

NASCIS001

National Indicator Set 2009-10 Report

Richmond upon Thames (733)

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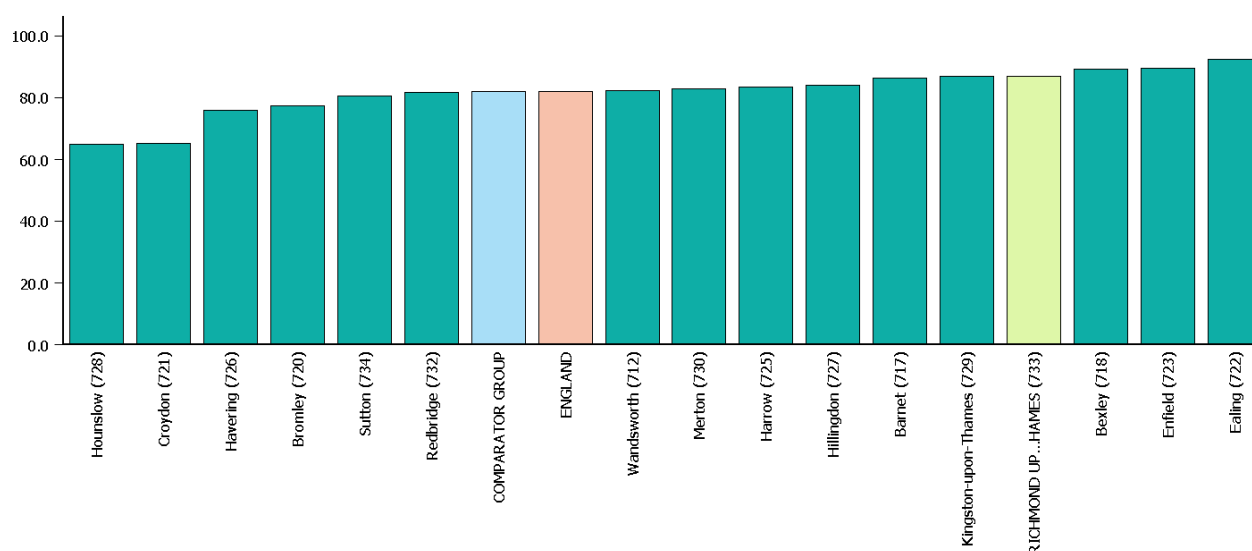
NI150 (VSC08) - Adults receiving secondary mental health services in employment

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NI125 (VSC04) - Achieving independence for older people through rehabilitation/intermediate care (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 81.2.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	87.0	.	.
COMPARATOR GROUP	65.0	78.9	81.9	86.9	92.5
ENGLAND	50.3	78.6	82.0	87.0	100.0

This indicator measures the benefit to individuals from intermediate care and rehabilitation following a hospital episode. It captures the joint work of social services and health staff and services commissioned by joint teams.

Numerator Source: ASC-CAR Table I1 row 1, column 9 (Overall total). Denominator Source: ASC-CAR Table I1 row 2, column 9 (Overall total).

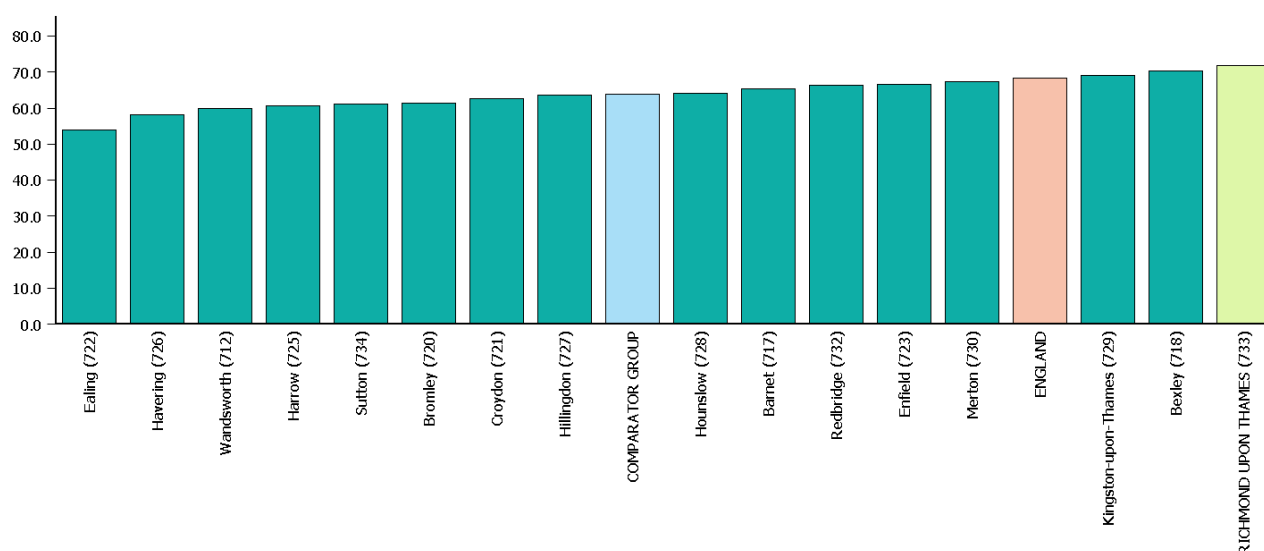
NIS Guidance: Good performance typified by a higher rate.

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NI127 (VSB15)- Self reported experience of social care users
(expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 68.5.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	71.8	.	.
COMPARATOR GROUP	53.8	60.9	63.9	67.0	71.8
ENGLAND	53.8	65.0	68.3	71.5	89.4

Social Care users' perceptions of services they receive are an essential aspect of assessing whether the personal outcomes that people want from care and support services are being delivered

Numerator source: Number of individuals responding "It has made it much better" to the following question in the Equipment and Minor Adaptations survey: "How has the equipment / minor adaptation affected the quality of your life?" Denominator source: The number of individuals answering the question validly, i.e. just ticking one of the five boxes.

