



## RICHMOND UPON THAMES VOUCHER SCHEME

### ELIGIBILITY CRITERIA

To be considered for the Scheme, an individual must meet one or more of the following eligibility criteria:

- unable to access public transport due to permanent mobility difficulties, and unable to use a black taxi because of mobility difficulties, e.g. you cannot get up the step into the taxi.
- unable to access public transport due to permanent mobility difficulties, but with specific transport needs e.g. a need for door to door transport for medical appointments or treatments where arrival and collection times are critical.
- people who are temporarily unable to use public transport and need immediate short term assistance for essential functions, and who have no other means of transport.
- people whose illness or physical disability prevents them from using Public Transport **when carrying heavy shopping**, and who have no other means of transport.
- car drivers who for medical reasons are prevented from driving for a minimum of 3 months, and are unable to use public transport.

Applications will be assessed and approved / not approved as appropriate.

The ultimate decision rests with the London Borough of Richmond.