

## **COMMUNITY & POLICE PARTNERSHIP MEETING**

**THE SALON, YORK HOUSE, LONDON ROAD TWICKENHAM**

**WEDNESDAY 29<sup>TH</sup> JANUARY 2014 AT 7.00 PM**

### **MINUTES**

#### **MEMBERS ATTENDING:**

<b>CA</b> Carole Atkinson Care	CPP Chair, Fulwell & Hampton Hill Voluntary
<b>WKP</b> Wendy Kyle Pope	CPP Vice Chair
<b>JE</b> John Evans	Chair, Whitton & Heathfield PLG
<b>CH</b> Colin Heath	Chair, Twickenham Riverside PLG
<b>MW</b> Margaret Warden PLG	NHW Co-ordinator Lindhurst Ave & Heathfield
<b>DF</b> Doreen Finucane	NHW Member & Heathfield PLG
<b>MG</b> Maureen Gibson	Fulwell & Hampton Hill PLG Member
<b>HN</b> Helen Nichols	Friends of Twickenham Green
<b>CG</b> Christina Gore	Secretary, Hampton Wick PLG
<b>TL</b> Tony Lindsay	NHW Co-ordinator Kneller Road
<b>MR</b> Mark Rile	Duke of Cambridge Close
<b>DL</b> David Loftus	Kneller Hall
<b>PH</b> Peter Holland	Hampton Wick Neighbourhood Watch
<b>JM</b> Janet Marriott	Older People's Forum
<b>FB</b> Francesca Baddeley	Barnes Resident W13
<b>MB</b> Martin Beaumont	Barnes Resident W13
<b>SJ</b> Seamus Joyce	School Governors Representative
<b>AJ</b> Anne Johnstone	Chair Mortlake & Barnes PLG; Barnes
Community	
<b>AS</b> Anthony Speed	Assoc. & MET Volunteers
<b>AB</b> Anne Ball	RMSM Kneller Hall
<b>RGH</b> Rosalind Graham-Hunt	Victim Support
<b>DS</b> David Shaw	LGBT Forum
Society	Albert' Community Association & Richmond
<b>LM</b> Leonard Magull	Richard Synagogue
<b>SS</b> Sarah Simpson	Richmond BHCF

#### **POLICE ATTENDING:**

<b>DT</b> Debra Towns	Borough Commander, Richmond MPS
<b>MW</b> Mark Woodward	Acting Inspector Teddington MPS
<b>MB</b> Michael Boulton	Sergeant, Richmond & Bushy Parks

**MOPAC** and those invited by the Chair

<b>JB</b> John Bell	Vice Chair, South Twickenham PLG
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**COUNCIL ATTENDING:**

**LP** Lesley Pollesche

**SS** Stephen Speak

**NA** Natasha Allen

Ward Councillor, West Twickenham

Ward Councillor, North Richmond

LBRuT

**JH** Julie Hill

Minute Secretary

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### **1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE**

**CA** welcomed everyone to the Meeting and apologies were noted as follows:

Liz Dewson (Age UK Richmond); Cllr T. Arbour; Sgt. L Innocencio; Maurice Press (Vice Chair); David Eggleton (Whitton Network); Philip Morgan (Chair St Margaret's & North Twickenham PLG); Jinty Coventry-Boyle (Chair, Hampton Wick PLG); Alison Parry; Barbara Westmorland;

Jean Loveland (Chair, Ham PLG); Sandra Clapton (Hampton Wick PLG); Peter Burrows-Smith (CPP Treasurer & Friends of Richmond Park); Martyn Kingford (Chair Teddington PLG);

Ashi Dhillon (EMAG Project Support); Peter Kirkham.