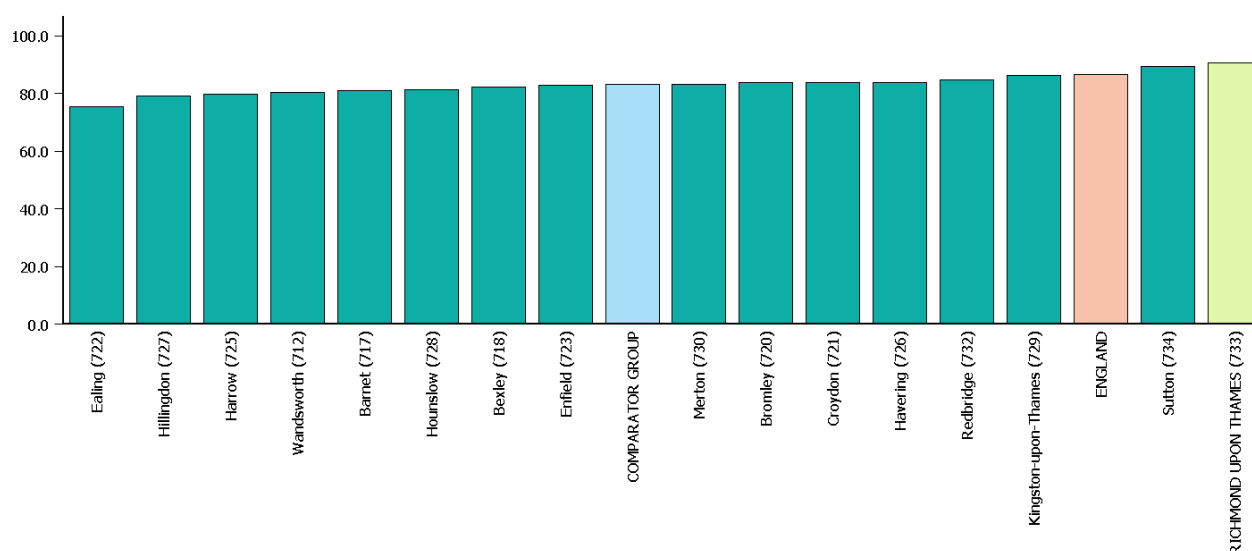
NIS Guidance: Good performance typified by a higher rate.

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NI128 (VSC32) - User reported measure of respect and dignity in their treatment (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 87.1.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	90.6	.	.
COMPARATOR GROUP	75.5	80.8	83.1	84.5	90.6
ENGLAND	72.5	84.2	86.7	89.8	96.4

This measure seeks to provide a high-level understanding of whether service users feel that they are receiving care that respects their dignity

Numerator source: Number of individuals responding, "I was very happy with the way they treated me" to the following question in the Equipment and Minor Adaptations survey: "How happy were you with the way those who discussed your needs treated you?" Denominator source: The number of individuals giving one of the 2nd to 5th answers to the question and giving a valid answer.

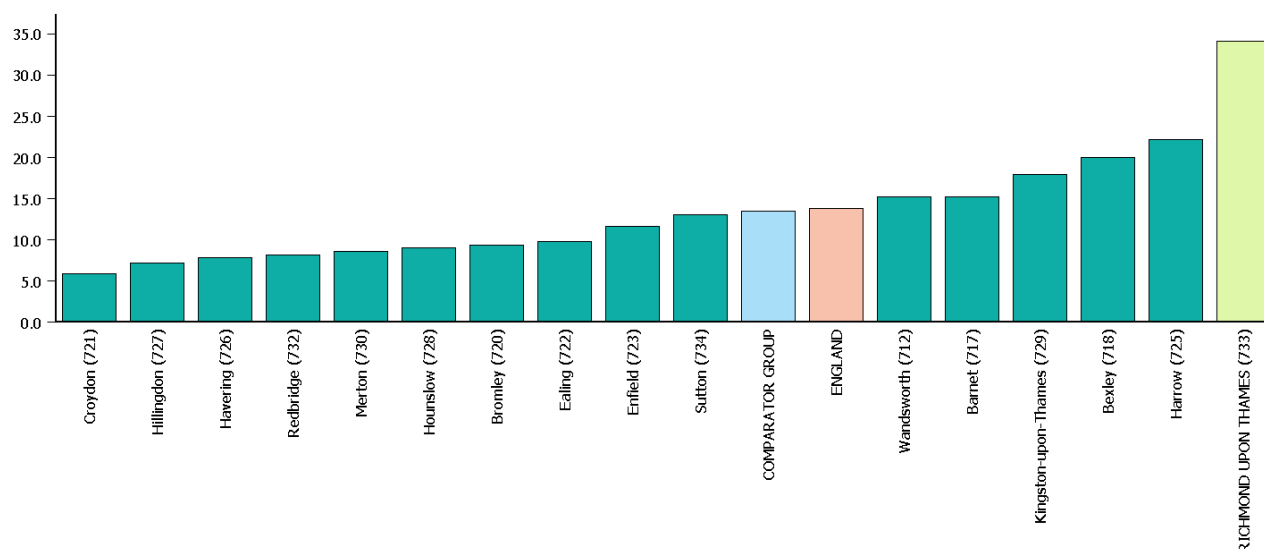
NIS Guidance: Good performance typified by a higher rate.

