

Buying your Leisure Card

By post to:

Sports & Fitness Membership Officer

1st Floor, Regal House, London Road,
Twickenham TW1 3QB
Phone: 020 8831 6106
Fax: 020 8891 7714

(Please phone to arrange an appointment.)

Appointments are available

Monday - Friday 10am-4pm.)

Personally at:

Hampton Sport & Fitness Centre

Hampton Community College,
Hanworth Road, Hampton TW12 3HB
Phone: 020 8941 4334

Pools on the Park

Twickenham Road, Richmond,
Surrey TW9 2SF
Phone: 020 8940 0561

Teddington Pools & Fitness Centre

Vicarage Road, Teddington TW11 8EZ
Phone: 020 8977 9911

Teddington Sports Centre

Broom Road, Teddington TW11 9PJ
Phone: 020 8977 0598

Shene Sports & Fitness Centre

Shene School, Park Avenue,
East Sheen SW14 8RG
Phone: 020 8878 7578

Whitton Sports & Fitness Centre

Percy Road, Whitton TW2 6JW
Phone: 020 8898 7795

You can apply online or
download an application form from
www.richmond.gov.uk/leisurecard

Proof is required for concessionary card

New members

0 to 18 yr olds: Birth certificate/passport
Unemployed: UB40/proof of Jobseeker's Allowance (ES40)
Low Income: Income Support/Housing Benefit letter
Disabled: Allowance book/letter of entitlement
from DSS
Student: Full-time student ID or letter from college
**Over 60 and
over 60 swim** Pension book/birth certificate or bus pass
FANS: Free Access for National Sportspeople

Renewals

0 to 18 yr olds: None
Unemployed: UB40/proof of Jobseeker's Allowance (ES40)
Low Income: Income Support/Housing Benefit letter
Disabled: None
Student: Full-time student ID or letter from college
**Over 60 and
over 60 swim** None
FANS: None

To claim a discount, present your Leisure Card at any participating venue and receive discounts.

More information on the latest offers and details of any restrictions can be viewed on the website:
www.richmond.gov.uk/leisurecard

You are advised to check out the discounts available before purchasing your membership, as refunds cannot be made if you are not happy with the discounts on offer.

If you purchase a direct debit membership the Leisure Card cannot be refunded.

If you would like information on the latest offers and details of any restrictions on usage at some of the venues listed phone the Leisure Card office on 020 8831 6106 before you buy your card.

1 Category of card (please enter number required)

Card type	price	number
Adult	£15.00	<input type="text"/>
Richmond Council employees	£15.00	<input type="text"/>
Concession:		
0-18	£6.00	<input type="text"/>
Unemployed	£6.00	<input type="text"/>
Low income	£6.00	<input type="text"/>
Disabled	£6.00	<input type="text"/>
Student	£6.00	<input type="text"/>
Over 60	£6.00	<input type="text"/>
Over 60 swim*	FREE	<input type="text"/>
FANS	£6.00	<input type="text"/>
Family:		
2 adults, 2 children	£34.00	<input type="text"/>
2 adults, 1 child	£34.00	<input type="text"/>

* The 'Over 60 swim' card is for over 60 free swimming ONLY and provides the holder with no other discounts.

Please fill in sections 1 to 6 in CAPITAL LETTERS.

The Leisure Card is valid for one year from the date of application.

Any extra children may obtain a concessionary card for £6.00 each.

How did you hear about us?

- Application form Local press
 Word of mouth School
 Telephone enquiry Library
 Sports/fitness leaflet Internet
 Info through post Yellow Pages
 Other (please state).....

If you are renewing your Leisure Card(s) please enter current membership no(s)

LBR LBR LBR LBR

2 Details

Title	First name	Surname	Date of birth	Male/female	Concession (if applicable)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

3 Address

Postcode
Telephone no Mobile no
Email

Please tick here if you do not wish to receive information about Leisure Card by email

4 Payment method

I enclose payment of £ by cash/cheque payable to LBRuT or debit my Access/Visa/Switch/Solo card £ Name on card
Card No Expiry date
Issue no, if applicable Start date Security code (last three digits)

5 Checklist

Application form completed? Correct payment enclosed? Proof of concession enclosed?

