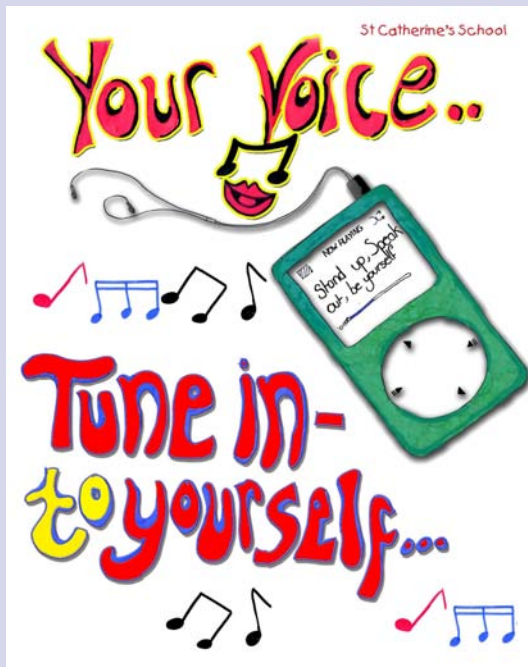


London Borough of Richmond upon Thames

# Community and Police Partnership

## ANNUAL REPORT

July 2010 to June 2011





**Front cover:**

The winning poster produced by St Catherine's School Year 9 pupils at the Youth Crime Conference held on 16 February 2011.



## Table of Contents

<i>Page</i>		
	The Chairman's Report	4
	Introduction to the Community & Police Partnership & the CPP Year	5
	Initiatives and Outreach	10
	<ul style="list-style-type: none"> <li>• Police Liaison Groups</li> <li>• Youth Engagement</li> <li>• Youth Crime Conference</li> <li>• Stop and Search Monitoring</li> <li>• Ethnic Minorities Advocacy Group</li> <li>• Other Initiatives and outreach</li> </ul>	
	Neighbourhood Watch	16
	Borough Commander's Report	17
	Other Police Forces	18
	LBRuT Community Safety Partnership	19
	Other Projects of Interest:	23
	<ul style="list-style-type: none"> <li>• CCTV Review</li> <li>• Domestic Abuse Forum</li> <li>• Independent Custody Visiting Panel</li> </ul>	
	Metropolitan Police Authority	26
	LCP2 London Communities & Policing Partnership	26
	List of Members at September 2011	27



## **The Chairman's Report**

Once again an eventful year! This has been marked by some significant departures and arrivals. We said farewell to our borough commander Det CS Rick Turner whom we thank for guiding us through the last 3 years and welcomed CS Clive Chalk as our new borough commander. Within weeks Mr Chalk had met with Police Liaison Group (PLG ) Chairs to share his vision of the future for Richmond upon Thames. He is continuing the good work done by Mr Turner and previous borough commanders and has also set up some new initiatives and we look forward to working with him in the next few years. Juliette Taylor our indefatigable administrator for some 17 years decided it was time to leave and we were extremely sorry to see her go. Juliette has been the most willing and dedicated administrator and I know the previous chairmen of the CPP and the members will join me in wishing Juliette well in the future, knowing that our paths will cross again in community/police work. Neighbourhood Watch has continued to flourish with regular reports on local crime being sent by the police to the coordinators. Richmond upon Thames remains one of the safest boroughs if not the safest and this must reflect on the good partnership working between the Council, the police and the community. We reached the end of the year without knowing what grant we would receive from the MPA except that it would be less than last year. The initiatives achieved during the year can be found elsewhere in this report but next year we will have to work even more efficiently to continue this. The community has a key role here and I would like to thank all of you for your continued support and efforts in maintaining the safety of our borough.

**Carole Atkinson, CPP Chair**

## Introduction to the Community and Police Partnership

This is the twenty fifth Annual Report of the Richmond upon Thames Community and Police Partnership and it encompasses the year up to 30 June 2011. The Group was established in February 1986 and is formally recognised by the Metropolitan Police Authority (MPA) as the principal forum for police and community consultation in the borough.

Carole Atkinson, Barbara Westmoreland and Maurice Press were re-appointed Chairman and Vice-Chairmen respectively at the AGM in July 2010 with Peter Burrows-Smith continuing in his role as Treasurer. Thanks were recorded to them for their hard work, enthusiasm

and dedication.

March 2011 heralded the end of an era with the retirement of the CPP's Administrator, Juliette Taylor, following 15 years of peerless work in the role. She will be sorely missed and the Membership are unanimous in wishing her very well in her retirement.

During her third year as Chairman, Carole has continued many of the CPP's initiatives and progressed new ideas.

The group is independent of the local authority and the police, although the Council's Chief Executive acts as its Honorary Clerk.



Multicultural celebration at Hounslow Heath estate in December 2010



## **The Community and Police Partnership's Year**

Meetings are held six times each year at York House, Twickenham, a Council building. No charge is made for the accommodation, for which the CPP is greatly appreciative. Twickenham is seen as the most accessible location for the community due to its central location and transport links from all parts of the borough. Members of the public who come along to CPP meetings are able to ask questions about local policing issues.

### **Publicity**

A general CPP poster and information leaflet with the year's meeting dates is revised each year in November and circulated widely across the borough. CPP representatives also attend local events such as Operation Lockout to raise the CPP's profile and talk to members of the public about its work.

Each meeting is advertised via notices in the local press and on community notice boards. Agendas for meetings are available in all borough libraries prior to each meeting and on the CPP pages of the Council website.

### **Membership**

The CPP recognises the importance of being representative of the whole community. The Borough Commander and other senior police officers attend meetings as do representatives from more than forty local organisations, both statutory and voluntary. Chairs and members of the various Police Liaison Groups also attend meetings. Between them, the members represent hundreds of borough residents and are able to pass on information about policing issues and consultations to members of their own groups or organisations in a cascade effect. The CPP constitution also allows for the appointment of five Borough Councillors to the Group, who attend meetings when their time allows.

