

COMMUNITY NEEDS

Richmond is committed to providing services that are in line with the needs and wants of its residents. The Waste Scrutiny Task Group held regular public meetings during 2005 to seek the views of stakeholders and to enable Richmond to tailor services to residents' needs. This process is continuing via a waste collection review that is currently taking place and has the aims of providing a new streamlined service that:

- demonstrates value for money spent;
- results in an improved recycling rate;
- ensures significant environmental benefit;
- provides cost savings due to a reduction in waste sent to landfill.

Public meetings, an online survey, street surveys and fact-finding visits are planned for the summer of 2006, to assist in deciding the best option for Richmond's future waste service.