

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE TERRACE ROOM, YORK HOUSE, RICHMOND ROAD TWICKENHAM

25 JULY 2017 AT 7.00PM

M I N U T E S

SNB MEMBERS ATTENDING	REPRESENTING
CO Charles Owens	Chair, Chair South Twickenham PLG & NHW
LP Lesley Pollesche	Advisor Community
CA Carole Atkinson MBE	Stop and Search & Hampton Hill Residents Association
JE John T Evans	Chair Whitton & Heathfield PLG
DL David Loftus MBE	Kneller Hall / Disabled Persons Rep
JN Jude Noronha	Victim Support
PK Peter Kirkham	LGBT Forum
MS Martin Sands	Hampton Wick / Teddington Community
MB Mike Brownlee CBE	NHW Representative and Coordinator, Richmond
JM Janet Marriott	Older People's Forum
BK Ben Khosa	Councillor St Margaret's & North Twickenham
AL Anthony Lindsay	NHW Whitton
MB Cllr Mark Boyle	Cabinet Member for Community Safety
WC William Collis	North Richmond PLG Community
PM Pam McMillen	SNB Minute Secretary
MK Martyn Kingsford OBE	Chair Teddington & Hampton Wick PLG
WKP Wendy Kyrle-Pope	Advisor & LCP2
AJ Anne Johnstone	Chair Mortlake & Barnes PLG, Met Volunteer
RA Ravi Arora	EMAG
PBS Peter Burrows-Smith	Treasurer & Royal Parks Link
SNB MEMBER APOLOGIES	REPRESENTING
SB Sarah Burley	SNB Business Rep
MA Mick Allen	LBRuT Community Safety Manager/ Wandsworth SSA
PG Philip Garside	Community/Public/Magistrate
RE Richard Eason	LBRuT LGBT Forum
JB John Bell	Advisor Twickenham

POLICE ATTENDING	REPRESENTING
PS Chief Supt Parm Sandhu	Borough Commander MPS Richmond
John Evans	MPS
Ed McDonagh	MPS

COUNCILLORS ATTENDING	REPRESENTING
Cllr Annie Hambridge	Heathfield

ORGANISATIONS / PUBLIC	REPRESENTING
Robyn Thomas	Head of Community Safety Richmond/Wandsworth Council
Peter Holland	Hampton Wick PLG
Geoff Holden	Oak Lane NHW Coordinator
Tony Cotton	Richmond Synagogue
Christina Gore	Secretary Teddington & Hampton Wick PLG
Rosalind Graham Hunt	Public
Angela Grzywacz	Neighbourhood & Criminal Justice Mgr Community Safety

APOLOGIES	REPRESENTING
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PS Tony Bennett	BTP
Cllr Geraldine Lock	Councillor for Hampton Wick Ward
PS Colin Fox	RP
Sarah Denton	MOPAC London

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Chair Charles Owens (CO) welcomed everyone to the meeting at 7pm, and apologies were noted. CO welcomed Cllr Mark Boyle who has replaced Cllr Speak as the Cabinet Member for Community Safety.

2. AGM 2016-17

2.1 Annual Report

CO reported that there has been a stable membership for the whole year. Thanks to all who have stayed on the SNB, a lot of good work has been done. Also good practice here has been followed up by other SNB's across London, eg our work on scams; creation of videos etc.

PBS is to be congratulated for putting forward the 'Small Project Scheme', whereby we hold some money back to use during the year, eg for moped related crime. We put in a proposal to MOPAC, which has been accepted, to keep some money back, and this will be followed by other SNB boards. We have come in on budget and have spent everything for the year. We have survived a year, with thanks to everyone.

2.2 Election of Board members

One new member John Murray is to replace David Green, and Susannah Burley has stood down.

CA is to send out an updated list of board members with the minutes, this was then proposed and seconded; all at the meeting were in favour.

2.3 Election of Executive

CA listed the members of the Executive: Charles Owens; Martyn Kingsford; Ravi Arora; Peter Burrows-Smith; Mark Boyle; Wendy Kyrle-Pope; John Bell; Lesley Pollesche; Carole Atkinson; this was then proposed and seconded; all at the meeting were in favour.

2.4 Constitution update

CA reminded the meeting that she had had permission to update the constitution in a few small

areas. However due to the new **Public Access and Engagement Draft Strategy for Consultation July 2017**, CA will hold on sending out the revised constitution until the proposed new system is in place. CA will wait until the next meeting or one after, when we have the guidance promised by MOPAC.

CA recommended that everyone should read the document and comment on it, the link to the document is www.London.gov.uk/public-access. People can contact MOPAC, or refer to their MP; or London Assembly member (AL suggested).

The AGM closed at 7.12pm

BOARD MEETING

1. MINUTES OF THE LAST MEETING (25.4.17)

These were approved as being a true record and are now up on the council website.

