

Your Waste and Recycling Services Explained



Contents

Introduction.....	2
Weekly Household Recycling Collection	3
Estates / Flats Recycling Service	4
Composting Your Garden Waste	4
Non Household Recycling	5
Public Recycling Sites.....	6
Waste Minimisation	7
Further Information.....	8

Introduction



This leaflet explains the waste and recycling services provided by the London Borough of Richmond upon Thames.

Richmond upon Thames already has a recycling rate of over 40%, one of the highest in London, with 75% of the people living in the Borough doing some form of recycling. However our aim is to be the best and to reduce the amount of waste going to landfill sites even further.

Recycling and reducing your waste has a number of benefits including:

- Saving valuable resources
- Tackling climate change
- Reducing the costs of the waste and recycling service
- Allowing each of us to play our part in protecting the environment

Thank you for your commitment.

Weekly Household Recycling Service*



In the Blue box

Yes please:

- Paper
- Magazines
- Newspapers
- Flattened cardboard
- Phone directories (including Yellow Pages)
- Junk mail
- Envelopes (including plastic windows)

No thanks:

- Juice cartons, (e.g. Tetra Pak)
- Plastic bags
- Other waste

In the Black box

Yes please:

- Glass bottles and jars
- Food and drinks cans
- Plastic bottles
- Aerosols
- Foil

No thanks:

- Other plastic (e.g. food trays, yoghurt pots, margarine tubs etc)
- Cardboard
- Plastic bags
- Textiles
- Other waste

In the Food bin

Yes please:

- Cooked and uncooked food (including bones, shells and tea bags)
- Council compostable liners**

No thanks:

- Food packaging
- Plastic bags
- Garden waste
- Other waste

* Subject to eligibility

**You can buy compostable liners for your food waste bin at local libraries, the Civic Centre in Twickenham or online. Alternatively line your bin with a single piece of newspaper.

Weekly Household Landfill Waste Collection

We operate a weekly landfill waste collection service. Please contain your waste in properly secured bags.

IMPORTANT

Please place recycling and waste containers at the edge of your property by 6am on your day of collection.

Estates / Flats Recycling Service



You can join our flats recycling service if you live in a block of 8 flats or more. We offer bins to recycle:

- Glass bottles and jars (green, brown and clear)
- Plastic bottles
- Cans, aerosols and aluminium foil
- Paper
- Cardboard

Composting Your Garden Waste



Home Composting

The best thing to do with your garden waste and raw fruit and vegetables is to compost them at home, producing nutrient rich compost for the garden. As well as reducing vehicle movements in collecting the waste, this will reduce organic waste in landfill sites.

You can build your own compost bin or wormery; alternatively you can purchase a subsidised compost bin from www.richmond.gov.uk/composting.

Optional Green Garden Waste Scheme

The alternative to home composting is to join our fortnightly green garden waste collection service. Garden waste needs to be contained within a wheeled bin or compostable sacks purchased from the Council. We compost all garden waste we collect at a compost facility. Please call us to register for this service.

Non-Household Recycling Services



Schools

We can provide recycling facilities for paper, cardboard, glass, cans, plastic bottles, and food waste.

To support schools the Council also runs a number of educational initiatives including recycling presentations and teachers' workshops for recycled art.

Further information can be found in our Waste and Recycling Teachers' Resource Pack, which can be downloaded from www.richmond.gov.uk/waste_and_recycling.

Commercial

Alongside our commercial waste service we provide a commercial recycling service for mixed paper/cardboard and glass bottles/jars.

Did you know:

- Businesses have a duty of care to recycle part of their waste
- It is a legal requirement to have three years of records detailing how you dispose of your waste
- You can save money by recycling
- The Council provides a cost effective commercial waste and commercial recycling service.
- There are no hidden charges

For more information contact commercialwaste@richmond.gov.uk or call 020 8487 5199 or 020 8891 7057.

Public Recycling Sites



On Street Recycling Sites

There are over 120 on street mini recycling sites in the Borough. Most of these sites accept glass, cans, foil, paper, cardboard and textiles. In addition, recycling points have been placed at four of our sites for recycling juice, soup and milk cartons (e.g. Tetra Pak).

Visit the Council's website www.richmond.gov.uk/recycling_sites_by_area.

Townmead Road Re-use and Recycling Centre

Over 27 items can be re-used and recycled at the Townmead Road Re-use and Recycling Centre at Kew. These include more unusual items such as fridges and freezers, ink and toner cartridges, mobile phones, batteries, computers and paint, as well as garden waste and plastic bottles.

