

SAFER NEIGHBOURHOOD BOARD (SNB) MEETING

THE TERRACE ROOM, YORK HOUSE, LONDON ROAD TWICKENHAM

TUESDAY 28TH APRIL 2015 AT 6.45 PM

MINUTES

SNB MEMBERS ATTENDING	REPRESENTING
CA Carole Atkinson	Chair SNB, Stop and Search
WKP Wendy Kyrle-Pope	Vice Chair & LCP2
JB John Bell	Advisor, Twickenham
RA Ravi Arora	EMAG
JE John T Evans	Chair Whitton & Heathfield PLGs & NHW
MD Martyn Kingsford	Chair Teddington & Hampton Wick PLGs & NHW
PK Peter Kirkham	LGBT Forum
JC John Coates	Chair South Richmond PLG & NHW
JM Janet Marriott	Hampton Wick Community / Older People's Forum
TL Tony Lindsay	NHW Co-ordinator
LP Lesley Pollesche	Community
WC William Collis	NHW
PM Philip Morgan	Community
JC John Coates	Chair South Richmond PLG
AJ Anne Johnstone	Chair Mortlake & Barnes Common PLG
MS Martin Sands	Hampton Wick Community
CB Chris Benson	MOPAC
CO Charles Owens	Chair South Twickenham PLG & NHW
DG David Green	NHW Co-ordinator Hampton

POLICE ATTENDING	REPRESENTING
C/Superintendent Colin Kennedy	Borough Commander
Sgt Michael Boulton	Royal Parks Police
CI Hannah Wheeler	MPS
Hannah McCully	MPS

COUNCIL ATTENDING	REPRESENTING
Cllr Ben Khosa	SNB & St Margaret's & North Twickenham Wards
Cllr Penny Frost	Ham, Petersham & Richmond Riverside Wards

ORGANISATIONS / PUBLIC	REPRESENTING
Geoff Holden	Oak Lane NHW Co-ordinator
Mac McInerny	Heatham Alliance & NHW Co-ordinator
WE Bill Eadie	YHS
PP Peter Payan	Twickenham Museum & York House Society
Richard Eason	LBRuT Forum
Laura Fox	LBRuT Forum
Christina Gore	Hampton Wick PLG & NHW Co-ordinator
Lawrence Moss	TWR PLG
Juliette Taylor	Public
Paul Hannah	Public
Maureen Gibson	Public
Chris Hine	NHW North Barnes Ward

ORGANISATIONS / PUBLIC	REPRESENTING
David Loftus	Kneller Hall & Whitton PLG
Edward Henson	Public
David Williams	Chair Ham & Petership & Richmond Riverside PLG

APOLOGIES (SNB/COUNCIL)	REPRESENTING
Peter Burrows-Smith	Richmond Park PLG/Treasurer
Anthony Cotton	Richmond Synagogue
Natasha Allen	Community Safety Partnership
Georgina Lotinga	Victim Support
Phil Garside	Community
Annie Murray	Chair, Friends of Bushy & Home Parks
Maurice Press	SNB

APOLOGIES (POLICE)	POLICE
Sgt Inocencio Logo	BTP

APOLOGIES	OTHER
Alison Gee	Public
John Clinch	Public
Mary McHugh	Public
Aralee Manohara	Student Community Engagement, Kingston University

1. CHAIR'S WELCOME AND APOLOGIES FOR ABSENCE

Chair Carole Atkinson (**CA**) welcomed everyone to the meeting and apologies were noted.

2. STRATEGIC ASSESSMENT LBRUT

CK reported that this was jointly presented and that he and the Chief Executive are keen to improve even further current information sharing between agencies. The Community Safety Partnership Plan is a critical document to ensure accountability for performance and the priorities to follow will be presented to council cabinet this week:

1. Anti Social Behaviour
2. Burglary
3. Town Centre Crime and night time economy
4. Domestic Abuse
5. Reduce re-offending including substance misuse
6. Theft of and of motor vehicles & crime prevention
7. Road safety
8. Child sexual exploitation

DW asked what the strategy is to make Richmond **the** safest borough in London rather than "one of". **CK's** mission is to be the safest Borough.

In response to **WKP's** question of how road safety will be measured, **CK** said the first thing would be to look at the number of fatalities. He introduced a zero tolerance policy about motorists and cyclists ignoring red lights but local Police do not have the resources or equipment to monitor speeding motorists on a sustainable basis. However, once hotspots are identified, specialist traffic officers from central resources will be request and allocated if Richmond is viewed as a corporate priority at that time.

TL asked how the A316 compares with other parts of London such as the North Circular. **CK** said this could be explored at the next SNB as he did not have the specific details.