6 Signed

Date

I agree to abide by the general rules of the Leisure Card scheme and have read the terms and conditions overleaf. To help us maintain our quality of service please fill in the equalities monitoring section overleaf.

FOR OFFICIAL USE Centre of issue..... Issuing officer..... Date.....

Total payment..... LBR..... Concession proof

Ethnicity - in order to ensure that we are reaching all areas of the community it would be helpful if you could complete the following:

A-White British Irish Eastern European

Any other White background, please specify

B-Mixed White and Black Caribbean White and Black African White and Asian

Any other mixed background, please specify.....

C-Asian or Asian British Indian Pakistani Bangladeshi Afghan

Any other Asian background, please specify

D-Black or Black British Caribbean African

Any other Black background, please specify.....

E-Other ethnic background Chinese Vietnamese Middle Eastern Gypsy/Traveller/Romany

Any other ethnic background, please specify.....

Disability Do you consider yourself to have a disability? No Yes, please specify.....

Gender female male **Age** 16 to 30 years 31 to 49 years 50 to 64 years 65+ years

Religion Christian Buddhist Hindu Muslin Sikh Other - please specify.....

Terms and Conditions

- The card remains the property of the London Borough of Richmond upon Thames and must be returned when it expires or is no longer required by the cardholder.

- To claim a Leisure Card special offer at participating venues, the cardholder must produce their card before a purchase is made.

- Lost or stolen cards must be reported immediately to the Leisure Card Office on 020 8831 6106 and replacement cards will be issued for a charge of £2.50 each.

- The card is for the benefit of the cardholder only. Use by any other person can result in cancellation of membership.

- No refunds can be made for cancelled membership on the part of the Council or the cardholder.

- Cardholders are subject to normal facility availability, conditions of the site and method of payment.

- The Council reserves the right to amend the offers associated with the Leisure Card Scheme and the terms and conditions of the scheme itself.

- Please note:** The information contained in this directory was correct at the time of going to press and published in good faith. The London Borough of Richmond upon Thames is not responsible for any changes in the directory caused by circumstances beyond its reasonable control including, but not limited to, any participating venues in this directory regarding the availability or otherwise of leisure facilities and the terms on which those facilities are available.

Data Protection - For full details of Richmond Council's Data Protection Policy please visit www.richmond.gov.uk

If you do not want to receive information about offers, activities and events from the Sports and Fitness Services Section of Children's Services and Culture, please tick

If you do not wish to be contacted by the Sports and Fitness Services Section of Children's Services and Culture for research purposes (excluding research or surveys the Council is required to conduct) please tick

Please contact us if you need this leaflet in Braille, large print, on audio tape or in another language.
Phone: 020 8891 7500, Minicom number: 020 8891 7539.

If you have difficulty understanding this leaflet please visit reception at the address below, where we can arrange a telephone interpreting service.

اگر در فہمیدن این نشریہ مشکلی دارید لطفاً بہ میز پذیرش در آدرس قید شدہ در زیر مراجعہ نمایند تا ترتیب ترجمہ تلفنی برایتان فراہم آورده شود:
Farsi

إذا كانت لديك صعوبة في فهم هذا المنشور، فنرجو زيارة الإستقبال إذا كان العنوان المعطى أدناه حيث بإمكاننا أن نرتب لخدمة ترجمة شفوية هاتفية.
Arabic

Children's Services and Culture, London Borough of Richmond upon Thames, 1st Floor, Regal House, London Road, Twickenham TW1 3QB

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਨੂੰ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਪੇਸ਼ ਆਉਂਦੀ ਹੈ ਤਾਂ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਪਤੇ ਉੱਪਰ ਰਿਸੈਪਸ਼ਨ 'ਤੇ ਆਓ ਜਿੱਥੇ ਅਸੀਂ ਟੈਲੀਫੋਨ ਤੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਇੰਟਰਪ੍ਰਿਟਰ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ।
Punjabi

Leisure Card

Application form



Great savings on sports, fitness and leisure opportunities

You can apply ONLINE at www.richmond.gov.uk/leisurecard

For more information call 020 8831 6106 or email leisurecard@richmond.gov.uk

Application form valid from September 2009