2. MATTERS ARISING NOT COVERED BY THE AGENDA

- Crime advice on reverse of parking tickets – David Noakes is to follow up on this. AL has seen stickers on cars saying 'Do not leave valuables in cars'.
- Hampton Wick BTP officer liaising with local resident
WKP reported that Hampton Wick Station is dealt with by Wimbledon BTP. She can write to Wimbledon if necessary. AL asked if certain other local stations have barriers, as the problem is related to people fare dodging and travelling without tickets. The local stations he mentioned eg Strawberry Hill do not have barriers.
- Facebook for communication
CA reported that Celia Holman is working with the police and a working party on this, to report back at a future meeting.

3. PRESENTATION BY MPS – (please see attached powerpoint presentation for all details)

Presentation by MPS

- MOPAC data
- Public Confidence & Satisfaction
- Complaints
- Stop and Search

General points from presentation:

PS updated the meeting that regarding the priority area - Elderly victims – there is no data yet for this area and the MPS need to set a base level.

There has been a very successful moped decoy operation during the year, and the police are looking at running this again, so a series of operations are planned in the next few months.

Tasers: we had 4 officers with tasers on duty on every shift, this number will be increased (see presentation for details)

Note - ASP is a metal baton carried by officers, a taser should be less damaging to an individual.

Spit hoods: these can be used from 3 July in custody areas; they will not be seen on the street, although an evaluation will be undertaken re use on the street. If bitten a police officer is off work for 14 days and has to take drug treatments. Jan Marriot asked how are they put on as they look uncomfortable. PS Evans explained officers train on dummies and on themselves, there is a clip on the back of the head. WKP has one at home, and explained you can see out of it.

Body worn videos: these go live on 7 August, and will not be used randomly; an officer has to switch it on and have to announce they are using it. They cannot be used at scenes of sexual violence. It helps with training and with a reduction in complaints. MK said the SNB should welcome this, officers are exposed to complaints and abuse, the SNB should support this. There was SNB agreement.

Public access: Please review the consultation documents; the changes will be made by MOPAC and imposed on the police. Twickenham will be the only main police station for the borough, Teddington and Sovereign Gate, Richmond, will be closed, as data shows they are underused, partly down to the internet and telephone reporting. MK asked what will happen to the 22 volunteers who man Teddington police station, have they been told? They have

given years of voluntary service, it would be appropriate for the Commissioner to write and thank them. PS said that she will be writing to them, and she also wants to use the volunteers at Twickenham; she is also reviewing the number of volunteers at Twickenham as it may now get busier.

AL asked: is there any data on knife crime; is CS spray used and what is the effect on people with mental health issues; and is it locals or outsiders; what is the number of specials in the borough; how will the police manage people's expectations, when two police stations close?

PS replied that we have individuals coming from outside the borough, but we also have homegrown. The police don't use CS spray that often. There are 47 specials, the police had a number not doing 16 hours, so those have resigned and more will be recruited. CO said the SNB has members who have decades of experience of being specials.

A question was asked will Teddington station be closed totally, or just to the public? PS said that in the future it will probably be sold. The front office is to close in November.

MS asked: there are lots of scooters and motorbikes stolen, will they be sold on, or used in criminal activity? PI Evans said that there is no one answer to that, some are stolen for joy rides, and are usually burnt out and left in rivers. Triumph motorbikes are easier to steal, and they can have number plates changed. A small number are used for snatches; can be stolen to be broken down for parts, buy cheap low cc bike, steal expensive one and put a higher power motor on it. PS said the police are actively working on this, last week there was an operation and PI Evans caught a criminal.

JE said that the announcement re the closures of Sovereign Gate and Teddington will be seen negatively in the press; can PS give a positive interview to the local paper? CO said a media strategy would be a good idea. PS said it is difficult as it is a MOPC decision, PS will send out the MOPAC statement. Cllr MB said the council will put out a press release tomorrow re this; it is a consultation at the moment. Ann J asked will Sovereign Gate be sold as well? PS said ultimately yes.

MK stated that the press and council need to be aware not to say this is a cost saving exercise as the volunteers are not a cost, so have to demonstrate other reasons for closing, eg saving on rates, lights, heat, water, cannot say a manpower saving. The handling of volunteers is critical, also critical in briefing of MOPAC, do they realize that volunteers run it? AL suggested that PS could take comments of SNB members to add to the statement.

BCU; the proposal is to merge with Kingston, Wandsworth and Merton. There are currently two pilots being run, with an evaluation at end of this year.

MK asked if the merger goes ahead, that will cover a population of over 1.3m; will the commander be chief constable rank, has to be at that level? DL asked is there consultation with other boroughs, are they for or against? PS said the proposal by MPS is to save money; a chief super will oversee four boroughs, flatter top management level.

PK said he has heard of problems with merged boroughs with call handling, will CADS come back? PS said there has been a problem managing number of calls coming in; part of the fix is to bring control rooms back to handle calls, quality assurance – currently three huge call centres.