### **2. MINUTES OF THE LAST MEETING – APPENDIX A**

The Minutes of the Meeting held on 29.10.13 were agreed as being a true record

### **3. MATTERS ARISING FROM PREVIOUS MINUTES**

**Letter to RFU re urination** – **CA** has written to the RFU to ask them if they will consider having more Portaloos. **DT** added that she holds regular meetings with the RFU and has been speaking to Col Jenkins at the Royal Military School to engage with the military version of Street Pastors and it is hoped that they will be out engaging with the crowds prior to and after the Army & Navy Rugby Match.

### **4. PRESENTATIONS**

#### **Wendy Kyle-Pope - Safer Neighbourhood Boards Update – APPENDIX B**

Documents detailing the design, structure and composition of the new SNB were circulated. The Safer Neighbourhood Board is being established to hold the Police to account and to carry out various duties on behalf of the Mayor of London. In this Borough, the move from Community Police Partnership to SNB will be a seamless transition as our relationships are so strong. It is hoped that there will be more recruitment of local groups and individuals, by going into various Universities, Groups and engaging people to interest them and bring them in. School Councils and Youth Counsels are also involved. **DT** added that they are a very good group of young people and she is confident they will bring a lot to the Meetings.

**JM** Secretary of the Forum for Older people welcomed the new structure which would reach out to the elderly.

Police Liaison Groups would continue in their current form and that they will be invited to put someone forward to be on the SNB. PLGs and Neighbourhood Watches are the grass roots and already have considerable influence.

**AS** queried how the Forum works with the Board and which closer resembles the CPP. **CA** explained that the Board will be made up of targeted people and is in effect an enlarged Executive. The Executive and Forum, with representatives from a wide range of organisations will reach out to the public. Anyone will be allowed to ask questions at any time at the Meetings.

If for any reason the format does not work, we have the flexibility to change it.

**JM** asked how ordinary members of the Public will be encouraged to come to the Meetings. **DT** said this is very much a working partnership and awareness can be via online surveys, email, Twitter, Village Newsletters etc, reaching thousands of people.

**WKP** added that we will be looking for ways to tell the public what the SNB is doing in their name.

**CA** thanked the working group (Wendy Kyle-Pope, John Bell, Cllr. Pollesche & Cllr. Arbour) for their hard work on devising the design, structure and composition of the new SNB.

#### **4. PRESENTATIONS (contd)**

##### **Acting Inspector Mark Woodward - Crime Mapping**

**MW** gave a presentation on the many ways that crimes can be reported to the Police and how the Police then progress the calls. 999 is the traditional way for urgent immediate assistance and 101 for non emergencies. The Ward Teams can be found on the Met Website <http://content.met.police.uk/Borough/Richmond>. Officers can also be contacted in the street, or via Front Counters at Twickenham, Teddington and Sovereign Gate.

Contact Points have also been introduced in more neutral but specific locations – Patrol Base Ham, Lowther Primary School, Tangle Park and St Mary's University Cafe. Crimes can be reported here or just general advice given.

Contacting the Ward Teams direct is the most expedient way to report anti social behaviour (ASB). When Police receive a report about ASB they will either "own" the problem or pass it to the most appropriate agency, for example Housing or Environmental Health. However, Ongoing problems will be linked together using the new "Airspace" computer system designed specifically for this purpose.

Telephone calls are returned within 24 hours. Emails may be slightly different depending on whether a specific officer has been emailed directly or not but again, it is hoped that this would be within 24 hours.

**ACTION: MW to email out the Grip & Pace Actions Presentation**

##### **Questions from the floor:**

**CG** commented that sometimes crimes are reported via NHW Co-ordinators.

**Contact Points** - A gentleman asked about the effectiveness of Contact Points and the question was raised as to whether the public knew what they were. **DT** responded that across London they have been disappointingly poorly attended and that Inspector Simpson is currently looking into our Borough's footfall. **DT** personally felt that the Public can already contact the Police in so many ways but once the results of the survey are known, MOPAC can make a decision as to whether to continue with them.

