

July 2011 Newsletter

Forthcoming Dates

7 SEPTEMBER

Neighbourhood
Watch Coordinators
event

27 SEPTEMBER CPP
meeting

18 OCTOBER LGBT
Forum 6pm at
Richmond CVS

29 NOVEMBER CPP
meeting

31 JANUARY 2012
CPP meeting

20 MARCH 2012 CPP
meeting

29 MAY 2012 CPP
meeting

All CPP meetings are
at 7pm in York House,
Twickenham

Useful Contacts

New police
non-emergency
number **101**

Anti Terrorism Hot line
0800 789 321

Crimestoppers
0800 555 111

Victim Support
020 8940 7010

Missing People Helpline
0500 700 700

Domestic noise
nuisance
020 8891 7737

**IN EMERGENCY CASES
ALWAYS DIAL 999**

Complacency Causes Crime

For several years now we have been one of the safest, if not the safest, borough in London. However, this can quietly slip away if we do not continue to be watchful! Don't leave articles of value on show in your cars, even when parked on your drive; as this encourages thieves and puts your neighbours at risk. When you pop out to the garden, do not leave front windows open – there may be opportunist burglars around. Stay vigilant, stay safe and have a good crime-free summer.

Carole Atkinson, Community and Police Partnership (CPP) Chairman

Introducing

Aleece Crowley-Mattar, Neighbourhood Watch Inspector and Acting Inspector, Teddington Safer Neighbourhood Cluster. I have over fifteen years experience in the Police Service as a responding 999 officer and have worked on Richmond Borough for the last six years. This is my first appointment working with the Safer Neighbourhood Teams, where I am learning about Neighbourhood Watch as well as other Borough initiatives. I feel that the NHW schemes are a vital link allowing police and residents to share intelligence and local knowledge. My aim this year is to integrate the current NHW coordinators into the new Neighbourhood Link messaging system, which can deliver police messages by email, phone, mobile or fax. It allows delivery of local crime

and disorder information, offers reassurance and can be used for making appeals regarding terrorism and critical incidents.

Your local SNT can tell you how to join Neighbourhood Watch

Ravi Arora, Director of Ethnic Minorities Advocacy Group

As the new Director I will ensure EMAG continues to maintain its core activities and support its members. EMAG's longer term plans will look at utilising the internet to reach those isolated black and ethnic minority (BME) and disadvantaged communities who still find it difficult to access mainstream services due to disability, mobility, transport, linguistic and cultural barriers. One of EMAG's future aims is to develop strategies to increase economic activity in Ham, Heathfield, Hampton

North, Mortlake & Castlenau, which were identified in the Richmond Community Plan as areas of relative disadvantage. Communities living in these areas are relatively poor with higher levels of illness and unemployment, with many from BME backgrounds. The strategies aim to eliminate barriers for disadvantaged groups who need to access mainstream services and employment. This will improve their economic position, health and well being and increase their participation in wider society. EMAG's unique role in serving all BME communities in Richmond borough is recognised by key agencies, who know that we are able to meet their needs and deliver appropriate high quality services. Phone 020 8893 9000 Email emag@emaguk.net Website www.emaguk.net

Riverwatch

Riverwatch, the riparian version of Dogwatch, is being launched this summer. The aim is to encourage all towpath users to keep an eye out for any criminal activity, fly tipping, suspicious persons, vandalism, strange objects in the water, flood damage etc, in fact anything untoward, and report what they have seen to the Police, Council or other relevant agency. A Riverwatch card is issued to all members, with contact details for reporting.

The scheme is aimed at anyone who regularly uses the miles of towpath in Richmond or the river itself; including walkers, sailors, oarsmen, dog walkers, bird watchers,



cyclists and commuters.

Dogwatch is successful because its members regularly use the park of their Watch and therefore notice any changes or things which look "odd". Members care for their green spaces, and for their fellow walkers' safety and the Safer Neighbourhood Teams are most appreciative of the

information they receive. And it works both ways; emails are sent out to members if there is something particular the police want them to be aware of.

