

Night time economy - Problem solving exercise

RESULTS:

	Grouped Stakeholders	What are the key community safety issues?	How could these be tackled?
Table One	LBRuT Councillors	Transport	<ul style="list-style-type: none"> ➤ Check for unlicensed cabs ➤ Marshall taxis
		Street cleaning	<ul style="list-style-type: none"> ➤ Are under 21's allowed in to pubs to use toilets (on over 21 nights)
		Licensing	<ul style="list-style-type: none"> ➤ Training for all staff ➤ Enforce rules re selling to drunk people ➤ Ask where last drink was purchased, analyse data and approach landlords ➤ Encourage pubs to serve food ➤ Loose happy hours ➤ Enforcement around drugs in pubs
		CCTV monitoring – could we use to problem solve?	
Table Two	Metropolitan Police (Richmond Borough)	What is the problem, define it and the work with partners	<ul style="list-style-type: none"> ➤ Local Authority, NHS, Youth Offending Teams, British Transport Police, UK Boarder Agency, Primary care Trust, Project YOU (Youth Organisations in Uniform), Drug Action Team
		Tackle problem of youths on the street	<ul style="list-style-type: none"> ➤ Late night sales and underage sale of alcohol plus selling of drugs ➤ Youth forum, Police Liaison Group's, Youth panels, Licensing, Pub watch, Trading standards ➤ Youth letter scheme
		Alcohol	<ul style="list-style-type: none"> ➤ Selling of alcohol to drunk people – Test Purchase Operation ➤ Use of Dedicated Dispersal Area/ Controlled Drinking Zone and Section 2 Violent Crime Reduction Act ➤ Effective use of Penalty Notice Disorder
		Other	<ul style="list-style-type: none"> ➤ Increase public toilets ➤ High visibility policing at static points (reassurance) ➤ Use of CCTV – Overt street videoing ➤ Enforcement actions with Public Carriage Office ➤ Safer Neighbourhood Team Problem solving ➤ Street pastors ➤ Covert Operation – drug use/selling
		Food outlets	<ul style="list-style-type: none"> ➤ Later license review
		Transport	<ul style="list-style-type: none"> ➤ Unlicensed mini-cabs

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Table Three			<ul style="list-style-type: none"> ➤ Distribution of Cabwise leaflets ➤ Better transport out of town centres ➤ Transport for London – Taxi/bus/trains
	Community Police Partnership (CPP)	Unlicensed taxis	<ul style="list-style-type: none"> ➤ Publicise cab numbers ➤ Cab wise ➤ Taxi wise ➤ Marshall taxis
		Off licence sales to young people or people buying alcohol for young people/young people drinking at home	<ul style="list-style-type: none"> ➤ Test purchases ➤ Publicity about under age drinking ➤ Restructure Happy Hours ➤ No Happy Hours ➤ Educating parents and young people about under age drinking and the health aspect
		Large groups drinking on Richmond Green	<ul style="list-style-type: none"> ➤ Dispersal zones ➤ Safer Neighbourhood Teams on duty
		Difficulty getting home/Lack of safe transport	<ul style="list-style-type: none"> ➤ Better public transport ➤ Safer Transport Police presence ➤ Increase night buses ➤ More staff on railway stations
		Public disorder	<ul style="list-style-type: none"> ➤ Safer Neighbourhood Teams on duty ➤ CCTV ➤ Police presence re Anti Social Behaviour and Public Disorder ➤ Make it minimum sentences not maximum
		Binge drinking	<ul style="list-style-type: none"> ➤ More education on the issue ➤ The effects on health and other people ➤ Reduce the hours that licensed premises are open ➤ Don't sell to drunks ➤ Appropriate trading
		Public disorder on railway stations	<ul style="list-style-type: none"> ➤ More staff on duty ➤ Better presence of Safer Transport staff
		Cocaine on sale in pubs and clubs, cannabis & young people – side effects	<ul style="list-style-type: none"> ➤ EARLY drugs education in schools ➤ Drugs education to be more explicit ➤ Education - parents and young people

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			<ul style="list-style-type: none"> ➤ Zero Tolerance of drug taking in pubs and clubs ➤ Better inspections of toilet cubicles ➤ Vaseline on sanitary ware and walls in cubicles!!! ➤ Fiscal policies on alcohol – increase the cost 	
		Late night eateries	<ul style="list-style-type: none"> ➤ Close them earlier ➤ Make sure complying with their licence 	
		Lack of toilets/urinating in streets etc	<ul style="list-style-type: none"> ➤ More 'Tardis' loos ➤ Transport hubs to have public loos ➤ Publicity on what is available 	
		Littering	<ul style="list-style-type: none"> ➤ £75 fine ➤ Enforcement for littering 	
		Personal safety	<ul style="list-style-type: none"> ➤ Better education ➤ More publicity ➤ More police ➤ Change police hours ➤ (NB Kingston has street pastors!) 	
		Unprovoked attack	<ul style="list-style-type: none"> ➤ Education in schools ➤ Alternative entertainment for young people 	
	Table Four	Safer Neighbourhoods Teams (SNT)	Young people	<ul style="list-style-type: none"> ➤ Activities for young people needed but different types of young people want to do different things – only small proportion would go to youth club/ play football and Kickz
			Transport	<ul style="list-style-type: none"> ➤ Unlicensed taxi ➤ Enforcement and marshalling of taxi ranks ➤ More night buses ➤ Later trains and tubes
			Alcohol	<ul style="list-style-type: none"> ➤ CCTV ➤ Pubwatch ➤ Test purchase operations ➤ Training pub staff
			Drugs	<ul style="list-style-type: none"> ➤ Education ➤ Testing strips ➤ Drug dogs
Underage drinking			<ul style="list-style-type: none"> ➤ Test purchase operations 	