CO commented that one response team to cover BCU, would expect more than one inspector to cover? PS said MPS will now have shared custody suites, an outdoor and indoor inspector, and a separate inspector for custody. Pilots are being reviewed and having changes. PBS commented that the royal parks police will be surrounded.

WKP said that London wide this has not gone down well, heads of SNB will be meeting the Commissioner to speak to her and raise concerns. CO would like to send 3 SNB reps to the meeting. AL said can SNB take views and concerns forward, external evaluators cannot be allowed to drive this.

Public Confidence and Satisfaction

Richmond Borough is currently ranked 3rd.

MPS average for Confidence is TW is 78%

MPS average for Satisfaction is TW is 79.3%

Complaints

Nothing substantial to report – see presentation details

Stop and Search

The notes from the last borough Stop and Search meeting had been circulated prior to the meeting. CA reported that members of the SNB and MPS had carried out street counts at railway stations looking at incomers. These confirmed that the street population is nothing like the resident population. With the introduction of Body Worn Video, CA and WKP would be able to view some stop search encounters and would report back at a future date.

4. Other crime data (BTP and Royal Parks)

Apologies from PS Bennett who would have attended tonight but is dealing with an incident. WKP referred to the figures sent out with the agenda. Not that much crime is reported to BTP, as people often report crime when they get home, so it goes to MPS rather than BTP. Any questions WKP will take back to PS Bennett.

AL commented that there is not a lot of crime in relation to the number of journeys made on railways.

5. Priority Setting

Anti-Social Behaviour (ASB) – London wide priority

Burglary

Motor Vehicle Crime

PS listed the borough's 'new' priorities:

Theft of and from motor vehicles

Burglary

Elderly victims

JE commented that ASB is very important during school holidays. Murray Park is site of problems now in the afternoons, bullying, generation of lots of comment on FB. CO said that in the past, specific areas were targeted like this. CA said that does happen in pockets, should be specific rather than borough wide.

BOARD in adjournment

6. Public Questions to Board

There were no questions.

BOARD reconvenes

7. FUNDING REPORT

PBS reported that we have had all the MOPAC funding agreed tonight. This is used for crime prevention, crime reduction and community engagement.

There is a four person team who approve projects in the Small Projects Fund, they have local discretion and can top up regular items, eg scam presentations, NHW events etc. Any suggestions for projects, please let PBS know, good variety of projects are made in conjunction with police.

CA gave examples of projects; a letter to older people to be eyes and ears; Go Girl, safe travel for women and girls on public transport; there are two new SNB banners, so if you are running an event, you can borrow the banners.

BK asked was there still funding through CSP to police, or has it now come to an end? Robyn Thomas said they had some MOPAC money for high visibility police patrols; police would invoice MOPAC, but yes this grant has come to an end. BK asked has this had an impact on police? PS said the money has not quite run out.

Jan Marriott said she does encourage older people at meetings to be Ears and Eyes, but many worry that by reporting there may be repercussions; WKP said that the letter written to them, talks about this to reassure them.

PSB said the pot of money is small, so he works hard to combine with other grants and funds etc. Robyn Thomas said she is happy to sit down with PSB re funding plans.

MK stated that Richmond and Wandsworth will remain as two councils; it is the merging of staff only. Need to make the distinction with the police merging.

JE stated that the RFU is still giving small grants to community and police; eg for alley gating, there are still grants available if you can make a case, Chris Donnelly is the contact.

PK asked does the MPS grant still exist? PS said it no longer exists.

8. Any Other Business

Welcome to new Inspector Ed McDonagh

BK asked is there anything being done re the rise in rough sleepers in the borough? PS said this is currently treated as ASB. BK said is the rise due to other boroughs moving people out from their areas? MB said he had had a meeting with Spear, they say the homeless are more visible at this time of year, but there is not an increase in numbers, the homeless level is flat.

WKP said is it due to all the empty shops, people can stay in doorways?

CO is to discuss with WKP as it is a complex issue. LP said there is a percentage of people who show up in the day only.

BK asked about cyclists on the pavement and not stopping on red lights? CO said we need to guillotine this as it has been discussed so many times, it should be a PLG issue.

CA said she has some jointly funded warning stickers for the front door; if you know of a group who would like to use them please speak to your SNT, but because of limited supply these should go to vulnerable people.

JE wanted to minute that cycling on the pavement is the one item at PLGs that causes most discussion.

DL showed posters and flyers for the forthcoming Hate Crime event on 4 October, 'Recognise it and Report it'

AL said that with the MPS various communication channels, there are still 101 problems with waiting time; CA said read the consultation document which states 101 and 999 will stay.

WKP said police will embrace new technology, but must keep the telephone, but nothing beats face to face, they know that.

9. DATES OF NEXT MEETING:

Tuesday 24 October 2017 – The Terrace Room

Time: 7.00pm (refreshments from 6.45pm)

Venue: York House, London Road, Twickenham.

The Meeting closed at 8.39pm

SNB Contact Email: richmondcpp.snb@gmail.com

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