The Executive Committee has the powers of the parent group and the Chairman, two Vice-Chairmen, the Borough's Chief Superintendent, Mr J Bell, Mr P Burrows-Smith, Mr N Davies, Cllr P Fleming, Cllr B Khosa, Mr M Kingsford, Mr P Kirkham and Mrs W Kyrle-Pope were appointed at the AGM in July 2010. The Executive deals with issues and urgent items of business which cannot wait until a scheduled CPP meeting. It usually meets four times a year.

The Vice-Chairmen, Mr P Burrows-Smith and Mr N Davies were also appointed to form the membership of the Treasury Sub-Group at the July AGM.

## **Appointments**

The Domestic Abuse Forum meets four times a year and during 2010 to 2011 was attended by Mrs C Atkinson (the CPP's Chairman), Mrs H Nichols or Ms B Westmorland representing the CPP

Peter Kirkham and Sarah Simpson represent the CPP at the Hate Crime, Harrassment and Hostility Forum.

The Independent Custody Visiting Panel is represented by its Chair. Sally Speed has passed on the Chairmanship this year to Co-Chairs Nicola MacBean and Patrick Quinn.

The Community Safety Partnership Team Manager or a member of her team attend CPP meetings on a regular basis to report on the Team's recent initiatives.

## **Work programme & other key developments**

Milestones which were achieved during this period included:

The launch of the CPP newsletter with Summer and Winter editions being published in July and November. It was available on the website in colour, with black and white versions available at various outlets.

The CPP part-funded the appointment of a Youth Worker whose role is to further develop the formation of a Youth CPP and Youth PLGs.

A Neighbourhood Watch event was held in Barnes on 24 January, which was attended by 43 Coordinators and police officers, including the Borough Commander.

Chief Inspector Clive Chalk took up position as Borough Commander in August and the membership have appreciated his emphasis on encouraging Police Liaison Groups, Safer Neighbourhood Teams and Neighbourhood Watch Coordinators to work closely together. Other events of note include the Metropolitan Police Service review of Neighbourhood Policing which has culminated in a small reduction in Safer Neighbourhood Team Sergeants such that four of them each now manage two of the smaller Ward Safer Neighbourhood Teams.



## **The Chairman's Meetings on Behalf of the CPP**

The Chairman attended the following meetings on a regular basis:

- with the Commissioner (Head of the MPS) or Assistant Commissioner
- the Community Safety Partnership's Strategy Group
- London Communities and Policing Partnership (LCP2)
- various Police Liaison Group meetings
- Operation Lockout
- LBRuT Tension Monitoring group
- supervisory and planning meetings with the Administrator
- Domestic Abuse Forum
- LBRuT Stop and Search group
- cross-border meetings with Kingston-upon-Thames & Richmond-upon-Thames Borough Commanders and KuT CPP Chair

During the year, she attends an average of around 10 meetings or events each month on behalf of the CPP and a sample of these is set out below:

1 July 2010	MPA Civil Liberties Panel on DNA database
17 September 2010	Opening of Community Cafe in Hampton
24 September 2010	Richmond Living Library event in Week of Peace
8 October 2010	Service Level Agreement Meeting with MPA
26 October 2010	Meeting at Central Command at Bow Road
12 November 2010	Talk to Old People's Forum
18 November 2010	Diversity Training (LCP2)
13 April 2011	Launch of Drug testing on Arrest in LBRuT
11 May 2011	Stop & Account Consultation at City Hall
12 May 2011	Interviews for CPP Administrator
21 May 2011	PLG Problem Solving training

## **Presentations and Visits**

At the 27 July CPP meeting, Alexa Hughes, LBRuT's Youth Mayor delivered an illuminating, interactive session about the way older people may have misconceptions about young people.

On 28 September, the CPP played host to the Community Safety Partnership's Face the People event which included presentations about the work of the Probation Trust and Adult Substance Misuse Services in the borough.



### **EMAG multi-faith visit to St Paul's Cathedral and Ahmediyya Mosque in October 2010**

On 14 October, members were able to enjoy a multi-faith visit by coach to St Paul's Cathedral and Ahmediyya Mosque in Morden. The Ethnic Minorities Advocacy Group (EMAG) has been organising these annual visits since 2004, with the aim of enhancing understanding of different cultures and promoting better relationships between people of all faiths or no faith. A representative of each faith organisation provided a tour and talk.

At the 30 November meeting, Marika Dagleish described the work of the local Safeguarding Adults Board set within the context of legislative changes nationally and high profile cases in the media such as Fiona Pilkington. She invited members to consider taking on the role of Safeguarding Champions.

The New Year meeting on 18 January 2012 was attended by Jonathan Crooks, Area Manager for the 2011 Census. He gave some historic insights on the Census and invited those attending to help maximise participation in the Census locally.

The presentation at the 29 March meeting was given by PCSO Jim Harrison about the Bushy Park Dogwatch scheme, which is the largest in the borough and encourages dog-walkers to act as eyes and ears for the Police.

Our Borough Commander, Clive Chalk took the hotseat at the 19 May meeting by explaining the intricacies of Richmond's dedicated borough police team to a fascinated audience.



## **CPP Initiatives and Outreach**

### **Police Liaison Groups (PLGs)**

The borough's 17 Police Liaison Groups continue to flourish, with most of them holding four meetings a year, attracting regular attendances of between 10 and 40+ people depending on area. The meetings are publicised to the general public in a number of ways. Both East Sheen and Barnes PLGs have this year created their own websites and the CPP Administrator helps with printing of publicity posters.

A key purpose of the PLGs is to support Safer Neighbourhood Teams (SNTs) with their ward-based policing, which is described by the Borough Commander as the "jewel in the crown" of local policing. The PLGs hold regular consultation meetings, which are open to the general public. The meetings usually follow a fairly consistent format. SNT officers update the groups on their latest work and crime issues arising in the ward. Those present then raise their own concerns and ideas and the Groups collectively review and set three local policing priorities for their SNT.