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NI130 (VSC17) - Social care clients receiving self directed support (direct payments and individual budgets) 09/10 definition (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



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Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	34.2	.	.
COMPARATOR GROUP	5.9	8.3	13.4	16.6	34.2
ENGLAND	3.3	8.6	13.8	16.3	58.7

This indicator measures the degree to which clients are receiving self-directed support to design the support or care arrangements that best suit their specific needs.

Numerator Source: RAP: Table P2f, Pages 2&4, line 11 (Total of above), column 1 (Direct Payments & personal Budgets) & RAP: Table SD3, line 6 (all ages), column 5 (Total). Denominator Source: RAP: Table P2f, pages 1&3, line 11 (Total of above), column 1 (Total of clients) RAP: Table C2, page 1, line 5 (all ages), column 1 (Services).

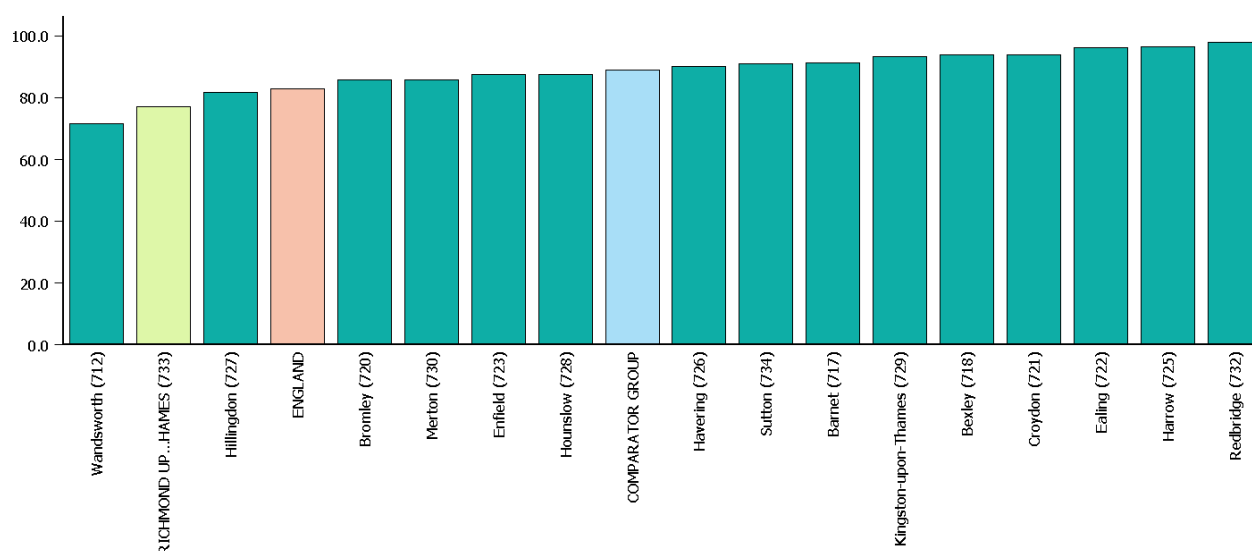
NIS Guidance: Good performance typified by a higher rate.

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NI132 (VSC12) - Timeliness of social care assessment (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



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Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	77.0	.	.
COMPARATOR GROUP	71.6	85.8	88.8	94.0	97.9
ENGLAND	45.2	76.8	82.8	89.8	100.0

This indicator measures how quickly clients are assessed by social services following first contact.

Numerator Source: RAP: Table A7, page 1 (18-64), lines 1-3 & RAP: Table A7, page 1 (65+), lines 6-8.
Denominator Source: RAP: Table A7, page 1 (18-64), lines 1-5 & RAP: Table A7, page 1 (65+), lines 6-10.

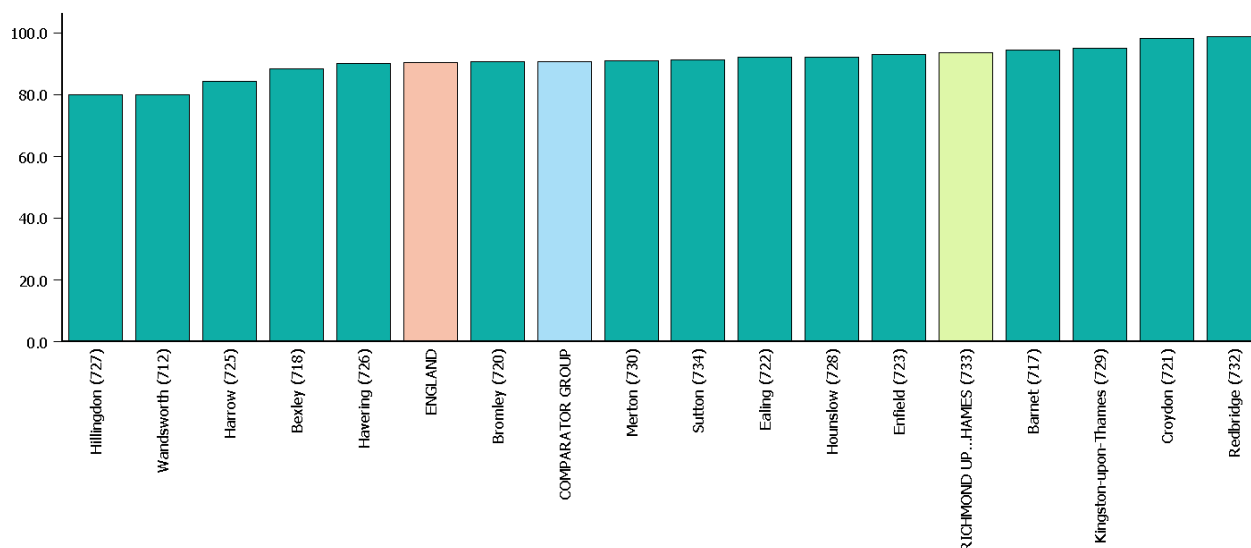
NIS Guidance: Good performance typified by a higher rate.

