

Coming Soon Recycling Changes

A simpler and greener household recycling service



You will soon receive a new blue recycling box for paper and cardboard.



What is going to happen?

Step 1- You will receive a new blue recycling box in October or November 2008.

Step 2- Your blue box will be for paper and cardboard. You can start using the blue box as soon as you receive it. Your black box will be for glass bottles/jars, plastic bottles, drinks/food cans, aerosols and foil.

Step 3- From December 1st we can no longer collect recycling from white or blue recycling bags.

Important

- All landfill waste and recycling must be placed at the edge of your property by 6am on the day of collection. You may experience a change in your collection time, so please leave recycling out until the end of the day.
- There will be no changes to collection days or food waste recycling.
- We are no longer collecting textiles and/or shoes. Please take these to a local charity shop or textiles/shoe bank.
- Please do not mix cardboard and paper together until you receive the blue box.

You will receive a leaflet with your blue box telling you everything you need to know about the new service.

Please don't worry if friends receive theirs before you – it is likely that they are simply in a different phase of the delivery programme.

Our website will answer the most frequently asked questions so please check there for further information www.richmond.gov.uk/waste_and_recycling. If anything is still unclear please call 08456 122 660.

Why are we making these changes?

To make the recycling service simpler and more efficient, add capacity for extra recycling, and help the environment by using fewer vehicles.

Why can't I continue using my white and blue bags?

You can keep bags to store materials in your home but we can not collect from them in the future as they blow around and cause litter. Sorry - we will no longer be supplying white and blue bags.

I haven't got room for two boxes – what can I do?

The two boxes will sit inside one another neatly - taking up no more room than the existing black box. You can keep them stacked together and only put them side by side at the edge of your property on collection day. You can continue to use your blue and white bags for storage in the home, but we will not collect from them after December 1st.

What if I don't have a black box?

To order a black box please visit the Council's website www.richmond.gov.uk/waste_and_recycling or call 08456 122 660

Changes to Household Recycling Service

In the Blue box	In the Black box	In the Food bin
<p>Yes please:</p> <ul style="list-style-type: none">• Paper• Magazines• Newspapers• Flattened cardboard• Phone directories• Junk mail• Envelopes	<p>Yes please:</p> <ul style="list-style-type: none">• Glass bottles and jars• Food and drinks cans• Plastic bottles• Aerosols• Foil	<p>Yes please:</p> <ul style="list-style-type: none">• Cooked and uncooked food (including bones, shells and tea bags)• Council compostable liners
<p>No thanks:</p> <ul style="list-style-type: none">• Juice cartons, i.e. Tetra pak• Plastic bags• Other waste	<p>No thanks:</p> <ul style="list-style-type: none">• Other plastic containers (food trays, yoghurt pots, margarine tubs etc)• Cardboard• Plastic bags• Textiles• Other waste	<p>No thanks:</p> <ul style="list-style-type: none">• Food packaging• Plastic bags• Garden waste• Other waste

Further Information

For more information about any of the recycling services contained in this leaflet or if you need this leaflet in Braille, large print, audio tape or another language please contact:

London Borough of Richmond on Thames,
Central Depot,
Langhorn Drive,
Twickenham, TW2 7SG

Website: http://www.richmond.gov.uk/waste_and_recycling

Email: recycling@richmond.gov.uk

Tel: 08456 122 660