The priorities can vary widely according to the locality. For example, in June 2011, the most popular ward priorities were burglary, anti-social behaviour (ASB) and theft from motor vehicle, which were priorities in around 9, 7 and 4 wards respectively. More unusual priorities included preventing cannabis factories, motor vehicle criminal damage, youth engagement and Safer Roads and Safer Schools.

Following the forced closure of the SNT base in Twickenham Academy in May, the two Safer Neighbourhood Teams covering Whitton and Heathfield have had to operate out of Twickenham Police Station until a new suitable base can be found within one of the Wards. The Chairman of the Joint PLG has been actively pursuing possible venues and has had several meetings with the Borough Commander and Chief Inspector to find a quick solution. He has also had a series of contacts with a local Ward Councillor who is assisting in solving this issue

We welcome the new Chairs who have taken up the reins in a number of wards including East Sheen, Hampton North, St Margarets & North Twickenham, North Richmond and Mortlake & Barnes Common; and of course give thanks to the continuing hard work and dedication of existing Chairs.

Training or information events held this year for PLG Chairs included a problem-solving workshop in May and Borough Commander's update on the outcome of the Safer Neighbourhood Policing review in June.

## Youth Engagement

The CPP has engaged a part-time Youth Worker, James Thornby, to engage young people with the Youth CPP and Youth PLGs that we are introducing, and he has been working hard to get buy in. Unfortunately, whilst it is possible to engage young people in discussing crime and policing issues on a one-off basis, it is proving impossible to get them to commit to engaging on a regular basis.

Having discussed the issue at length with James, and with other youth workers, we have decided to revise our approach and instead of seeking to plan regular youth meetings, we will build a communications network so that “virtual” groups can be developed as a communication channel about particular issues.

The one area in which young people are consistently interested, and in which there does seem to be some enthusiasm for deeper engagement, is the issue of Stop and Search and, more specifically, how Stop and Searches are carried out on young people. Several ideas have been suggested by young people and James is arranging a meeting with the Members of Youth Parliament, Student Mayor and other interested young people to decide on how to best take that issue forward. **Peter Kirkham, Youth Engagement Officer, CPP Executive**

## Youth Crime Conference 16 February 2011

### Stay Safe, Stay Secure, Stay Together

Richmond first held an event to bring young people together to discuss crime issues in 1994. The Youth Crime Conference on 16 February 2011 was the 18th such event. It was attended by 130 Year 9 pupils from the borough’s eight secondary and two of its independent schools.

The event was organised by a small steering group with the aims of gathering information from young people on their crime-related concerns, raising awareness of community safety issues and improving relationships between young people and the crime reduction agencies.

The event is funded by the CPP and the Council and generously supported by the Rugby Federation Union (RFU) who provides the prestigious venue of Twickenham Rugby Stadium free of charge.

The day started with ice breaker sessions to rate students’ crime concerns. Gun/knife violent crime and abuse (verbal, physical and domestic) were rated highest out of six possible concerns. There followed a rotating programme of four



### **A Youth Crime Conference workshop session**

interactive workshops covering issues such as healthy relationships, stop and search, under-age drinking, graffiti, peer pressure and arson. One workshop was an interactive drama provided by local students from St Mary's College. Another workshop involved designing posters and slogans for the launch of the "Your Voice" interactive forum for young people, aimed at building stronger, safer communities.

The afternoon was devoted to a presentation on Joint Enterprise from police officers of the Homicide and Serious Crime Command, followed by a Plenary.

Facilitators from the police, local authority and other agencies accompanied each group of students throughout the day and the arrival of the students was smoothly orchestrated by Police Cadets who registered the students and distributed information packs.

Feedback forms completed by students showed that 97% scored the Conference as excellent or good. The students also put forward some great ideas which will inform the design of the 2012 Conference.

### **Stop and Search**

There have been four meetings of the borough's S&S Monitoring Group during the year. London wide statistics are based on comparing the stops for different

ethnicities with the resident population of each borough as declared in the 2001 census. This comparison takes no account of the people on the street (the street population) which does not reflect the resident population in either age or ethnicity. Neither does it take account of the incomers to the borough, attracted by work, education or the thriving night time economy. As a result of this the borough tends to have a higher disproportionality of non-white to white stops. The group has scrutinised various up to date statistics provided by the borough Police for each meeting to examine this and to ascertain whether there is any discrimination being shown by the police. The group has looked at stops related to specific age, ethnicity, reason for the stop and outcome – detailed information not possible to glean from the London wide statistics. It was noted that around two thirds of the stops were under the age of 25 and that more than 60% of the stops were on people from out of borough. The stops tended to reflect the crime profile of the borough showing that the police are proactive to the concerns of the community and current crime trends. The group could find no evidence of discrimination on basis of age or ethnicity but continues to monitor this carefully. The group would like to thank the borough police, especially CI Steve Kyte, the officer with responsibility for S&S in the borough and Inspector Phil Cockle for providing detailed borough statistics in a user friendly form. The Chairman continues to attend the London wide S&S Community Monitoring Group and provides feed back to the local group as well as participating in questions and discussion at the larger group.

We would like to remind anyone who has an issue on the way they have been stopped that we have an independent complaints line for S&S within the borough: 07747780826. This is checked daily in the morning and any message left dealt with as soon as possible. **Carole Atkinson, Chairman LBRuT S&SMG**

## **Ethnic Minorities Advocacy Group Projects (EMAG)**

**Ravi Arora, Director**

### **EMAG Multi Faith Visit 14th October 2010**

Following the tremendous success of the cultural and diversity awareness visits since 2005, we organised a one day visit on the 14th October 2010 to St Paul's Cathedral and Ahmediyya Mosque for councillors, senior council employees, senior police officers and members of other local key agencies. Thirty five members participated including the Mayor of Richmond. The aim is to enhance people's understanding of other cultures and promote good relationships among people of different races and faiths or no faiths.