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NI133 (VSC13) - Timeliness of social care packages (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 90.5.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	93.6	.	.
COMPARATOR GROUP	79.9	89.3	90.8	94.0	99.0
ENGLAND	73.1	88.1	90.5	94.0	99.2

This indicator measures how quickly clients receive services following assessment.

Numerator Source: RAP, Table A8, Page 1, lines (1+2+5+6) Denominator Source: RAP, Table A8, Page 1, lines (1 to 8).

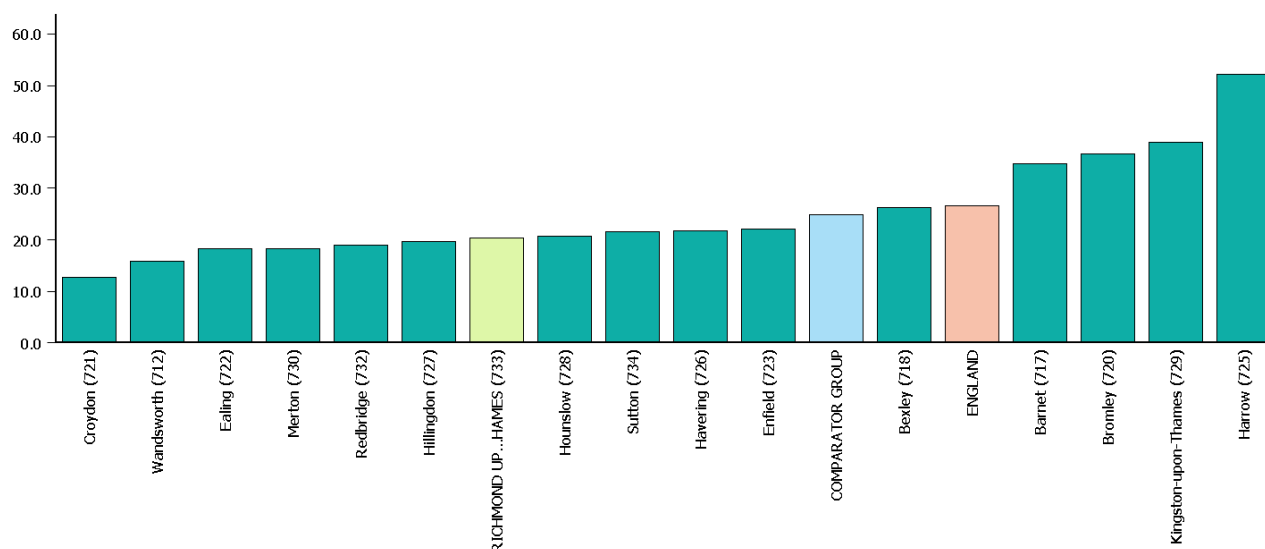
NIS Guidance: Good performance typified by a higher rate.

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NI135 (VSC18) - Carers receiving needs assessment or review and a specific carer's service, advice or information (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 26.4.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	20.4	.	.
COMPARATOR GROUP	12.7	18.6	24.9	30.5	52.1
ENGLAND	6.9	20.8	26.5	31.1	66.4

This measure provides a measurement of engagement with, and support to, carers.

Numerator Source: RAP, Table C2, Page 1, line 5, column 1 + 2. Denominator Source: RAP, Table P2f, Pages 1 + 3, line 11, column 1.

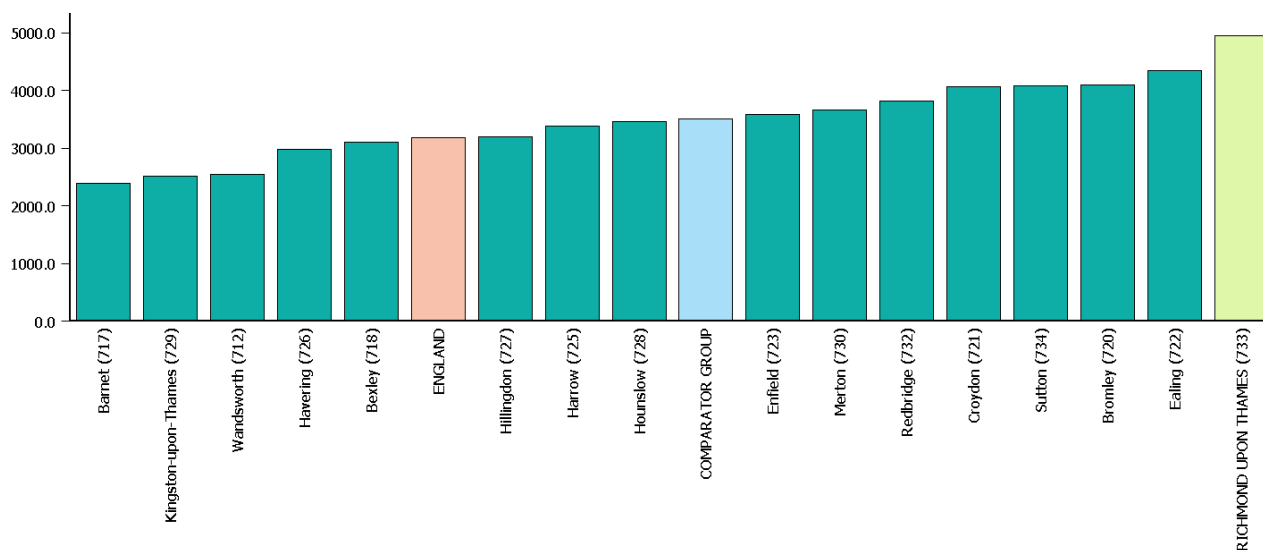
NIS Guidance: Good performance typified by a higher rate.