For more details, please contact the CPP Administrator on 020 8891 7777 or email community.safety@richmond.gov.uk

Community and Police Partnership

c/o LBRuT Community Safety Partnership
Team
3rd Floor Civic Centre
44 York Street
Twickenham TW1 3BZ

The borough's CPP was established in 1986 and is independent of the local authority and the police. The aims of the group are the promotion of mutual understanding of policing in the Borough of Richmond upon Thames and the needs and wishes of the local community. The CPP generates initiatives for increasing public awareness of the role of the police and recognition by the police of public concern in policing matters. The Chairman and Vice-Chairmen are from the community and the secretary is a council employee paid by CPP funds.



From the Borough Commander Chief Superintendent Clive Chalk

On Sunday 10th July we opened the doors of Twickenham Police Station to the general public. We had over 1,200 visitors who were able to explore the facilities of a working Police Station and meet police staff. Although senior officers were on hand to answer questions, it was my four legged "officers", the dogs and the horses, that proved really popular. I was tremendously pleased that the event proved so successful. The day was a really unique opportunity for the public to get an insight into their local police service.

Richmond Borough Police have been part of a wider Metropolitan Police Service (MPS) project to re-evaluate the work of the Safer Neighbourhood Teams across London. As a result every borough has had to reduce the number of sergeants working on Safer Neighbourhood Teams, in our case by four. Following extensive consultation and analysis of crime statistics and other data, we have identified four pairs of wards that will now come under the management of a single sergeant. These are:

- Whitton and Heathfield
- Teddington and Hampton Wick
- Hampton and Hampton North
- South Twickenham and West Twickenham

Of course each ward will retain its full complement of 2 PCs and 3 PCSOs.

Finally, you will hopefully be aware that the MPS has a new contact telephone number. It's 101 and should be used when you do not require an emergency police response. As ever, in an emergency, call 999.

Language Line

Did you know that Metropolitan Police operators can put a caller with little or no English through to a specialist who speaks their language? All the caller has to do is indicate which language they speak ("Svensk", "Italiano" etc) to be connected.

This summer, in conjunction with EMAG, the MPS, the Council Community Safety Team and the Safer Neighbourhood Teams, we are piloting a publicity campaign to encourage more people to use this wonderful and potentially life-saving facility.

Please tell anyone you know who is in contact with those with little or no English, about Language Line. Who knows, it might save a life. Look out for our bright blue, multilingual posters "POLICE - IT'S THE SAME IN ANY LANGUAGE", and order some for your area by contacting your Safer Neighbourhood Team or the CPP Administrator on 020 8891 7777 or email community.safety@richmond.gov.uk

Something for your fridge to increase your sell-by-date

What would you say is the single, most common and easy to find item in the average home? The answer is your fridge, and if you are immobilised by an accident or fall unconscious, this is where Emergency Services would look first for your vital personal data.

If you are someone with a life-threatening medical condition who is often home alone, then keeping a Data-link Canister in your fridge can be very reassuring. Inside the waterproof pot, you simply need to put a sheet with details of illnesses, allergies and medication, a photograph and contact details of friends or

relatives. The outside of the container is labelled with a distinctive green cross. Affix a matching sticker above your door lock and any emergency or care staff called to your home can then go straight to your fridge for the vital information they need.

Richmond Met Volunteers regularly coordinate production of these potentially life-saving little tubs.

The canisters are issued to anyone on request and are free of charge. To obtain one (or more) please telephone Community Safety Team on 020 8891 7777 or email community.safety@richmond.gov.uk

If you are interested in voluntary work for the Police, please contact the Richmond MVP Manager, Liz Mascarenhas on 07920 594 814.



YOUTH ENGAGEMENT

with community safety, crime and policing issues

There are now Youth PLGs and a Youth CPP in the borough. Please encourage young people who are interested in engaging with these issues to make contact:

e-mail: ycpp@hotmail.co.uk

FACEBOOK: YCPP Richmond

Text or call: 07787 751674

STOP and SEARCH Young people have particularly raised the issue of police stop and search operations. There is an independent Stop and Search Monitoring Group in the borough. If you or friends have been stopped by the police and have any issues with how it was carried out, please text or call: **07747 780826**