the car, to what extent would you support or oppose such a scheme?  
PLEASE TICK ONE BOX ONLY

Strongly Support	Support	Neither support nor oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q9.** Currently the cost of purchasing a parking permit for a second or subsequent vehicle is the same as the first permit. If the Council were to introduce a scheme whereby the cost of a second or subsequent Controlled Parking Zone (CPZ) residents' parking permit in a household was to be increased, to what extent would you support or oppose such a scheme in principle?  
PLEASE TICK ONE BOX ONLY

Strongly Support	Support	Neither support nor oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q10.** It is proposed to increase Controlled Parking Zone (CPZ) residents' parking permit for second or subsequent vehicle in a household by 50%. Do you consider this increase is too much, about right or not enough  
PLEASE TICK ONE BOX ONLY

Too Much	About right	Too Little	No opinion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q11.** Is your road within an existing Controlled Parking Zone (CPZ)?

Yes (Go to Q12)	No (Go to Q14)	Don't Know (Go to Q14)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q12.** How many Residents' Parking Permits does your household currently have?

None	One	Two	More than Two
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The table in the enclosed leaflet shows a possible scheme whereby the cost of a Controlled Parking Zone (CPZ) residents' parking permit reflects the CO<sub>2</sub> emissions of the vehicle. It also shows the changes to the cost of permits for second or subsequent vehicles.

<b>Q13.</b>	<b>If a scheme, as outlined in the table in the leaflet, was introduced do you think your household is likely to have to pay more or less for your residents' parking permit(s)?</b>			
	Pay More	Pay about the same	Pay Less	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q14.</b>	<b>When you next purchase a new or different vehicle, would the introduction of such a scheme encourage you or members of you household to consider purchasing a vehicle with a lower CO<sub>2</sub> emission rating than your current vehicle?</b>			
	Yes, Definitely	Yes, possibly	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q15.</b>	<b>The Council is looking to develop a number of 'car clubs' across the Borough. Details of these clubs are included in the information leaflet. Would you consider joining such a club?</b>			
	Yes, Definitely	Yes, possibly	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>D</b>	<b>About you... Please complete the following questions which will help us analyse the results of the survey</b>
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<b>Q16.</b>	<b>Age PLEASE TICK ONE BOX ONLY</b>				
	18-24	25-34	35-49	50-59	60 and over
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q17.</b>	<b>Gender PLEASE TICK ONE BOX ONLY</b>	
	Male	Female
	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q18.</b>	<b>Do you have any disability? PLEASE TICK ONE BOX ONLY</b>	
	Yes (Go to Q19)	No (Go to Q 20)
	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q19.</b>	<b>IF you do have a disability, please specify PLEASE TICK ALL THAT APPLY</b>				
Physical impairment	Sensory impairment	Mental Health condition	Learning disability/difficulty	Long-standing illness or health condition	Other please specify
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

<b>Q20.</b>	<b>How many cars or vans does your household own or have use of? PLEASE TICK ONE BOX ONLY</b>		
	None	One	Two or More
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Thank you for completing the questionnaire**

**Please use the enclosed Reply Paid envelope to return the questionnaire by 15<sup>th</sup> December.**



## Local Businesses' Attitudes to Parking Permit Changes and Climate Change

Please read the Information Leaflet enclosed with this questionnaire which describes the proposed changes to parking charges based on CO<sub>2</sub> emissions before completing the questionnaire

Please complete all questions by placing a tick  in the box or boxes that most closely reflect your views

### A Awareness of Climate Change/Global Warming

<b>Q1.</b>	<b>How much if anything would you say you personally know about the issue of climate change in the context of your business? PLEASE TICK ONE BOX ONLY</b>				
A great deal	A fair amount	Not very much	Nothing at all, but heard of it	Never heard of it	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

<b>Q2.</b>	<b>To what extent do you agree or disagree with the following statements about Climate Change/global warming? FOR EACH STATEMENT PLEASE TICK ONE BOX ONLY</b>					
	Strongly agree	Agree somewhat	Neither agree nor disagree	Disagree somewhat	Strongly disagree	No opinion
Too much fuss is made about global warming these days	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The most important thing is to reduce global warming by reducing carbon dioxide emissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There isn't much that local businesses can do about global warming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People need to change their lifestyles to reduce energy consumption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climate Change is nothing to do with my company/business or me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Everyone has a responsibility to do something about climate change/global warming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My company is too small to have an impact on climate change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q3.</b>	<b>Which, if any, of the following measures has your business introduced in order to protect the environment? PLEASE TICK ALL THAT APPLY</b>	
A	Recycle waste products	<input type="checkbox"/>
B	Reduced energy consumption	<input type="checkbox"/>
C	Minimise use of vehicles by using alternatives such as public transport, cycling and walking	<input type="checkbox"/>
D	Minimise packaging of products	<input type="checkbox"/>
E	Introduced home working policies for staff?	<input type="checkbox"/>
F	Other Measures (Please State)	