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NI136 (VSC03) - People supported to live independently through social services (per 100,000 of the population), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 3066.8.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	4952.8	.	.
COMPARATOR GROUP	2398.2	3043.4	3513.2	4069.5	4952.8
ENGLAND	1296.7	2710.9	3186.7	3691.5	4958.0

This indicator is a high-level measure covering all adults receiving any amount of care/support to live independently, both through care packages provided directly by the local authority, and including that provided through organisations that are Grant Funded.

Numerator Source: RAP: Table P2s Pages 1,3&5 line 11 (Total of above), column 1 & GFS1 Summary sheet table B2.1 (THIS AUTHORITY: social services) columns 2-5 (aged 18-64) & column 1 (aged 65 and over). Denominator Source: Needs weighted population estimates from DH.

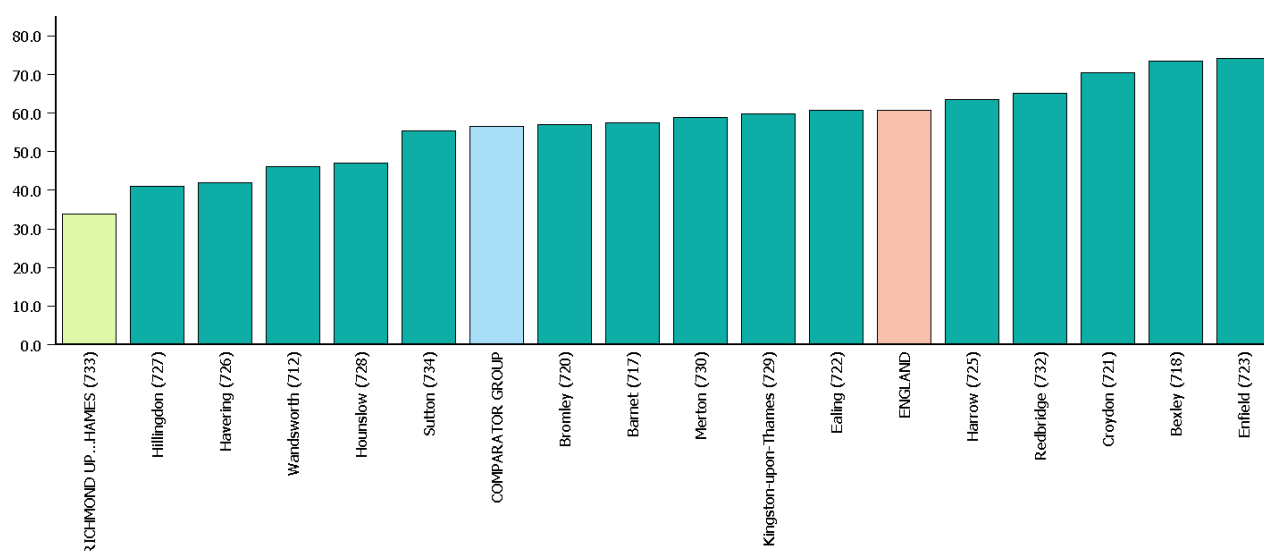
NIS Guidance: Good performance typified by maintaining the current rate, however there will be some reasons why some areas may want to increase the rate.

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NI145 (VSC05) - Adults with learning disabilities in settled accommodation (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



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Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	33.9	.	.
COMPARATOR GROUP	33.9	46.7	56.7	64.3	74.3
ENGLAND	27.0	53.4	60.8	69.0	85.0

This indicator measures settled accommodation outcomes for adults with learning disabilities.

Numerator Source: ASC-CAR L2: Line 21 (total rows 12-20), column 3 (overall total). Denominator Source: ASC-CAR L2: Line 22 (total known to council), column 3 (overall total).

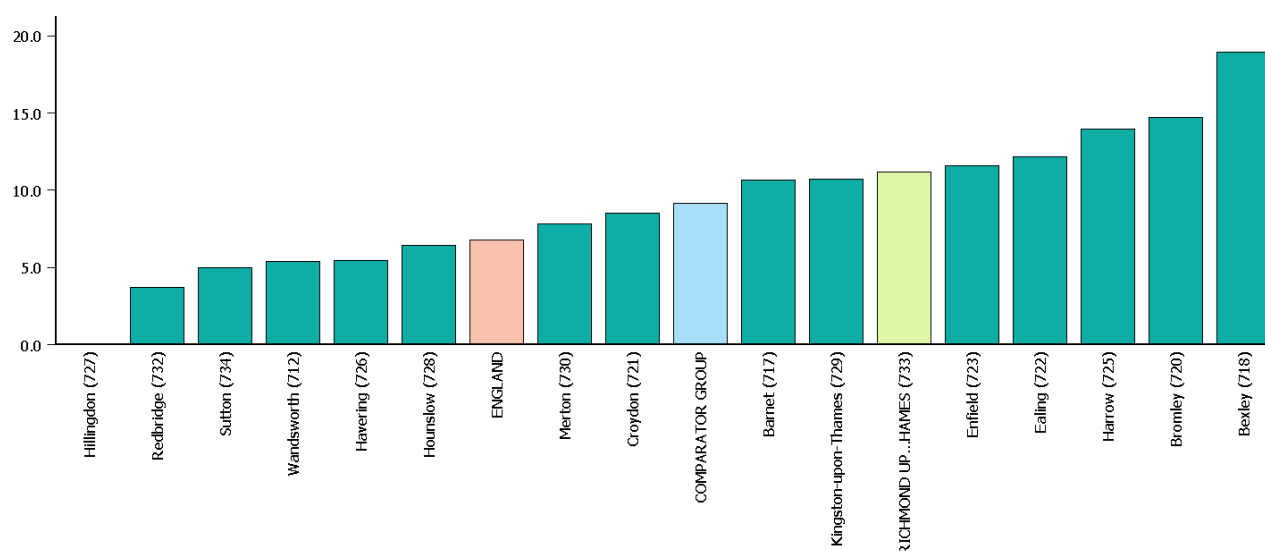
NIS Guidance: Good performance typified by a positive increase in percentage.