Cllr Khosa welcomed the new road safety issue and asked about signage. **CK** believes this to be a Council and TFL responsibility. He had already worked with Cllr Stephen Speak and signage installed on Richmond Hill but before we go further with this in other areas he would need more data analysis to be undertaken.

PK thought we need to look at the most common cause of collision – accidents as a result of people on their mobile phones.

A member of the public mentioned “cracking down on pavements” – as a cyclist she urged Police to look at more opportunities to share pavement travelling. **CK** – noted. **CA** added that a representative from the Environmental Department in the Council will be part of the SNB from July.

MK thanked **CK** for his help regarding the Teddington burglary insurance issue reported in the local and national media earlier in the year. He also asked when it says motorists if this covers all motorists - lorry drivers, bus drivers, van drivers etc. and asked if this could be shown. Is there a record of PSB out of service drivers being fined for dangerous driving and speeding. **CK** said he would endeavour to find out for the next Meeting. However Police resources are somewhat limited and that he had to manage expectations. **MK** had noticed that bus drivers had slowed down as a result of police speaking to their managers.

As a SNB, **JB** felt that as a Board, we should be concerned with all aspects of safety and be mindful of this and look round for working with other authorities. Chris Benson from MOPAC said he would take this back. Residents were encouraged to complain to the bus companies too. **CA** hoped there would be an Agenda item on traffic at the next meeting.

3. MINUTES OF THE LAST MEETING (21.10.14)

The Minutes of the Meeting were agreed as being a true record with the following amendments:

Item 6B - CCTV – the advice was that the camera was in use at specific hours.

JC recalled a discussion about ASB (Item 10) and that it was mentioned that it was reducing.

CA asked members to detail their role on the Attendance Logs so they are annotated correctly and that if anything is reported incorrectly in the Minutes to refer this to the Chair when they receive Minutes and not wait until the next SNB..

4. MATTERS ARISING

None that were not on the Agenda.

With regard to email use, **CK** confirmed that email was used regularly to communicate with victims and witness but no figures were available as to what proportion of overall communication it represents.

With regard to the a question about standard letters, **CK** said he understood the point but it is MET policy that details of allegations are not specified in letters only the victim details and unique reference number.

With regard to the headline that Teddington was in the top 10 for burglary, **CK** said his office had been in touch with Kevin Pratt of moneysupermarket.com; the author of the previously discussed issue. He said he that Mr Pratt was not suggesting that Teddington was a hotspot, rather the opposite but due to the high percentage of insured households this did skew statistics. **CK** is looking to release a joint statement with the SNB in the Richmond and Twickenham Times. **MK** asked if he could report this to the Hampton Wick PLG in June. **CK** had no objections.

CI Hannah Wheeler spoke to the lady who previously raised issues concerning cycling in the alleyway opposite Richmond BR station. Officers had been down. Bins moved and scaffolding will be coming down soon. Cyclists on pavements – ongoing education and the member of the public who raised initial concerns is happy with the response.

5. UPDATE ON LBRuT SNB

CA reported that there have been no new proposals for members of the Board and all but three of the existing members were prepared to continue. Representatives from some area, namely education, faith groups, disability and a business representative were still being sought. **TL** suggested approaching Ann Newton as Business contact and said he would pass on her details to the Board. **ACTION: TL**

The AGM is in July, at which the Exec and Officers will be elected. Invitations for nominations will be sent out in due course.

CA had circulated a paper about confidence in policing in community engagement. The message is encouraging people to contact the Police as soon as an issue occurs and not wait until a meeting of the PLG, SNB etc.

SNB SITS

This part of the Meeting allows for questions from SNB Members only.

6. FUNDING BIDS

PBS Report had been circulated (Paper 4). MOPAC has allowed the SNB to carry forward the under-spend of £4,200 for projects to the next year.

MS asked if there could be a brief evaluation of how successful projects have been to justify public expenditure. **ACTION: CA/PBS to produce a paper detailing outcomes of projects.**

If anyone has any suggestions for projects, they need to be submitted in the next week.

Cyber / IT crime and scams – **WKP** advised that this is investigated centrally by the national police.

7. PUBLIC CONFIDENCE

(a) Statistics

CK gave a Power Point Presentation based on his mission and details of his plan for policing Richmond for 2015 – 2016. Interestingly he stated that the Borough has the highest level of confidence in London and ASB reduced by more than a quarter, 6 out of 10 officers when surveyed, thought their service was not very good. **CA, MK** and **CO** had been contacted by **CK** and agreed to talk to all his officers and staff and were happy to tell them they were valued and residents took them for granted but this should be seen as a compliment.