**Anti Social Behaviour** – **JM** asked if there was a definition of what exactly constitutes Anti Social Behaviour. Although this is sometimes subjective, **WKP** thought that there was a definition somewhere which she would try to find and circulate to PLGs. **ACTION: WKP**

A gentleman asked if it was possible to provide details of the number of ASB calls recorded by the satellite stations. **JB** felt that this was the sort of thing the Public might want to know. The Police agreed to take this away and ascertain if they could provide this information and if it was at all possible they would. **ACTION: DT & MT**

**MW** was thanked for his Presentation.

## **5. CHIEF SUPERINTENDENT'S REPORT**

**Borough Commander Debra Towns** circulated her Report following the public consultation. The Met is rich in data but she was concerned about the replication of this.

**Public Confidence** – 78% people on the Borough think the Police do a good job. Increase of 7% in the past 12 months.

**Public Satisfaction** (victims of crime) – 82%. Police have been ensuring that all victims of violent crime receive a follow up call or visit. However, Black and Minority Groups are less satisfied and work is being done with Ravi (EMAG) to find out why and to address this.

**Violence with injury** – reduction of 1.6%.

**Serious Youth Violence** – the way of reporting this has changed which accounted for spike in this last time. Now running at 37%

**Domestic Abuse** – 1.4% reduction in the numbers, although the violent crimes had slightly increased. There was no increase in repeat victims. **DT** felt that the increase in reporting of domestic crime should be seen as a positive.

**Richmond's detection rate** – bringing offenders to justice is the highest in the Met Police and something she is very proud of.

**Knife crime** – decreased 8% and detection rate high

**Property portfolio** – robbery 18% down. Operation Autumn Nights – targeting robbery, ASB was successful and praise given to the SNTs out on the streets and working with Detectives.

**Theft person** (stealing property from a person without physical injury) – much work has been done and SNTs were praised for their work on the streets, on trains and buses

**Residential burglary** – a success story. Richmond is the safest and best Borough for residential burglary, with the least per 1000 people.

**Non residential burglary** (including sheds and garages) is **hugely challenging**. There is less chance the thief will leave a forensic trace, high value items are easy to sell on and if the perpetrators are caught, as it is non residential they are likely to get a lesser sentence. The SNTs have done a massive amount of work. People are making their sheds more secure but thieves are finding other ways such as unscrewing door hinges and the public is encouraged to spread the message to make sheds and garages even more secure. Police are having success with Stop and Search around alleyways. Horse patrols and dog patrols are also being deployed to look at rear alleyways. **ACTION: SHEDUCATION LEAFLET TO BE ISSUED WITH THE MINUTES**

**Motor vehicle crime** – theft is down. Again, horses are being used at riverside car park locations.

**Theft of motor vehicles** – Last year saw a spike due to organised crimes throughout many Boroughs.

**Stolen Vehicle detection rate** – this is lower than the MET target. DT has put additional assets into the CCTV team.

**Hate crime** – homophobic crime down and detection rate 100%.

## **5. CHIEF SUPERINTENDENT'S REPORT (contd)**

**Racist and religious crime** – this is down. DT is going to meet with representatives from EMAG and it is hoped that the Advisory Group can be more representative of people in the Borough.

**Criminal Damage** - reduction of 6% with a 15% detection rate.

**ASB** – this is down

**Criminal Justice System** – a lot of offenders are not from this Borough so rather than officers spending hours in traffic travelling across Wards, messages are sent through and Officers from the respective Wards carry out Operation Dawn Thunder to raid their homes and make arrests.

**Response to calls** – Response within 60 minutes is running at 94%

The transition to the Local Policing Model last September was seamless. Despite numerous challenges recently, DT said she was very proud of the Teams on the Borough and hoped that the next quarters' figures would reflect this. At present 5 extra Detectives attached to Richmond for a 5 week period to assist in search warrants and seizures of cash from committing crime is proving to be a great success.

PLG Chairs will be invited to a Meeting in April, with a tour around the Grip & Pace Control Room.