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NI146 (VSC07) - Adults with learning disabilities in employment
(expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 6.4.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	11.2	.	.
COMPARATOR GROUP	0.0	5.4	9.2	11.9	19.0
ENGLAND	0.0	4.1	6.8	8.3	36.4

This indicator measures the employment outcomes for adults with learning disabilities.

Numerator Source: ASC-CAR L1: Line 6 (total rows 1-5), column 9 (overall total). Denominator Source: ASC-CAR L1: Line 9 (total known), column 9 (overall total).

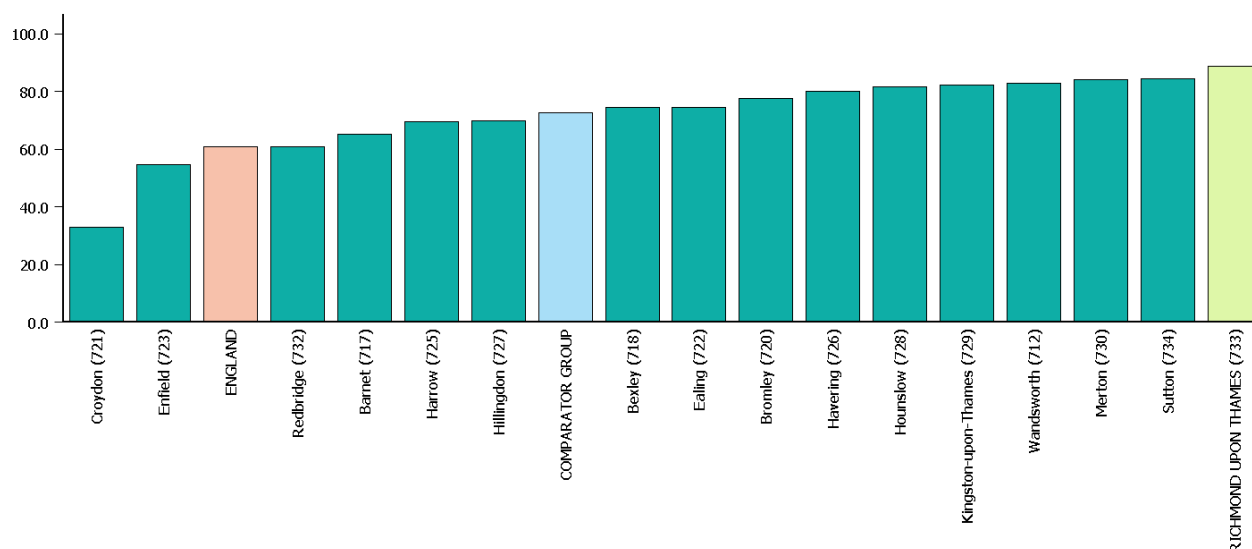
NIS Guidance: Good performance typified by a positive increase in percentage.

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NI149 (VSC06) - Adults in contact with secondary mental health services in settled accommodation (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 59.1.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	88.7	.	.
COMPARATOR GROUP	33.0	67.3	72.8	82.6	88.7
ENGLAND	0.0	48.3	60.8	76.0	90.8

This indicator measures employment outcomes for those adults in touch with secondary mental health services whose complex needs are being managed using the Care Programme Approach ('new CPA').

Numerator Source: Mental Health Minimum Dataset (MHMDS). Denominator Source: Mental Health Minimum Dataset (MHMDS).

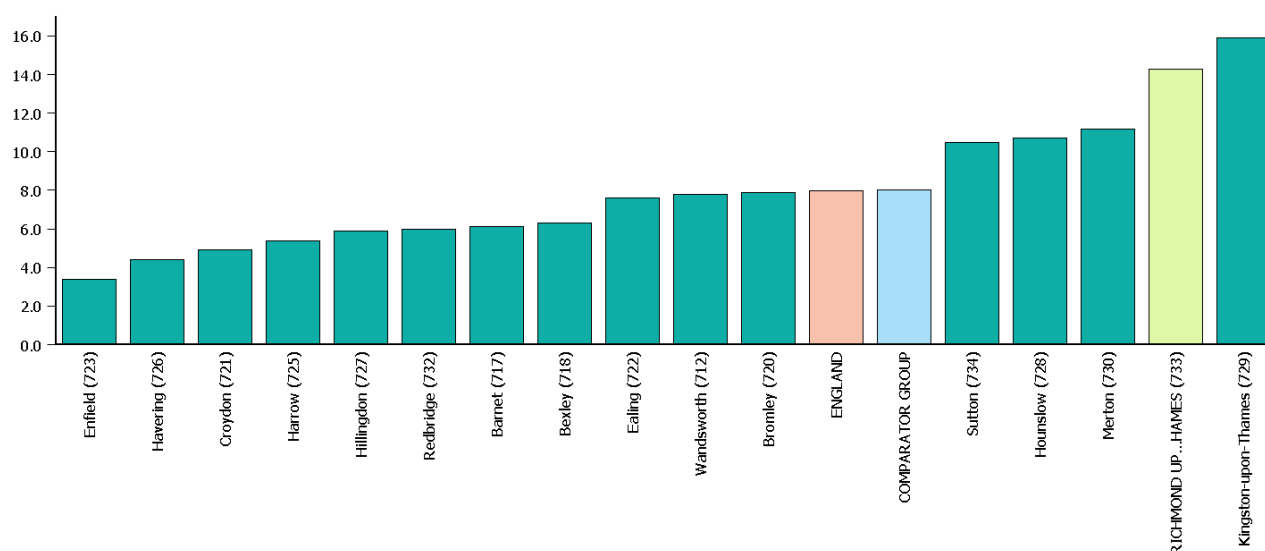
NIS Guidance: Good performance typified by a positive increase in percentage.