<b>B</b>	<b>Local transport Issues</b>
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<b>Q4.</b>	<b>To what extent do you feel the following transport issues are a problem locally? FOR EACH ISSUE PLEASE TICK ONE BOX ONLY</b>			<b>Q5.</b>	<b>Please rank the issues in order of the seriousness of the problem with 1 being most serious and 8 being least serious.</b>
	Issue	Major problem	Minor problem	Not a problem	Rank
	Air pollution/ CO <sub>2</sub> emissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Road Safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Traffic Congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Cost of travel by Public Transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Traffic Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Aircraft Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Personal Safety on Public Transport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q6.</b>	<b>Thinking about Climate Change and Global Warming would you say that CO<sub>2</sub> emissions from vehicles .....</b> <b>PLEASE TICK ONE BOX ONLY</b>
A	Are one of the main causes <input type="checkbox"/>
B	Are a cause but other factors play a greater role <input type="checkbox"/>
C	Do not affect climate change/global warming <input type="checkbox"/>
D	Don't Know <input type="checkbox"/>

<b>C</b>	<b>Proposed Parking Permit Charges</b>
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<b>Q7.</b>	<b>IF the Council were to introduce a scheme whereby the cost of a Controlled Parking Zone(CPZ) business parking permit reflected the CO<sub>2</sub> emissions of the vehicle, to what extent would you support or oppose such a scheme?</b> <b>PLEASE TICK ONE BOX ONLY</b>				
Strongly Support	Support	Neither support nor oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q8.</b>	<b>Currently the cost of purchasing a parking permit for a second or subsequent vehicle is the same as the first permit. If the Council were to introduce a scheme whereby the cost of a second or subsequent Controlled Parking Zone(CPZ) business parking permit was to be increased, to what extent would you support or oppose such a scheme?</b> <b>PLEASE TICK ONE BOX ONLY</b>				
Strongly Support	Support	Neither support nor oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q9.</b>	<b>It is proposed to increase Controlled Parking Zone (CPZ) business parking permit for second or subsequent vehicle in a business by 50%. Do you consider this increase is too much, about right or not enough</b> <b>PLEASE TICK ONE BOX ONLY</b>			
Too Much	About right	Too Little	No opinion	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

<b>Q10.</b>	<b>Is your business located within an existing Controlled Parking Zone (CPZ)?</b>		
	Yes (Go to Q11)	No (Go to Q13)	Don't Know (Go to Q13)
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q11.</b>	<b>How many Business Parking Permits does your Business currently have?</b>			
	None	One	Two	More than Two
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The table in the enclosed leaflet shows a possible scheme whereby the cost of a Controlled Parking Zone (CPZ) business parking permit reflects the CO<sub>2</sub> emissions of the vehicle. It also shows the changes to the cost of permits for second or subsequent vehicles.

<b>Q12.</b>	<b>If a scheme, as outlined in the table, was introduced do you think your business is likely to have to pay more or less for your parking permit(s)?</b>			
	Pay More	Pay about the same	Pay Less	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q13.</b>	<b>When you next purchase a new or different vehicle(s), would the introduction of such a scheme encourage your business to consider purchasing a vehicle with a lower CO<sub>2</sub> emission rating than your current vehicle(s)?</b>			
	Yes, Definitely	Yes, possibly	No	Don't know
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>D</b>	<b>Please complete the following questions which will help us analyse the results of the survey</b>
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<b>Q14.</b>	<b>How many vehicles does your business own or have use of? PLEASE TICK ONE BOX ONLY</b>		
	None	One	Two or More
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<b>Q15.</b>	<b>Nature of Business PLEASE TICK ONE BOX ONLY</b>		<b>Q16.</b>	<b>Number of employees employed at this location PLEASE TICK ONE BOX ONLY</b>
	Shop	<input type="checkbox"/>		1-3
	Office	<input type="checkbox"/>		4-10
	Warehouse	<input type="checkbox"/>		11-50
	Public House, restaurant, Café	<input type="checkbox"/>		More than 50
	Workshop	<input type="checkbox"/>		
	Bank/Building Society	<input type="checkbox"/>		
	Supermarket	<input type="checkbox"/>		
	Showroom	<input type="checkbox"/>		
	Garage/Car repair workshop	<input type="checkbox"/>		
	Club	<input type="checkbox"/>		
	Other (Please state)			

**Thank you for completing the questionnaire**

**Please use the enclosed Reply Paid envelope to return the questionnaire by 15<sup>th</sup> December.**

