

Buying your Leisure Card

By post to:

Sports & Fitness Membership Officer
Education, Children's and Cultural Services,
Civic Centre, 44 York Street,
Twickenham, TW1 3BZ
Phone: 020 8831 6106
Fax: 020 8891 7904

(Please phone to arrange an appointment, which are available Monday - Friday 10am-4pm. If you are paying by cash the correct fee would be appreciated).

Personally at:

Hampton Sport & Fitness Centre
Hampton Academy,
Hanworth Road, Hampton TW12 3HB
Phone: 020 8090 0668

Pools on the Park

Twickenham Road, Richmond,
Surrey TW9 2SF
Phone: 020 8940 0561

Teddington Pools & Fitness Centre
Vicarage Road, Teddington TW11 8EZ
Phone: 020 8977 9911

Teddington Sports Centre

Teddington School,
Broom Road, Teddington TW11 9PJ
Phone: 020 8977 0598

Shene Sports & Fitness Centre

Richmond Park Academy,
Park Avenue, East Sheen SW14 8AT
Phone: 020 8878 7578

Whitton Sports & Fitness Centre

Twickenham Academy,
Percy Road, Whitton TW2 6JW
Phone: 020 8898 7795

You can apply online or download an application form from www.richmond.gov.uk/leisurecard

Proof is required for a concessionary card

New members

Leisure and Youth Card: Name of school, employer or youth centre
Birth certificate, passport

0 to 18 yr olds: Birth certificate/passport

Unemployed: UB40/proof of Jobseeker's Allowance (ES40)

Low income: Income Support/Housing Benefit letter

Disabled: Allowance book/letter of entitlement from DSS

Student: Full-time student ID or letter from college

Over 60 Pension book/birth certificate or bus pass

Renewals

0 to 18 yr olds: None

Unemployed: UB40/proof of Jobseeker's Allowance (ES40)

Low Income: Income Support/Housing Benefit letter

Disabled: None

Student: Full-time student ID or letter from college

Over 60 None

The Leisure Card is valid for one year from the date of application.

The Leisure and Youth Card will be valid until your 19th birthday or for people with a disability your 25th birthday.

To claim a discount, present your Leisure Card at any participating venue and receive discounts.

More information on the latest offers and details of any restrictions can be viewed on the website: www.richmond.gov.uk/leisurecard

You are advised to check out the discounts available before purchasing your membership, as refunds cannot be made if you are not happy with the discounts on offer.

If you purchase a direct debit membership any existing Leisure Card membership cannot be refunded.

If you would like information on the latest offers and details of any restrictions on usage at some of the venues listed phone the Leisure Card office on 020 8831 6106 before you buy your card.

For more information on the Leisure and Youth Card please go to www.richmond.gov.uk/leisurecard

1 Category of card (please enter number required)

Card type	price	number
Adult	£16.00	<input type="text"/>
Richmond Council employees	£16.00	<input type="text"/>
Concession:		
Leisure and Youth Card 0-19*	FREE	<input type="text"/>
0-18	£6.00	<input type="text"/>
Unemployed	£6.00	<input type="text"/>
Low income	£6.00	<input type="text"/>
Disabled	£6.00	<input type="text"/>
Student	£6.00	<input type="text"/>
Over 60	£6.00	<input type="text"/>

Please fill in sections 1 to 6 in CAPITAL LETTERS.

* You must either live, go to school, work or be registered at a youth centre within the London Borough of Richmond upon Thames. If you do not meet the criteria for a free Leisure and Youth Card you must purchase a 0-18 card for £6.00.

How did you hear about us? Application form Local press Word of mouth
 School Telephone enquiry Library Sports/fitness leaflet Internet
 Info through post Yellow Pages Other (please state).....

If you are renewing your Leisure Card(s) please enter current membership no(s)

<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------

2 Details

Title	First name	Surname	Date of birth	Male/female	Concession (if applicable)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

3 Address

Postcode

Telephone no Mobile no

Email

Please tick here if you do not wish to receive information about Leisure Card by email

4 Payment method

I enclose payment of £ by cheque payable to LBRuT.