## **EMAG Multicultural celebration 10th December 2010**

On the 10th December 2010 cultures from around the world were represented at our Annual Multi Cultural Celebration for members of the Edgar Road and Butts Farm Support Group living on Hounslow Heath Estate. Twelve different nationalities and more than 15 languages are spoken by members of this Group. The event celebrated Diwali, Idd, Guru Nanak's birthday and Christmas. Members of the BME communities and the wider community on the Estate were invited. We also invited key agencies to

share members' experiences personally. The event was attended by the Rich-

mond Mayor and two local councillors. We had representatives from RHP, the Police and the Domestic Abuse Forum. Over 130 people participated including children. The Group also welcomed presentations by Mick Allen and Peter Kirkham from the Council's Community Safety team on domestic abuse and hate crime respectively.

## **EMAG's Edgar Road and Butts Farm Support Group**

This group meets at Hounslow Heath community centre and membership has risen to 198 families.

We organised 22 sessions over the last 12 months for members of the Group. They included sessions on health and



Young people enjoying an EMAG "chat and stitch" session

social care, Domestic Violence. Importance of Health Walks, Depression, Diabetes, a new housing scheme for the over 55's, a Health Quiz, Healthy Cooking and a Height and Weight check. On the 17th December 2010 the group had a visit to see the London Eye and the London lights - over 150 people participated. We have also had 3 members become Walk Leaders

### **EMAG's Castelnau Support Group**

Castelnau Support Group has been successfully meeting regularly in partnership with Lowther Primary School. Participants of the project have included people from the Asian subcontinent, South America, Africa and the Middle East. The 'Chat and Stitch Project' was started this year by the Group. The activity sessions were held at the North Barnes Children Centre. Children found the activities so enjoyable, that the school is now planning to start an after school club teaching sewing and embroidery. The total beneficiaries including children have risen to 120, a growth of 25% over the last year.

### **Other CPP Initiatives & Outreach**

Following the murder of Marsha McDonnell in 2003 a police liaison group was formed in Hampton. This was later disbanded and a residue of money was handed to the CPP for safe keeping. Several projects had been considered but one recent project was the Reflections Cafe – that could function as a drop in for police and community run on a non-profit making basis. The money was used towards the opening of the cafe, which is in a corner of the White House Hampton, in September 2010. Earlier this year a small amount of additional funding was provided to help set up an intergenerational project involving schoolchildren and older people to socialise and discuss matters of crime and safety in the community. The first meeting involved looking at how younger people dress – “Why do you wear a hoodie?” “Because it keeps me warm and is comfortable”. Other meetings are planned and I would expect a discussion on behaviour of old and young on public transport to be a lively and interesting session!

Outreach sessions were provided at two day centres for older people by the CPP Administrator and a Community Safety Officer from the Council. They comprised a short talk on relevant work and initiatives of the Community Safety Partnership and CPP, the screening of a video about bogus callers, a demonstration of gadgets to help keep you safe from crime and an interactive quiz. The first event on 19<sup>th</sup> April 2010 at The Avenue Club in Kew was attended by around 20 people. The second on 22<sup>nd</sup> September at the Intensive Day Care Centre in Twickenham by about 15. Most attendees showed keen interest in the information offered but for a few, their participation was restricted by hearing difficulties and use of a Public Address system is ideally needed at future events.



## **Neighbourhood Watch**

### **Acting Inspector Aleece Crowley-Mattar, Cluster Inspector Safer Neighbourhood**

The Neighbourhood Watch scheme is a partnership where residents work together to make their communities safer. It involves the Police, the local authority community safety team and other voluntary organisations but above all, individuals and families who want to make their neighbourhood a better place to live in.

Its aims are to help reduce crime in the area, greater vigilance, and accurate reporting of suspicious incidents to the police by creating community spirit. One of the main objectives is not only to prevent crime but also reduce opportunities for crime by increasing crime prevention awareness through regular contact with the local police and holding regular meetings with scheme members.

Richmond Upon Thames Borough has approximately 550 active schemes with an average of 30 per ward. This is one of the highest concentrations not only in the London Metropolitan area but also in the country. Since last year this figure has steadily increased. Richmond Upon Thames has improved the Police and community liaison by providing an effective communication link via e-mail to all Co-ordinators to warn them of local crime trends, which they may then disseminate to their scheme members.

Richmond Borough Police Safer Neighbourhood Teams in conjunction with the Community and Police Partnership, are working together to further raise the profile of Neighbourhood Watch throughout the borough. As part of the on going commitment and development of the scheme, we continually liaise with current scheme members to ascertain any matters arising in their area and ensure that communication is kept by utilising the Safer Neighbourhood Teams.

Richmond upon Thames borough Neighbourhood Watch schemes are one of the most successful crime prevention initiatives and the Borough still remains the safest borough in the metropolitan area.

If you are interested in becoming a member of your local Neighbourhood Watch or forming a new scheme, please contact your local Safer Neighbourhood Team for further information.

Contact details are on the Metropolitan Police website [www.met.police.uk](http://www.met.police.uk)



## Borough Commander's Report

It is now over twelve months since I was honoured to be appointed the Borough Commander for Richmond upon Thames. I still consider it a huge privilege to lead your police as we strive to provide a service of which you can be justifiably proud.

There are always challenges in maintaining the borough's position as one of the safest in London. When I took up post I said that one of my priorities was to ensure public and community safety. I am incredibly pleased to report that offences of violence were down in 2010/11 compared to the previous year. That's less people injured and hurt in what was an already safe borough. Challenges remain, however, and we will focus on residential burglary as we strive to reduce on last years increase in offences across the borough. Whilst not wishing ever to be complacent, I think we can, as a partnership, consider last year as a great team effort with some excellent results.

We are ultimately a team, a community and police partnership. The police cannot solve crime and the problems society face on our own.

We are fortunate in having a strong Community and Police Partnership in Richmond upon Thames. It is undoubtedly the source of our success.