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			➤ Education of parents and safe keeping of alcohol	
		Violence public disorder	➤ Specials ➤ High visibility presence ➤ More responsibility to door staff	
		Urination	➤ 'Tardis' toilets ➤ More toilets ➤ Night time toilets ➤ Urination wall	
		Hot spot of fast food outlet	➤ Police target at relevant time	
		Female safety	➤ Cabwise/ female Cab ➤ Education – Spikies (to prevent drink spiking with drugs or more alcohol) ➤ Engage with Cabs ➤ Advertising	
		Crime	➤ Knife arches ➤ Classical music ➤ Drop bins ➤ Plastic glasses ➤ Lollipops ➤ Mosquito	
		License selling to drunks	➤ Enforcement	
		Littering of kebab	➤ More bins ➤ Street cleaning at night	
		Other	➤ SOS Bus (or other safe place) ➤ Good practice – Liverpool	
	Table Five	Richmond & Twickenham PCT (NHS Richmond)	Aggression	➤ Police presence ➤ Hot spot around food
			Fast food joints – dodgy kebab, littering	➤ CCTV Camera to provide intelligence ➤ More bins
Young women alone			➤ Feedback to young women	
Drug and alcohol education or lack of it			➤ Hygiene issues using drugs in toilets ➤ Drug use – both males 'drug tourist'	

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		Serving alcohol to someone who is drunk	➤ Happy hours – cheap/ quantity of alcohol
		Lack of public toilets	➤ Toilets
		Transport	➤ Regulated mini-cabs marshals ➤ Safety advice about cabs including licensing
		Pre-loading of alcohol	➤ Education about risks – age, pre loading ➤ His dehydration – promotions to promote water
		Adults buying for underage	➤ Secret shopping to address under age sales
		At night, A & E is only service	➤ Mobile medical units
		Other	➤ Indecent Exposure
Table Six	LBRuT Officers	Binge drinking	➤ Encourage people to drink with meals
		Littering	➤ More on spot littering fines and litter bins
		Urination	➤ More public toilets (mobile ones)
		Unlicensed cabs	➤ Taxi marshalling system (as in Kingston)
		Personal safety	
		Violence	
		Illegal purchase of alcohol	
	Drugs		
Table Seven	Miscellaneous Partnerships & Groups	Alcohol	➤ Emotional unhappiness – get to route of cause
			➤ Happy hour pub responsibility - underage drinking
			➤ Supermarkets selling cheap alcohol
			➤ Pubs, clubs with doormen
			➤ Paramedic Patrols to assist drunk people before they need A & E
		Supply of drugs on licenses premises	➤ Spot checks for drug dealing in premises , toilet checks, search procedures on entering
			➤ Wipes that pick up presence of cocaine/coke ➤ Education - social perception of drug users
Safe transport	➤ Feasibility/ Cost of policing extra trains		
	➤ Licenses cabs only		
	➤ Hours of public transport – limited ways to get home ➤ Min-cab ranks		

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	Miscellaneous Partnerships & Groups		<ul style="list-style-type: none"> ➤ Position transport hubs at both ends of town ➤ Consider safety of people at ranks ➤ Reduce cruising of non-licensed cabs ➤ CCTV in hotspot areas funded by Transport for London
		Congregation outside food outlets	<ul style="list-style-type: none"> ➤ Where are the police? Is congregation good for observation or bad for tension? ➤ Small changes to disperse people from town centres
		Drinking on the green	<ul style="list-style-type: none"> ➤ Detached drug project on the Green ➤ Youth clubs not open long enough, need to start opening early on a Friday to get engagement
			<ul style="list-style-type: none"> ➤ Service for young people at times that suit them
	<ul style="list-style-type: none"> ➤ Café Bus to the Green 		
	<ul style="list-style-type: none"> ➤ More policing on the Green ➤ Integrated youth support - always a gap of services for ages 17 - 20, too old for traditional support, too young to drink in pubs and clubs (over 21's only) 		
	Littering	<ul style="list-style-type: none"> ➤ Education at schools re littering 	
	Urination – access to public services	<ul style="list-style-type: none"> ➤ Provide pop-up urinals as in Soho 	