CA thanked DT for her Report and also gave thanks to the NHW Co-ordinators for all their work which had contributed to the success.

## **6. LOCAL POLICING TEAM PARKS REPORT**

Sgt Boulton distributed copies of his Report.

### **Richmond Park current objectives:**

1. Seasonal road safety
2. Anti social dog ownership
3. Off track cycling

### **Bushy Park current objectives:**

1. Trade vehicles / speeding

2. Anti social behaviour
3. Parking issues

The Deer cull in Richmond Park begins on 3<sup>rd</sup> February for six weeks during which time the Park will be closed from 8pm – 7.30am for pedestrians. Normal traffic gate timings apply.

## **7. QUESTIONS FROM THE PUBLIC AND RAISED BY MEMBERS**

**7.1 CCTV** – A Barnes resident asked for the view on getting CCTV installed in a residential road which is being repeatedly targeted by burglars. **DT** said the Police would support them with providing data. From a Council perspective any request would have to go through Keith Free, CCTV & Careline Manager. It was suggested that residents agree on exactly where the cameras could be installed before taking their request forward.

## **8. CHAIRMAN'S REPORT – APPENDIX C**

**CA's** report had been circulated, giving details of the many Meetings she had attended between November 2013 – January 2014.

## **9. PLGS**

A wealth of information about the Police Liaison Groups, Ward Priorities and SNTs can be accessed via this link: [http://www.richmond.gov.uk/police\\_liaison\\_groups\\_plg](http://www.richmond.gov.uk/police_liaison_groups_plg)  
PLG Chairs and Secretaries were reminded that invoices should be submitted by 1<sup>st</sup> March at the latest as the current budget needed to be used by 20<sup>th</sup> March. A request was also made for Minutes to be issued promptly so the Ward Priorities could be known and circulated.

## **10. UPDATE ON STOP AND SEARCH IN LBRuT (APPENDIX D)**

**CA's** reported had been circulated. The Main changes in the Monitoring Mechanism (stats provided by MPS) were that ages were broken down into smaller groups, the addition of search reason vs arrest reason and the population breakdown based on the 2011 census. We are unlikely to meet the 20% target for weapons but this is good as intelligence shows few weapons are brought into the Borough. Key crime searches were averaging 47%, the MPS target being 40%. There have been no complaints on stops and searches during the last quarter. It was noted that more people aged 25-44 were being stopped which probably reflects the age of acquisitive crime perpetrators. Acting Chief Inspector Rhiannan Ivens will now be looking after Stop and Search and thanks were recorded to Inspector Steve Kite for all his work over the past few years.

## **11. COMMUNITY SAFETY PARTNERSHIP UPDATE (APPENDIX E)**

Teenage relationship abuse is hugely under-reported.

## **12. CCTV (APPENDIX F)**

Keith Free (CCTV and Careline Manager) report had been circulated. In the past 3 months CCTV has been involved in an average of 96 incidents and 24 arrests and



continues to provide important support to the Police. Cameras deployed in residential streets had proved successful and anti social behaviour and low level crime had decreased.

### **13. UPDATE ON YOUTH ENGAGEMENT**

Project Lucy, the thought provoking film telling the true story of a young woman who was assaulted as she walked home, is continuing to be shown in schools and is being well received.

The Stop and Search questionnaire project is nearly designed and will start shortly. The Youth Conference takes place at the end of March

### **14. ANY OTHER BUSINESS**

**NHW stickers** – Locksmiths are again sponsoring these and it is hoped that a new supply of undated ones will be available in the next couple of months. **ACTION: CA / Insp. IVENS**

**CA** thanked everyone for coming and said goodbye to the old CPP and welcome to the new Forum. **CA** closed the Meeting at 2102.

### **15. DATE OF NEXT MEETING**

Date & Time: **TUESDAY 29<sup>th</sup> JULY 2014 at 7.00pm**

Venue: **The Hyde Room, York House, Richmond Road, Twickenham**