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Richmond upon Thames (733)

NI150 (VSC08) - Adults in contact with secondary mental health services in employment (expressed as a percentage), 2009-10

This Authority Compared to its CIPFA Comparator Group



Data for 2009-10 is Final. Please note that the England figures currently displayed on the Standard Reports are an average of the indicator values for all councils, as opposed to the sum of all the council numerators over the sum of all the council denominators. The true England figure for this Indicator is 7.9.

Comparator	Minimum	25th Percentile	Average	75th Percentile	Maximum
RICHMOND UPON THAMES (733)	.	.	14.3	.	.
COMPARATOR GROUP	3.4	5.7	8.0	10.6	15.9
ENGLAND	0.0	4.9	8.0	10.6	24.3

This indicator measures employment outcomes for those adults in touch with secondary mental health services whose complex needs are being managed using the Care Programme Approach ('new CPA').

Numerator Source: Mental Health Minimum Dataset (MHMDS). Denominator Source: Mental Health Minimum Dataset (MHMDS).

NIS Guidance: Good performance typified by a positive increase in percentage.

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Appendix 1: Data sources and guidance

The charts and tables featured in this report are listed in the table below, with sources for the numerators and denominators and how to find them in the On-Line Analytical Processing (OLAP) tool on NASCIS.

To access the OLAP tool, visit the NASCIS website:

<http://nascis.ic.nhs.uk>

To obtain data using the OLAP tool, where the *total* of a dimension is required, ensure that totals are displayed by selecting the view totals button at top left



For further guidance on using OLAP, please consult the OLAP user guidance

<http://nascis.ic.nhs.uk/Portal/OLAPGuidance.pdf>

Indicator	Numerator(s)	Denominator(s)
NI125 (VSC04) Achieving independence for older people through rehabilitation/intermediate care (expressed as a percentage) <i>Good performance is typified by a higher rate</i>	ASC-CAR return: 1. I1, lines 1, column 9 OLAP: 1. ASC-CAR I1 - Discharge Data dimension	ASC-CAR return: 1. I1, lines 2, column 9 OLAP: 1. ASC-CAR I1 - Discharge Data dimension (<i>totals must be displayed</i>)
NI127 (VSB15) Self reported experience of social care users (expressed as a percentage) <i>Good performance is typified by a higher rate</i>	UES Equipment and Minor Adaptations Survey: 1. Question: How has the equipment / minor adaptation affected the quality of your life? Response: Number of individuals responding "It has made it much better" OLAP: 1. UES Equipment And Minor Adaptations Survey is not available via OLAP – please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team	UES Equipment and Minor Adaptations Survey: 1. Question: How has the equipment / minor adaptation affected the quality of your life? Response: Number of individuals answering the question validly OLAP: 1. UES Equipment And Minor Adaptations Survey is not available via OLAP – please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team
NI128 (VSC32) User reported measure of respect and dignity in their treatment (expressed as a percentage) <i>Good performance is typified by a higher rate</i>	UES Equipment and Minor Adaptations Survey: 1. Question: How happy were you with the way those who discussed your needs treated you? Response: Number of individuals responding "I was very happy with the way they treated me"	UES Equipment and Minor Adaptations Survey: 1. Question: How happy were you with the way those who discussed your needs treated you? Response: number of individuals giving one of the 2nd to 5th

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	<p>OLAP:</p> <ol style="list-style-type: none"> UES Equipment And Minor Adaptations Survey is not available via OLAP – please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team 	<p>answers to the question and giving a valid answer</p> <p>OLAP:</p> <ol style="list-style-type: none"> UES Equipment And Minor Adaptations Survey is not available via OLAP – please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team
<p>NI130 (VSC17) 09/10 Social care clients receiving self directed support (direct payments and individual budgets) 2009-2010 definition (expressed as a percentage) <i>Good performance is typified by a higher rate</i></p>	<p>RAP Return:</p> <ol style="list-style-type: none"> P2f, page 2, line 11, column 1 P2f, page 4, line 11, column 1 SD3, line 6, column 5 <p>OLAP:</p> <ol style="list-style-type: none"> RAP P2f - Service type dimension: Existing/new Direct payments and Personal Budgets in 2009/10 or Total Direct Payments in other years RAP SD3 - Total figure 	<p>RAP:</p> <ol style="list-style-type: none"> P2f, page 1, line 11, column 1 P2f, page 3, line 11, column 1 C2, page 1, line 5, column 1 <p>OLAP:</p> <ol style="list-style-type: none"> RAP P2f - Ageband dimension: Total 18-64 RAP P2f - Ageband dimension: Total 65 and over RAP C2 – Services dimension Total Services
<p>NI132 (VSC12) Timeliness of social care assessment (expressed as a percentage) <i>Good performance is typified by a higher rate</i></p>	<p>RAP return:</p> <ol style="list-style-type: none"> A7, page 1 (18-64), lines 1-3 A7, page 1 (65+), lines 6-8 <p>OLAP:</p> <ol style="list-style-type: none"> RAP A7 – Ageband dimension:18-64; Timeband dimension: Less than or equal to 2 days, More than 2 days & less than or equal to 2 weeks, More than 2 weeks & less than or equal to 4 weeks, RAP A7 – Ageband dimension 65 and over; Timeband dimension: Less than or equal to 2 days, More than 2 days & less than or equal to 2 weeks, More than 2 weeks & less than or equal to 4 weeks, 	<p>RAP return:</p> <ol style="list-style-type: none"> A7, page 1 (18-64), lines 1-5 A7, page 1 (65+), lines 6-10 <p>OLAP:</p> <ol style="list-style-type: none"> RAP A7 – Ageband dimension;18-64 RAP A7 – Ageband dimension; 65 and over
<p>NI133 (VSC13) Timeliness of social care packages (expressed as a percentage) <i>Good performance is typified by a higher rate</i></p>	<p>RAP return:</p> <ol style="list-style-type: none"> A8, page 1, lines 1-2, 5-6 <p>OLAP:</p> <ol style="list-style-type: none"> RAP A8 – Timeband dimension: Less than or equal to 2 weeks, More than 2 weeks & less than or equal to 4 weeks, More than 4 weeks & less than or equal to 6 weeks, 	<p>RAP return;</p> <ol style="list-style-type: none"> A8, page 1, lines 1-8 <p>OLAP:</p> <ol style="list-style-type: none"> RAP A8 – Timeband dimension total
<p>NI135 (VSC18) Carers receiving needs assessment or review and a specific carer's service or advice or information</p>	<p>RAP return:</p> <ol style="list-style-type: none"> C2, page 1, line 5, columns 1-2 	<p>RAP return:</p> <ol style="list-style-type: none"> P2f, page 1, line 11, column 1 P2f, page 3, line 11, column 1