The Centre is located at:

Townmead Road, Kew, TW9 4EL.

For further information visit www.richmond.gov.uk/townmead_road or contact 020 8876 3281

The opening hours are:

- November to April hours are Monday to Saturday 8am to 5pm
- May to October hours are 8am to 6pm
- Sundays and public holiday hours are 9am to 4pm
- Closed Christmas Day, Boxing Day and New Year's Day

Waste Minimisation – Reduce, Reuse Recycle



Not everything can be recycled. If you can review your shopping to avoid waste and excessive packaging you will also save money.

Reduce

To help reduce unwanted mail we can provide you with a 'No Commercial Mail' sticker for your front door. Alternatively you can sign up with the Mail Preference Service by calling 0845 703 4599.

Our Community RePaint collects usable paint for redistribution to community groups and individuals, reducing unwanted paint going to landfill.

Reuse

Our Scrapstore stocks donated materials for use by local schools, community groups, churches, charities and residents.

We support the use of reusable nappies in Richmond by offering cash saving initiatives and advice.

We support the Furniture Scheme, a local charity, which can collect furniture in good condition and supply it at low cost. Visit: www.furniture.scheme@ukgateway.net or call 020 8755 4665.

Freecycle

You can swap and share unwanted goods for free on Freecycle. For more information on reusing locally visit www.freecycle.org/richmond-upon-thames

Love Food Hate Waste

We support the Love Food Hate Waste Campaign which offers advice and tips on how to reduce your food waste and what to do with leftovers. Visit www.lovefoodhatewaste.com for more information.

Further Information



For more information about any of the recycling services contained in this leaflet or if you need this leaflet in Braille, large print, audio tape or another language please contact:

Polski

Je eli masz trudno ci ze zrozumieniem tej publikacji, prosz pójđ do recepcji (adres jest podany poni ej), gdzie mo emy zorganizowa tłumaczenie przez telefon.

Albanian

Nese keni veshtersi per te kuptuar kete botim, ju lutemi ejani ne receptionin ne adresen e shenuar me poshte ku ne mund te organizojme perkthime nepermjet telefonit.

Arabic

إذا كانت لديك صعوبة في فهم هذا المنشور، فنرجو زيارة الإستقبال في العنوان المعطى أدناه حيث بإمكاننا أن نرتب لخدمة ترجمة شفوية هاتفية.

Bengali

এই প্রকাশনার অর্থ বুঝতে পারায় যদি আপনার কোন সমস্যা হয়, নিচে দেওয়া ঠিকানায় রিসেপশন-এ চলে আসুন যেখানে আমরা আপনাকে টেলিফোনে দোভাষীর সেবা প্রদানের ব্যবস্থা করতে পারবো।

Farsi

اگر در فهمیدن این نشریه مشکل دارید، لطفاً به میر پذیرش در آدرس قید شده در زیر رجوع فرمایید تا سرویس ترجمه تلفنی برایتان فراهم آورده شود.

Gujarati

જો તમને આ પુસ્તિકાની વિગતો સમજવામાં મુશ્કેલી પડતી હોય તો, કૃપયા નીચે જણાવેલ સ્થળના રિસેપ્શન પર આવો, જ્યાં અમે ટેલિફોન પર ગુજરાતીમાં ઇન્ટરપ્રિટીંગ સેવાની ગોઠવણ કરી આપીશું.

Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਨੂੰ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਪੈਸ਼ ਆਉਂਦੀ ਹੈ ਤਾਂ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਪਤੇ ਉੱਪਰ ਰਿਸੈਪਸ਼ਨ 'ਤੇ ਆਓ ਜਿੱਥੇ ਅਸੀਂ ਟੈਲੀਫੋਨ ਤੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਇੰਟਰਪ੍ਰਿਟਰ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ।

Urdu

اگر آپ کو اس اشاعت کو سمجھنے میں کوئی مشکل ہے تو، براؤزر کے نیچے دیئے ہوئے ایڈریس کے استقبال پر جا کر ملیئے، جہاں ہم آپ کیلئے ٹیلیفون انٹریپرٹنگ سروس (ٹیلیفون پر ترجمانی کی سروس) کا انتظام کر سکتے ہیں۔

London Borough of Richmond upon Thames, Central Depot, Langhorn Drive, Twickenham, TW2 7SG Email: recycling@richmond.gov.uk