

Teddington Pools & Fitness Centre

Minutes of meeting held on Monday 21 September 2009

Present: Anne Wood Richmond Back Pain Group
Jacqueline James Richmond Back Pain Group
Carol Brown Early morning swimmer
Paul Leadbeater Early morning swimmer
Annie Charrondiere Early morning swimmer
Daniel Balmer Local Resident
Louisa Russell Sport & Fitness Facilities Manager

Apologies: Colin Sinclair Head of Sport and Fitness
Caroline McGuire Deputy Manager, TPFC
Nick Barnett Teddington Swimming Club

Minutes

Action

1 MATTERSMATTERS ARISING FROM MEETING HELD ON 16 MARCH 2009

Although one disabled car parking bay had been painted at the top of the entrance to the Hydrotherapy Pool, it was felt that another bay was required adjacent to the existing one. Work completed on 30 September.

2 CENTRE MANAGER'S REPORT

LR circulated and presented Tim Fleming's report. Tim left the Centre last week and was now working for Wandsworth Borough Council. LR explained that she was covering the position whilst the recruitment process was taking place.

3 RESIDENT / USER ISSUES

- (i) PL mentioned that a number of swimmers were requesting early morning swimming starting at 6.30am on a couple of days a week. LR said that TF had received a request from an early morning swimmer. This was being considered initially on a trial basis but would require negotiations with the staff to alter their shift pattern.
- (ii) Teddington Swimming Club were still using the Pool on a Wednesday at 6.15am although this was a replacement session whilst the Pools on the Park refurbishment was being carried out. CM has been in contact with TSC to that effect.
- (iii) It was felt that there were still some issues with cleanliness especially in connection with the drains.
- (iv) JJ and AW gave new contact names for the Back Pain Group in case there were further cancelled sessions. LR to update the list and circulate amongst team at Teddington.
- (v) Hair dryers had still not been replaced in the Hydro Pool. LR explained that a hard wire testing report was being undertaken and it would not be possible to install one until the report had been received and any further work had been carried out.

- (vi) Further hooks were required on the Hydro Pool curtains. *Work completed.*
- (vii) DB felt that the cleaning was variable and needed to be more consistent.
- (viii) Other issues included improved responses to maintenance tasks such as lockers, hooks. A list of items was passed to LR, e.g. the light in ladies wet-side showers, 3 locker keys missing, cubicle lock and hook. *These have now been undertaken.*

LR was based at TPFC for the time being and welcomed the group to pop in and see her with any issue they had to raise.

4 ANY OTHER BUSINESS

No issues were raised.

5 DATE OF NEXT MEETING

Monday 22 March 2010, 7.00pm at Teddington Pools and Fitness Centre.

All