I am indebted to the members of the CPP for their hard work and commitment and I look forward to another year of working together for a safer borough.



## **Other Police Forces**

### **British Transport Police**

The British Transport Police has two Neighbourhood Policing Teams (NPT) covering the stations that fall within Richmond Borough. The Clapham Junction NPT used to cover all these stations but since 2008, the Richmond NPT was created and covers a majority of these stations. In all, our NPT covers 21 railway stations spread over five boroughs.

The Richmond NPT is based at Station House, Richmond Rail Station. It comprises five police officers and a Sergeant. We are assisted by two Special Constables and a team of six South West Trains Rail Community Officers. The high visibility of our officers at the railway stations and on board trains has already proven beneficial; by way of reassurance to the travelling public, the reduction of criminality and the arrest of criminals.

We also happen to have a high concentration of level crossings in our area. Those causing most concern are the ones at Mortlake and North Sheen. We have mounted a number of high profile operations to highlight the dangers of reckless actions at these crossings. We also conduct frequent uniformed patrols to deter these instances. One other worrying aspect of the crossings, is the incidence of school children running across the tracks at the last possible moment. This has resulted in a number of reports being filed by train drivers and members of the public calling in with hair-raising stories. We are in contact with a number of schools where we give presentations to educate children about the dangers.

The other main issue we have at our stations is the incidence of cycle theft. This problem has prompted the BTP to create a special Cycle Theft Squad. We have also greatly increased our patrols, both uniformed and in plain clothes. We are improving the warning signage at our cycle theft hot spots. We have had some good results with a large number of cycle thieves arrested. We will continue our efforts and have no doubt that though we cannot promise a complete end of these crimes; we are confident that we will make a very substantial improvement. **Sgt Inocencio Lobo, BTP Richmond Neighbourhood Policing Team, Richmond Rail Station**

### **Metropolitan Police Royal Parks Operational Command Unit**

There are dedicated policing teams based at Richmond Park and Bushy Park in the borough. The Inspector and two Sergeants regularly attend CPP meetings to provide updates on current policing issues in the parks.

## Richmond upon Thames Community Safety Partnership

### About the Partnership

The Community Safety Partnership (CSP) involves various agencies working together to reduce crime and disorder within the Borough. The Partnership evolved following the Crime and Disorder Act 1998. The Act stipulates that local authorities and the police service are jointly responsible for the formulation and implementation of a strategy to reduce crime and disorder in the local authority area, in co-operation with other local statutory bodies. The Community Safety Partnership within the Borough of Richmond upon Thames consists of a number of statutory and voluntary agencies, including the Metropolitan Police and Probation.

It has been a challenging year for the borough's Community Safety Partnership; Richmond upon Thames continues to be one of London's safest boroughs, the borough has one of the lowest number of offences per 1000 of the population of all 32 London boroughs. There has been a 2% (209) rise in total number of offences between the financial year 2009/10 and 2010/11.

### Face The People

All services should face and respond to the people they serve, and provide them the opportunity to influence decision making and a forum to provide feedback. The Community Safety Partnership

held a 'Face the People' meeting on the 28 September 2010. This event consulted on the findings of the annual strategic assessment, and helped the Community Safety Partnership set its priorities for the next three years in consultation with residents. The meeting also gave the opportunity for the public to raise issues with the Council's Chief Executive, the Borough Commander for the Police, and other professionals from the Probation Service, Fire Service and Substance Misuse Service.

Our priorities going forward are:

- Town centre alcohol related violence/ rowdy and inconsiderate behaviour
- Domestic abuse
- Anti-social behaviour
- Reducing re-offending
- Counter-terrorism
- Burglary residential

### Street Pastors

The first patrol of the Street Pastors occurred on Friday 15 July. They are a group of local volunteers that are taking to the streets in a bid to help the police to reduce issues of anti-social behaviour in Richmond upon Thames. Street Pastors are uniformed volunteers from local



churches who have been trained to patrol the streets in order to offer assistance to people late at night in areas where antisocial behaviour is seen to be a problem.

Street Pastors are church members from the local community who have a real interest in engaging with, and helping those who need support on the weekends. Their approach is different to that of the police and they are able to engage with the public and offer much needed assistance. Whether it's to do with a young girl who needs to be helped to get home safely or someone who has had too much to drink and needs a safe place to sit, the Street Pastors are there to help

The volunteers will work closely with Richmond Council's community safety team and local police to offer an extra presence on the streets. The Community Safety Partnership provided a contribution to the set up costs of this really positive scheme.

### **Drug Testing on Arrest**

Since March 2011 the borough has the ability to carry out mandatory drug tests on every individual who has been arrested for a trigger offence or where a police officer believes drugs may be linked to the offence and who is over 18 years of age can be tested. Trigger offences include acquisitive crimes such as theft, robbery, burglary, theft of a motor vehicle, fraud, begging and drug related offences such as possession or supply of illegal drugs. Inspector's also have the discretion to authorise a test for a non trigger offence, such as violent crime.

The test is carried out by a non intimate saliva sample, which is taken by inserting a swab into the mouth of the individual arrested. Results are available in minutes. The swab will test for class A drugs-heroin and/or cocaine (powder and crack). Individuals will not be arrested purely to obtain a drugs test nor will testing positive result in an additional offence. The focus around testing on arrest is on getting individuals into treatment. **Natasha Allen, Community Safety Manager, LBRuT**

### **Operation Lockout - a year of milestones**

Over the past 12 months the 'Operation Lockout' Road Show has attended more than 60 events across the borough making this the busiest year so far for public engagement and crime prevention awareness.

The remit for Operation Lockout has been expanded to encompass all elements of crime prevention and public safety concerning our residents. Events attended were as diverse as conferences, fairs, fetes, sporting events, street briefings in collaboration with Safer Neighbourhood police teams and community safety days.