CK was grateful for the assistance and demonstrated how closely the police work with the community and in particular its representatives on the SNB.

Aim and objectives

Our Mission is to be the safest Borough in London

Total Notifiable Offences have dropped from 15,000 to 10,000 over the past ten years. **CK** spoke about the Routine Activities Theory 1979 – likely offender, suitable target, absence of suitable guardian. **CK** is lobbying Cllr Tony Arbour, Gillian Norton and MOPAC for funding to make this work to ensure there is proportionate funding to deter and divert offenders from crime.

Police have looked at 20 years of crime data and identified persistent hotspots now known as hot streets. On a daily basis officers are pulse patrolling in these particular streets. People are still leaving high value items in their cars. **CK** showed slides of garages that Police had visited, many of which were either unlocked or insecure and contained valuable property. Residents need to change their behaviour and be more responsible for their property if we are to drive crime down further. Also, more Neighbourhood Watches need to be encouraged but must be effective and accountable and focus on the hot streets across the Borough.

MK suggested contacting managing agents of rented properties and asking the local estate agents to impart the message. **CA** suggested in the future a small working group could be formed to look at ways of getting this message out.

There has been a significant reduction in non residential burglary but a small increase in criminal damage, which every borough has seen but due to the volume this needs to be monitored carefully. There is a current 7% decrease in theft from motor vehicles, although we are dealing with small numbers so any increase or decrease can look disproportionately good or bad.

MOPAC Performance Summary illustrates how we are doing and how we compare with the rest of the MET. The change in Home Office recording classification has given rise to an increase in recording of violent crime and a significant rise in historic sexual crime allegations. Reduction of nearly 25% in robbery is good news but a recent robbery involving nine school children on the Old Deer Park (circus) has skewed figures. Burglary is nearly at its lowest level ever. Theft person offences saw previously a significant spike due to mobile phone theft but now seems to be prevalent in Richmond High Street (certain shops) and also the England / France game which seems to attract pickpockets potentially travelling from France.

Theft of motor vehicle is down, which is good news considering previous increase due to keyless thefts.

Theft from motor vehicle reducing but more reductions can be made

Sexual crime – victims have become more confident in reporting and police reporting practices have improved dramatically. **TL** asked if it was possible to split the historic allegations for the graphical presentation. **CK** said he does not have the analytical capabilities.

PK welcomed the graphs. **WKP** said there was a correlation between reduction in crime, good policing and community engagement.

Overall for the Borough, we have least number of ASB calls in London.

Public confidence – highest in London.

Victim satisfaction – average to good but it is our priority to improve this significantly.

Complaints – lowest number in London.

WKP said complaints group will look at specific complaints, increases and how many complaints were upheld. The figures come from central police and are not generated by Borough Police.

Action Fraud statistics – **CK** said he would do some more work on this but it does not appear that Richmond has a particular problem.

(b) Rapid Response CCTV

Keith Free's report had been circulated.

GH had enquired about information gleaned from a CCTV camera in Oak Lane. KF response camera in Oak Lane is one of several borough enforcement cameras and is fully functional and used to monitor traffic in the one way road.

8. INDEPENDENT CUSTODY VISITORS (ICVS)

Nothing to report. There is still an appeal out for volunteer Appropriate Adults. If anyone is genuinely interested please give your name to the SNB Secretary. MOPAC is always looking for ICVs too; the commitment being one Custody visit per month. **CK** raised the matter with the Chief Exec of the Council. She said she would fund as part of adult safeguarding but needs a funding brief. Training free. Chris Benson from MOPAC said there are statutory and non statutory schemes. Wendy has volunteers but insurance has not yet been resolved. MOPAC felt they would be under the indemnity of the Police Station. MOPAC to provide definitive answers.

9. COMPLAINTS

a) MPS

Nothing further to report as this had been covered in the Power Point Presentation.

b) VICTIM SUPPORT

No report.

10. STOP AND SEARCH

A follow up to the HMIC consultation on Stop and Search had taken place to which **CA** and Chair of SSCMN had provided input. The outcome indicated that S & S was satisfactory across London. Two young people (15-17) are needed to join the Borough Stop and Search group and share their experiences.

11. PRESENTATION OF CRIME FIGURES

11.1 British Transport Police

The BTP Report had been circulated to members. Any questions to be submitted to SNB Secretary. It was agreed that BTP would be asked if Crime Statistics could be included in future reports, such as crimes that happen at particular stations which may have an effect on the surrounding area and at what point crimes on trains took place rather than what station they were reported at **ACTION: WKP**

11.2 Royal Parks

Sgt Michael Boulton's Report was circulated. 5 non residential burglaries had been committed at the Wandsworth end of the Park. A recent visitor survey showed three were 5.4 million visitors to Richmond Park and some 2 million to Bushy Park. Crime is very low given the number of visitors. A lot of fixed penalty tickets had been issued to both speeding motorists and cyclists in Richmond Park. Zac Goldsmith MP had chaired a very successful cycle meeting and second meeting is to take place. The Royal Parks is to carry out detailed traffic survey.

