

# Dignity in health and social care services for older people in Richmond upon Thames



## Independence means...

...When I am not happy with the way people treat me, I can speak out and have things put right without feeling afraid."

If **you** have any concerns or issues regarding a care service please call

**020 8831 6446**

or email

[qualityassurance@richmond.gov.uk](mailto:qualityassurance@richmond.gov.uk)

or go online at

[www.richmond.gov.uk/dignity](http://www.richmond.gov.uk/dignity)

[www.richmondandtwickenham.nhs.uk](http://www.richmondandtwickenham.nhs.uk)



LONDON BOROUGH OF RICHMOND UPON THAMES

ADULT AND COMMUNITY SERVICES

Richmond and Twickenham **NHS**

Primary Care Trust

