

## Special Collection of Domestic Bulky Waste Items (excluding fridges and freezers)



CLEAN AND GREEN STREETS

We provide a collection service from residential properties for large or heavy items. (A separate Green Waste collection is available for garden waste which we compost, please telephone 08456 122660 for information)

**Charges:** Up to and including 5 items £26.00. Additional items £3.00 each (including VAT).

**Exemptions:** Residents who are over 60 years of age, or disabled, or in receipt of unemployment benefits, may have five items collected free of charge up to four times a year. Additional items and collections will be charged at the rates shown below.

ITEMS FOR COLLECTION	1. _____	}	Minimum charge £26.00 then £3.00 per extra item	ITEMS FOR COLLECTION	7. _____	£32.00
	2. _____				8. _____	£35.00
	3. _____				9. _____	£38.00
	4. _____				10. _____	£41.00
	5. _____				11. _____	£44.00
6. _____	£29.00			12. _____	£47.00	

### Conditions of Collection

- Collections will be made between 7.00am and 4.00pm Monday to Friday within 5 working days of receipt of application, and payment if applicable.
- Items to be collected should be left outside the property (but not on the public highway). The waste management contractors are not expected to enter your property: if you require assistance please see item 3 below.
- If it is impossible to leave items outside, we can make special arrangements by prior notification and agreement.

Please tick the box if you need us to telephone you to agree an arrangement.

- Where possible, all items should be contained in bags, boxes, or sacks. Each container should not exceed 25kg in weight and will be charged as a separate item.
- This service should not be used for the collection of: fridges and freezers (a separate form and arrangement applies); trade refuse/waste; healthcare waste; any liquid or hazardous material, including asbestos.
- Any enquiry relating to this application should be made to Environment Customer Service Centre, 08456 122660.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Day Time Tel. No. \_\_\_\_\_ Date: \_\_\_\_\_

I enclose a cheque/postal order in the sum of £ \_\_\_\_\_ made payable to LBRUT.

IF EXEMPT, PLEASE SIGN BELOW

I declare that I am over 60 years of age/disabled/in receipt of unemployment benefits (delete as applicable).

Signed \_\_\_\_\_

**Please return this form with the payment to:  
Environment Customer Service Centre, York House, Richmond Road, Twickenham TW1 3AA**

### For office use only

Receipt No. \_\_\_\_\_ Date of Receipt: \_\_\_\_\_

Date to Contact Section: \_\_\_\_\_ Date Collected: \_\_\_\_\_

Collector/Chargehand \_\_\_\_\_ Collection Completed \_\_\_\_\_

The Council will use your details, the information about your dealings with the Council and the information about you available to the Council (“your information”) to:

- deal with your requests and administer its departmental functions (e.g. to process your collection request).
- meet its statutory obligations
- prevent and detect fraud
- conduct surveys and research
- contact you with information about activities and events involving the Council or with offers which it thinks may be of interest to you

The Council may share your information (but only the minimum amount of information necessary to do the above and only where it is lawful to do so) with other Departments within the Council (including the elected members), central government Departments, law enforcement agencies, statutory and judicial bodies, community services providers and contractors that process data on its behalf.