It is hoped that the new Inspector to take charge of Richmond and Bushy Parks will attend the next meeting. The Royal Parks is separately funded and although they had bid £8.4m to run the Royal Parks, they had been awarded £5.6m, which is significantly less. The detail is still being worked out as to how to properly police the Parks given the shortfall. Sgt Boulton hoped to have more detail at the next Meeting.

12. PRIORITIES SETTING

Following analysis of priorities/promises from PLGs and discussions with Borough Commander, Priorities for the Borough were set as:

Burglary
Anti Social Behaviour
Car Crime

BOARD IN ADJOURNMENT

The Board was adjourned for open discussion on the proposed priorities.

13. PUBLIC QUESTIONS OF THE BOARD

MK asked if the 101 Call Centre has resolved its issues that Bushy Park is not in Herts. **CA** confirmed it was.

PM – asked about knife crime arch at Richmond College and how this is recorded in terms of stop and search or police statistics. CI Wheeler said one knife was discarded and an arrest made and two others arrested later in the day. With social media the effectiveness of the knife arches is diminishing. **PM** added that the police were praised by residents for the work they have done to make the area around the college safer. CI Wheeler had successfully bid for additional resources, including mounted and dogs and this had been successful. Hannah will report praise back.

CO emphasised what CI Wheeler had said and gave an example of an incident that had taken place and how important it is to control ASB at the source.

Cllr Khosa asked about policing of RFU events from older and vulnerable persons point of view. Police uniform presence is more re-assuring. **CK** understood this but the decision has been made that standard events will be planned centrally and minimal but proportionate resources provided as it is essentially a private event. Operation Rose our local officers making sure rugby fans don't urinate in the streets or residential gardens. Rugby World Cup is being planned centrally and detailed plans developed. The FanZone in Old Deer Park will be running on a total of 29 days, being organised by a Production Company.

Police are working with Council colleagues to predict, plan and ensure the right number of police and stewarding resources, CCTV and other public safety measures are in place. **CKs** also about to set up a working party with South Richmond Ward PLG to help shape the plan which is being led by the Council. **CK** gave assurance that he is making the point at strategic meetings that careful planning needs to be made.

A question was raised regarding Dispersal powers. **CI Wheeler** said if there was a significant disorder this would be put in place if Police have the resources to do so.

A question was asked about new 48 hour power for dispersal and if the guidance notes have been or will be published. **CK** stated that predicting a problem in order to grant such a dispersal order might be tricky legally.

WKP pointed out that the crime report for the period during the Rugby World Cup should be flagged so any fluctuations can be attributed to the RWC and not skew overall local police performance. **WKP** asked MOPAC to note this.

MM – Harlequins have also applied for a fanzone co-inciding with matches at the Stadium and asked what similarities or not there might be with the Fanzone at Deer Park. **CK** thought the Harlequins may be more contained as it is essentially on private property and will require less police resourcing if any at all. Putting barriers across side roads has worked well to keep rugby fans on the main roads. However, the main route to Harlequins will be through residential roads and the A316.

CK reiterated that as a result of his initiative to instigate a public meeting, the Council and RFU have followed on with very effective public meetings for residents and businesses. As planning progresses he is confident current engagement will intensify.

PK mentioned the criticisms about poor traffic management before and after matches where huge tailbacks had been caused by stopping traffic for just a few fans to cross.

BOARD RECONVENES FOR CONFIRMATION OF PRIORITIES

Priorities agreed to be as per Item 1.

14. ANY OTHER BUSINESS (SNB)

CK asked if members would like this sort of Presentation (eg Powerpoint) moving forward. It was agreed. **Chris Benson MOPAC** said he enjoyed the Presentation and added that if anyone wishes to view the MOPAC data and search for Borough statistics, which are broken down in various ways, it can be viewed on the website: <https://www.london.gov.uk/priorities/policing-crime/about-mopac>. As a Board we will still have access to detailed MOPAC figures.

DATE OF NEXT MEETING & A.G.M.

Tuesday 28th July 2015 at 6.45pm in York House.

15. CLOSE OF MEETING

CA thanked everyone for attending and closed the Meeting at 2049

SNB Contact Email: richmondcpp.snb@gmail.com