

Performance against Housing Service Plan Indicators					
Measure description	Reason for inclusion	2007/08	2008/09	2009/10	Comment
<b>Priority: Better Quality and Greener Homes</b>					
NI 187 - proxy ind - numbers of energy efficiency grants year to date cumulative	DMT	294	324	371	On target .
Number of energy efficiency advice packs sent	Local PI	3000	2600	4331	On target .
Home visitor scheme to be undertaken twice yearly in targeted wards where grant take up is likely to be higher (includes advice on heating, insulation)	Local PI	N/a	N/a	41	Fewer than expected due to postal strike at time when invitation letters were sent out.
Inspection of licensed Houses in Multiple Occupation (HMO)	Local PI	N/a	N/a	64%	On target .
Hold energy efficiency training sessions with organisations working with the fuel poor and with groups working with the fuel rich.	Local PI	N/a	N/a	13	On target .
<b>Priority: Preventing Homelessness</b>					
NI 156 No. of households living in temporary accommodation compared to 2005	NI	276	203	221	On target .
No of households statutorily homeless in a year (year to date)	Local PI	138	130	136	On target .
Number of rent deposits arranged for private sector tenancies annually	DMT	164	148	146	On target .
Number of households referred onto Mortgage Rescue scheme due to threat of re-possession	Local PI	0	0	13	On target .
Empty properties brought back into use	DMT	97	151	131	On target .
<b>Priority: Supporting independent Living</b>					
Fewer rejections from the Mental Health Housing Panel as a result of inappropriate accommodation.	Local PI	29 referrals 17 rejected 58.6%	32 referrals 12 rejected 37.5%	4 referrals 0 rejected 0%	Target missed
Number of households where support has prevented homelessness and enabled people to remain in accommodation 12 months after service ended	Local PI	N/a	N/a	61	On target .
Number of DFGs in year	Local PI	114	120	121	On target .
Av length of time waiting for major adaptations from assessment to DFG work beginning (weeks)	DMT	31.4 weeks	29 weeks	27 weeks	On target .
<b>Priority 5 Understanding and Influencing the housing market</b>					
RSL voids for which we have nomination-n rights are nominated to within 2 working days	Local PI	86%	90%	80%	Target missed
<b>Priority: Economic Wellbeing</b>					
Number of households taking up sub regional and strategic site nominations	Local PI	100%	100%	100%	On target .
Number of sponsored moves	DMT	22	20	21	On target .
% of new applications to the housing register processed within 7 working days	DMT	98%	100%	98%	On target .
Number of households moved to seaside and country	Local PI	N/a	5	2	On target .