If you wish to pay by debit/credit card please do so at your chosen centre, online or by telephoning the Leisure Card Office on 020 8831 6106. Please do not send cash in the post.

5 Checklist

Application form completed? Correct payment enclosed? Proof of concession enclosed?

6 Signed

Date

I agree to abide by the general rules of the Leisure Card scheme and have read the terms and conditions overleaf. To help us maintain our quality of service please fill in the equalities monitoring section overleaf.

FOR OFFICIAL USE Centre of issue..... Issuing officer.....

Date..... Total payment..... LBR..... Concession proof

Leisure Card

Application form

Great savings on sports, fitness and leisure opportunities



www.richmond.gov.uk/leisurecard

Application form valid from April 2011



Ethnicity - in order to ensure that we are reaching all areas of the community it would be helpful if you could complete the following:

A-White British Irish Eastern European

Any other White background, please specify

B-Mixed White and Black Caribbean White and Black African White and Asian

Any other mixed background, please specify

C-Asian or Asian British Indian Pakistani Bangladeshi Afghan

Any other Asian background, please specify

D-Black or Black British Caribbean African

Any other Black background, please specify.....

E-Other ethnic background Chinese Vietnamese Middle Eastern Gypsy/Traveller/Romany

Any other ethnic background, please specify.....

Disability Do you consider yourself to have a disability? No Yes: physical impairment

sensory impairment mental health condition learning disability/difficulty long-standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy

Other please specify

Other please specify

Age under 16 years 16 to 30 years 31 to 49 years 50 to 64 years 65+ years

Gender female male **Religion** Christian Buddhist Hindu Muslim Sikh Jewish

Other - please specify..... **Language spoken** - please specify

Terms and Conditions

- The card remains the property of the London Borough of Richmond upon Thames and must be returned when it expires or is no longer required by the cardholder.
- To claim a Leisure Card special offer at participating venues, the cardholder must produce their card before a purchase is made.
- Lost or stolen cards must be reported immediately to the Leisure Card Office on 020 8831 6106 and replacement cards will be issued for a charge of £2.60 each.
- The card is for the benefit of the cardholder only. Use by any other person can result in cancellation of membership.
- No refunds can be made for cancelled membership on the part of the Council or the cardholder.
- Cardholders are subject to normal facility availability, conditions of the site and method of payment.
- The Council reserves the right to amend the offers associated with the Leisure Card scheme and the terms and conditions of the scheme itself.

Data Protection - For full details of Richmond Council's Data Protection Policy please visit www.richmond.gov.uk

If you do not want to receive information about offers, activities and events from the Sports and Fitness Services Section of Education, Children's and Cultural Services, please tick

If you do not wish to be contacted by the Sports and Fitness Services Section of Education, Children's and Cultural Services for research purposes (excluding research or surveys the Council is required to conduct) please tick

Please contact us if you need this leaflet in Braille, large print, on audio tape or in another language.
Phone: 020 8891 7500, Minicom number: 020 8831 6001.

If you have difficulty understanding this leaflet please visit reception at the address below, where we can arrange a telephone interpreting service.

اگر در فهمیدن این نشریه مشکلی دارید لطفاً به میز پذیرش در آدرس قید شده در زیر مراجعه نمایید تا ترتیب ترجمه تلفنی برایتان فراهم آورده شود:
Farsi

إذا كانت لديك صعوبة في فهم هذا المنشور، فنرجو زيارة الإستقبال في العنوان المعطى أدناه حيث بإمكاننا أن نرتب لخدمة ترجمة شفوية هاتفية.
Arabic

Education, Children's and Cultural Services,
Civic Centre, 44 York Street, Twickenham, TW1 3BZ

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਨੂੰ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਪੇਸ਼ ਆਉਂਦੀ ਹੈ ਤਾਂ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਪਤੇ ਉੱਪਰ ਰਿਸੈਪਸ਼ਨ 'ਤੇ ਆਓ ਜਿੱਥੇ ਅਸੀਂ ਟੈਲੀਫੋਨ ਤੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਇੰਟਰਪ੍ਰਿਟਰ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ।
Punjabi