Several milestones have been reached during the last 12 months including marking the 10,000th cycle with the Bikeregister.com security marking system. Also the 5,000th burglary prevention pack was delivered to a victim of domestic burglary aiming to reduce the vulnerability of residents to repeat victimisation.

Crime prevention leaflets and 'tools' have been produced in house using the Lock-out brand.

There is currently a project underway to bolster the awareness of the controlled drinking zones (CDZ) in Richmond & Twickenham in order to combat anti-social behaviour associated with the night time economy in the town centres. **Kevin Fletcher-Biles, Community Safety Coordinator, Operation Lockout Project Coordinator**

### **Anti-social Behaviour Panel**

Targeting anti-social behaviour and improving how it's resolved is a priority for the Community Safety Partnership. Following a restructure within the Council the Community Safety Team now has a full time officer dedicated to tackling anti-social behaviour and driving improvements, Mervin Msaya. The ASB Panel and case management process has been developed greatly over the past year, ensuring we identify vulnerability and risk at the earliest opportunity and provide support.

Richmond has been chosen as one of the few London Boroughs to pilot the Home Office ASB case management project lead by the Police. The Community Safety Partnership has funded a mediation service to deal with neighbour on neighbour anti-social behaviour. The Partnership has also successfully secured two ASBOs



against two family members who were constantly having a detrimental effect on their neighbours' lives. Other work by the Panel has included an increasing use of injunctions by Richmond Housing Partnership to address the problem of disruptive and anti-social behaviour within the social housing environment, the first Family Intervention Tenancy on the borough and continued close working with LBRuT's Family Intervention Project (FIP). **Natasha Allen, Community Safety Manager**

## **Safer Transport Group 2010-11 Report**

The Richmond upon Thames Safer Transport Group is a multi-partnership group of organisations, which includes Richmond upon Thames Council, Richmond Police, Richmond upon Thames College and local transport providers whose aim is to work closely with the Richmond Police Safer Transport Teams to ensure the public transport system in the borough remains safe. The group was first set up in October 2006.

Each year the group sets a number of objectives and some of the successes in 2010-11 included:

- carrying out 8 safer transport group action days at stations in the borough to combat bicycle theft and raise awareness of safer travel. The Lock it or Lose it campaign saw a 15.8% reduction in cycle theft at train stations compared to the previous 5 month period the year before
- having a multi-partnership attendance at the Richmond upon Thames College enrolment days to engage students and ensure they travel safely and responsibly
- carrying out joint safer crossing awareness events with Network Rail at level crossings in the borough
- running a number of targeted bus campaigns around hate crime, safer travel at night and safe travel for the members of the LGBT community.

The group was meeting quarterly but as a result of the reductions in personnel within the Community Safety Partnership Team a decision was made for the CSP to stop providing administrative and clerking support. As a result of this decision the last meeting was held in March 2011. **David Noakes, Community Safety Officer**

## Other Projects of Interest

### CCTV Review June 2010 to June 2011

The London Borough of Richmond upon Thames currently has 67 fully controllable and 42 static CCTV cameras.

During the period under review CCTV has been instrumental in over 1500 recorded incidents and 338 arrests. Over 600 hours of video data has been downloaded for analysis, by police and other agencies, relating to offences ranging from murder to fly tipping.

We are at the completion phase of upgrading the Richmond Town Centre camera scheme with 11 of 15 new cameras installed and 7 of those fully functioning. The remaining cameras will be installed within the coming weeks. Cameras have been added to Hampton Hill and Mortlake thus extending the public space coverage of the scheme. A further upgrade of the Twickenham Rugby Football Stadium pedestrian management scheme has also been approved and, shortly, a further 5 cameras will be added. This system will enable the police, and the stadium authorities, to monitor crowd and traffic movement making for a safer event venue and, as they will also form part of the overall public space scheme, enhance the general safety and security of the borough. All of these additional camera schemes will operate on a wireless network thus saving substantial ongoing costs when

compared to image transmission by fibre cable.

In order to facilitate the additional cameras the capacity of the overall receiving and recording system has been increased and the Civic Centre Control Room video wall has been upgraded to a flat screen configuration. This will result in significant energy saving by virtue of the reduced energy usage, the reduction in heat emission and the consequent reduction in the need for Control Room cooling. This will also 'future proof' the system by creating spare capability for future projects.

The boroughs 8 Rapid Deployment Cameras (RDCs), used to provide fast time solutions for recording in identified hot spots and to support internal department surveys and enforcement, have proved effective and well used in the past 12 months. These cameras have resulted in the identification of several crime suspects and have been particularly effective in reducing anti social behaviour including criminal damage, graffiti and vehicle related crimes.

CCTV continues to be an integral part of our every day lives and, in partnership with the Police, local businesses and other Council departments continues to significantly contribute to ensuring that this borough is a safe place to live, work and visit. **Keith Free, CCTV & Careline Service Development Manager LBRuT**



## **Domestic Abuse Forum**

The structure and working practices of the Domestic Abuse Forum and its sub-groups has been the subject of two reviews since 2010. The first of these in May 2010 resulted in the streamlining of the sub-groups from four to two. The original four sub-groups of the DAF were:

- Executive Operations group
- Training and publicity
- Children and Survivors
- Equality and Diversity

It was agreed that the Executive Operations group would be amalgamated with the Training and Publicity group and would become the Domestic Abuse Forum Operations, Publicity and Training sub group. (DAFOPTS). The terms of reference for this group was to oversee and manage the performance of the MARAC (Multi-agency Risk Assessment Conference) and monitor all aspects of service delivery with the aim of improving Domestic Abuse services on the Borough. This group was also responsible for improving awareness of the impact of Domestic Abuse and of the MARAC in the Borough.

The Children and Survivors sub group was retained on the basis of the need to develop and improve links and working relationships with Children's Services to ensure there was an increased awareness and improved response to the impact of domestic abuse on children.

The decision was also made to disband the Equality and Diversity sub group, a group which had only sat on one occasion. It was decided that Equality and Diversity issues could be discussed within the remaining sub-groups.

