

## RESIDENTIAL AND NURSING HOMES FOR OLDER PEOPLE SITUATED WITHIN THE LONDON BOROUGH OF RICHMOND

This factsheet contains a list of independent organisations known to the Council who provide Residential and Residential Nursing care. This list is provided for information only, it is not a list of recommended or approved care homes. The Council does not regulate or inspect the services delivered by any of the care homes.

You should make your own enquiries to establish the suitability of any care home and to identify any other providers if necessary. The prices charged by care homes vary and you are advised to contact several care homes to establish their relative suitability and value for money.

**Residential Care Homes:** A residential care home is recommended if there are no medical problems that require assistance more than a carer could deal with at home.

**Nursing Care Homes:** A nursing care home is recommended if there are a number of complex medical problems that require regular assistance from Health Service professionals.

Click on the name of the home to go to latest Care Quality Commission (CQC) report for each home.

The homes are listed in current star rating order.

CQC Star Rating (Last Report)	Residence	Type of Home	Places	Fees	Details (given by the Provider)	Council Comments
★★★ <b>EXCELLENT</b> (23/06/2009)	<a href="#">Alexander House (Palewell Park)</a> 1-3 Palewell Park East Sheen London SW14 8JQ  Tel: 0208 876 6927	Residential Care  Dementia  Old Age (not falling within any category)	16	£580 to £680 per week	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

CQC Star Rating (Last Report)	Residence	Type of Home	Places	Fees	Details (given by the Provider)	Council Comments
<p>★★★ <b>EXCELLENT</b> (29/06/2007)</p>	<p><a href="#">Brinsworth House Residential and Nursing Home</a>  72 Staines Road Twickenham Middlesex TW2 5AL  Tel: 0208 894 1351</p>	<p>Residential and Nursing Care  Old Age (not falling within any other category)  Physical Disability</p>	<p>36</p>	<p>Residential care: £600 per week  Nursing care: £750 per week</p>	<ul style="list-style-type: none"> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
<p>★★★ <b>EXCELLENT</b> (05/12/2007)</p>	<p><a href="#">Laurel Dene</a>  117 Hampton Road Hampton Hill Middlesex TW12 1JQ  Tel: 0208 977 1553</p>	<p>Residential and Nursing Care  Dementia (over 65)  Old Age (not falling within any other category)</p>	<p>99</p>	<p>£515 to £850 per week</p>	<ul style="list-style-type: none"> <li>• Large mature well maintained gardens with chess game and shaded areas for relaxing</li> <li>• Games rooms to include Wii facilities, Bridge Club</li> <li>• FOLD (Friends of Laurel Dene) Relatives Committee</li> <li>• Staff support group</li> <li>• Visiting Hairdressers and Aromatherapist</li> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

CQC Star Rating (Last Report)	Residence	Type of Home	Places	Fees	Details (given by the Provider)	Council Comments
<p style="text-align: center;">★★★ <b>EXCELLENT</b> (10/12/2007)</p>	<p><a href="#"><u>Lynde House</u></a> Meadowbank 28 Cambridge Park, Twickenham Middlesex TW1 2JB  Tel: 0208 892 4772</p>	<p>Residential and Nursing Care  Old Age (not falling within any other category)  Physical Disability</p>	<p style="text-align: center;">72</p>	<p>£980 to £1080 per week</p>	<ul style="list-style-type: none"> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
<p style="text-align: center;">★★★ <b>EXCELLENT</b> (07/11/2007)</p>	<p><a href="#"><u>The Royal Star and Garter</u></a> Richmond Hill Richmond Surrey TW10 6RR  Tel: 0208 439 8000</p>	<p>Residential and Nursing Care  Physical Disability</p>	<p style="text-align: center;">65</p>		<ul style="list-style-type: none"> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

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<p style="text-align: center;">★★★ <b>EXCELLENT</b> (07/07/2009)</p>	<p><a href="#">Whitefarm Lodge</a> Vicarage Road Whitton TW2 7BY  Tel: 0208 755 5740</p>	<p>Residential and Nursing Care  Dementia (over 65)  Old Age (not falling within any category)</p>	<p style="text-align: center;">60</p>		<ul style="list-style-type: none"> <li>• Specialise in Dementia Nursing with qualified Mental Health Nurses</li> <li>• Individual tailored care packages</li> <li>• High standard of décor and cleanliness</li> <li>• Extensive menus</li> <li>• Full time Activity Co Coordinators with a full time activity programme</li> <li>• Relative Support Group</li> <li>• Residents Committee</li> <li>• Close to local shops and Churches</li> <li>• Visiting Hairdresser and Aromatherapist</li> <li>• Attractive Grounds</li> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
<p style="text-align: center;">★★★ <b>EXCELLENT</b> (08/01/2009)</p>	<p><a href="#">Dalemead</a> 10-12 Riverdale Gardens East Twickenham Middlesex TW1 2DA  Tel: 0208 892 2161</p>	<p>Residential Care  Dementia</p>	<p style="text-align: center;">49</p>	<p>£595 to £650 per week</p>	<ul style="list-style-type: none"> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

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<p>★★★ <b>EXCELLENT</b> (26/10/2009)</p>	<p><a href="#">Victoria House – Abbyfield</a> 2-4 Ennerdale Road Kew Richmond Surrey TW9 3PG  0208 940 0400</p>	<p>Residential Care  Old Age (not falling within any other category)</p>	30	£680 to £730 per week		
<p>★★★ <b>EXCELLENT</b> (01/09/2009)</p>	<p><a href="#">Nightingale House</a> 10 Strafford Road Twickenham Middlesex TW1 3AE  Tel: 0208 892 1854</p>	<p>Residential Care  Dementia (over 65)  Mental Health (over 65 exc PLD and Dementia)  Old Age (not falling within any category)</p>	21	£475 to £530 per week	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
<p>★★ <b>GOOD</b> (11/08/2009)</p>	<p><a href="#">Deer Lodge</a> 22 Sandy Lane Teddington Middlesex TW11 0DR  Tel: 0208 943 3013</p>	<p>Residential Care  Dementia  Old Age (not falling within any other category)</p>	14	<p>Private clients: £750 per week  Residents: £625 per week</p>	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