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<p>(expressed as a percentage) <i>Good performance is typified by a higher rate</i></p>	<p>OLAP: 1. RAP C2 – Services dimension: Total</p>	<p>OLAP: 1. RAP P2f - Ageband dimension: Total</p>
<p>NI136 (VSC03) People supported to live independently through social services (per 100,000 of the population) <i>Good performance is typified by a higher rate</i></p>	<p>RAP return: 1. P2s page 1, line 11, column 1 2. P2s page 3, line 11, column 1 3. P2s,page 5, line 11, column 1</p> <p>&</p> <p>GFS1 return: 4. Summary sheet table B2.1 aged 18-64 (THIS AUTHORITY: social services) columns 2-5 Summary sheet aged 65 and over. Source: GFS1 Summary sheet table B2.1 (2) (This authority: social services) column 1.</p> <p>OLAP: 1. RAP P2s - Ageband dimension 2. GFS1 data is not available in OLAP. Please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team</p>	<p>Data source: 1. Needs weighted population estimates (Department of Health)</p> <p>OLAP: 1. Needs weighted population estimates are not available in OLAP Please contact enquiries@ic.nhs.uk to request this data from the Social Care Queries team</p>
<p>NI145 (VSC05) Adults with learning disabilities in settled accommodation (expressed as a percentage) <i>Good performance is typified by a positive increase in rate</i></p>	<p>ASC-CAR return: 1. L2: line 21, column 3</p> <p>OLAP: 1. ASC-CAR L2 – Accommodation type dimension: Total Settled Accommodation</p>	<p>ASC-CAR return: 1. L2: line 22, column 3.</p> <p>OLAP: 1. ASC-CAR L2 – Accommodation type dimension: Total</p>
<p>NI146 (VSC07) Adults with learning disabilities in employment (expressed as a percentage) <i>Good performance is typified by a positive increase in rate</i></p>	<p>ASC-CAR return: 1. L1: line 6, column 9</p> <p>OLAP: 1. ASC-CAR L1 – Worker status dimension: Total</p>	<p>ASC-CAR return: 1. L1: line 9, column 9</p> <p>OLAP: 1. ASC-CAR L1 - Worker status dimension: Total Number of Adults of Working Age (18-64) known to the council for the period</p>
<p>NI149 (VSC06) Adults receiving secondary mental health services in settled accommodation (expressed as a percentage) <i>Good performance is typified by a</i></p>	<p>Mental Health Minimum Data Set: 1. The number of adults in the denominator who were in settled accommodation at the time of their most recent assessment, formal review or other multidisciplinary care planning</p>	<p>Mental Health Minimum Data Set: 1. The total number of adults who have received secondary mental health services and who were on the Care Programme Approach at</p>

NASCIS001 National Indicator Set 2009-10 Report

<p><i>positive increase in percentage</i></p>	<p>meeting.</p> <p>OLAP:</p> <ol style="list-style-type: none"> 1. The Mental Health Minimum Data Set is not available in OLAP. Please contact enquiries@ic.nhs.uk to request this data from the Mental Health team 	<p>any point during a financial year.</p> <p>OLAP:</p> <ol style="list-style-type: none"> 1. The Mental Health Minimum Data Set is not available in OLAP. Please contact enquiries@ic.nhs.uk to request this data from the Mental Health team
<p>NI 150 (VSC08) Adults receiving secondary mental health services in employment (expressed as a percentage) <i>Good performance is typified by a positive increase in percentage</i></p>	<p>Mental Health Minimum Data Set:</p> <ol style="list-style-type: none"> 1. The number of adults in the denominator in paid employment (i.e. those recorded as 'employed') at the time of their most recent assessment, formal review or other multi-disciplinary care planning meeting, in a financial year. <p>OLAP:</p> <ol style="list-style-type: none"> 1. The Mental Health Minimum Data Set is not available in OLAP. Please contact enquiries@ic.nhs.uk to request this data from the Mental Health team 	<p>Mental Health Minimum Data Set:</p> <ol style="list-style-type: none"> 1. The total number of adults who have received secondary mental health services and who were on the Care Programme Approach at any point during a financial year. <p>OLAP:</p> <ol style="list-style-type: none"> 1. The Mental Health Minimum Data Set is not available in OLAP. Please contact enquiries@ic.nhs.uk to request this data from the Mental Health team