The second review was conducted during February and March 2011 once the decision regarding the restructuring of the Strategy and Policy team was approved. The restructuring process made it clear that there was a need to ensure that the focus of the work of the CSP was about protecting victims of crime and anti-social behavior and reducing the risk to victims of domestic abuse. It was also agreed that that there was a need to streamline and rationalise our partnership arrangements with an approach that is more delivery-focused and less about servicing meetings.

Also influencing the need to streamline the structure of the Domestic Abuse Forum was the amalgamation of the Domestic Abuse and Hate Crime coordinator roles into a single post.

A meeting of key members of the DAF was held on the 9<sup>th</sup> February 2011 to discuss

and recommend options for restructuring. From these discussions two key recommendations were made, these were:

The Domestic Abuse Forum (DAF) remains in its current format but with administrative support being provided by volunteers.

That the Domestic Abuse Forum Operations, Publicity and Training sub-group (DAFOPTS) and the Children and Survivors sub-group (CSSG) are amalgamated and held as one Domestic Abuse Operations Group (DAOG)

These two recommendations were discussed at the Domestic Abuse Forum on the 6<sup>th</sup> April 2011 where some concern was expressed about whether the focus on Domestic Abuse and children would be maintained. Following discussion it was felt that these concerns could be alleviated by ensuring that the key issues that affect children are made standing agenda items on the new DAOG. It was also recognized that the working relationship between the DAF, the MARAC and all areas of Children's Services had improved significantly and continued to do so. Maintaining the good work of the Children and Survivors Sub-group was the priority and all present at the meeting felt that this could be maintained through the new DAOG.

The new cycle of Domestic Abuse Forum and Domestic Abuse Operations Group meetings has begun with the first DAOG meeting on 24<sup>th</sup> May 2011. The scheduled meeting dates of both groups will ensure that there will be 6 weeks between meetings of the DAF and meetings of the DAOG. This will allow the Operations Group to discuss current performance and action any performance concerns with results to be taken to the DAF for consultation amongst a wider group of stakeholders who will then feed back their views and concerns to the next DAOG. **Michael Allen, LBRuT Domestic Abuse and Hate Crime Coordinator**

## **Independent Custody Visiting Panel**

Last year, the Chair of Richmond's ICVP reported that changes in MPA funding had resulted in a reduction of Panel meetings each year from 6 to 4 and a scaling back of other aspects of the Panel's work. She did not anticipate any impact on the Panel's ability to deliver a robust visiting scheme in the borough. Sally Speed has recently stepped down as Chair of Richmond's scheme and been replaced by Co-Chairs Nicola MacBean and Patrick Quinn.

The scheme is run by trained volunteers and its main objective is to check and report on the treatment of detainees in police cells, thereby increasing police accountability to the public. In the borough, members of the Panel make regular, unscheduled visits to the custody suite, aiming to vary the time of day and day of the week for their visits. The Panel's 2010 Annual Report covering the period up to December 2010 is available online.



## **Metropolitan Police Authority**

The MPA continues to set high standards for Community Police Engagement Groups and Richmond has consistently met these standards and supported the MPA in its delivery of key messages and engagement projects. The constrained public spending environment has resulted in a challenging year for the CPP, however LBRUT has risen to the challenges and has submitted an ambitious work plan showing that they are still able to operate effectively despite the cuts. The Executive Group and, specifically, the Chair have taken on increased roles and activities to ensure that the Group continued to function as normal as a result of having to keep their administrator post unfilled during funding uncertainties. The MPA would like to express our gratitude for the extra work and commitment shown. The MPA would also like to thank Juliette Taylor for her tireless work and support over the years, she will be greatly missed.

The CPP has continued to raise its profile through annual posters, leaflets, press releases, newsletters and the website. The CPP has also developed forums for young people to engage with the police including a Youth Community Police Partnership and Police Liaison Groups spread around the borough and continues to hold successful Youth Crime Conferences annually, which bring together 160 pupils from the Borough's state and private schools and are considered best practice by the MPA. **Tamsin Kelland, MPA**

## **LCP2 London Communities and Policing Partnership**

LCP2 represents all the London Community Engagement groups, and in 2010/11 arranged a further four meetings with the Commissioner of the Metropolitan Police, so all boroughs can ensure that their voices are heard. Among items discussed were the inevitable cuts, with the boroughs strongly urging Scotland Yard to preserve the Safer Neighbourhood Teams, public order (in the light of the student demonstrations), Stop and Search, crime trends across London, the Olympics, and what the expansion of London eastwards means to policing.

All the chairs of the London Boroughs also meet together four times a year to discuss funding, the changes that the dissolution of the MPA and the creation of the Mayor's Office for Policing will bring, and to share problems and good practice. Richmond's Youth Crime Conference is much admired and much copied as an excellent example of engagement between the police and the young people of London. Three training sessions were arranged, the most dramatic with the Serious Crimes Directorate, the murder squad, where the whole process of an investigation was enacted, with the participation of CPEG members, so that, were a murder to take place in their own borough, they would understand exactly what was going on



behind the scenes, thus being better able to help the police and reassure their communities.

Despite having its funding cut completely, LCP2 will continue, either as a voluntary organisation or with funding from another source, to act as an umbrella for all the CPEGs and keep the lines of communication with Scotland Yard open and develop further partnerships, and scrutinise policing on behalf of all London's citizens. **Wendy Kyrle-Pope**

## Acknowledgements

The Chairman thanks all members of the community and Council members who are involved in any way in keeping the borough safe, especially those giving up their time to attend Neighbourhood Watch, Police Liaison Group and CPP meetings. This interaction is key to the partnership of police, community and council to keep the borough of Richmond-upon-Thames safe and crime-free

The CPP's thanks are extended to the Borough Commander, Chief Superintendent Clive Chalk. The borough's police officers, including the Safer Neighbourhood and Safer Transport Teams, Specials and the civilian staff who make up the borough's contingency, are thanked for their hard work and diligence, which is greatly appreciated, contributing as it does to the safety of those who live, work and visit the borough.