CQC Star Rating (Last Report)	Residence	Type of Home	Places	Fees	Details (given by the Provider)	Council Comments
★★ <b>GOOD</b> (02/07/2009)	<a href="#">Homemead</a> 28 Park Road Teddington Middlesex TW11 0AQ  Tel: 0208 977 5002	Residential Care  Dementia	30	£600 to £680 per week	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
★★ <b>GOOD</b> (03/08/2009)	<a href="#">Marling Court</a> 2 Bramble Lane Off the Avenue Hampton Middlesex TW12 3XB  Tel: 0208 783 0157	Residential Care  Dementia  Old Age (not falling within any other category)  Physical Disability (over 65)	37	£547 to £577 per week	<ul style="list-style-type: none"> <li>Can offer respite care</li> <li>Purpose built home with en-suite facilities</li> <li>Secure sensory garden</li> <li>Lively activities programme supported by the use of the home minibus</li> <li>Residents involved in decision making on the running of the home</li> <li>Lift (Stair lift), wheelchair and garden facilities available</li> <li>Participate in Age Concern advocacy annually</li> </ul>	
★★ <b>GOOD</b> (20/11/2008)	<a href="#">St Mary's House</a> 71 Ormond Avenue Hampton Middlesex TW12 2RT  Tel: 0208 979 2847	Residential Care  Dementia (over 65)  Old Age (not falling within any category)  Sensory Impairment	24	£500 to £550 per week	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	

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<p>★★ <b>GOOD</b> (18/05/2009)</p>	<p><u><a href="#">Orione House</a></u>  12-14 Station Road Hampton Wick Surrey KT1 4HG  Tel: 0208 977 0754</p>	<p>Residential Care  Dementia (over 65)  Mental Health (over 65 exc PLD and Dementia)  Old Age (not falling within any category)</p>	<p>34</p>	<p>£580 to £614 per week</p>	<ul style="list-style-type: none"> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	
<p>★★ <b>GOOD</b> (08/07/2008)</p>	<p><u><a href="#">Cecil Court</a></u>  4 Priory Road Kew Richmond Surrey TW9 3DG  Tel: 0208 940 5242</p>	<p>Residential Care  Dementia (over 65)  Old Age (not falling within any other category)</p>	<p>45</p>	<p>£624 to £740 per week</p>	<ul style="list-style-type: none"> <li>• Benefit of hairdresser</li> <li>• Close to Kew Gardens /Green</li> <li>• Skype service</li> <li>• Secure sensory Garden</li> <li>• Activity room</li> <li>• Frequent trips</li> <li>• Residents /relatives involved in making decision /</li> <li>• Regular residents &amp; relatives meetings</li> <li>• 5 star on food hygiene rate / healthy menu</li> </ul>	

CQC Star Rating (Last Report)	Residence	Type of Home	Places	Fees	Details (given by the Provider)	Council Comments
★★ <b>GOOD</b> (28/04/2009)	<a href="#">Greville House</a>  Greville Road Richmond Surrey TW10 6HR  Tel: 0208 334 2890	Residential and Nursing Care  Dementia (over 65)  Old Age (not falling within any category)	59	£887 to £997 per week	<ul style="list-style-type: none"> <li>Greville House is designed specifically for the needs of frail older people.</li> <li>Benefit of Hairdressing salon</li> <li>Garden room opening out to specially designed gardens</li> <li>The home is fully wheelchair accessible</li> <li>Greville House is situated on the edge of Richmond Park</li> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	The Council is currently working with this Provider to improve services.
★★ <b>GOOD</b> (26/02/2009)	<a href="#">Redcotts</a>  96 Wensleydale Road Hampton Middlesex TW12 2LY  Tel: 0208 979 5477	Residential Care  Old Age (not falling within any category)	18	£520 to £700 per week	<ul style="list-style-type: none"> <li>Lift (Stair lift), wheelchair and garden facilities available</li> </ul>	The Council is currently working with this Provider to improve services.
★★ <b>GOOD</b> (28/01/2009)	<a href="#">Hampton Care Ltd</a>  Upper Sunbury Road Hampton Middlesex TW12 2DW  Tel: 0208 481 7070	Residential and Nursing Care  Dementia and old age, not falling within any other category	76	£550 - £1200 per week	<ul style="list-style-type: none"> <li>Lift, wheelchair, sensory garden available.</li> </ul>	

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<p style="text-align: center;">★★ <b>GOOD</b> (01/10/2009)</p>	<p style="text-align: center;"><a href="#"><u>Viera Gray House</u></a></p> <p>27 Ferry Road Barnes London SW13 9PP</p> <p>Tel: 0208 748 4563</p>	<p>Residential Care</p> <p>Dementia (over 65)</p> <p>Old Age (not falling within any category)</p> <p>Physical Disability (over 65)</p>	<p style="text-align: center;">38</p>	<p>£664 to £702 per week</p>	<ul style="list-style-type: none"> <li>• Can offer respite care</li> <li>• Purpose built home with en-suite facilities</li> <li>• Secure sensory garden</li> <li>• Lively activities programme supported by the use of the home minibus</li> <li>• Residents involved in decision making on the running of the home</li> <li>• Lift (Stair lift), wheelchair and garden facilities available</li> <li>• Participate in Age Concern advocacy annually</li> </ul>	