

FilmRichmond

London's film friendly borough

Go on – tell us what you really think!

Have you been impressed with the level of service from FilmRichmond? We hope so but we won't know until you tell us. If you have five minutes to fill out this questionnaire it will really make a difference to how we can improve the way we help you.

You don't even have to buy a stamp. Just stick it in the envelope provided and chuck it in the postbox.

Thanks a million – Sue and Sarah

1) About you

1a) What production company are you from?

1b) How often have you filmed in Richmond upon Thames?

Once Twice More – how many? First time

2) Finding out about us

How did you find out about the location?

- 1 FilmRichmond pdf newsletters
- 2 Called FilmRichmond
- 3 Visited FilmRichmond web pages
- 4 Film London
- 5 Another Location Manager
- 6 Filmed here before
- 7 Other – please state

3) Parking

Did you use our parking facilities?

Yes No

If yes, was it

- a yellow line dispensation
- a parking bay suspension
- a unit base

How would you rate our parking service?

Great Good Ok Poor Awful

4) TECHNICAL RECCES

Did you have one?

Yes No

If yes, was it useful?

Yes No

Did a film officer attend?

Yes No

5) Overall experience

On a scale of 1-5, how would you rate the overall experience in Richmond upon Thames?

- 1 Great – I'll be back
- 2 Good – It all went off Ok
- 3 OK – there were a few hitches
- 4 Bad – Was not worth the hassle
- 5 Never again.

6) Getting it right next time

What could we have done better?

- 1 Better availability in office
- 2 Better web pages
- 3 Quicker response to your enquiries
- 4 Better value for money
- 5 Other - please specify

THANK YOU