## September 2011 CPP Membership List

### Community organisations

Age UK Richmond	Liz Dewson
Alberts Community Association	1/2 David Shaw
Anover & Mereway Residents	Richard Turk tbc
Barnes Business Club	Grant Brookes tbc
Barnes Community Association	1/2 Barbara Westmoreland
Barnes Police Liaison Group	1/2 Wendy Kyrle-Pope, Acting Chair
British Transport Police	Sgt Inocencio A Lobo
Crown Prosecution Service	Tony Levy
Disability Resource Team	1/2 Maurice Press
Domestic Abuse Forum	1/4 Carole Atkinson, 1/2 Helen Nichols & 2/2 Barbara Westmoreland
East Sheen PLG	Mrs Carol Graham
Ethnic Minorities Advocacy Group	Ashi Dhillon & Noel Davies
FISH Barnes & Mortlake	Jenny Hughes Chair (virtual member)
Fortescue Park Residents Association	1/3 Charles Owens, Director



Friends of Richmond Green, The	Peter Willan
Friends of Richmond Park	1/2 Peter Burrows-Smith
Friends of Twickenham Green	2/2 Mrs Helen Nicholls
Fulwell & Hampton Hill PLG	Kirstie Craig
Governors Voice	tbc
Ham & Petersham Association	tbc
Ham & Petersham PLG	Mrs Jean Loveland 1/2
Ham United Group	Mrs Jean Loveland 2/2
Hampton PLG	Dave Rees
Hampton & Hampton Hill Voluntary Care Group	2/4 Carole Atkinson
Hampton Hill Association	Steve Newby
Hampton North PLG	Suriya Goodlett
Hampton Wick PLG	2/2 Maurice Press & Christina Gore
Hastia Housing and Support	Adam Webb
Hate Crime Forum	Sarah Simpson, Peter Kirkham & 3/4 Carole Atkinson
Independent Custody Visitors Panel	Patrick Quinn & Nicola MacBean
Kew Police Liaison Group	Mrs Judi Braddock Chair
London Communities Policing Partnership	2/2 Wendy Kyrle-Pope
London Probation Trust	Stanley Jacobs & Serena Cunningham
Met Volunteers	Anne Johnstone
Mortlake & Barnes Common PLG	Joanna Winsley
Mortlake Community Association	Darren Thornton
Mortlake with East Sheen Society	Mrs Mireille Stanton tbc
North Richmond Police Liaison Group	John Dodds Chairman
Richmond Cycling Campaign	Paul Luton
Richmond Housing Partnership Teddington Area Panel	Carol Edwards
Richmond Park Safer Parks Panel	2/2 Peter Burrows-Smith
Richmond Society, The	2/2 David Shaw
Richmond upon Thames Forum for Older People	Janet Marriott
Richmond upon Thames Lesbian Gay Bisexual and Trans (LGBT) Forum	Richard Eason & 2nd David Killick
South Richmond PLG	Lisette Simcock
South Twickenham PLG	2/3 Charles Owens Chair
St Margarets & North Twickenham PLG	Philip Morgan
St Margarets Estate Residents Association	Mrs Alison Parry
St Mary's University College	Andrew Mensah or resident staff
Spear	Ed Tytherleigh tbc
Stop & Search Monitoring Group	4/4 Carole Atkinson



Strawberry Hill Residents Association	3/3 Charles Owens
Teddington PLG	Martyn Kingsford
Teddington Society	John Demont
Twickenham Christian Concern	Chris Jarvis
Twickenham Riverside PLG	Colin Heath
Twickenham Society	Perminder S Tamana
UK Border Agency	tbc
Victim Support Richmond	Chris Dammany
VISOR Visually Impaired Society of Richmond	Ms Jackie Venus & David Leftwich
West Twickenham PLG	Ray Williams
Whitton & Heathfield Joint PLG	Mr John Evans
Whitton Network	Marge O'Dwyer & David Eggleton

**By Chair's invitation**

John Bell  
 Cllr Ben Khosa  
 Juliette Taylor  
 Peter Kirkham

**Council officers**

Natasha Allen  
 Keith Free

**Police**

CS Clive Chalk  
 CI Steve Kyte  
 CI Hannah Wheeler  
 CI Duncan Slade  
 Insp Geoff Smith, Sgt Bernie Turner  
 & Sgt Michael Boulton Royal Parks

**Political representatives**

Cllr Gareth Elliott  
 Cllr Lesley Pollesche  
 Cllr Pamela Fleming  
 Cllr Richard Montague  
 Cllr Samantha Salvoni  
 Vince Cable MP  
 Zac Goldsmith MP  
 Cllr Tony Arbour for the GLA

**Metropolitan Police Authority**

Tamsin Kelland

## An explanation of acronyms

<b>CPP</b>	Community and Police Partnership
<b>CSP</b>	Community Safety Partnership
<b>EMAG</b>	Ethnic Minorities Advocacy Group
<b>LBRuT</b>	London Borough of Richmond upon Thames
<b>MPA</b>	Metropolitan Police Authority
<b>MPS</b>	Metropolitan Police Service
<b>PLG</b>	Police Liaison Group
<b>S&amp;S</b>	Stop and Search
<b>SNT</b>	Safer Neighbourhood Team

Richmond  
upon  
Thames | Community  
Safety  
Partnership



### **Richmond upon Thames Community Police Partnership**

c/o LBRuT Community Safety Team  
Adult & Community Services Directorate  
3rd Floor Civic Centre  
44 York Street  
Twickenham TW1 3BZ

Phone: 020 8891 7777  
E-mail: [communitysafety@richmond.gov.uk](mailto:communitysafety@richmond.gov.uk)  
[http://www.richmond.gov.uk/community\\_and\\_police\\_partnership](http://www.richmond.gov.uk/community_and_police_partnership)

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